



## 5/10/15/20 Year Warranties

We warrant your Nordic Ware product to be free of defects in materials and workmanship for a specified period of 5/10/15/ or 20 years after the original date of purchase (please consult the original product packaging to determine which warranty applies). Minor imperfections, surface markings as a result of shipping, and slight color variations are normal and do not constitute a defective product. All of our warranties are limited warranties because they require our products to be used according to the Use and Care instructions we provide and do not cover damage caused by accidents, misuse, overheating, use of cooking sprays, normal wear or non-home use.

### The following misuse will VOID your warranty:

- Using your pans on high heat for an extended period of time
- Washing your product in the dishwasher; improper cleaning, neglect or modification of your product
- Using metal utensils on any nonstick surface
- Using scouring pads, steel wool, abrasive cleansers, or bleach

If your Nordic Ware product should become defective within the warranty period, we will elect to repair or replace it on a pro-rata cost basis depending on the length of warranty remaining. To obtain your warranty rights, return the product along with the original sales receipt (to establish date of purchase and warranty remaining) to Nordic Ware Consumer Services, 5005 Highway 7, Minneapolis, MN 55416-2274. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## Lifetime Warranty

We warrant your Nordic Ware product to be free of defects in materials and workmanship for the life of your product. Minor imperfections, surface markings as a result of shipping, and slight color variations are normal and do not constitute a defective product. Our lifetime warranty is a limited warranty because it requires our products to be used according to the Use and Care instructions we provide and does not include damage caused by accidents, misuse, overheating, use of cooking sprays, normal wear or non-home use.

If you have any questions about your warranty return, contact [info@nordicware.com](mailto:info@nordicware.com)