

U.S. COMMERCIAL WARRANTIES

For warranty service, please call Blendtec Commercial Customer Service at 800-748-5400.

Warranty Summary (for products sold and used within the US):

PRODUCT	WARRANTY
Chef 600™	1 year parts/1 year labor
EZ 600™	1 year parts/1 year labor
Connoisseur 825™ Space Saver	3 year parts/1 year labor
Connoisseur 825™	3 year parts/1 year labor
Stealth®	3 year parts/1 year labor
Stealth Nitro®	3 year parts/1 year labor
Stealth X®	4 year parts/1 year labor
Stealth Nitro X®	4 year parts/1 year labor
Jars	1 year parts/1 year labor
Sound Enclosures Purchased With Blender Base	3 year parts/1 year labor
Sound Enclosures Purchased Separately	1 year parts/1 year labor

WARRANTY DETAILS

Blendtec warrants its blenders and accessories against defects in materials and workmanship, under normal use, maintenance and service for the time periods identified in the above schedule. The warranty covers, as applicable, parts and labor required to repair or replace components that, in the sole opinion of Blendtec, are defective. Blendtec will pay for shipping to the repair facility for valid warranty claims submitted within 90 days of purchase. The cost of shipping to the repair facility for warranty claims submitted more than 90 days after purchase are paid for by customer. Blendtec will pay for return shipping to customer for valid warranty claims. When labor is not covered by the applicable warranty, labor will be charged at the rate of \$90/hour with a minimum one-hour charge.

The following are not included in the blender warranty coverage:

Normal maintenance, adjustments and cleaning as outlined in the manual.

Repairs due to unauthorized service or modifications to the blender, product tampering, or use of non-standard parts or accessories without prior written approval from Blendtec.

Damage caused by: improper installation or ventilation of the blender; electrical supply (e.g., electrical power failure, improper electrical connections, the use of extension cords, low voltage, or voltage drops to the unit); water supply; drainage; exposure to water; or floods, storms, or other acts of God.

Cost of premium labor rates due to holidays, overtime, shipping, etc.

Parts or assemblies subjected to misuse, abuse, neglect or accidents , or lack of specified maintenance or operational procedures. Damage or problems caused by relocation of unit, cleaning and/or maintenance procedures inconsistent with the technical instructions provided in the manual.

Claims for personal injuries, incidental or consequential damages, or economic loss (profit or revenue), however caused.

WATER DAMAGE AND ABUSE

It is critical to prevent liquids from entering the motor base. The motor base has been designed to deflect liquids from entering. However, in some instances of heavy spillage or a lack of appropriate cleaning procedures, liquids may enter the motor housing. It is important to promptly clean up all spills on the motor, around the counter and under the sound enclosure base (if used). Failure to do so may result in liquids being pulled into the motor, which will lead to premature failure. This cause of failure is considered abuse and is not covered under the warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES OF ANY KIND, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

In no event shall Blendtec be liable for any special, indirect, incidental or consequential damages. Upon the expiration of the warranty period, Blendtec's liability under this warranty shall terminate. The foregoing warranty shall constitute the sole liability of Blendtec and the exclusive remedy of the customer or user.

Warranty is provided only in the country of origin in which the equipment was purchased. Use of the equipment outside the country of purchase voids all warranties, expressed or implied. If the customer chooses to utilize a local service center outside of the country of original sale, they can reasonably expect to pay for parts, labor, shipping, duties, taxes, etc. needed to make the repair and return the equipment.

During the warranty period, Blendtec products subject to warranty claims will be repaired or replaced, in Blendtec's sole discretion. Repaired products may include new or refurbished replacement parts. Replaced products may be new or may be manufactured from serviceable used parts. Any product to be submitted for review must (i) be accompanied by proof of original purchase (ii) have a Return Authorization Number ("RAN") from a Blendtec Customer Care Representative, (iii) and must be shipped prepaid to the address provided by a Blendtec Customer Care Representative. Blendtec reserves the right to not accept returns unless accompanied by a valid RAN. Shipments are sent ground through the carrier of Blendtec's choice, unless other methods are arranged and paid for by the customer through contract or special request.

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