

PRODUCT WARRANTY

Rosseto® provides a lifetime warranty for our food/snack/cereal dispenser paddle wheels and handles provided that the dispenser model and dimensions are still in our product line and not discontinued.

Rosseto® warrants all other parts and products to be free from defects in material and workmanship for a period of six months from date of shipment.

During this period, Rosseto® will, at its option, repair or replace a defective product with new product at no charge, except as stated below. The products that are being replaced become property of Rosseto®.

This warranty does not cover any loss or damages that occur as a result of:

- Shipping or improper maintenance
- Improper cleaning (Warranty is VOID if cleaning instructions are not followed.)
- Misuse
- Neglect
- Any cause other than ordinary use
- Adjustments of product
- Repair or modification

To receive service under this warranty, contact the Rosseto® customer service department at 847-763-1215.

A Return Goods Authorization (RA) will be issued and will be forwarded by e-mail or fax. Upon receipt of RA:

- Pack product in its original shipping container (or equivalent)
- Put a copy of the RA on the outside of the box
- Insure the package (or assume the risk of loss/damage during shipment)
- Prepay all shipping charges

CLEANING INSTRUCTIONS

Caution Avoid the use of alcohol, ammonia, or chemical based cleaners. Do not use abrasives! Acrylic, plastic, metal, or wood products are NOT DISHWASHER SAFE! We recommend hand washing with mild detergent and using a soft cloth to dry.

Revised January 2022

847.763.1215 phone
847.763.1218 fax

www.rosseto.com

3714 Jarvis Avenue
Skokie, IL 60076 USA