

Warranty Information



Unless otherwise stated, FoodSpot warrants to the original purchaser of new smart fridge microstore units, that such equipment will be free from defects in material and workmanship for a period of 1 year from the original date of delivery. FoodSpot will repair, replace, or reimburse the purchase price to satisfy the warranty obligation. Valid only in the Contiguous United States.

The 1 year parts and labor warranty applies only to the following series:

- DC8 Clear Glass Microstore and DC8 Streaming LCD Microstore



In addition to the above coverage, FoodSpot warrants to all eligible Parts and Labor warrantied customers that the original compressor part only will be free of defects in material and workmanship for a period of 3 years from the original date of delivery (2 years of additional coverage). Labor coverage is not included outside of the 1 year parts and labor warranty. Warranty is not transferrable.

Coverage Limitations

The above warranties do not cover:

- Failure to install and/or use equipment within proper operating conditions specified by FoodSpot. This includes but is not limited to residential, outdoor, or mobile applications.
- Issues related to improper installation. Issues related to the installation are the responsibility of the installer.

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UNATTENDED MICROSTORES

- Any adjustments necessitated by improper operating conditions.
- Damage caused by improper electrical connection, power failure, or generators.
- Failure to properly maintain the unit including all preventative maintenance and cleaning.
- Installation in non-commercial or residential applications. FoodSpot is a commercial brand intended to be installed in a commercial setting.
- Equipment sold or used outside of the United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Equipment without a valid serial number and proof of purchase, or other way to verify warranty coverage.
- Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.
- Parts deemed by FoodSpot Refrigeration to be normal wear and tear parts, including door gaskets and select plastic or rubber components.

For Warranty Inquiries or Service

Please email your account manager directly. If you do not know your account manager, email hello@LaunchFoodSpot.com. Include your model number, serial number, and original order number to make an inquiry or claim. Including pictures or video, as well as a description of the problem, will help to expedite claim processing time. This warranty is only valid for equipment purchased directly from FoodSpot or an authorized partner.