



### **Steel-Face Loading Dock Bumpers Warranty**

Durable Corporation Steel-Face Dock Bumpers have a standard five (5) year warranty against defective workmanship and material. Product damage from unusual abuse, improper installation or other factors is not covered. Adjustments under this warranty after two (2) years will be on a pro-rated basis. Please refer to our standard catalog for recommended installation, product selection and specifications.

If a Durable Steel-Face Dock Bumper is determined to be defective within the warranty period, Durable will provide a replacement bumper of the same specifications. Durable will not be responsible for any additional costs, including installation or any other charges incurred. Under no circumstances shall Durable Corporation be liable, per the foregoing warranty, for any reason, including negligence, for any direct, indirect, special consequential or other damages.

All warranty claims must be directed to the Customer Service department with appropriate documentation, including photos if available. Durable reviews all claims on a per case basis and is the sole decision maker for all such claims. Every attempt will be made to rectify all warranty claims in a timely and suitable manner for all parties involved.