



Holstein Manufacturing  
5368 – 110<sup>th</sup> St, Holstein, IA 51025  
Office: 800-368-4342 / 712-368-4342  
Email: [holsteinmfg@gmail.com](mailto:holsteinmfg@gmail.com) Website: [www.holsteinmfg.com](http://www.holsteinmfg.com)

## Warranty & Return Policy

**Returns** – How many days do you have to return an item? No item may be returned without a Return Merchandise Authorization (RMA) Number from our customer service department. Non-defective items can only be returned if they were purchased directly from Holstein Fabrication and must be returned in unused condition and in the unopened, original packaging – due to the nature of our products, we cannot authorize the return of a product that has been opened and/ or removed from its original packaging. Retail, commercial and government customers must request an RMA within 10 days of **receiving order** for a full refund of the purchase price.

**Warranty** – Holstein Fabrication products are warranted against defects in packaging, material, and workmanship for 90 days from the original purchase. No item may be returned without a Return Merchandise Authorization Number from our customer service department. Defective items will be repaired, replaced, or refunded at our discretion. Damage caused by neglect, abuse, misuse, alteration of the product, or improper storage is not covered by this limited warranty.

**Restocking Fee** – All returns are subject to a 15% restocking fee.

All warranty and return matters should be sent to:

Holstein Fabrication, LLC  
% Darrin B. Schmidt  
5368 110<sup>th</sup> St  
Holstein, IA 51025