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## WARRANTY POLICY

Please note that this warranty is subject to the following conditions and limitations:

- **Limited Warranty:** Optima Scale Manufacturing Inc. guarantees that the parts covered by this guarantee will be free from failure and defects in workmanship and materials for a period of (1) year from date of shipment to the Buyer. Should any such failure occur, Optima Scale will, at its option, refund the purchase price, store credit, or correct such defects furnishing replacement parts free of charge to the Buyer, service not included. Warranty covers United States and Canada only. Optima Scale Manufacturing's liability under this warranty is limited to the repair or replacement of the defective product and in no event shall be liable for consequential or indirect damages to equipment or personnel. Nor shall Optima Scale be liable for damages to equipment or personal injury caused by misuse, or abnormal use, overload, accidental damage, negligence, alteration, improper installation or unauthorized opening of the equipment. Under no circumstances will Optima Scale be responsible for any indirect or consequential damages due to errors in weighing or failure of any part to perform properly. Covers all non-abuse related failure of the scale platform, load cells, junction boxes, load cell cables, and digital indicator. Abuse would include, but is not limited to, overloading the scale, non-maintenance of the scale and surface finish, a vehicle running into the side of the scale.
- **Return of Products:** Products may not be returned after receipt by Buyer unless (i) the Products are defective or (ii) Seller consents in writing to such return, the Buyer pays for the transportation costs to return the Products to the Seller and the Buyer pays a restocking charge of 25%. The buyer has 14 days from the time of delivery to return their product. All accessories and paperwork must be included. If we receive a product for return with damage to the box, missing items or signs of use, we will charge an additional restocking fee at our sole discretion. Neither the original nor the return shipping charge shall be refunded.
- **Shipment Risk of Loss:** Risk of loss, damage or destruction of or to any Product(s) passes to Buyer upon delivery of the Product at Buyer's Facility.

The aforesaid warranty is made expressly in lieu of all other warranties, expressed or implied and in lieu of any other obligations or liabilities on the part of the manufacturer. Accordingly, the manufacturer does not assume any other liability or obligation in connection with the sale of its products, including any liability for special, consequential, or incidental damage to any person or property resulting from the use or possession thereof.

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