

Warranty

Products offered through Felix Storch, Inc. (FSI)'s Summit, Summit Commercial, Accucold, and PureTherm divisions are manufactured to provide outstanding value, and your satisfaction is our goal on every product. FSI major appliances carry a one-year limited warranty on both parts and labor, with select Accucold-branded refrigerators and freezers carrying an additional 12 months for a two-year limited parts and labor warranty. All refrigerators and freezers carry a limited 5-year warranty on the compressor. Microwaves and FSI accessories carry a limited 90-day limited warranty. Certain exclusions may apply.

Some models that are distributed but not manufactured by FSI carry the manufacturer's warranty (also one-year parts and on-site labor).

For details on specific warranty issues, please refer to the warranty statement included in your product's user manual, or contact us.

GENERAL PARTS AND LABOR WARRANTY

FSI warrants, to the original purchaser of every new unit, the cabinet and all parts thereof, to be free from defects in material or workmanship, under normal and proper use and maintenance service as specified by FSI and upon proper installation and start-up in accordance with the instruction packet supplied with each FSI unit. FSI's obligation under this warranty is limited to a period of 12 months from the date of original purchase. Select Accucold products carry a limited 24 month warranty on parts and labor.

Any parts, covered under this warranty, that are determined by FSI to have been defective, within the above said period, are limited to the repair or replacement, including labor charges, of defective parts or assemblies. All service issues must be directed to FSI at service@summitappliance.com or by calling 718-893-3900. Service issues not directly assigned by and from FSI will not be covered under our warranty.

COMPRESSOR WARRANTY

In addition to the warranty period stated above, FSI warrants its hermetically sealed compressor to be free from defects in both material and workmanship, under normal and proper use and maintenance, for a period of 60 months from the date of original purchase. Compressors determined by a service provider paid for by the consumer to have been defective within this extended time period will, at FSI's option, be either repaired or replaced with a compressor or compressor parts of similar design and capacity. The above said extended compressor warranty applies only to hermetically sealed parts of the compressor and DOES NOT apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly, or any other electrical component. In addition, FSI does not cover any labor costs for diagnosing, repairing or replacing a hermetically sealed compressor after the initial twelve (12) months from date of purchase.

THINGS NOT COVERED BY THIS WARRANTY

FSI's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

- **NO CONSEQUENTIAL DAMAGES:** FSI is not responsible for economic loss; profit loss; or special, direct, indirect, or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account of refrigeration failure.
- **WARRANTY IS NOT TRANSFERABLE:** This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.
- **OPEN BOX/SCRATCH AND DENT ITEM:** FSI does not cover the costs associated with damage (cosmetic or otherwise) to a unit that has been purchased as an open box or scratch and dent item. Issues with open box items must be discussed with the dealer or reseller who initially sold the item.
- **IMPROPER USE:** FSI assumes no liability for parts or labor coverage for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain product as set forth in the warranty packet provided with the unit.
- **ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD:** FSI is not responsible for the repair or replacement of any parts that FSI determines have

been subjected after the date of manufacture to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or act of God.

- **IMPROPER ELECTRICAL CONNECTIONS:** FSI is not responsible for the repair or replacement of failed or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit.
- **NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE:** There are no other warranties, expressed, implied or statutory, except the parts & labor warranty and the extended compressor warranty specifically described above. These warranties are exclusive and in lieu of all other warranties, including implied warranty and merchantability or fitness for a particular purpose. There are no other warranties which extend beyond the description on the face hereof.
- **OUTSIDE CONTIGUOUS UNITED STATES:** This warranty does not apply to, and FSI is not responsible for, any warranty claims made on products sold or used outside the Contiguous (48) United States. To be clear, this warranty excludes the states of Alaska and Hawaii and all off-shore territories, as well as Canada.

REQUESTING SERVICE

If you are in need of service, please either fill out a service request on our website, <http://www.summitappliance.com/support>, or call us at 800-932-4267 or 718-893-3900. Please be prepared to give us the following information: your name, address, phone, email, model, serial, date of purchase, place of purchase, and the problem you are having.