

Care & Maintenance

14. JUNE. 2017

Materials

Our products, which are made from the highest quality materials using environment-friendly production processes whenever possible, are designed to be long-lasting. NOROCK sub-assemblies in steel are treated to be weather resistant with zinc plating and high quality powder coat. Components in die cast aluminium are de-gassed and then coated with high quality powder coat. This provides a high level of weather resistance but some extreme seaside environments may require extra care to prolong the affect of corrosion.

Care

In order to keep the product in good condition for long periods of time, we recommend you to store it in an enclosed and dry area when not in use and during winter, to avoid condensation. Before winter and regularly every quarter if the products are used near the sea, we advise you to clean the metal surfaces with a soft cloth dipped in water or detergent and protect them with vaseline oil or car polish.

Do not use ethyl alcohol or detergents that contain even in small quantities acetone, trichloroethylene or ammonia (or solvents in general).

Handle the NOROCK bases with care when stacking them to avoid damaging the powder coated surfaces.

Warnings

Avoid improper use of the product such as:

- Standing on the products
- Sitting on the edge of the table
- Using the products as a step ladder

Replace the plastic glides when they are worn out. Do not abandon the product in the environment; call your local urban waste management to have it picked up for disposal or salvage.

Guarantee

Our NOROCK table bases are guaranteed for two years against structural or manufacturing defects which are not due to improper use or lack of maintenance, and against invasive rust not deriving from scratches or abrasions due to use and which cannot be removed by normal cleaning and care.

To make use of the guarantee, return the defective product to the dealer along with the sales receipt.

NOROCK declines any responsibility for faults and/or damages deriving from improper use of products.

The guarantee does not include any type of product assistance or repair of the product or any damaged part thereof.