

# Service Bulletin

**Subject: E400397-PP**

**SCOPE: Potted Probe / Carbonator**

Our McCann's Carbonators will now feature a fully potted probe switch for improved reliability. This new feature will waterproof the electronic components within the probe which is the most frequently replaced part on the carbonator. Our new part number is E400397-PP

**Action Required:** None

**Compatibility:** Please note that the new “-PP” parts are backwards compatible and can be installed on previous generation carbonators. No changes to troubleshooting or repair procedures are required.

**Availability:** Current orders are being filled to deplete remaining inventories; you might be required to update your order if no additional components are available. All new orders must be placed for the new potted probe SKU's. Shipments of the new SKUs to the field are to begin on or around 2/1/25.

## FURTHER ACTIONS

Contact Multiplex Technical team if you have any questions or concerns: 844-724-2273

## Part Number Conversion Chart

| Old Part number | New Item Number | Description                                             |
|-----------------|-----------------|---------------------------------------------------------|
| 16-2226         | 16-2226-PP      | PROBE 220V TAYLOR SOLENOID DRIVING-POTTED               |
| 16-2115         | 16-2115-PP      | PROBE 115V ELECTRICAL-POTTED                            |
| 16-1406         | 16-1406-PP      | KIT 220V PROBE & FLOAT-POTTED                           |
| 16-1404         | 16-1404-PP      | KIT 115V PROBE & FLOAT-POTTED                           |
| 43-6002         | 43-6002-PP      | CARBONATOR SMALL 115 V ASSE 1022-POTTED                 |
| E400397         | E400397-PP      | CARBONATOR LARGE 115 V 2 SODA ASSE 1022 BIG MAC-POTTED  |
| E201397-MBE     | E201397-MBE-PP  | CARBONATOR COLD NON-RECIRCULATING-POTTED                |
| 15-1398         | 15-1398-PP      | ASSY CARBONATOR TANK 115 V 2 OUT SIMPLEX W/PROBE-POTTED |

**E400397-PP (Potted Probe)**

Old Probe- (No holes)



New Probe- 3 holes filled with epoxy/resin

