

WARRANTIES & TERMS OF SALE

We warrant SCHÖNWALD products against edge chipping for five years from the date of purchase and will replace or provide equivalent substitutes one-for-one at no charge for any piece found to be defective.

This limited warranty is good only if the items have chipped under normal usage.

Libbey reserves the right to determine normal usage. The warranty does not cover breakage.

Claims must be submitted in writing to:

Schönwald; Libbey Inc.
Dinnerware QA
300 Madison Avenue
Toledo, OH 43604

Claims must be accompanied by the item(s) and a copy of the authorized Libbey distributor's invoice.

A written response or replacement authorization will be sent to the claimant.

Return freight is the responsibility of the customer. Replacements are shipped freight prepaid.