



Warranty Information

Select ServSense products are backed by a 1-year replacement warranty. Select ServSense products are warranted only to be free from defects in material and workmanship for a period of 1 year from the date of delivery from an authorized distributor. Proof of purchase is required to obtain warranty coverage. This warranty is only valid to the original purchaser and only to products purchased in the contiguous United States.

Covered Products:

This warranty is valid on select ServSense branded products, including select products branded "KleanTake by ServSense".

This Warranty Does Not Cover

- Products sold or used outside of the contiguous United States.
- Products purchased used or sold by an unauthorized reseller.
- Products that have been improperly installed, used, or maintained such as outdoor or mobile application.
- Products that have been subject to abuse, power failure/surge, misuse, harsh chemical action, damage caused by flood, fire, or other acts of God.
- Products missing proof of purchase.
- Products damaged as part of shipping and handling.
- Products that have been altered or repaired outside of warranty by unauthorized service personnel.
- Wear and tear parts.

If required by ServSense, customer shall return to ServSense for examination any failed product or part to confirm that the product has failed as a result of material or workmanship. ServSense at its option will replace the item at no charge or issue a credit against future purchases.

This warranty provides the exclusive remedy against ServSense relating to ServSense products, whether in contract or in tort or under any other legal theory, and whether arising out of warranties, representations, instructions, installations, or defects from any cause. ServSense shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages or for any other loss of cost of similar type. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against ServSense, NO limitations and disclaimers contained here shall be the greatest extent permitted by law. ServSense shall not be liable for more than the purchase price of the product, inclusive of applicable freight and sales tax.

To Make a Claim

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

www.WebrestaurantStore.com

Please use the online chat feature or email help@webrestaurantstore.com. You will need your order number to make an inquiry or claim.

The Restaurant Store

Please contact your local store directly.

www.TheRestaurantStore.com

Please use the online chat feature or email help@therestaurantstore.com. You will need your order number to make an inquiry or claim.

Clark Food Service Equipment, PRO Marketplace. Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace.

Residential Use Warranty

Due to the commercial nature of ServSense, residential and non-commercial use is warranted for a period of 30 days from the date of delivery to the original purchaser.