

Each product is further warranted to function properly under normal conditions of use for a period of 1 year from the date of consumer purchase or receipt. This warranty is not valid if the product is misused, abused, or tampered with. If repair or replacement should be necessary, please contact the point of purchase. Examples of claims covered: hydraulic or lever pole failure, cracking/splitting/breaking of seat material, and breaking of casters.

Please inspect your shipment and notify us of any damages within **15 days of receipt of your order**. We request that any damages are photographed and submitted to us through email at rma@lumisource.com. We reserve the right to request additional images/information.