

AS AMERICA, INC. SHOWER LIMITED LIFETIME WARRANTY

AS America, Inc. Shower Limited Lifetime Warranty

FOR NON-COMMERCIAL OWNER INSTALLATIONS: AS America, Inc. (“American Standard®”) warrants this product to be free from defects in materials or workmanship for the original noncommercial owner for as long as the original consumer owns the product. Proof of purchase (your original sales receipt) from the original non-commercial owner must be made available to American Standard for all warranty claims. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser’s household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

FOR COMMERCIAL OWNER INSTALLATIONS: For all commercial owner installations, the warranty period is five years from initial purchase. A “commercial owner installation” includes use of the product in apartments and other rental units, nonresidential facilities, hotels, commercial businesses and/or other public accommodations. Except for warranty duration, all other warranty terms apply to commercial owner installations.

For both commercial and non-commercial owner installations, standard batteries are not included in the warranty.

FOR ELECTRONIC SHOWERHEADS, HAND SHOWERS, SYSTEMS, VALVES AND CONTROLS: American Standard warrants its electronic showerheads, hand showers, systems, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from initial purchase by or for the original non-commercial owner.

American Standard will provide free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Because American Standard cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard products which were purchased from American Standard or an American Standard authorized seller, unless otherwise prohibited by law. American Standard reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is effective for all showers sold after [Effective Date].

AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT. Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some States or Provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State or Province to Province.

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States
AMERICAN STANDARD BRANDS
30 Knightsbridge Road, Suite 301
Piscataway, NJ 08854
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:
(800) 442-1902
www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (855) 836-9615
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico

Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (855) 836-9615 (in Canada) and 01-800-839-1200 (in Mexico).

Effective Date: July 1, 2020