



# USER MANUAL



## ELECTRIC RICE COOKERS/WARMERS

**MODELS:** 541RCS60, 541RC60



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## CRITICAL INFORMATION

- **No Off:** This unit needs to be unplugged when not in use. It will continue warming when plugged in. Failure to unplug when not in use can lead to injury or damage to the unit.
- **Water to Rice Ratio:** The standard ratio is 1 cup of raw rice to 1 cup of water. This can vary depending on the type of rice used. Please refer to the rice packaging for specific details. Failure to do so may result in undercooked or overcooked rice.
- **Cups:** The "cups" of rice referenced throughout this manual refer to the Asian standard rice cup (6 oz.), NOT the U.S. standard cup (8 oz.).



Conforms to UL Std. 197



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## HAZARD STATEMENTS

### ELECTRICAL SAFETY

- **WARNING – Electrical Shock**
  - Contact with water or liquids when the unit is plugged in may cause severe electric shock, potential death, or fire.
  - Never immerse the rice cooker in water or any liquid. Keep liquids away from electrical connections.
- **WARNING – Damaged Power Cord**
  - Operating the unit with frayed or damaged power cords may lead to electric shock, fire, or damage to the unit.
  - Inspect cords before use. If damaged, have cord replaced by manufacturer, its service agent, or qualified technician.
- **WARNING – Bottom Cover Removal**
  - Removing or opening the bottom cover can lead to exposure to electrical components causing shock or electrocution.
  - Never remove or open the bottom cover. No user-serviceable parts inside. Refer all servicing to qualified personnel.
- **WARNING – Shared Power Outlet**
  - Connecting multiple appliances to the same outlet can create circuit overload, fire risk, or electrical failure.
  - Do not share an outlet with another appliance while the Rice cooker is operating. Connect directly to a dedicated outlet.
- **WARNING – Cord Extension**
  - Using extension cords with the appliance may cause overheating, fire risk, or electrical hazards.
  - Do not use an extension cord. Connect appliance cord directly to a dedicated outlet.

### FIRE SAFETY

- **WARNING – Flammable Materials**
  - Storing or using flammable materials near the appliance can lead to fire, explosion, serious injury, or death.
  - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance. Keep the area surrounding the unit clear of combustibles.
- **WARNING – Clearance**
  - Insufficient clearance from walls or combustible surfaces may lead to overheating, fire risk, or damage to surrounding structures.
  - Maintain minimum clearance of 6 inches from back wall, side walls, and other surfaces. Do not place the unit under overhead combustible construction.

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## OPERATIONAL SAFETY

- **CAUTION – Removable Container Safety**
  - Operating without a proper container or with an incompatible container can lead to electric shock, fire, or damage to the unit.
  - Cook only in the removable container provided. Only operate with the removable container properly in place.
- **CAUTION – Hot Surfaces**
  - Contact with exterior surfaces during or after operation can lead to burns or scalding injuries.
  - Avoid touching hot surfaces. Use handles or knobs. Allow unit to cool before cleaning or moving.
- **WARNING – Steam Venting**
  - Blocking the steam vent on top of the lid can cause pressure buildup, potential lid ejection, and burns from escaping steam.
  - Never block the steam vent. Keep face and hands away from vent during operation.
- **WARNING – Malfunction Indicators**
  - Turn off appliance immediately if malfunction light or alarm activate. Continued operation of faulty equipment can lead to fire, shock, or injury.
  - If malfunction lights activate or alarm sounds, immediately turn off and disconnect the appliance. Have unit serviced before resuming use.
- **CAUTION – Improper Pot Usage**
  - Using the cooking pot on other stoves or heat sources can damage the pot, creating unsafe conditions when returned to the rice cooker.
  - Do not heat the cooking pot on any other stove or heat source. Use only with the rice cooker.
- **CAUTION – Improper Cover Use**
  - Operating without properly locking the cover can cause steam burns, splashing of hot contents, or improper cooking.
  - Always make sure the cover is properly locked when cooking.

## INSTALLATION AND MAINTENANCE

- **WARNING – Improper Setup**
  - Incorrect setup, adjustment, alteration, service, or maintenance can lead to property damage, serious injury, or death.
  - Follow all Initial Setup instructions.
- **CAUTION – Abrasive Cleaning**
  - Using abrasive sponges or scrubbers on surfaces can damage surfaces, compromise integrity, and reduce the lifespan of the unit.
  - Clean with non-abrasive materials only. Follow all Cleaning instructions.

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## USER RESTRICTIONS

- **WARNING – Unauthorized Access**

- Operation by untrained personnel or vulnerable individuals, or other improper usage, may lead to injury, burns, or equipment damage.
- Keep out of reach of children. Ensure operation only by trained personnel. Do not allow use by persons with reduced physical, sensory, or mental capabilities without supervision.

## INITIAL SETUP

- **Inspect the Packaging:** Examine the rice cooker packaging for any signs of damage that may have occurred during shipping.
- **Unboxing:** Open the packaging with care. Use scissors or a box cutter to cut open the box, ensuring you do not damage the rice cooker or its components.
- **Remove All Components:** Remove the equipment and any included accessories from the box.
  - **Rice Cooker Main Body**
  - **Inner Pot**
  - **Cover**
  - **Measuring Cup**
  - **Rice Paddle**
  - **Cord:** Only replace the detachable cord with one provided by the vendor. Do not replace with non-genuine parts.
- **Placement:** Ensure a minimum clearance of 6" on all sides of the rice cooker to ensure proper airflow. Avoid positioning the rice cooker directly adjacent to a heat source. Place the rice cooker on a stable surface near an electrical outlet. It is required to place the rice cooker in a climate-controlled room to enhance its durability. Level placement is crucial for the rice cooker to work effectively.
- **Ventilation Space:** Allow at least 6" of space on every side of the rice cooker for adequate ventilation. Rice cookers generate heat, and maintaining proper ventilation is vital for consistent performance and the appliance's life.
- **Indoor and Temperature-Controlled Space:** The rice cooker is intended for use indoors and in a temperature-controlled environment.



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## CLEANING

- **Preparation:**
  1. Unplug the power cord from the outlet.
  2. Allow the rice cooker to fully cool before cleaning.
  3. Remove the inner pot from the Rice Cooker.
- **Outer Body:**
  - **DO NOT** immerse any part of the outer body in water.
  - 1. Clean the outside with a damp cloth.
  - 2. Dry the exterior with a clean cloth.
  - 3. Vacuum out any rice from the interior.
- **Inner Pot Cleaning:**
  1. Soak the inner pot in hot, soapy water.
  2. Scrub using a rubber or foam sponge.
    - **DO NOT** press down too hard or drop anything on the bottom of the cooking pot, as this can cause warping and inhibit proper functioning.
    - **DO NOT** use rough or metal utensils, as this may damage the non-stick coating.
  3. Dry with a clean cloth or air dry.
- **Heating Plate:**
  1. Clean heating plate with a damp cloth.
  2. Immediately dry with a clean cloth.
- **Final Steps:** Ensure all pieces are fully dry before reassembly and storage.

## OPERATION

- **Important Notes About Measurements:**
  - The "cups" referenced refer to the Asian standard rice cup (6 oz.), NOT the U.S. standard cup (8 oz.).
  - When cooked with the appropriate ratio of water, 1 raw rice cup yields 2 cooked rice cups.
- **Preparation:**
  1. Unplug the unit and remove the inner pot. It is not suggested to fill the inner pot while it rests inside the unit.
  2. Determine your rice needs: 1 cup of raw rice yields 2 cups of cooked rice.  
**Example:** For 10 cups of cooked white rice, use 5 cups of raw rice and 5 cups of water.
- **Rice Washing:**
  1. Measure the desired amount of raw rice into a fine mesh strainer using the provided measuring cup.
  2. Wash the raw rice until water runs clear.
  3. Add the washed rice to the inner pot.

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- **Adding Water:**
  1. Fill the inner pot with water.
    - Generally, use 1 cup of water for every 1 cup of rice.
    - The water-to-rice ratio may need adjustment for different rice types.
    - Two methods for accurate filling:
      - a. Use the water line graduation marks on the inside of the pot.
      - b. Use the provided measuring cup.
- **Cooking Setup:**
  1. Ensure both the inner pot and unit are completely dry before assembly.
  2. Place the inner pot inside the cooker.
  3. Turn the inner pot left and right to ensure proper seating above the heating plate.
  4. Close the lid and secure it.
  5. Plug the power cord into the outlet.
- **Cooking:**
  1. Push the "Cook" switch down. The "Cook" indicator light will illuminate.
  2. When cooking completes, the unit automatically switches to "Keep Warm" mode.
  3. The "Keep Warm" indicator light will illuminate.
  4. Wait 15 minutes before removing the cover to allow steam to continue cooking the rice.
- **Serving & Cleanup:**
  1. Stir the rice before serving.
    - ONLY use plastic or rubber utensils (such as the supplied rice paddle), as metal utensils may damage the coating.
  2. Clean the inner pot after each use.
- **Rice Washing and Soaking Instructions:**
  - **Washing Rice:**
    - Use warm water and wash the rice lightly.
    - Do not scrub with force.
    - Pour out the water quickly.
    - Repeat washing process 2-3 times until the water runs clear.
  - **Pre-Cooking Soak:**
    - After washing, immerse the rice in water for 30-60 minutes before cooking.
  - **Water Measurement:**
    - The required amount of water depends on the age and quality of rice.
    - Generally, use 1 cup of water for every 1 cup of rice.
- **Overnight and Storage:** When not being actively used, this unit needs to be unplugged.



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## TROUBLESHOOTING

Problem	Possible Cause	Solution
Rice is not fully cooked.	Incorrect water-to-rice ratio.	Adjust the ratio. Refer to rice packaging or recipe's instructions.
	Debris between heating elements.	Remove any pieces of rice from the outside of the inner pot or the heater plate. Make sure there is no debris or liquid between the heating plate and inner pot.
	Damaged components.	Replace the inner tank or heating plate.
	Lid not secured properly.	Ensure the top cover is properly secured.
	Cooking cycle interrupted.	Press the "Cook" button again.
Unit does not turn on.	Power issue.	Check multiple outlets for a power connection. Ensure your outlet is properly wired for the electrical specifications of this unit.
Rice is overcooked.	Debris affecting heating.	Remove any pieces of rice from the outside of the inner pot or the heater plate. Make sure there is no debris or liquid between the heating plate and inner pot.
	Rice stuck to heating elements.	Turn off and unplug unit, allow to fully cool, then remove pieces of rice with a dry cloth.
Air leaks from the lid during cooking.	Lid not secured properly.	Ensure the top cover is properly secured.
	Damaged inner pot.	Replace the inner pot.
Dead upon arrival.	Power connection issues.	Try plugging into multiple outlets. If this does not resolve the issue, and your unit is under warranty, reach out to customer service.
Power is on, but unit will not get hot.	Rice in the outer body.	Remove any pieces of rice from the outside of the inner pot or the heater plate. Make sure there is no debris or liquid between the heating plate and inner pot.
Unit switches quickly from cooking to warming without cooking.	Overheated unit.	If the unit switches from cooking to warming immediately, or after a few minutes, ensure that you are not overusing the unit. The unit must have time to cool down completely before another cook cycle.
	Dirty heating elements.	Make sure the outer bottom of the pot and the inner plate of the drum are clean.
Rice is not cooking.	Rice not prepared properly.	Wash and soak the rice for at least 15 minutes before attempting to cook (30-60 minutes for best results).
	Insufficient resting time.	After switching from cooking to warming mode, the rice should be left to stand in the cooker with the lid on for 15 minutes before serving.