Warranty Info

The Omnimed Guarantee... You Must be Satisfied. Products manufactured by OMNIMED®, Inc. are guaranteed against defects in materials and workmanship, provided the specific equipment is used as recommended. This guarantee shall not apply to any equipment which has been damaged, misused, repaired or altered outside our factory without our authorization. Dents, scratches and bent parts are considered normal wear and tear and do not apply.

Lifetime Warranty: Stainless Steel Narcotics Cabinets, Vertical and Horizontal Chart Racks, Versa Racks, Carrier Cart, Cubbie Cart, Wall Pockets, Cubbie Files and Stackable Files.

5 Years: Privacy Screens, Metal Bedpan Racks, Spring Loaded Chartholders, Table-top Chart Racks, Utility Carts, Instrument Stands, Metal Infection Control Stations, Chart Carriers, Chart Carousels, Metal Glove Box Holders, Wall Storage Cabinets, Painted Narcotics Cabinets, Medical Records Drop Box, Room I.D. Flag Systems, Omni Transport Stands and Wall Desks.

3 Years: Ring Binders, 350305 Laptop Transport Stand, 350306 Security Laptop Stand, All Non-Powered IV Poles, Omni Clamping Systems & Accessories, Metal Baskets and Poly Chart Dividers.

1 Year: PowerLifter I, PowerLifter II, Blood Filtration PowerLifter, Kidney Stand, All Acrylic and PETG products, Hospital Grade Cord Reel, Rings for Binders, Omni Clamping System, Keys, Locks, Slides, Casters, Gas Cylinders and All Custom Items.

90 Days: Extended Life Batteries, PowerLifter Components, Marker Boards, Cubicle Curtains, Privacy Screen Panels, Safety Seals and any item not mentioned above.

Repaired or replaced merchandise is covered under the balance of the original guarantee. Omnimed Inc reserves the option at its sole discretion to repair, replace or issue a refund to the purchaser in the amount of the original purchase price. Only factory authorized returned goods will be accepted. This guarantee is in lieu of all other obligations or liabilities and it neither assumes nor authorizes any person to assume any other obligation in connection with the sale of its product.

Repaired or replaced merchandise is covered under the balance of the original guarantee. Example: If a stainless steel narcotic cabinet is repaired in its seventh year, it will have the balance of the ten year warranty which would be three years. Omnimed®, Inc. reserves the option at its sole discretion to repair, replace or issue a refund to the purchaser in the amount of the original purchase price. Only factory authorized returned goods will be accepted. This guarantee is in lieu of all other obligations or liabilities and it neither assumes nor authorizes any person to assume any other obligation in connecion with the sale of its products. Our guarantee gives you specific legal rights, however, you may have other rights which will vary from state to state. Product replacement reverts to original invoice date. Invoice receipts or copies must accompany returned products.