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RETURN POLICY

Fineline Settings will accept returns of merchandise according to following criteria:

- All returns must be approved by FLS, no return will be accepted without an RMA
- All items must be returned new and unused, in original packaging
- Customer is responsible for all freight prepaid on returns
- Restocking charge of 25% applies to all products, except for new products that were introduced by Fineline in the past 9 month from the requested return date
- Returns are subject to inspection before final credit can be issued
- All returns will be granted in the form of a credit memo towards future merchandise
- We cannot grant any credit for product that were originally shipped through FedEx or UPS
- We cannot accept returns on products that were purchased more than 12 months from the requested return date