



EDGE CHIP LIMITED WARRANTY

Terms and conditions:

During the warranty period, Arc Cardinal will replace as follows:

5-year Edge Chip Warranty

Bone China – all items

Extra Strong Porcelain – Square Up all items, Not covered are Appetizer and Daring

Opal – Intensity White, Restaurant White, Brushed Blue Jean. Not covered is Evolutions

10-year Edge Chip Warranty

All Aluminite patterns (Candour, Candour Coupes, Candour Cirrus, Candour Azure, Vintage, Athena, Rondo and Horizon)

Limited Lifetime Edge Chip Warranty

Eternity Plus – all items

*Note: **Geode** and **Reflections** are not covered under the edge chip warranty.*

TERMS AND CONDITIONS OF WARRANTY

1 – Warranty period: This limited warranty covers products chipped in normal usage conditions from the date of the original order for all orders that have been registered in our website within 30 days of purchase. Replenishment orders will be subject to the terms of the original and the following general details and limitations:

2 – Warranty applications:

- (i) The edge chip warranty applies only to end users and covers items/periods as listed above.
- (ii) This warranty applies to small edge chipping and does not cover breakage and/or cracking.
- (iii) The terms specified under this warranty are separate from, and form an addition to, Arc Cardinal's conditions of sale.

4 – Definition of normal usage conditions: Normal usage includes only the following professional uses: refrigeration, serving, washing and storage. This warranty does not apply to edge chips caused directly or indirectly through negligence or the inappropriate use or application of the product. Arc

ARC Cardinal
45 Commerce Way, Suite A
Totowa, NJ 07512
Phone : (973)-628-0900

<https://arccardinal.com>

Cardinal reserves the right to inspect and test any returned product and will determine whether the actual cause of chipping occurred under normal usage.

5 – Replacements: Within a reasonable time, Arc Cardinal will replace all returned products determined to be covered by the warranty or will provide substitute products of equal value if the original items are no longer available. Return freight is the responsibility of the customer. Replacements will be shipped freight prepaid. To receive replacements, claims should be submitted in writing to: Arc Cardinal, Quality Dept. 45 Commerce Way, Suite A, Totowa, NJ 07512 with the damaged items and a copy of the distributor invoice as valid proof of purchase.

THE ABOVE LIMITED WARRANTY IS EXCLUSIVE. ARC CARDINAL MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED REGARDING OUR CHINA OR OPAL PRODUCTS OR REGARDING THEIR QUALITY FOR A PARTICULAR PURPOSE. CARDINAL INTERNATIONAL SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL ARC CARDINAL'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE AFORESAID PRODUCTS

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