

## **Baratza Warranty Limited Warranty**

### **U.S. and Canadian Warranty Information**

Limited Warranty for Baratza Grinders is 1 year from the original date of purchase. This warranty covers all defects in materials and workmanship (parts and labor) including free ground transportation to and from our repair facility within the US and Canada. This warranty does not apply to improper use, lack of cleaning, abuse, normal wear and tear, lack of proper adjustment, foreign objects (stones, screws, etc.) in the beans, or uses outside the intended use of grinding whole roasted coffee beans. If your grinder fails within one year, e-mail us at [support@baratza.com](mailto:support@baratza.com) or call 425-641-1245. For additional warranty, support, or troubleshooting information, go to [www.baratza.com](http://www.baratza.com). Specifically for the Forte AP & BG Grinders, the Limited Warranty is 1 year or 50 hours of cumulative motor run time, whichever comes first.

**Refurbished grinders** purchased and used only within the US are warranted to be free of defects in materials and workmanship for a period of one (1) year from the date of purchase.

**Please note:** Grinders that are purchased in the US or Canada, and shipped or taken out of the country have a one-year warranty for parts only. If your grinder fails within one year of the date of purchase, simply e-mail us at [support@baratza.com](mailto:support@baratza.com) or call 425-641-1245. Please have the following information prior to contacting Baratza: 1) Proof of date of purchase. 2) Model and serial number (located on the bottom of the grinder) Baratza will contact you to determine the problem, and see if it can be fixed quickly and easily. The customer is responsible for paying the freight charges and any duties for replacement parts that Baratza may send. Customer is also responsible to provide any labor required to repair their grinder.

### **Proof of Purchase and Product Registration**

If you are in the US, you can register your grinder here: [www.baratza.com/register-your-grinder](http://www.baratza.com/register-your-grinder). Registration will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. The serial number is located on the bottom of the grinders. Please keep your sales receipt that shows the date of purchase.