

Aquaverse USA

Do not return this product to the store:

Please contact Customer Support at 1-866-872-5722 or warranty@osiml.com

Limited Warranty Non-transferable

Aquaverse USA ("Aquaverse") warrants this water dispenser, to the original purchaser, and to no other person, to be free from manufacturer's defects in workmanship or material under normal operating conditions for (1) year from the original date of purchase. Aquaverse USA may require proof of date of purchase from an authorized dealer. Please retain your receipt or invoice as proof of purchase date and location. This warranty applies only in the country in which the unit is originally sold.

IMPORTANT: THE CUSTOMER ACKNOWLEDGES THAT WATER CAN CAUSE DAMAGE TO FLOORS AND OTHER SURFACES, AND THAT THE DISPENSER MAY DRIP, LEAK OR SPILL WATER. THE CUSTOMER TAKES FULL RESPONSIBILITY FOR LOCATING THE DISPENSER IN AN AREA THAT WILL NOT CAUSE DAMAGE TO OTHER PROPERTY, INCLUDING HARDWOOD AND OTHER FLOORING TYPES.

This Limited Warranty does not cover failure due to improper installation, improper maintenance or service (by you or a third party), misuse, abuse, accident, commercial use, or failure to perform routine maintenance on the dispenser as outlined in the User's Manual.

This Limited warranty shall not apply to the following:

- Products that are used outside of office or residential environments
- Use where water is microbiologically unsafe or of unknown quality
- Failure caused by accident, fire, floods, or acts of God
- Service to the unit by unauthorized personnel
- Issues caused by the facilities electrical system, i.e. circuit breakers and fuses etc.
- Any damage to finishes, dents, scratches, rust or discoloration
- Damage caused by water bottles

The limited warranty is void if the water dispenser is modified or altered. Alteration may cause serious flooding, electrical shock or a fire.

For all Point of Use dispensers, (Units without water bottles that are directly plumbed to the internal water system) the limited warranty is void if the PSI at the installed location exceeds 75 PSI. For all office or commercial settings, a water pressure gage must be installed with the dispenser. If the water pressure at the location occasionally or constantly exceeds 75 PSI, a water pressure regulator must be professionally installed, or the warranty is void.

The Warranty shall be limited to repair or replacement of parts, which Aquaverse shall determine necessary, using reasonable discretion, upon examination. Please contact customer service for instructions. If Aquaverse USA confirms, after examination, a defect covered by this limited warranty and

if Aquaverse approves the claim, then Aquaverse will replace the defective part without charge. The warranty does not cover any freight costs to our facility; Aquaverse will return replacement parts, postage prepaid.

Unless required by law, , Aquaverse USA makes no other warranty, agreement, or guarantee, express, implied or statutory including implied warranty of merchantability or fitness for a particular purpose. Further, vendor shall have no liability to purchaser or a third party for special, indirect, punitive, incidental, or consequential damages.

Certain jurisdictions do not allow limitation of special, incidental or consequential damages, exclusions, or limitations on the length of time a warranty lasts, so the above limitations exclusion may not apply to you. This warranty gives the original purchaser certain legal rights; you may have other rights depending on where you live.

If anything here is unclear please contact customer support for further information.