

SECTION 1: Identification of the substance/mixture and of the company/undertaking

· 1.1 Product identifier

· Trade name: Complete Café

- · 1.2 Relevant identified uses of the substance or mixture and uses advised against
- · Application of the substance / the preparation: Coffee/Espresso machine/equipment cleaner
- · Uses advised against: No further relevant information available.
- · 1.3 Details of the supplier of the safety data sheet

· Manufacturer/Supplier:

Urnex Brands, Inc. Urnex Brands, Inc.

700 Executive Blvd. 29 Harley Street, London, W1G 9QR

Elmsford, NY 10523 USA United Kingdom

Phone: +1-914-963-2042 Tel: +44 (0)20 7927 6881

Fax: +1-914-963-2145 Email: info@urnex.com

· Further information obtainable from:

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· 1.4 Emergency telephone number:

Tel.: 800-424-9300 (USA)

Tel.: 001-703-527-3887 (INTERNATIONAL COLLECT ACCEPTED)

SECTION 2: Hazards identification

- · 2.1 Classification of the substance or mixture
- · Classification according to Regulation (EC) No 1272/2008

Skin Irrit. 2 H315 Causes skin irritation.

Eye Irrit. 2 H319 Causes serious eye irritation.

· Classification according to Directive 67/548/EEC or Directive 1999/45/EC

Xi; Irritant

R36: Irritating to eyes.

Information concerning particular hazards for human and environment:

The product has to be labelled due to the calculation procedure of the "General Classification guideline for preparations of the EU" in the latest valid version.

· Classification system:

The classification is according to the latest editions of the EU-lists, and extended by company and literature data.

- · 2.2 Label elements
- · Labelling according to Regulation (EC) No 1272/2008

The product is classified and labelled according to the CLP regulation.

· Hazard pictograms



· Signal word Warning

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· Hazard-determining components of labelling:

dimethyldioctylammonium chloride didecyldimethylammonium chloride

· Hazard statements

H315 Causes skin irritation.

H319 Causes serious eye irritation.

Precautionary statements

P280 Wear protective gloves/protective clothing/eye protection/face protection.

P264 Wash thoroughly after handling.

P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if

present and easy to do. Continue rinsing.

P310 Immediately call a POISON CENTER/doctor.

P332+P313 If skin irritation occurs: Get medical advice/attention.

P302+P352 IF ON SKIN: Wash with plenty of water.

P362+P364 Take off contaminated clothing and wash it before reuse.

· 2.3 Other hazards

· Results of PBT and vPvB assessment

· **PBT**: Not determined · **vPvB**: Not determined

SECTION 3: Composition/information on ingredients

· 3.2 Chemical characterisation: Mixtures

· Dangerous components:		
CAS: 77-92-9 EINECS: 201-069-1	citric acid Xi R36	30.0%
CAS: 5538-94-3 EINECS: 226-901-0	dimethyldioctylammonium chloride C R34; Xn R22 R10 Flam. Liq. 3, H226; ♦ Skin Corr. 1B, H314; ♦ Acute Tox. 4, H302	< 2%
CAS: 7173-51-5 EINECS: 230-525-2 Index number: 612-131-00-	didecyldimethylammonium chloride C R34; Xn R22; N R50 Skin Corr. 1B, H314; ♦ Aquatic Acute 1, H400; Aquatic Chronic 2, H411; ♦ Acute Tox. 4, H302	< 2%
CAS: 64-17-5 EINECS: 200-578-6 Index number: 603-002-00-	ethanol F R11 F Flam. Liq. 2, H225	< 2%

Regulation (EC) No 648/2004 on detergents / Labelling for contents cationic surfactants 5 - 15%

SECTION 4: First aid measures

- 4.1 Description of first aid measures
- · General information: Take affected persons out of danger area and lay down.
- · After inhalation: Supply fresh air; consult doctor in case of complaints.
- · After skin contact:

Immediately wash with water and soap and rinse thoroughly.

Seek immediate medical advice.

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[·] Additional information: For the wording of the listed risk phrases refer to section 16.



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· After eye contact:

Rinse opened eye for several minutes under running water.

Remove contact lenses, if present and easy to do. Continue rinsing.

Seek immediate medical advice.

· After swallowing:

Rinse out mouth and then drink plenty of water.

If symptoms persist consult doctor.

- 4.2 Most important symptoms and effects, both acute and delayed No further relevant information available.
- · 4.3 Indication of any immediate medical attention and special treatment needed

No further relevant information available.

SECTION 5: Firefighting measures

- · 5.1 Extinguishing media
- Suitable extinguishing agents:

CO2, powder or water spray. Fight larger fires with water spray or alcohol resistant foam.

Use fire extinguishing methods suitable to surrounding conditions.

- · For safety reasons unsuitable extinguishing agents: Water with full jet
- 5.2 Special hazards arising from the substance or mixture

Formation of toxic gases is possible during heating or in case of fire.

In case of fire, the following can be released:

Carbon monoxide

Carbon dioxide

Under certain fire conditions, traces of other toxic gases cannot be excluded.

- · 5.3 Advice for firefighters
- · **Protective equipment:** Wear self-contained respiratory protective device.
- · Additional information

Cool endangered receptacles with water spray.

Collect contaminated fire fighting water separately. It must not enter the sewage system.

SECTION 6: Accidental release measures

· 6.1 Personal precautions, protective equipment and emergency procedures

Ensure adequate ventilation.

Wear protective clothing.

- · 6.2 Environmental precautions: Do not allow to enter sewers/ surface or ground water.
- · 6.3 Methods and material for containment and cleaning up:

Absorb with liquid-binding material (sand, diatomite, acid binders, universal binders, sawdust).

Dispose of the material collected according to regulations.

· 6.4 Reference to other sections

See Section 7 for information on safe handling.

See Section 8 for information on personal protection equipment.

See Section 13 for disposal information.

SECTION 7: Handling and storage

- · 7.1 Precautions for safe handling Ensure good ventilation/exhaustion at the workplace.
- · Information about fire and explosion protection:

Keep ignition sources away - Do not smoke.

Protect against electrostatic charges.

- · 7.2 Conditions for safe storage, including any incompatibilities
- · Storage:
- Requirements to be met by storerooms and receptacles: Store only in the original receptacle.

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· Information about storage in one common storage facility:

Do not store together with oxidising and acidic materials.

· Further information about storage conditions:

Keep container tightly sealed.

Store under lock and key and out of the reach of children.

· 7.3 Specific end use(s) No further relevant information available.

SECTION 8: Exposure controls/personal protection

· 8.1 Control parameters

· Ingredients with limit values that require monitoring at the workplace:

64-17-5 ethanol

WEL (Great Britain) Long-term value: 1920 mg/m³, 1000 ppm

- · 8.2 Exposure controls
- · Personal protective equipment:
- · General protective and hygienic measures:

Do not inhale gases / fumes / aerosols.

Immediately remove all soiled and contaminated clothing.

Avoid contact with the eyes and skin.

The usual precautionary measures are to be adhered to when handling chemicals.

- · Respiratory protection: Not necessary if room is well-ventilated.
- · Protection of hands:



Protective gloves

The glove material has to be impermeable and resistant to the product/ the substance/ the preparation. Selection of the glove material on consideration of the penetration times, rates of diffusion and the degradation.

· Material of gloves

Natural rubber, NR

Butyl rubber, BR

Nitrile rubber, NBR

PVC gloves

The selection of the suitable gloves does not only depend on the material, but also on further marks of quality and varies from manufacturer to manufacturer. As the product is a preparation of several substances, the resistance of the glove material can not be calculated in advance and has therefore to be checked prior to the application.

· Penetration time of glove material

The exact break through time has to be found out by the manufacturer of the protective gloves and has to be observed.

· Eve protection: Safety glasses

· **Body protection:** Protective work clothing

SECTION 9: Physical and chemical properties

- · 9.1 Information on basic physical and chemical properties
- · General Information
- · Appearance:

Form: Fluid Colour: Green

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Odour:	Product specific	
Odour threshold:	Not determined.	
pH-value (1 g/l) at 20 °C:	2.5 - 3.0	
Change in condition		
Melting point/Melting range:	Not determined.	
Boiling point/Boiling range:	Not determined.	
Flash point:	Not determined.	
Flammability (solid, gaseous):	Not applicable.	
Ignition temperature:	Not determined.	
Decomposition temperature:	Not determined.	
Self-igniting:	Product is not selfigniting.	
Danger of explosion:	Product does not present an explosion hazard.	
Explosion limits:		
Lower:	Not determined.	
Upper:	Not determined.	
Oxidising properties	No	
Vapour pressure:	Not determined.	
Density:	Not determined.	
Relative density	Not determined.	
Vapour density	Not determined.	
Evaporation rate	Not determined.	
Solubility in / Miscibility with		
water:	Soluble.	
Partition coefficient (n-octanol/wat	ter): Not determined.	
Viscosity:		
Dynamic:	Not determined.	
Kinematic:	Not determined.	
9.2 Other information	No further relevant information available.	

SECTION 10: Stability and reactivity

- · 10.1 Reactivity No further relevant information available.
- · 10.2 Chemical stability No decomposition if used and stored according to specifications.
- · Thermal decomposition / conditions to be avoided:

No decomposition if used and stored according to specifications.

· 10.3 Possibility of hazardous reactions

Reacts with reducing agents.

Reacts with strong acids and oxidising agents.

- $\cdot \textbf{10.4 Conditions to avoid No further relevant information available}.$
- · 10.5 Incompatible materials: No further relevant information available.
- 10.6 Hazardous decomposition products: No dangerous decomposition products known.



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SECTION 11: Toxicological information

- · 11.1 Information on toxicological effects
- · Acute toxicity:

· LD/LC50	values relev	vant for classification:
77-92-9 ci	tric acid	
Oral	LD50	5040 mg/kg (Mouse)
		11700 mg/kg (Rat)
5538-94-3	dimethyldi	octylammonium chloride
Oral	LD50	1025 mg/kg (Rat)
7173-51-5	didecyldim	ethylammonium chloride
Oral	LD50	84 mg/kg (Rat)
64-17-5 et	hanol	
Oral	LD50	7060 mg/kg (Rat)
Inhalative	LC50 (4h)	20000 mg/L (Rat)

- · Primary irritant effect:
- · on the skin: Irritant to skin and mucous membranes.
- on the eye: Irritating effect.
- · Sensitisation: No sensitising effects known.
- Additional toxicological information:

The product shows the following dangers according to the calculation method of the General EU Classification Guidelines for Preparations as issued in the latest version:

Irritant

SECTION 12: Ecological information

· 12.1 Toxicity

· Aquatic toxi	icity:
77-92-9 citr	ic acid
EC0 (48h)	10000 mg/L (Bacteria)
LC50 (96h)	440-706 mg/L (Fish)

· 12.2 Persistence and degradability

Anorganic product, is not eliminable from water by means of biological cleaning processes.

- · 12.3 Bioaccumulative potential No further relevant information available.
- · 12.4 Mobility in soil No further relevant information available.
- · Additional ecological information:
- · General notes:

Do not allow undiluted product or large quantities of it to reach ground water, water course or sewage system.

Water hazard class 1 (German Regulation) (Self-assessment): slightly hazardous for water Do not allow product to reach ground water, water course or sewage system.

- · 12.5 Results of PBT and vPvB assessment
- · PBT: Not determined
- · vPvB: Not determined
- · 12.6 Other adverse effects No further relevant information available.



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SECTION 13: Disposal considerations

- · 13.1 Waste treatment methods
- · Recommendation: Smaller quantities can be disposed of with household waste.
- · Uncleaned packaging
- Recommendation: Disposal must be made according to official regulations.
- · Recommended cleansing agents: Water, if necessary together with cleansing agents.

14.1 UN-Number ADR, IMDG, IATA	Void
14.2 UN proper shipping name	
ADR, IMDG, IATA	Void
14.3 Transport hazard class(es)	
ADR, IMDG, IATA Class	Void
14.4 Packing group ADR, IMDG, IATA	Void
14.5 Environmental hazards: Marine pollutant:	No
14.6 Special precautions for user	Not applicable.
14.7 Transport in bulk according to A MARPOL73/78 and the IBC Code:	nnex II of No further relevant information available.
Transport/Additional information:	Not dangerous according to the above specifications.

SECTION 15: Regulatory information

- · 15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture No further relevant information available.
- · 15.2 Chemical safety assessment: A Chemical Safety Assessment has not been carried out.

SECTION 16: Other information

This information is based on our present knowledge. However, this shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship.

· Relevant phrases

H225 Highly flammable liquid and vapour.

H226 Flammable liquid and vapour.

H302 Harmful if swallowed.

H314 Causes severe skin burns and eye damage.

H319 Causes serious eye irritation.

H400 Very toxic to aquatic life.

H411 Toxic to aquatic life with long lasting effects.

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R10 Flammable.

R11 Highly flammable.

R22 Harmful if swallowed.

R34 Causes burns.

R36 Irritating to eyes.

R50 Very toxic to aquatic organisms.

Department issuing SDS:

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· Abbreviations and acronyms:

RID: Règlement international concernant le transport des marchandises dangereuses par chemin de fer (Regulations Concerning the International Transport of Dangerous Goods by Rail)

ICAO: International Civil Aviation Organisation

REACH: Registration, Evaluation, Authorisation and Restriction of Chemicals

MARPOL: (from Marine Pollutant) International Convention for the Prevention of Marine Pollution from Ships IBC Code: International Code for the Construction and Equipment of Ships carrying Dangerous Chemicals in Bulk

UN: United Nations (also UNO: United Nations Organization)

NOEC: No Observed Effect Concentration

OECD: Organisation for Economic Co-operation and Development

ASTM: American Society for Testing and Materials

WAF: Water Accommodated Fraction

ADR: Accord européen sur le transport des marchandises dangereuses par Route (European Agreement concerning the International Carriage of Dangerous Goods by Road)

IMDG: International Maritime Code for Dangerous Goods

IATA: International Air Transport Association

GHS: Globally Harmonised System of Classification and Labelling of Chemicals

EINECS: European Inventory of Existing Commercial Chemical Substances

ELINCS: European List of Notified Chemical Substances

CAS: Chemical Abstracts Service (division of the American Chemical Society)

LC50: Lethal concentration, 50 percent

LD50: Lethal dose, 50 percent

PBT: Persistent, Bioaccumulative and Toxic

vPvB: very Persistent and very Bioaccumulative

Flam. Liq. 2: Flammable liquids, Hazard Category 2

Flam. Liq. 3: Flammable liquids, Hazard Category 3

Acute Tox. 4: Acute toxicity, Hazard Category 4

Skin Corr. 1B: Skin corrosion/irritation, Hazard Category 1B

Skin Irrit. 2: Skin corrosion/irritation, Hazard Category 2

Eye Irrit. 2: Serious eye damage/eye irritation, Hazard Category 2

Aquatic Acute 1: Hazardous to the aquatic environment - AcuteHazard, Category 1

Aquatic Chronic 2: Hazardous to the aquatic environment - Chronic Hazard, Category 2

· * Data compared to the previous version altered.