



ISA WARRANTY TERMS 2022

Warranty is provided by Carpigiani North America for 1 year parts (not compressor), 90 days labour and 5 years to compressor only (see terms below).

Warranty period to start on date of start-up. ISA Warranty Card must be completed and sent back to Carpigiani North America by distributor or service provider.

Full warranty, costs of parts, labour and refrigerant gas can be claimed to for any Equipment that fails to work correctly on installation and for a period of 90 days, excluding any equipment that is found to be incorrectly installed or is outside the above warranty period.

Items not covered:

- a. Night curtains – except fixing failure in first 3 months.
- b. Condensing unit and cabinet noise – except that reported in first 6 months.
- c. Glass – except failure of fixing in first 3 months
- d. Temperature / defrost adjustment.
- e. Parts with normal wear and tear
- f. Faults due to improper handling or installation
- g. Abuse or misuse
- h. Faults due to faulty power supply
- i. Faults due to unauthorised alterations to the Product
- j. Faults due to accidental damage by the Customer or their customers
- k. Repair work carried out to a poor standard

NOTE

5 years parts warranty to compressor extension

Claims for the warranty extension will only be approved upon receipt of a yearly full maintenance service visit (service invoice or report).