



HP 962 Cyan Original Ink Cartridge (3HZ96AN)



Overview

HP 962 Ink Cartridge, cyan

More than 50% of Original HP Ink Cartridges are made with recycled ocean-bound plastic.[10]

Reliable performance, standout results

Original HP ink cartridges are designed to work with your HP printer for optimal quality and reliability.

Designed to conserve

Easily recycle your Original HP cartridges at no charge through HP Planet Partners.[4]

Cartridges designed for your printing volume

Print 2x more pages and replace cartridges less often, using optional Original HP high-yield ink cartridges.[2]

Features



Designed to work the first time, every time^[6]



Quality prints you can take pride in



The environmental choice.^[7]



Better together. Better results.



Print thousands of pages



Original HP proprietary inks

[2] Based on cartridge yields for HP 962XL ink cartridges compared with HP 962 standard ink cartridges. For more information, see <http://www.hp.com/go/learnaboutsupplies>.

[4] HP Planet Partners Program availability varies. For more information, see <http://www.visit hp.com/recycle>.

[6] See <http://www.hp.com/go/suppliesclaims>.

[7] HP Planet Partners Program availability varies. For details, see <http://www.hp.com/recycle>. On recycled materials in cartridges, see <http://www.hp.com/go/recycledcontent>.

Specifications

Ink types	Pigment-based
Color(s) of printing supplies	Cyan
Print Technology	Ink
Supply type	Cartridges
Print cartridge volume delivered	10.74 ml
Operating temperature range	5 to 35°C
Storage temperature range	-40 to 60°C
Operating humidity range	10 to 90% RH
Non-Operating Humidity Range	10 to 90% RH
Print Resolution Technologies	TIJ 4.X
Compatibility	HP OfficeJet Pro 9010 All-in-One Printer series, HP OfficeJet Pro 9020 All-in-One Printer series
Product count per unit	1
Case or master carton quantity	24
Quantity per pallet	4224
Cartons per pallet	176
UPC number	192545377911
Pallet barcode	(140) 50192545377916
Minimum dimensions (W x D x H)	114 x 25 x 126 mm
Minimum dimensions (W x D x H)	4.49 x 0.98 x 4.96 in
Package dimensions (W x D x H)	114 x 25 x 126 mm
Package dimensions (W x D x H)	4.49 x 0.98 x 4.96 in
Case or master carton dimensions (W x D x H)	252 x 249.9 x 108 mm
Case dimensions (case or master carton)	9.92 x 9.84 x 4.25 in
Pallet dimensions (W x D x H)	1016 x 1219.2 x 1333.5 mm
Pallet dimensions	40 x 48 x 52.5 in
Case weight (case or master carton)	1.54 kg
Package weight	0.05 kg
Package weight	0.12 lb
Pallet weight	288.24 kg
Pallet weight	634.88 lb
Page Yield	700

What's in the box

1 Cartridge

Manufacturer Warranty

HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty.

Additional specifications

Business Segment	OfficeJet Pro
Cartons per layer	16
Cartridge Colors	Cyan
Case weight (case or master carton, imperial)	3.38 lb
Compatibility 01	HP OfficeJet 9010e, 9012
Compatibility 02	HP OfficeJet Pro 9010, 9010e, 9015, 9015e, 9016, 9018, 9020, 9025, 9025e
Compatibility headline	HP 962 ink cartridges work with:
Count of layers in pallet	11
Country of origin	Made in Malaysia, China, Singapore, Ireland
Empty weight	25.18 g (+/- 0.02 g)
Inner pack ITF-14 unit code	(140) 30192545377912
Operating temperature range	41 to 95°F
Package count	1
Page yield (color)	~700 pages
Page yield (cyan)	1 Cyan (~700 pages)
Page yield footnote	Tested in HP OfficeJet Pro 9020 Printer. Average continuous composite (cyan/magenta/yellow) yield based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details, see http://www.hp.com/go/learnaboutsupplies .
Print technology	HP Thermal Inkjet
Product subgroup	Standard Capacity Ink Cartridges
Quantity per box	4
Segment (filter)	OfficeJet Pro
Selectability	962
Smaller master carton barcode	(140) 40192545377919
Stacking number for pallet	2
Storage temperature range	-40 to 140°F
Subgroup	Standard Capacity Cartridges
UNSPSC code	44103105

Warranty	HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty. This warranty pertains to the product when used in its designated HP or authorized OEM printing device. HP will, at HP's option, either refund the purchase price or replace products that prove to be defective. Visit the HP online support web site http://www.hp.com/support for a list of support phone numbers and conditions or return to your point of purchase.
Weight	0.09 lb
Weight	0.04 kg

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