

## WARRANTY

All Cotterman products are guaranteed against any defects in quality and workmanship for a period of one (1) year after shipment. At our discretion, Cotterman Company will repair or replace the product in question at no charge - subject to inspection. Freight damage, misapplication, and misuse of the product are not covered by the warranty.

## RETURN POLICY

1. A return authorization must be requested within 30 days after original ship date. A Cotterman return authorization number must appear on the return shipment.
2. Returns can be authorized only for common models. A minimum 20% restocking charge will apply. Special designs cannot be returned. With sizing errors, replacement ladders or platforms must be reordered at the same time.
3. Return freight must be prepaid.
4. All returns must be returned to the point of origin and are subject to inspection. Additional charges may apply for replacement parts and repairs.

Note: This return policy is intended to accomodate common ordering errors, i.e., sizing or duplications, and does not apply to warranty or workmanship claims or factory errors.