

Limited Replacement Warranty

1 YEAR LIMITED REPLACEMENT WARRANTY

Regency Space Solutions (RSS) warrants all new eligible products will be free of any manufacturing defects for 1 year from the RSS product's original date of delivery, when purchased from an Authorized Dealer. RSS authorized dealers are WebstaurantStore, The Restaurant Store, Clark Food Service Equipment, 11400, QuickSupply, and PRO Marketplace. This warranty applies only to the RSS product's original purchaser.

RSS's liability under this warranty is limited to the replacement of the defective RSS product. In no instance will the cost to replace the product exceed its original purchase price. In RSS's sole discretion, it may provide a refund, in the form of store credit to the authorized dealer, of the product's original purchase price instead of replacement. The prescribed remedy is the **SOLE AND EXCLUSIVE REMEDY** for claims under this warranty.

You are solely responsible for determining whether the product is suitable, effective, or safe for your intended uses. Your intended use should align with RSS's marketed use of the product.

COVERED SERIES OF EQUIPMENT

This limited warranty applies to the following product lines only:

- Chrome/Epoxy Shelves, Posts, and Accessories
- Regency Spec Line Shelving
- Regency Plus Shelving
- Chrome/Epoxy Wire Shelving Kits
- Chrome/Epoxy Wire Security Cages, Wire Dunnage Racks, Wine Shelving, and Basket Shelving
- Chrome/Epoxy/Stainless Steel Wire Wall Kits
- Galvanized Shelving
- Epoxy Drying Racks
- Chrome Garment Racks

COVERAGE LIMITATIONS

This warranty does not cover damage to the product that occurs as a result of:

- Intentional or accidental misuse, abuse, alterations, or other damage (including, but not limited to, vandalism; impact by foreign objects; improper handling, maintenance, and storage; use of incompatible accessories; or application of harmful chemicals); damage due to fire, flooding, or other Acts of God; damage caused by power surges, brownouts, or inconsistent voltage such as when connected to a generator.
- Assembly, installation, or use in violation of RSS's instructions and guidelines (including, but not limited to, use of the product in violation of RSS's product-specific restrictions and weight limits).
- Abnormal or unintended uses.
- Ordinary and expected wear and tear (including, but not limited to, wearable parts such as gaskets, bearings, and the like); and/or rust** or other damage to products caused by exposure to moisture.
- Unless otherwise stated in the product literature, all company products are intended for commercial use only.
- Parts and accessories sold without equipment.
- Repair service conducted without prior notice to RSS, repair service conducted by unauthorized service agents or unqualified persons, or repair service conducted with parts inconsistent with RSS's OEM parts, except where permissible by state law.

**NSF WIRE SHELVING RUST WARRANTY

In addition to the above warranty, Regency Space Solutions makes the following guarantees against rust formation over more than five (5) percent of the shelving surface on all NSF wire shelving products. The same coverage limitations apply.

- Green and black epoxy is guaranteed for 8 years from the date of delivery.
- Chrome shelving and galvanized shelving are both guaranteed for 2 years from the date of delivery. Neither are approved for use in damp or wet environments, such as walk-in coolers and freezers.
- Regency+ and Regency Spec Line are guaranteed for up to 15 years from date of delivery.

This warranty does not apply to parts and accessories (which are sold separately). This warranty also does not include labor, materials, and expenses that you incur to remove, (re)install, or replace the product.

THIS LIMITED WARRANTY IS THE ENTIRE, EXPRESS LIMITED WARRANTY FOR THE PRODUCT. ALL OTHER EXPRESS, STATUTORY, OR IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED WHERE ALLOWABLE BY LAW. Some states do not allow limitations on warranties, so these limitations may not apply to you.

These terms govern the warranty to customer, unless state laws conflict, in which case state laws apply.

This warranty supersedes all prior and contemporaneous agreements, representations, or understandings, whether written or oral, relating to the product. This warranty may not be amended or altered except by a written statement signed by an authorized representative of RSS. RSS will not be bound by any statements or representations that go beyond the terms of this warranty.

RSS WILL NOT BE RESPONSIBLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR OTHER DAMAGES FOR LOST PROFITS, FOR LOSS USE OF THE PROPERTY, FOR DAMAGES TO THE PROPERTY OR ITS CONTENTS OR OCCUPANTS, OR FOR INCONVENIENCE, UNDER ANY THEORY OF RECOVERY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), UNDER THIS WARRANTY OR OTHERWISE. Some states do not allow for the exclusion or limitation of damages, so these limitations may not apply to you.

RSS reserves the right to revise or terminate this warranty at any time. Only products purchased from the revision date of this warranty through the revision date of any subsequent warranty (or any subsequent termination) will be covered by the warranty.

This warranty shall be interpreted exclusively under the laws of the Commonwealth of Pennsylvania.

Unless otherwise stated in the product literature, all RSS products are intended to be installed indoors, in a permanent commercial structure, by a qualified installer where applicable. Any equipment installed outdoors shall be covered by a 30-day replacement warranty through the place of purchase.

All RSS products are only warranted for use in the United States, including Alaska, Hawaii, and Washington, D.C. Any products sold or shipped outside of the United States and Washington, D.C., including to other United States territories, shall be covered by a 30-day replacement warranty, exclusive of freight, tariffs, duties, and other charges, through the place of purchase.

CLAIMS AND INQUIRIES:

To make a claim under this warranty, you must contact the location where you originally purchased the product. Claims must be reported no later than 30 days following the discovery of the defect, not to exceed the length of the warranty following the original date of delivery. Please have your order number available.

www.WebstaurantStore.com

Use the live chat feature.

The Restaurant Store

Please contact your local store directly.

www.TheRestaurantStore.com

Use the live chat feature.

Clark Food Service Equipment, 11400, QuickSupply, and PRO Marketplace

Please contact your account manager directly. If you do not know your account manager, please email service@cfse.biz.

RSS may investigate any claim and test the defective product during the claim process. Your failure to keep the defective product and permit an investigation and testing will void this warranty. You must obtain a return authorization from RSS before returning any product. Any product returned without an authorization will be refused and all shipping costs will be your responsibility.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. This warranty is valid only in the United States.