

Better Packages, Inc. Limited Warranty

Better Packages warrants each new machine and accessory to be free from defects in materials and workmanship under normal and proper use conditions. The following warranty periods from date of purchase apply:

Model	Parts	Labor
Better Pack 7555e Series	2 Years	6 Months
Better Pack 555e Series	2 Years	6 Months
Better Pack 500 Series	2 Years	6 Months
Better Pack 333 Series	2 Years	6 Months
Better Pack PS2A	1 Year	6 Months
Curby Mini-Taper (BP222)	1 Year	6 Months
Packer 3S	2 Years	6 Months
Tapeshooter 404	2 Years	6 Months
Auto H2O Series	1 Year*	3 Months

Wearable parts such as shear blades, water brushes, motor brushes, **side guide plates and upper tape guide plates** are not covered under the warranty. The following wearable parts are warranted for 3 months from date of purchase:

1. Main Board
2. Solenoid
3. Main Motor

Warranty Conditions and Exclusions

Machines and accessories used for any improper or unintended purpose will not be considered for warranty protection. Any modification of the machines or accessories shall make this warranty null and void. Use of replacement parts other than genuine Better Packages replacement parts shall also make this warranty null and void.

Better Packages shall have no obligation to repair or replace (1) those parts failing due to operator misuse, carelessness, or due to any accidental cause other than equipment failure, or (2) parts that fail due to:

1. Misapplication, lack of proper maintenance, abuse, improper installation, or abnormal conditions such as temperature, moisture, dirt, or corrosive matter, etc.
2. Inadequate cleaning, improper operating environment, improper utilities, or operator error.
3. Operations beyond the rated capacity of the product.
4. Alteration or servicing of the product by anyone other than an authorized representative of Better Packages
5. Any attempt by the purchaser to repair or correct alleged defective equipment. In this event the purchaser is responsible for all expenses incurred.

IN NO EVENT SHALL BETTER PACKAGES BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGE FROM THE SALE OR USE OF THESE PRODUCTS. THIS DISCLAIMER APPLIES BOTH DURING AND AFTER THE TERM OF WARRANTY.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE (EXCEPT AS MAY BE OTHERWISE PROVIDED BY LAW).

This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

Warranty Service

Better Packages will replace or repair (at the company's discretion) any defective parts within the warranty period, on a no-charge basis. The

Authorized Distributor/Service Center will furnish, without charge, necessary labor to service the machine.

For service under this warranty, call or write your nearest Better Packages Distributor/Service Center or Better Packages, Inc. Ansonia, CT at 800-237-9151 (US only) or (203) 926-3700. To locate your local Authorized Distributor/Service Center, visit www.betterpackages.com.

If customer wishes, with authorization from Better Packages or an Authorized Distributor/Service Center, a product may be shipped to Better Packages for warranty service. Any item shipped for warranty service must be shipped in the original factory carton and properly packed with the original protective packaging inserts or a secure carton that will properly protect the unit during transit. Any damage to machines or parts received improperly packed are the responsibility of the customer. All associated shipping or freight costs related to items shipped for service are the sole responsibility of the customer. Transportation charges on machines or parts returned to Better Packages for service must be prepaid by the customer. Customers will be responsible for freight expenses on parts or machines returned to them.

Better Packages' ship-to address is: 4 Hershey Drive, Ansonia, Connecticut 06401.

This warranty statement dated September 26, 2022 supersedes all other prior published statements.