

1. WARRANTY AND REMEDY

- A. **NEW EQUIPMENT.** Dean Industries warrants its fryers and equipment to be free from defects in materials and workmanship. Dean's obligation under this warranty shall be limited to replacing or repairing, at the company's discretion, without charge to Buyer any part found to be defective, and expenses incurred for freight and materials for the installation or repair of such part for a period of one (1) year from the date of buyer's purchase, initial start-up of the equipment or thirty-six (36) months from the date of shipment from the factory, whichever is sooner.

Dean's obligation to pay for labor shall only be provided to buyers within the continental United States, Alaska and Hawaii. Dean's one (1) year labor warranty includes authorized service agent travel time up to two (2) hours and mileage up to 100 miles. Any travel time or mileage in excess of the above shall be Buyer's responsibility. The Factory shall make no allowance for repairs or alterations made by buyer.

- B. **REPLACEMENT PARTS.** Any replacement part, except lamps and fuses, which proves to be defective in material or workmanship within ninety (90) days from the date of replacement part installation will be repaired or replaced without charge, FOB authorized distributor. This warranty covers only the repair or replacement of the defective part and does not include any labor charges for the removal and installation of any part or travel or other expense incidental to the repair or replacement of a part. Dean will not be responsible for problems found to be caused by use of a non-OEM part or replacement of a defective part with other than a factory OEM part.

2. **HOW TO GET SERVICE.** Contact our Factory Authorized Service Center to obtain warranty service. To find the name and location of the Factory Authorized Service Center nearest to you, call your dealer, or call the Dean service Hotline, 800-551-8633. When calling for service, please furnish the model number, serial number, voltage of your appliance, and a description of the problem. You must keep your sales receipt for proof of your date of purchase.

3. **LIMITATION OF COMPANY'S LIABILITY.** This warranty does not cover any defect due to, or resulting from, handling, improper installation, abuse, misuse, or harsh chemical action, nor shall it extend to any unit from which the serial number has been removed or altered, or modifications made by unauthorized service personnel or damage by flood, fire or other acts of God. Adjustments such as calibrations, leveling, tightening of fasteners or plumbing or electrical connections normally associated with original installation are the responsibility of the dealer, the owner/user, or the installer and not that of the Company. The Company shall not be liable, directly or indirectly, under any circumstances for consequential or individual damages, including, but not limited to: (i) any loss of business or profits; and (ii) labor, material or other changes, claims, losses or damages incurred or suffered from, in connection with or in consequence of a claimed defective product or parts by persons or firms other than the Company.

4. **LIMITATION OF ACTIONS.** Any action for any loss or damage with respect to the goods or services covered hereunder must be commenced by Buyer within one (1) year after Buyer's cause of action has occurred.

5. **THIS WARRANTY APPLIES TO ORIGINAL BUYER ONLY AND IS NOT TRANSFERABLE.**

6. **INFORMATION ON WARRANTY PROCEDURES.** For further information on warranty procedures, please contact Dean Industries at (318) 865-1711; Toll Free (800) 551-8633.

7. FRYPOT WARRANTY

SR42G, SR52G, SR62	5 Year Prorated
All Other Cool Zone Fryers	10 Year
Flat Bottom	3 Year Prorated
TC25	5 Year Prorated