

iHexagon

Original instructions for use



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1 Introduction

Dear customer,

Congratulations on purchasing your new iHexagon. Please read these instructions for use carefully before powering up your cooking system for the first time. The instructions for use are there to ensure that you use the unit safely. Keep these instructions for use in a place that is accessible at all times to anyone who will be using the unit.

The iHexagon is the fastest and most intelligent combi-steamer of its generation. It allows you to cook a variety of different dishes in the shortest possible time while obtaining exceptional results. Fish, meat, poultry, side dishes or baked goods – whether fried, steamed, grilled or baked – will come out perfectly in no time automatically, even on maximum-sized loads, thanks to its cooking intelligence and its intelligent climate and energy management features.

We hope you enjoy using your iHexagon.

All the best from

RATIONAL AG

1.1 Download documents on our homepage

This document is the short manual for all types of your unit. Visit <http://www.rational-online.com> to download complete, updated documentation for your particular model. Go to the menu bar, click **Customer Service**, and then select **Downloads**.

1.2 Product liability

RATIONAL assumes no liability for damage occurring in connection with unauthorized technical modifications or improper use.

1.3 Target audience

This document is written for people working in professional kitchens and food-service operations.

The unit must not be used, cleaned, or maintained by:

- Persons with restricted physical, sensory, or mental faculties
- Persons with limited knowledge and experience
- Children

Children in the vicinity of the unit must be supervised at all times. Do not allow children to play with the unit.

1.4 Intended use

The iHexagon has been developed for the preparation of hot food.

This unit is only intended for commercial use, such as in restaurant kitchens, hospital food service operations, bakeries, or delis. Do not use this unit outdoors. This unit must not be used for continuous mass industrial food production.

All other usages of this cooking system are considered improper and dangerous. RATIONAL AG assumes no liability for consequences of improper use.

Do not operate the cooking system when empty. Doing so could damage the cooking system.

1.5 Using these instructions for use

1.5.1 Explanation of symbols

This document uses the following symbols to provide information and instructions for action:

- ✓ This symbol indicates prerequisites that must be met before you take a specific action.
- 1. This symbol indicates an action you will need to take.
 - > This symbol indicates an intermediate result you can use to evaluate the results of a single action.
 - >> This symbol indicates an end result you can use to evaluate the results of a series of instructions.


- This symbol is used for bullet points.
- a. This symbol is used in lists.

1.5.2 Explanation of pictograms

The following pictograms are used in this document:

 Caution! Read the instructions for use before using the unit.

 General warning symbol

 Useful information to help you use your unit.

1.5.3 Explanation of warnings

The following warnings are used to advise you of potentially dangerous situations and how to avoid them.

DANGER

The word DANGER indicates a situation that will result in severe injuries or death.

WARNING

The word WARNING indicates a situation that could result in severe injuries or death.

CAUTION

The word CAUTION indicates a situation that could result in injuries.

NOTE

The word NOTE indicates a situation that could result in damage to the unit.

1.5.4 Illustrations

The illustrations in these instructions for use may deviate from the actual unit.

1.5.5 Technical changes

We reserve the right to make technical changes in the interest of progress.

2 The RATIONAL iHexagon



3 General safety information

This unit is constructed securely, and does not pose a danger when used normally and in accordance with specifications. These instructions for use describe proper procedures for using this unit.

- All cooking system maintenance should be performed by qualified personnel.
- All maintenance on this unit should be performed by your RATIONAL Service Partner.
- Do not modify the unit or the way your RATIONAL Service Partner has installed it.
- Do not remove the drain sieve.
- Do not use the cooking system if it is damaged in general, or if the connection cable is damaged. Damaged cooking systems are unsafe and could cause burns or other injuries.
- Do not use the unit if the glass on the cooking cabinet door is damaged. Contact your RATIONAL Service Partner and have the cooking cabinet door glass replaced.
- Never place objects on top of the device.
Do not place hot containers or containers of hot liquids on top of the cooking system.
- Never store flammable or combustible materials near the unit.
- Only use the cooking system at ambient temperatures between +4°C and +40°C.
- Avoid placing sources of heat near the unit, such as deep fryers or grills.
- While using the unit, keep the floor around it clean and dry.
- Do not use the cooking system in commercial vehicles.

Safety instructions when operating microwave appliances

WARNING

Make sure that no foreign objects are trapped between the front of the cooking system and the door, as otherwise harmful excessive microwave radiation could escape during operation.

- Do not allow children to operate the cooking system.
- Under no circumstances must the safety lock be manipulated, as otherwise harmful, excessive microwave radiation could escape during operation. In the event of lock failure, the microwave will switch off permanently by tripping a fuse and can only be restarted by qualified personnel.
- Make sure never to commission the cooking system with the door open with the door open, as otherwise harmful excessive microwave radiation could escape during operation.
- Make sure that no dirt or cleaning agent residue builds up on the cooking cabinet ceiling.
- Make sure to read all instructions before use.
- Make sure that all safety instructions related to "Precautions for avoiding potential exposure to excessive microwave radiation" have been read and observed.
- Ensure that the cooking system is grounded.
- Only use microwave-safe utensils and containers. Suitable materials include porcelain, glass ceramics, heat-resistant glass, microwavable plastic, and parchment.
- Remain near the cooking system when heating food or liquids in cartons or plastic containers due to the possibility of ignition.
- Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces

Safety instructions before use

- Clean the cooking cabinet before first use. There must be no metal parts, chips or similar in the cooking cabinet and on the cabinet door.
- When heating food in packaging, always use the settings specified by the packaging distributor.
- Make sure that the temperature of the unit is at least +41°F.

- Make sure that the air baffle in front of the fan wheel is secure at the top and the bottom.
- Make sure that the hinging racks are screwed in firmly.
- Make sure that the cooking cabinet is free of cleaner tab residue.
- If the unit has been inactive for a longer period of time, rinse out the hand shower with at least 2 1/2 gallons of water before using the unit again.
- Make sure that the accessories are not defective and that there are no loose connections; otherwise, sparks may form during operation.

Safety instructions during use

- To avoid scalding and burn injuries:
 - Exercise caution when opening the cooking cabinet door - Hot steam may escape.
 - Always wear personal protective equipment when removing anything from the hot cooking cabinet.
 - When the unit is in use, only touch the control panel and the cooking cabinet door grip. The external surfaces can heat up to temperatures exceeding 140°F.
 - Only slide containers of food into racks at levels you can see into. Otherwise, hot food can spill out when being unloaded from the unit.
 - Make sure that the ventilation openings on the right side are not blocked.
- In order to prevent burns, the contents of baby bottles and jars of baby food must be stirred or shaken and temperature-checked before consumption (IEC 60335-2-90).
- Use appropriate protective equipment when using the core temperature probe. It can become very hot during operation due to microwave radiation.
- To avoid the risk of fire or explosion:
 - Do not use the cooking system to cook highly flammable liquids, e.g., wine or other alcoholic beverages. Flammable liquids can catch fire when evaporating.
 - Do not heat liquids or other food in sealed containers as they can easily explode.
 - Make sure that there are no loose metal parts or aluminum foil in the cooking cabinet during microwave operation.
 - Be careful when drying food as overheating can quickly cause a fire.
 - If smoke is detected, switch off or disconnect the cooking system from the power source and keep the door closed to smother any flames.
 - Do not heat eggs with shells or whole hard-boiled eggs in microwave ovens as they may burst even after being removed from the microwave.
 - Do not operate the cooking system empty, except when performing automatic cleaning
 - When roasting or grilling, place a drip pan underneath the food to catch grease.
- To prevent equipment damage due to improper use of accessories:
 - Only use RATIONAL-approved accessories that are intended for microwave use.
- Always use the manufacturer's cooking climate specifications when heating packaged food to serving temperature.
- If there is food in the cooking cabinet that has already been brought up to serving temperature, do not load cold food into the cooking cabinet.

Safety instructions after use

- Clean the unit after each use.
- Check and clean the cooking cabinet seal at regular intervals to prevent corrosion of the cooking cabinet seal.
- In order to prevent the cooking cabinet from corroding, leave the cooking cabinet door open a crack whenever the unit will not be in use for a longer period, including overnight.
- If the unit will not be in use for a longer period, cut off the building water, electric and gas lines to the unit.
- Empty the steam generator before transporting the unit, or when the unit will not be in use for a longer period.
- Do not clean the cooking system using a high-pressure jet.

- Do not clean the cooking system using a steam jet.
- Do not spray the inside panel of the cooking cabinet door with the hand shower when hot. This could cause the glass to burst.

3.1 Personal protective equipment

- Only use the unit when wearing clothing that will protect you against work-related accidents, especially due to heat, splashing hot liquids, or corrosive substances.
- Wear gloves that will provide reliable protection when handling hot or sharp-edged objects.
- When cleaning the unit, wear tight-fitting safety glasses and chemical protective gloves that will allow you to handle cleaning products safely.

4 Electromagnetic compatibility

Classification according to EN 55011

The iHexagon is classified as a class A unit according to EN 55011.

CAUTION

The unit must not be used in living areas.

This equipment is not intended for use in living areas and cannot provide adequate protection of the radio reception in such environments.

NOTE

As class A units (according to EN 55011), the iHexagon is intended for use in the "industrial electromagnetic environment".
Electromagnetic compatibility may be affected if operated in other electromagnetic environments.

FCC classification

The iHexagon may not be changed or modified by the user.

NOTE

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

4.1 Electromagnetic compatibility - EU

Note for units of class A EU Directive on electromagnetic compatibility

This product meets the protection requirements of EU Directive 2014/30/EU on the approximation of the laws of the EU Member States relating to electromagnetic compatibility and meets the limit values of EN 55022/EN 55032 Class A.

To ensure this, the units must be installed and operated as described in the manuals. Furthermore, only cables recommended by the manufacturer may be connected. The manufacturer assumes no responsibility for compliance with protection requirements if the product is modified without the manufacturer's consent or if extension components from third-party manufacturers are inserted/installed without recommendation from the manufacturer.

EN 55022 / EN 55032 class A units must bear the following warning sign:

WARNING

This is Class A equipment. This equipment may cause radio interference in a residential area; in this case, the operator may be required to take and cover the costs of appropriate measures.

4.2 Electromagnetic compatibility – Germany

Germany: Compliance with the law on electromagnetic compatibility of units

This product complies with the "Law on electromagnetic compatibility of units (EMCG)". This is the implementation of EU Directive 2014/30/EU in the Federal Republic of Germany.

4.3 Electromagnetic compatibility approval certificate - Germany

Approval certificate pursuant to the German law on electromagnetic compatibility of units (EMCG) (or the EMC Directive 2014/30/EU) for class A units

This unit is authorized to bear the EC conformity mark – CE – in conformity with the German EMC Act (Deutsche EMVG).

General information:

The unit meets the protection requirements according to EN 55024 and EN 55022/EN 55032 class A.

4.4 EMI Statement – People's Republic of China

NOTE

Declaration: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may need to perform practical action.

4.5 EMI Statement – Taiwan

WARNING

This is a class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

4.6 EMI Statement - Korea

NOTE

This is a class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

5 Working with the unit

5.1 Initial start-up

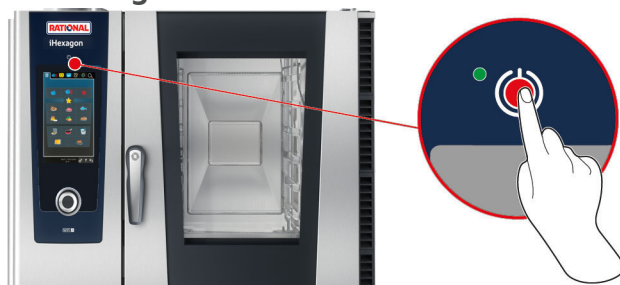
When you start your unit for the first time, it will have already been properly installed by a RATIONAL Service Partner. The self-test will have been completed, so the unit will be ready for use. Information related to installation is available in the installation manual included in delivery.

Before working with the unit for the first time


1. Clean the unit and all accessories before initial use.

More information is available here: [Care](#)

5.2 Switching the unit on and off





Switching the cooking system on

1. To switch the cooking system on, press and hold this button until the LED lights up green: 
 - > The cooking system will power on. The home screen [► 18] will appear.


Operation without water supply

Continuous operation without water is not possible.

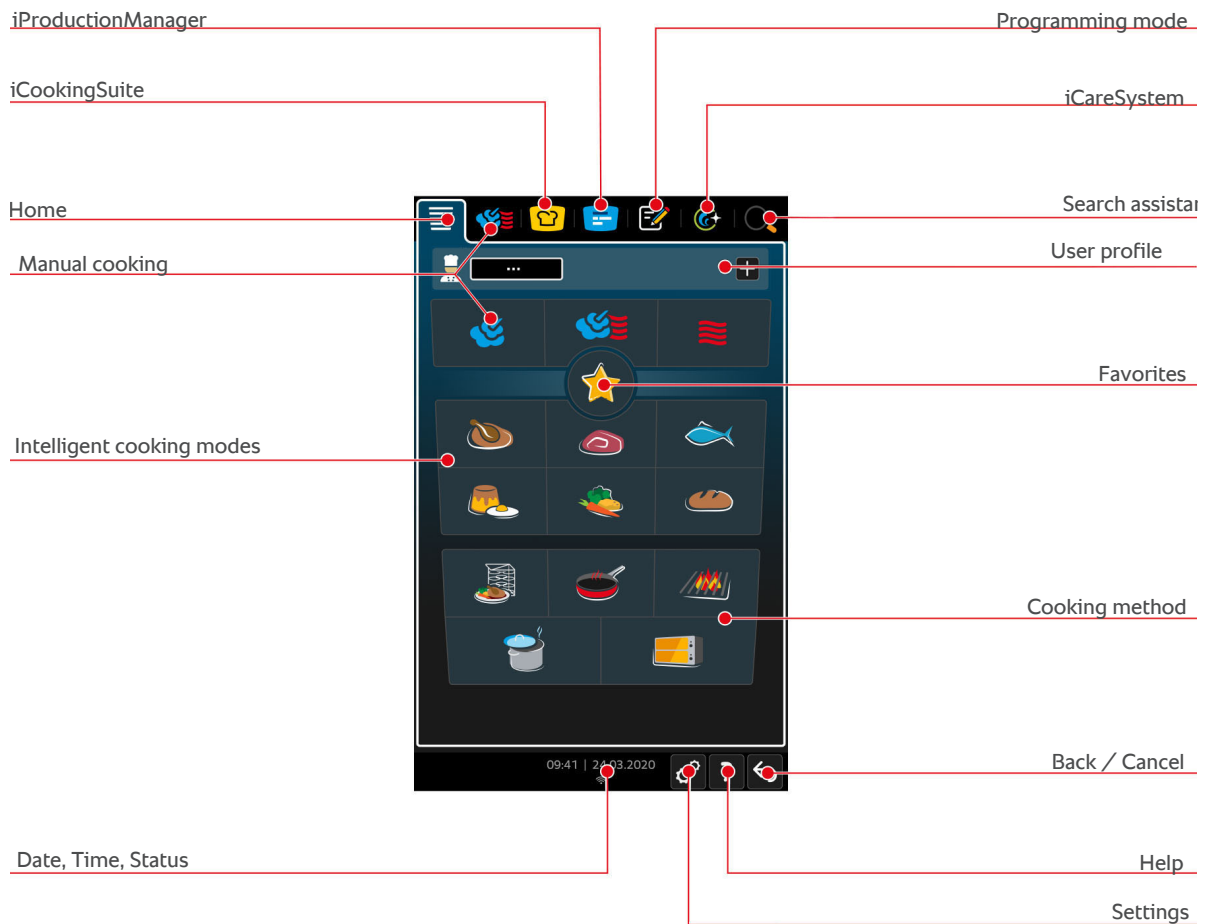
When operating the cooking system without connecting it to a water supply, you will be prompted to pour 3 liters of water into the cooking cabinet. This symbol will appear in the footer: . Temporary operation without a water supply is possible under the following conditions:

1. Pour 3 liters of water into the bottom of the cooking cabinet.
2. To confirm, press this button: 
3. After max. 5 hours of cooking system operation, cool it down to < 100°C.
4. Then pour another 3 liters of water into the cooking cabinet.
5. As soon as water is available again, start cleaning.

Switching the cooking system off

1. To switch the cooking system off, press and hold this button until the LED lights up orange: 
 - > A prompt will appear, asking if you really want to switch the cooking system off.
 2. To switch off the cooking system, swipe the bar to the right.
- >> The cooking system will power off.

5.3 Home screen



- iProductionManager
- Intelligent cooking - iCookingSuite
- Home
 - Pressing this button will take you to the home screen.
- Manual operating modes
- Favorites [► 19]
- Intelligent cooking modes [► 28]
 - Pressing one of these buttons will display all of the intelligent cooking paths assigned to that intelligent cooking mode.
- Cooking method
 - Pressing this button will display all of the intelligent cooking paths assigned to that cooking method.
- Programming mode [► 61]
- Automatic cleaning - iCareSystem
- Date, time, status [► 19]
- Settings
- Unit help function
- Back / Cancel
 - Pressing this button will take you back to the previous screen. Press and hold this button in order to cancel the cooking process.

See also

search assistant [▶ 116]

5.3.1 Favorites

You can save any intelligent cooking paths and programs you use especially often as favorites, and then call them up via the home screen. For example, you can save the dishes on your seasonal menu as favorites so that you can access them as quickly as possible.



1. You can set cooking paths and programs as favorites while in iCookingSuite or programming mode.
 2. Press this button: ••the setting can be found next to the selected cooking paths and programs.
 3. Press this button: ★
- >> All cooking paths and programs marked as favorites will be displayed.

5.3.2 Date, time, status

The footer bar always shows the current date and time, as well as the status of the following ports and connections:



USB stick connected

This symbol indicates that there is a USB stick plugged into the cooking system.



Network connection

This symbol indicates that you are connected to the router but not to the Internet: 🌐

This symbol indicates that your cooking system is connected to a LAN network. If a network error occurs, this symbol will be shown: 🌐/



WLAN connection

This symbol indicates that your cooking system is connected to a WLAN network. The connection quality is very good.

If connection quality decreases, these symbols will be shown: 🌐 🌐

This symbol indicates that you are connected to the router but not to the Internet: 🌐

If a connection error occurs, this symbol will be shown: 🌐/



Error message

This symbol indicates that an error message is being shown on the display.



ConnectedCooking connection

This symbol indicates that your cooking system is connected to ConnectedCooking. If your cooking system is not connected to ConnectedCooking, this symbol will be shown: ✂



Water connection

This symbol indicates that your cooking system is not connected to a water supply. When you switch the cooking system on, you will be prompted to pour 3 liters of water into the cooking cabinet.

5.3.3 Help function



Help function

Selecting the question mark icon will take you to the cooking system's built-in help function. It describes how to operate your cooking system in digital form. The help function is context-sensitive: information for the current screen content is always displayed first. The help function also offers detailed information and useful tips related to the individual cooking paths.

5.4 Interacting with the unit

NOTE

Improper display operation

Using a sharp or pointed object to operate the display could damage the display.

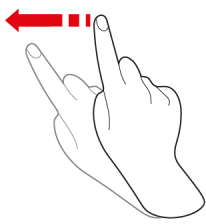
1. Only operate the cooking system with your hands.

5.4.1 Gestures

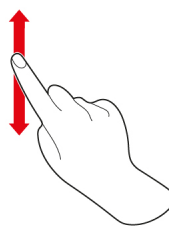
You can operate the display using a few simple gestures.



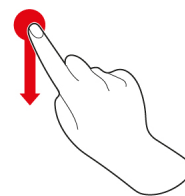
Pressing



Swiping

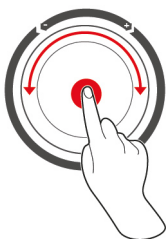


Scrolling



Drag-and-drop

5.4.2 Central selection knob



Instead of Gestures [► 20], you can adjust settings by turning the central selection knob. Press the central selection knob to confirm actions.

5.5 Maximum load capacities

NOTE

Damage to the unit due to overloading

Exceeding the maximum load capacity may damage the unit.

1. Never load the unit past the maximum capacity specified here.

Model	Max. load capacity [lb]	Max. load per tray
6-1/1	66 lb	33 lb

5.6 Opening and shutting the cooking cabinet door

Model , 6-1/1

Open cooking cabinet door



1. Turn the cooking cabinet door handle to the right or left.
2. If your unit is equipped with a door safety lock, rotate the handle to the left first, then to the right.
3. Open the cooking cabinet door slowly. **⚠ CAUTION! Scalding hazard! If the unit is in operation, hot steam may billow out of the cooking cabinet.**

Close cooking cabinet door

1. Press the cooking cabinet door closed firmly.

Open cooking cabinet door

1. Turn the cooking cabinet door handle to the right.
2. If your unit is equipped with a door safety lock, first press the foot pedal, then turn the cooking cabinet door handle to the right, into the horizontal position.
3. Open the cooking cabinet door slowly. **⚠ CAUTION! Scalding hazard! If the unit is in operation, hot steam may billow out of the cooking cabinet.**

Close cooking cabinet door

1. Close the cooking cabinet door, and then turn the handle to the left, into the vertical position.



Open cooking cabinet door

1. Turn the cooking cabinet door handle to the right.
2. Open the cooking cabinet door slowly. **⚠ CAUTION! Scalding hazard! If the unit is in operation, hot steam may billow out of the cooking cabinet.**

>> The fan wheel will be stopped.

Close cooking cabinet door

5.7 Load unit

WARNING

Risk of injury due to broken glass

Always make sure that accessories are pushed all the way into the cooking system. Otherwise, the inside glass pane may break when the cooking cabinet door is closed, potentially leading to cut injuries.

NOTE

Protruding accessories

Always make sure that accessories are pushed all the way into the cooking system. Otherwise, the internal glass pane may break when the cooking cabinet door is closed.

1. Open the cooking cabinet door.
 - > The fan wheel brake will be activated, stopping the fan wheel.
2. Slide the food into the cooking system.
3. If grilling or roasting food, slide a container underneath the food in order to catch dripping fat. .
4. Close the cooking cabinet door. Make sure to close the cooking cabinet door all the way, and make sure that the handle is in the vertical position. **NOTE! If the cooking system has been turned off or disconnected from power for less than 15 minutes, the current process will resume where it left off.**

Rack levels above 1.60m



If your cooking system is installed such that the top rack level is more than 1.60m off the floor, the warning sign included in delivery must be affixed here.

5.8 Inserting core temperature probes

The following sections describe how to work with the core temperature probe. Core temperature probes are particularly helpful when using iProductionManager to prepare food.

⚠ CAUTION**Hot core temperature probe**

Touching the hot core temperature probe without protective gloves could result in burns.

1. Always wear gloves when working with hot core temperature probes.

⚠ CAUTION**Sharp core temperature probe**

If you are not careful with the core temperature probe, you could injure yourself on the sharp tip. This applies in particular to the sous-vide USB core temperature probe.

1. Always wear gloves when working with hot core temperature probes.
2. After using the core temperature probe, return it to its holder.

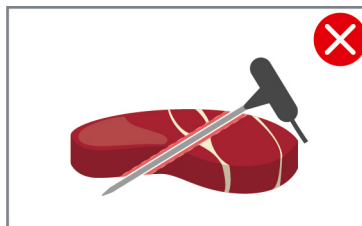
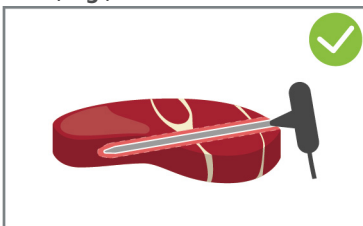
NOTE**Improper handling of core temperature probe**

Proper handling of the core temperature probe is important to prevent damage. Please note:

1. If the core temperature probe cable is damaged, it must be replaced.
2. Make sure to clean the core temperature probe regularly.
3. The core temperature probe must not hang out of the door.
4. Do not use the core temperature probe as a skewer.
5. In microwave mode, the core temperature probe must be inserted all the way into the food (up to the ceramic).
6. Do not pull the core temperature probe across sharp edges.
7. Do not cool the core temperature probe using water.
8. After using the core temperature probe, return it to its holder.

**TIP**

- If the core temperature probe is hotter than the set core temperature, use the hand shower to cool the core temperature probe.

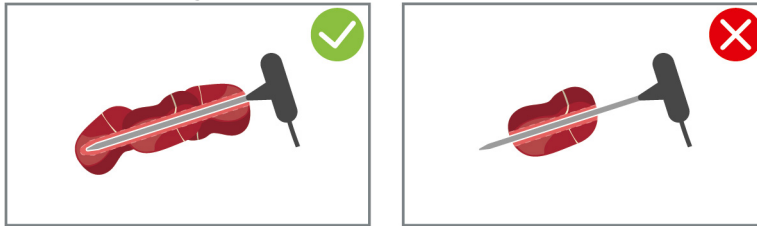
Meat, e.g., steak

1. Insert the core temperature probe into the food at an angle, all the way to the handle, so that the core temperature probe is as far down into the food as possible.

Large pieces of meat, e.g., roasts


1. Insert the core temperature probe into the thickest part of the meat, all the way to the handle.

Small products, e.g., stew meat

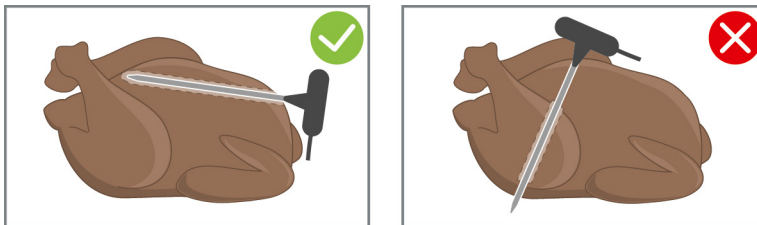


1. Thread the core temperature probe through pieces of the food until the temperature probe is fully covered from tip to edge of handle.

Products of different sizes

1. Start by inserting the core temperature probe into the smallest piece.
2. Once that piece has reached the desired core temperature, remove the small pieces from the core temperature probe, and take them out of the cooking cabinet.
3. After that, insert the core temperature probe into a larger piece of food and use the **Reinsert** option to continue the cooking path .

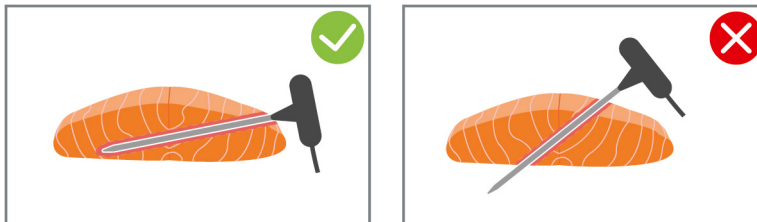
Whole chicken



1. Insert the core temperature probe into the thickest part of the breast, all the way to the handle. Avoid positioning it too close to the ribs.

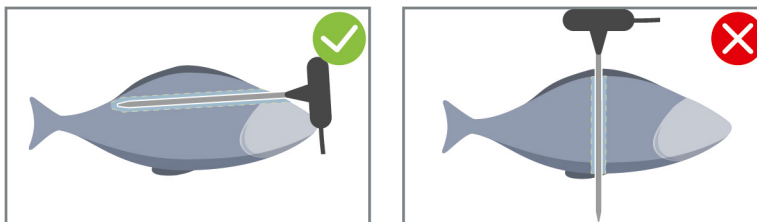
Make sure that the tip of the core temperature probe is not poking through the abdominal cavity of the chicken. Do not insert the core temperature probe into the thigh.

Fish fillets



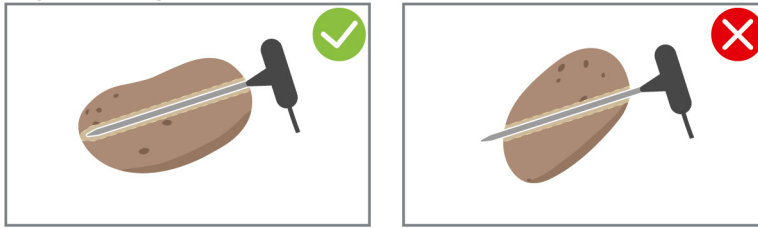
1. Insert the core temperature probe into the food at an angle, all the way to the handle, so that the core temperature probe is as far down into the food as possible.

Whole fish



1. Insert the core temperature probe into the thickest part of the meat, all the way to the handle.

Make sure that the tip of the core temperature probe is not poking through the abdominal cavity of the fish.

Vegetables, e.g., potatoes

1. Insert the core temperature probe into the thickest part of the meat, all the way to the handle.


Soups, sauces, desserts

1. Place the core temperature probe into the Gastronorm container (hotel pan), so that the core temperature probe is completely immersed in the liquid.
2. When stirring the liquid, make sure that the core temperature probe remains in the Gastronorm container.

Baked goods

1. When preparing baked goods that rise a great deal during baking, insert the core temperature probe vertically into the center of the product.

Core temperature probe not detected

✓ The display will show this symbol: 

1. Place the core temperature probe as described in these instructions for use.
2. Confirm the correction.



>> The cooking path will be implemented correctly. If you do not confirm the correction, the cooking path will be canceled and you will need to restart it. A few cooking paths, such as **low-temperature cooking**, will continue running despite the error.

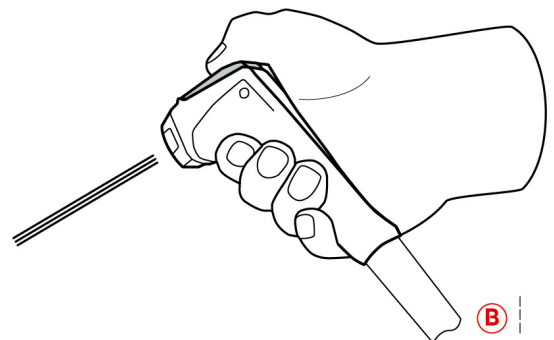
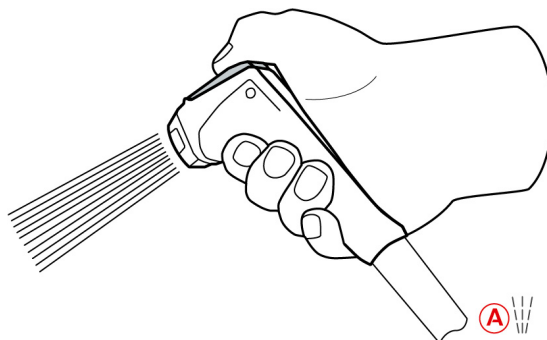
Removing the core temperature probe

1. Once the food has reached your desired degree of doneness, remove the core temperature probe from the food, and then remove the food from the cooking cabinet.
2. Once you have cleaned the core temperature probe, insert it into the holder provided and then remove the food from the cooking cabinet.

5.9 Using the hand shower

Please note that you have the option of ordering a cooking system without a hand shower.

The hand shower has two spray modes: spray  (A) and jet  (B).



CAUTION

The hand shower water and the hand shower itself may reach temperatures exceeding 140°F.

Grasping heated parts or coming into contact with hot water may cause scalding injuries.

1. Always wear gloves when working with the hand shower.

⚠ CAUTION**Water line bacterial growth**

Not using the hand shower every day can result in bacteria building up inside the water line.

1. Flush the hand shower with water for 10 seconds every morning and evening.

NOTE**Improper hand shower operation**



Yanking the hand shower hose or extending it past the maximum available hose length can damage the hand shower's automatic return mechanism, after which the hand shower will no longer retract into the housing automatically.

1. Do not pull the hand shower out further than the hose length allows.

NOTE**The hand shower is not suitable for cooling the cooking cabinet.**

Cooling the cooking cabinet with the hand shower could damage the cooking cabinet, the air baffle, or the glass on the cooking cabinet door.

1. Only cool the cooking cabinet using the cool-down function.

1. Pull the hand shower at least 8 in out of the park position.
2. Hold the hand shower hose firmly.
3. Turn the front part of the hand shower to select the desired spray mode.
 - Set the hand shower to  to select **jet** mode.
 - Set the hand shower to  to select the **spray** mode.

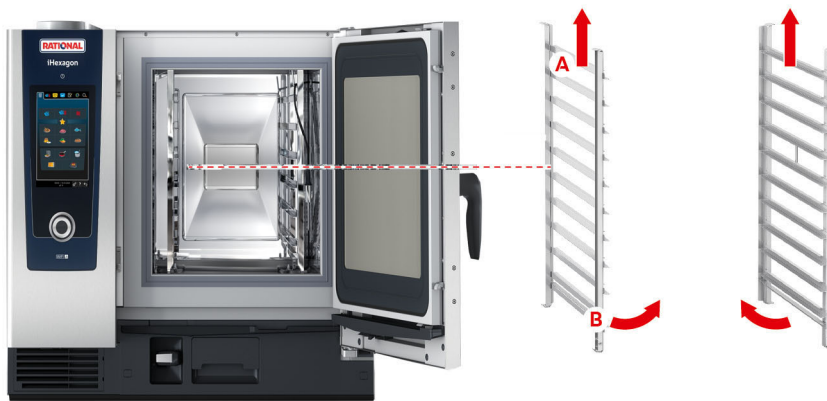
If you do not turn the front part of the hand shower to one of the two spray modes, water could drip out of the spray head.

1. Press the lever on the hand shower. The harder you press the lever, the stronger the spray will be.
2. After use, let the hand shower slowly retract into the housing. **⚠ CAUTION! Make sure that the hose of the hand shower is clean before letting it retract into the housing.**

5.10 Removing hinging racks

NOTE**Check that the plastic inserts are seated correctly**

Make sure that the plastic inserts of the hinging racks are correctly seated during installation and removal. Failure to do so may result in loose plastic inserts causing sparks and permanently damaging the unit.

Model 6-1/1, 6-2/1,

1. To remove the hinging rack, you must first loosen the nut at the top and bottom mounting points using an 8 mm open-end wrench or socket.
2. Grasp the hinging rack in the middle of the upper level.
3. Press the hinging rack upwards (A).
4. Tilt the hinging rack slightly towards the cooking cabinet (B).
5. Unhook the hinging rack and remove it from the cooking cabinet.

6 Intelligent cooking - iCookingSuite



The iCookingSuite is the cooking intelligence in the iHexagon. You specify which type of food you want to prepare using which cooking method, and then you'll be taken to a list of cooking paths to choose from in order to get the results you want - in the shortest possible time, without sacrificing quality. You can also fine-tune those results by adjusting individual cooking parameters, for example to brown the food more intensely or cook steaks well-done instead of medium. A wide selection of application examples is also available under the cooking system's help function. You can select them directly from the Help function.

While the cooking path is in progress, the system will regularly adjust key parameters such as cooking cabinet temperature, climate, air speed and cooking time, to ensure you get the cooking results you desire. If necessary, you can even intervene in the cooking process during cooking and change your target cooking results. For you this means it is easy to use, no checking, no monitoring. You'll save time, reduce your energy and raw product consumption, and enjoy uniformly excellent results every single time.






6.1 Modes and cooking methods

The following operating modes are available to you:

- Poultry 🍗
- Meat 🥩
- Fish 🐟
- Egg dishes and desserts 🥞
- Vegetables and side dishes 🥬
- Baked goods 🍞
- Finishing 🍽️

The following cooking methods are available to you:

- Boiling 
- Roasting 
- Baking 
- Grilling 

Each cooking mode is assigned a specific set of intelligent cooking paths. These cooking paths reflect cultural cooking customs, which you can adjust by setting the Primary national cuisine [► 81] and Secondary national cuisine [► 81].

6.2 Intelligent cooking paths

6.2.1 Poultry

Cantonese duck

Select this cooking path to cook duck Cantonese style. (Only in Chinese national cuisine)

Duck

Select this cooking path if you want to cook whole ducks or duck legs.

Steam

Select this cooking path if you want to steam poultry.

Deep-fry

Select this cooking path if you would like to fry pieces of poultry.

Goose

Select this cooking path if you want to cook whole geese, goose breast or goose leg.

Grilling

Select this cooking path if you want to cook pieces of poultry, such as chicken breast, turkey steak or chicken wings.

Chicken

Select this cooking path if you want to cook whole chicken, fowl, poussin or larger pieces of poultry.

- To cook smaller pieces of poultry, select the cooking path Pan-fry.
- For short restocking times for grilled chicken, select the cooking path Crisp.

Boil

Select this cooking path if you want to boil poultry dishes, such as boiling fowl or terrines.

Pan frying

Select this cooking path for cooking smaller pieces of poultry, such as legs or chicken wings, or duck breast.

Low-temperature roasting

Select this cooking path if you want to roast poultry at a low temperature. Also select this cooking path, if you want to cook poultry with a crispy skin overnight, or if you are not staying in the kitchen.

To guarantee optimal quality and juiciness even with longer phases, where the food is in the cooking cabinet with the **Hold** option, the cooking cabinet temperature is reduced when the desired core temperature is reached. Even with this reduced cooking cabinet temperature, the food produced is still guaranteed to be completely hygienic.

Breaded

Select this cooking process if you would like to prepare breaded poultry pieces.

Peking duck

Select this cooking path if you want to cook traditional Peking duck.

Turkey

Select this cooking path to cook whole turkeys or parts of turkey. Select this cooking path if you want to cook stuffed turkey.

Braise

Select this cooking path if you want to braise poultry.

Sukiyaki

Select this cooking path for an ideal climate in which to cook poultry marinated in tsukiyaki sauce. (Only in Japanese national cuisine)

6.2.2 Meat

Bacon

Select this cooking path if you would like to prepare bacon.

Roast with crackling

Select this cooking process if you want to cook large pieces of meat with crackling.

Braised pork

Select this cooking path if you would like braise pork Chinese style in soy sauce.

Boil/simmer

Select this cooking path if you want to prepare boiled or cooked sausages in artificial or natural casing.

Char siu

Select this cooking path if you want to cook Chinese Char siu.

Cochinita pibil

Select this cooking path if you want to cook Mexican cochinita pibil or other dishes that braise in their own juices. The cooking cabinet climate is optimized for these braised dishes.

Crispy pork belly

Select this cooking path to cook Chinese crispy pork belly. (Only in Chinese national cuisine)

Meat in pastry

Select this cooking path if you want to cook meat in pastry or in a salt crust.

Deep-fry

Select this cooking process if you want to fry meat pieces.

Roast

Select this cooking process if you want to fry large pieces of meat.

Grilling

Select this cooking path if you want to cook pieces of meat with a grill pattern.

Semi-preserves

Kebab

Select this cooking path if you would like to prepare kebabs.

Boil

Select this cooking path if you want to boil pieces of meat that are usually cooked in liquid, such as boiled beef or terrines.

Pan frying

Select this cooking path if you want to cook meat, which would typically be fried in the pan, or thinly sliced meat.

Leberkäse / Bologna

Select this cooking path if you would like to prepare Leberkäse / Bologna.

Lomo saltado

Select this cooking path if you want to prepare Peruvian Lomo Saltado or stew sliced beef.

Low-temperature roasting

Select this cooking path if you want to fry pieces of meat with crackling or skin at low temperatures. Also select this cooking path, if you want to cook food overnight, or if you are not in the kitchen.

Nikomi

Select this cooking process if you want to cook Japanese nikomi with instant noodles.

Breaded

Select this cooking path if you would like to prepare breaded meat pieces.

Roast beef

Select this cooking path if you would like to prepare roast beef.

Sauté

Select this cooking path to sautee meat Japanese-style. (Only in Japanese national cuisine)

Braise

Select this cooking path when preparing braised dishes or braising diced meat, such as casserole. If you want to heat braised dishes to service temperature, select a suitable cooking path from the operating mode Finishing.

Sukiyaki

Select this cooking path if you would like to cook meat that has been marinated in Tsukeyaki (sukiyaki) sauce and is to be cooked in the ideal climate.

6.2.3 Egg dishes and desserts

Baked dessert

Select this cooking path if you want to cook fresh, sweet puddings, such as semolina or rice pudding, strudel, baked apples or kaiserschmarrn. Select this cooking path if you would like to prepare convenience products.

Steamed dessert

Select this cooking path if you want to cook steamed desserts, such as steamed dumplings or yeast dumplings.

Frying eggs

Select this cooking path if you want to cook fried eggs, scrambled eggs or omelet.

Boiled eggs

Select this cooking path if you would like to prepare eggs soft, medium, or hard-boiled or poached eggs.

Poached eggs

Select this cooking path to poach eggs. (Only available in American and Mexican national cuisines)

Egg flan

Select this cooking path if you want to cook custards, sweet or savory flans.

Stewed fruits

Select this cooking process if you want to boil fruit in liquid.

Onsen egg

Select this cooking path if you would like to prepare onsen eggs.

Scrambled eggs

Select this cooking process if you want to cook scrambled eggs.

Fried eggs

Select this cooking process if you want to cook fried eggs.

6.2.4 Vegetables and side dishes

Roast

Select this cooking process if you want to roast vegetables and side dishes.

Casserole

Select this cooking path if you want to prepare pasta or potato bakes, paella or baked stuffed vegetables.

Baked potatoes

Select this cooking path if you want to prepare baked potatoes from whole potatoes with the Potato Baker.

Bake/convenience

Select this cooking path if you want to prepare side dishes from convenience products, which are usually cooked in an oven.

Biryani

Select this cooking path if you want to cook rice dishes such as Indian biryani.

Congee

Select this cooking path if you want to cook congee or Chinese rice pudding.

Steam

Choose this cooking path if you would like to steam fresh or frozen side dishes or whole potatoes.

Dim sum

Select this cooking path if you want to cook Chinese dim sum.

Double-boiled soup

Select this cooking path if you want to cook Chinese double-boiled soup.

Stew

Select this cooking process if you want to stew vegetables and side dishes, such as ratatouille, red cabbage or onions.

Semi-preserved**Oven fry**

Select this cooking process if you want to oven fry vegetables and side dishes.

Grilling

Select this cooking path if you want to prepare vegetables and side dishes with a grill pattern.

Indian dal

Select this cooking path if you would like to prepare Indian dal, dried beans or pulses.

Itamenmono

Select this cooking path if you would like to prepare Japanese itamenmono.

Potato gratin

Select this cooking path if you would like to prepare potato gratin or other potato bake dishes.

Dumplings

Select this cooking path if you want to cook dumplings.

Maccaroni casserole

Select this cooking path if you would like to prepare Norwegian maccaroni casseroles or baked pasta dishes like mac and cheese.

Nimono

Select this cooking path if you would like to prepare Japanese nimono.

Pasta in sauce

Select this cooking path if you would like to prepare short, dried pasta, such as penne or tortellini in the sauce without pre-cooking. The pasta is ready for service right away at the end of the cooking path.

French fries

Select this cooking path if you want to cook conventional, pre-fried potatoes.

Fried rice

Select this cooking path if you would like to prepare fried rice dishes.

Steamed rice

Select this cooking path if you want to steam rice or grains, such as pearl barley or couscous.

Sushi rice

Select this cooking process if you would like to prepare sushi rice.

Dehydrate

Select this cooking path if you want to dry vegetables, mushrooms or fruit. To achieve an ideal result, thinly slice the food.

Totopos

Select this cooking path if you want to cook Mexican totopos or tortilla chips.

6.2.5 Baked goods

Pre-made baked goods

Select this cooking path if you want to crisp up fresh or frozen baked goods or previously prepared items.

Baguette

Select this cooking path if you want to bake fresh or semi-baked baguette.

Puff pastry

Select this cooking path if you want to prepare puff pastry or pies.

Bread

Select this cooking path if you want to bake fresh or semi-baked bread.

Rolls

Select this cooking path if you want to bake fresh or half-baked rolls.

New York-style cheesecake

Select this cooking path if you want to bake New York cheesecake without browning. If you would like to bake a German cheesecake with different browning levels, select the cooking path Cheesecake.

Croissant

Choose this cooking path if you want to prepare croissants or baked goods that have to be steamed before baking.

éclairs

Select this cooking path if you would like to prepare sensitive baked goods from choux pastry.

Egg tart Macau

Select this cooking path if you want to prepare Chinese egg tarts Macao-style.

Proof

Choose this cooking path if you would like to proof fresh or frozen yeast dough or sourdough.

Sweet Yeast Dough

Select this cooking path if you would like to bake cakes or baked goods from fresh yeast dough, such as yeast buns, yeast pastries or yeast dough topped with fruit.

Cheesecake - German

Select this cooking path if you want to bake a German cheesecake with different browning levels. If you want to bake a New York cheesecake, select the cooking path New York cheesecake.

Cookies

Select this cooking path if you want to prepare pastries made from shortcrust pastry, such as cookies, biscuits or pie crusts.

Cakes

Select this cooking path if you want to bake cakes and sponge bases.

Pretzel products

Select this cooking path if you would like to bake pretzel products.

Meringue

Select this cooking path if you want to prepare egg white-based pastries, such as meringue.

Muffins

Select this cooking path if you want to bake muffins in Muffin and timbale molds.

Pao de queijo

Select this cooking path if you want to bake fresh or frozen Brazilian pao de queijo.

Danish

Choose this cooking path if you want to prepare pastry that has to be steamed before baking, such as Danish pastries or bagels.

Pizza

Choose this cooking path if you want to cook pizza, focaccia, or flatbread.

Samosas

Choose this cooking path if you want to cook Indian dough dishes filled with curry.

Soft rolls

Select this cooking path if you want to cook pastry with a browned surface and soft crust, such as burger buns or raisin rolls.

Moon cakes Su style

Select this cooking path to bake moon cakes Su style. (Only in Chinese national cuisine)

European style soft bread.

Select this cooking path if you would like to bake cakes or baked goods from fresh yeast dough, such as yeast buns, yeast pastries or yeast dough topped with fruit.

Moon cakes Cantonese style

Select this cooking path to bake moon cakes Cantonese style. (Only in Chinese national cuisine)

6.2.6 Finishing

Container service

Select this cooking path if you want to heat up food that is already cooked and cooled in containers to serving temperature.

Heat through

Select this cooking path if you want to heat up previously cooked dishes to the desired core temperature and keep it at this temperature.

Hold

Choose this cooking path if you want to keep food warm during service.

Plates à la carte

Select this cooking path if you want to heat up food served on plates to serving temperature in à la carte service.

Crisp

Select this cooking path if you want to heat up pre-cooked dishes, such as pork knuckles or roast with crackling, to service temperature.

6.2.7 Seafood

Pan-fry

Select this cooking path if you would like to cook fish fillets or whole fish with or without skin, marinated or on a bed of vegetables.

Steam

Select this cooking process if you want to steam fish, fish fillets, seafood or terrines.

Steaming Chinese-style

Select this cooking path to steam fish Chinese-style. (Only in Chinese national cuisine)

Fish in pastry

Select this cooking path if you would like to prepare salt-crusted fish.

Deep-fry

Select this cooking path if you would like to deep-fry fish.

Grilling

Select this cooking path if you would like to grill fish fillets or whole fish with or without skin.

Moqueca

Select this cooking path to prepare Brazilian moqueca or other fish stews where the food is seared and then liquid is added. (Only available in South American national cuisines)

Nizakana

Select this cooking path to poach fish, such as mackerel or herring, Japanese-style in dashi. (Only in Japanese national cuisine)

Octopus

Select this cooking path if you want to cook octopus, squid or cuttlefish in liquid.

Breaded

Select this cooking path if you would like to prepare breaded fish fillets or breaded fish.

Sauté

Select this cooking path in order to sauté or pan-fry fish. (Only in Japanese national cuisine)

Braise

Select this cooking path if you would like to braise fish.

Chinese-style braising

Select this cooking path to braise fish Chinese-style. (Only in Chinese national cuisine)

Sukiyaki

Select this cooking path if you would like to cook fish that has been marinated in tsukeyaki sauce at a high temperature.

6.3 Cooking food intelligently

6.3.1 Accessing intelligent cooking paths

You can access intelligent cooking paths in three ways:

- About iCookingSuite
- About programming mode [► 61]

iCookingSuite


1. In the menu bar, press this button: 

> With iCookingSuite, you can access intelligent cooking paths in three ways:

- By choosing an operating mode, e. g., **Vegetables and side dishes**.
- by choosing a cooking method, e. g., **braising**.
- By choosing an operating mode as well as a cooking method.

After making your selection, any matching intelligent cooking paths will be shown on the display.

Programming mode

1. In the menu bar, press this button: 

2. Press this button: 

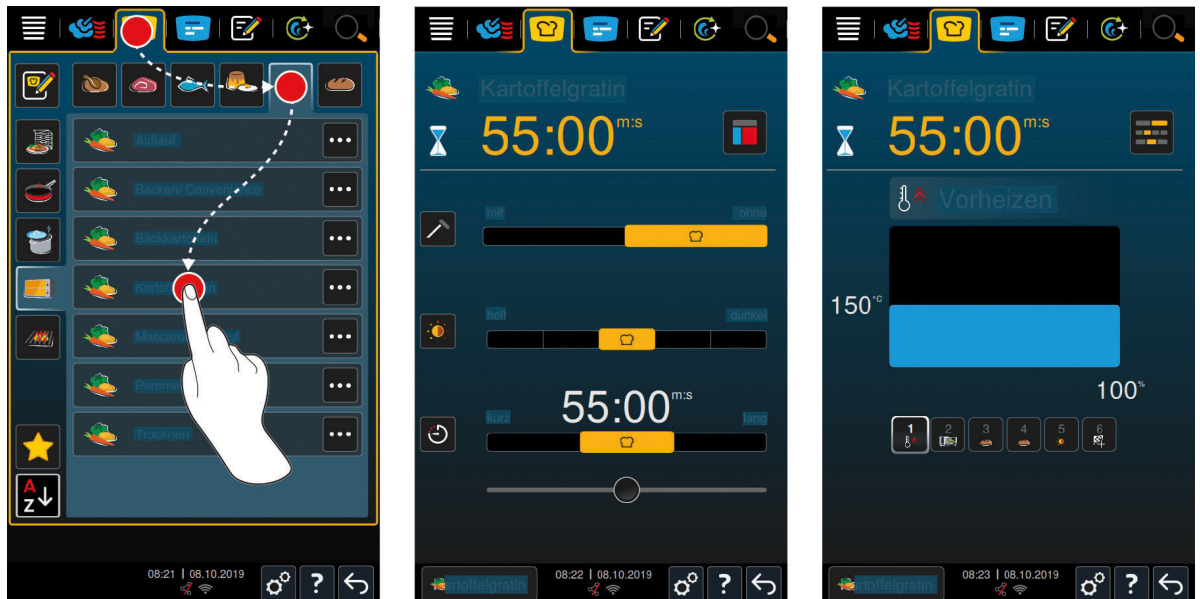
> All saved intelligent cooking paths will be displayed.



See also

-  search assistant [► 116]

6.3.2 Starting an intelligent cooking path

This chapter explains how intelligent cooking paths work, using the **potato gratin** path as an example. Please note that each intelligent cooking path has its own cooking parameters, as well as its own individual sequence of cooking steps to achieve the results you want.



1. In the menu bar, press this button: 
2. Press this button: 
3. Press this button: **Potato gratin**
 - > The intelligent cooking path will start, and the cooking cabinet will be preheated to the set climate.
4. Set the desired cooking result using the cooking parameters. Examples of cooking parameters can be core temperature, browning level or time.
 - > After a few moments, the display will switch to Cockpit [► 43] view.
 - > Once the cooking system has established the correct climate, you will be prompted to load the food.
5. Load product now.
6. Close the cooking cabinet door.
 - > The cooking path will continue.
7. Follow the instructions on the cooking system.
 - > Once the cooking time has elapsed or the food has reached the set core temperature, a signal tone will sound, prompting you to check whether the food has reached your desired level of doneness.
8. If the results are the way you want them, remove the food from the cooking cabinet.
9. If the food has not yet reached your desired degree of doneness, use one of the suggested options to continue the cooking path.
10. To end the cooking path, press and hold the Back button.

6.3.3 Pre-select start time

The pre-select start time feature allows you to set the cooking path start time, down to the exact minute. This feature can be helpful, for example, by letting you take advantage of variable electricity rates (such as cheaper nighttime rates) while utilizing your cooking system up to 24 hours a day.

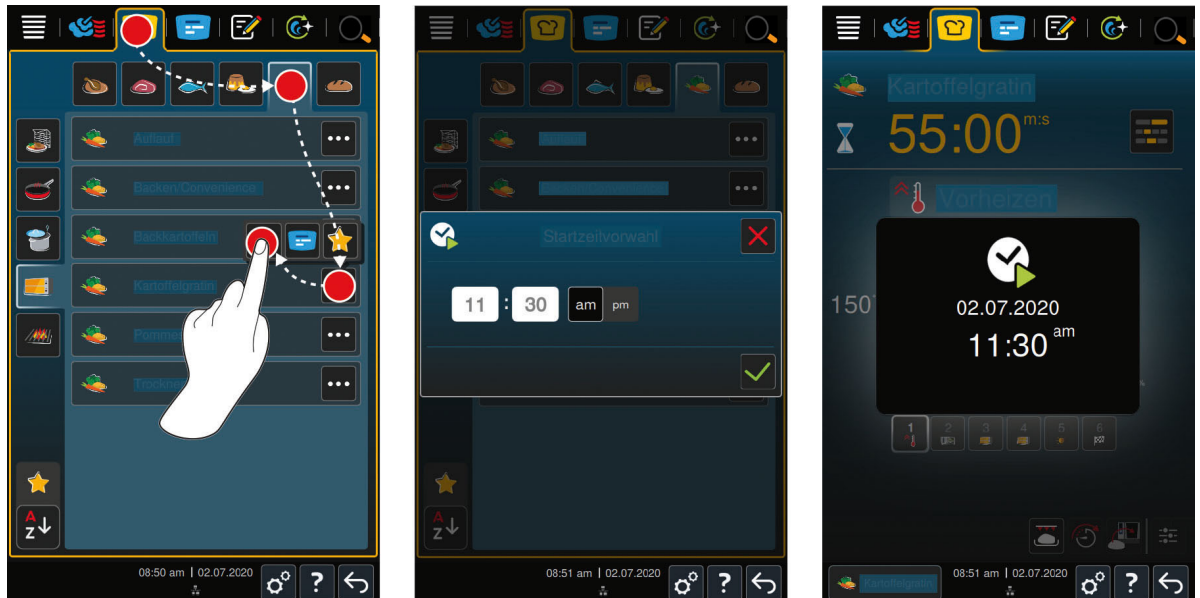
⚠ WARNING

Leaving food in an unheating cooking cabinet for longer periods of time can result in bacteria building up on the food

This can lead to food poisoning or food-borne infections.

1. Do not leave food in the cooking cabinet for too long.

This chapter uses the **potato gratin** cooking path to show you how to adjust pre-selected start time settings.



1. In the menu bar, press this button: 🍽
 2. Press this button: 🍷
 3. Press this button next to the **potato gratin** cooking path: ...
 4. Press this button: ⏸
 5. Enter the start time.
 6. To confirm, press this button: ✓
 - > The cooking parameters for the cooking path will be displayed. You can adjust your target cooking results as desired. After a few moments, the cooking system will indicate that the pre-selected start time has been activated.
 7. Load product now.
 8. Close the cooking cabinet door.
- >> The cooking path will start at the set time. To cancel a pre-selected start time setting, press and hold this button: ⏮

6.4 Fine-tuning your results

After you have selected an intelligent cooking path, the unit will show you specific cooking parameters and functions for that path. By default, cooking paths use standard settings tailored to your country; these settings are designed to give you ideal cooking results. You can adjust these parameters and select additional functions using simple gestures [▶ 20] or the central selection knob [▶ 20]. Changing these settings will change the process used in the cooking path. You can check on the unit's progress at any time via the Cockpit [▶ 43].

6.4.1 cooking parameter



Degree of searing

This cooking parameter lets you select whether to sear the food or not. Use the settings to specify more or less searing, depending on the results you want. A high searing level and a short cooking time, for example, result in lower cooking losses. Choosing **without** will skip the **searing** step entirely. Choose **without** if you are using smaller, previously seared pieces of meat and want to finish cooking them gently.

NOTE

In some cooking paths, such as "Meat - Large Roast", even the lowest level is a searing level. The "without searing" option is not available in those cases.

If you want to brown the food at the end of the cooking path, choose a lower searing level.

Searing is done at a very high temperature, which reliably kills any bacteria on the outside of the product. This allows you to set a lower core temperature without worrying about hygiene issues.



browning

Use this cooking parameter to indicate how brown you want the outside of the food. Use the settings to increase or decrease browning intensity, depending on the results you want. Seasoning or marinating with herbs, spices, or pastes that brown easily will cause your food to brown more rapidly and more intensely, so we recommend using a lower browning level in those instances.



Food thickness

Use this parameter to specify whether your food is thick or thin. Select **without core temperature probe** for food that is thinner than 3/4". Select **with core temperature probe** for food thicker than 3/4".



Product size

Use this parameter to specify the size of the individual products you are preparing.

- Select **small** for eggs weighing less than 53 g. Select **large** for eggs weighing more than 64 g.



Cooking cabinet humidity

Use this cooking parameter to adjust moisture levels inside the cooking cabinet.

When Finishing or using the sous-vide function, use these settings:

Level	Suitable for
Level 1 – dry	Use this level with food that does not require additional moisture, such as breaded products or French fries.
Level 2	Use this level with food that requires only a little additional moisture, such as stewed vegetables.
Level 3	Use this level when preparing different foods at the same time.
Level 4 – humid	Use this level with food that requires a great deal of additional moisture, e.g., rice or poached fish.



Cooking cabinet temperature

Use this cooking parameter to adjust the cooking cabinet temperature.

- Whenever the heating element is activated in order to achieve the set cooking cabinet temperature, this symbol will be displayed:
- Once the cooking cabinet has reached the target temperature, this symbol will be displayed:

To view the current cooking cabinet temperature and humidity level:

1. Press and hold this button:
 - > After 10 seconds, the current cooking cabinet temperature will be displayed.
2. Release the button to return to the set parameters.



Cooking time

Use this cooking parameter to set a time within which you want your desired results (e.g., a certain degree of doneness). With some intelligent cooking paths, you can choose "Continuous mode" to have your unit run uninterrupted using the settings you have chosen.

1. Adjust this parameter by selecting a **running time**.

If you set a cooking time, the **core temperature** parameter will no longer be available.



Core temperature probe

Use this parameter to set whether you would like to prepare your food with or without the help of a core temperature probe. After that, you can set a target core temperature. For products more than 3/4" thick, it is advisable to use the core temperature probe.



Core temperature

Use this cooking parameter to indicate the target core temperature or degree of doneness you want the food to have.

When choosing core temperature settings, please observe any applicable hygiene regulations for that food in your country.

Degree of doneness

Use this parameter to specify the degree of doneness you would like your food to have. Each degree of doneness is associated with a core temperature, which you can adjust to fit your needs. When cooking using a low-temperature method, you can set a core temperature as much as 50°F lower than with other methods, in combination with a hold time. For hygiene reasons, always set a core temperature of at least 165°F when cooking poultry. Observe all applicable HACCP regulations in your country.



Delta-T cooking

This cooking parameter is used to maintain a constant differential between the cooking cabinet temperature and the core temperature. Raising the temperature of the cooking cabinet gradually, while maintaining a constant differential to the core temperature, helps cook the food slowly and gently, while minimizing cooking losses. You can set the differential anywhere between 50°F and 140°F. After that, you will need to set your target core temperature.

The smaller the difference between the cooking cabinet temperature and the core temperature, the more slowly and gently the food will cook. The greater the difference between the cooking cabinet temperature and the core temperature, the quicker the food will cook.



cooking speed

With this cooking parameter, you can set the temperature control in the cooking cabinet. If you select **gentle**, food will be cooked at lower temperatures for a longer time. If you select **normal**, food will be cooked quicker at higher temperatures. **NOTE! The cooking process can be accelerated by switching from gentle to normal.**


6.4.2

Additional functions




Cooking cabinet humidity

Use this additional function to adjust moisture levels inside the cooking cabinet. Two levels are available to choose from. The higher the level you choose, the more moisture will be in the cooking cabinet - humidity levels will be higher throughout the entire cooking path.

If you are preparing food that does not require any additional moisture, press this button:  No additional moisture will be introduced to the cooking cabinet.



Prove

This additional function allows you to prove inside the cooking cabinet at an optimum temperature. Five levels are available to choose from. The higher the level you choose, the longer the food will prove inside the cooking cabinet. To cook without a proving phase, press this button: 



Steam injection


With this additional function, water is sprayed from the steam nozzle onto the heating element during cooking. The steam condenses, moistening the surface of the food to optimize oven power and give you crisp crusts. The cooking cabinet temperature must be between 86 - 575°F.

1. Press and hold this button: 

>> Water will continue to spray out of the steam nozzle onto the fan for as long as you hold the button.



Flash steam

With this additional function, moisture is added to the cooking cabinet at the beginning of baking. The steam condenses, moistening the surface of the food to optimize oven power and give you crisp crusts. The higher the level you select, the more moisture is added to the cooking cabinet. To cook without flash steam, press this button: 



Fan speed

This additional function is used to set fan speed. Two levels are available to choose from. The higher the level, the higher the fan speed. Choose a low level for small, delicate products.

6.4.3 Prompts



Cancel

All cooking paths in progress will be canceled.



Load

Load the food into the unit.



Confirm

The unit is prompting you to confirm an action.



Brush

Brush something onto the food now (for example, brush egg wash onto baked goods).



Score

Score the surface of the food, e.g., baked goods or back fat.

Reinsert core temperature probe

Insert the core temperature probe into the food again.



Core temperature probe in product

Insert the core temperature probe into the food.



Pierce

Pierce the food (e.g., crispy pork).



Fill

Fill the container with liquid (e.g., on braised dishes).



Blend

Mix the food (e.g., totopos).

6.4.4 Information

During the cooking path, the display will indicate which steps are currently being carried out.



Preheat

The unit is being preheated to a temperature that is either a default temperature for a manual operating mode or specified for an intelligent cooking path.



remaining time

This is how much longer the intelligent cooking path will take to complete.



End of cooking path

The cooking path is finished.

6.4.5 Options

Once you have started a cooking path, all available options are shown. The options **Crisp** and **Hold** can be selected while the cooking path is running. The options **Move core temperature probe**, **New batch**, **Continue with time** or **Brown and crisp** can only be selected if the end of the cooking path is reached.




Hold

Use this option either to hold the cooking cabinet climate for a period of time, or to maintain the food's core temperature. Choosing this option will hold the preset cooking cabinet temperature or core temperature for up to 24 hours in order to keep it from overcooking. We recommend only using the **Hold** option for brief periods, in order to minimize cooking losses.

In some cooking paths, such as overnight cooking, the **Hold** option is the final step of the process, and will be started automatically once your desired results have been obtained. When preparing products of different sizes, plan a longer holding phase so that all pieces of food have time to reach the desired core temperature.

Smaller pieces of meat, wild game, and well-aged meat should not remain in the cooking cabinet on **Hold** for too long. Very young, insufficiently aged beef, on the other hand, will become very tender.


1. To adjust the parameters of the **Hold** option, press this button: 
2. Adjust the parameters as desired.

>> Once the cooking path ends, the **Hold** cooking step will be started automatically.



Reinsert

Choose this option when using the core temperature probe to cook products of different sizes, or to different degrees of doneness:

1. When the set core temperature has been reached, open the cooking cabinet door.
2. Reinsert the core temperature probe into a large piece, or into a piece with a higher target core temperature.
3. Remove the smaller or lower-temperature pieces of food from the cooking cabinet.
4. Close the cooking cabinet door.
5. Press this button: 
 - > A window appears, where you can set the core temperature.
6. Select the desired core temperature.

>> The amount you set will be applied automatically within a few seconds.

Repeat this step as often as necessary until all pieces of food have reached the desired core temperature.



New batch

Use this option to load another batch into the unit and resume the same cooking path with the defined cooking parameters.

You will be prompted to unload the cooking system first and then load it again. Once you have loaded a new batch into the cooking system and closed the cooking cabinet door, the cooking path will resume.



Continue with time

Use this option to continue the cooking path for a specific amount of time. If you select the option at the end of the cooking path, a window appears where you can set the duration with which the cooking path is to be continued.

1. Select the desired time.

>> The amount you set will be applied automatically within a few seconds.

If you switch from the cockpit back to the cooking parameters, the overview is grayed out. That cooking parameter cannot be changed. Once the set time has elapsed, you can either unload the unit or continue the cooking path with an option.



Brown and crisp


Use this option to brown the outside of the food, creating a crisp, delicious crust.

When preparing mixed loads, remove the food you do not want to brown from the cooking cabinet before starting the **Crisp** option.

If melted fat has collected in the cooking container, transfer the food to a different container before starting the **Crisp** option, in order to prevent smoke from developing during browning.

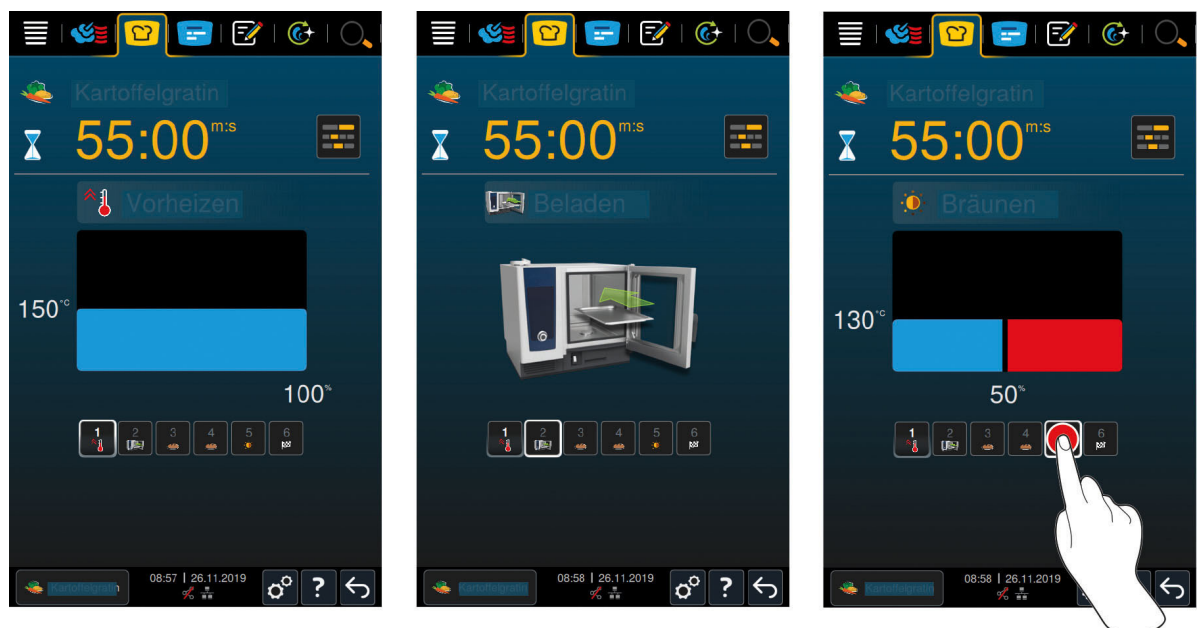
After the browning finishes, if the food is not as brown and crisp as you would like, select **Time Continued** and then set how much longer you would like the food to continue browning.

Medium-rare meat is not well-suited to crisping - the high temperature would turn the edges gray.

1. To adjust the parameters of the option **Crisp**, press the button: 
2. Adjust the parameters as desired.

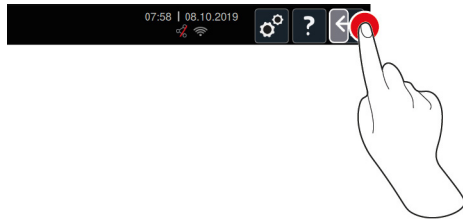
>> Once the cooking path is ended, the cooking step **Crisp** is started automatically.

6.5 Monitoring an intelligent cooking path



Once you have started an intelligent cooking path, the display switches to the cockpit after a short time. All cooking steps are shown here, which the intelligent cooking path runs through one after the other. The active cooking step is marked. The cooking steps yet to be carried out are grayed out. Once the cooking step is complete, the next cooking step is displayed automatically.

6.6 Canceling an intelligent cooking path



1. Press and hold this button: ↶
 - > The cooking path is canceled. The home screen will appear.

6.7 Sorting intelligent cooking paths

You can either sort the intelligent cooking paths alphabetically or based on frequency of use in the iCookingSuite.

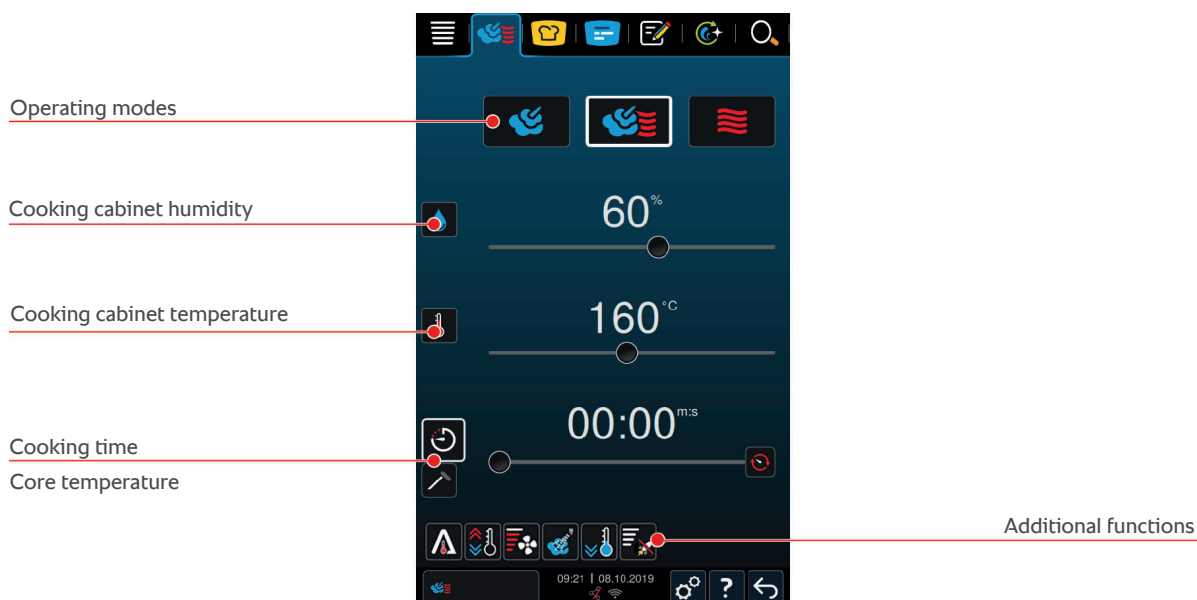
1. To sort intelligent cooking paths alphabetically, press this button: **A↓**
2. To sort intelligent cooking paths based on frequency of use, press this button: **★**. This button sorts the cooking paths previously selected as favorites upward.

7 Manual cooking



With the manual modes, the iHexagon supports you in your personal craft.

After choosing this operating mode, adjust your climate settings, and then select whether you want to cook with steam, hot air, or a combination of both. Then set the cooking cabinet temperature, the air speed, and the cooking time, and make any remaining decisions yourself. Manual modes give you total control over exactly how your food turns out.



7.1 Fine-tuning your results

7.1.1 cooking parameter



Cooking cabinet temperature

Use this cooking parameter to adjust the cooking cabinet temperature. When you set the temperature to boiling temperature in **Steam** mode, this symbol is displayed:

To view the current cooking cabinet temperature and humidity level:

1. Press and hold this button:
 - > After 10 seconds, the current cooking cabinet temperature will be displayed.
2. Release the button to return to the set parameters.



Cooking cabinet humidity

Use this cooking parameter to adjust moisture levels inside the cooking cabinet.

- In **Steam** mode, the cooking cabinet humidity level is set to 100% and cannot be adjusted.
- In **Combi Steam** mode, the steam generator supplements the food's natural moisture. If the humidity exceeds the set humidity level, the cooking cabinet is dehumidified.
- In **Hot Air** mode, the steam generator does not supply additional moisture - all moisture comes from the food itself. If the humidity exceeds the set humidity level, the cooking cabinet is dehumidified.



Cooking time

Use this cooking parameter to set the time within which you want to achieve the specified cooking results. If you set a cooking time, the **core temperature** parameter will no longer be available.

Alternatively, you can choose continuous mode to have your unit run uninterrupted using the settings you have chosen.

1. If you want to use your cooking system in continuous operation mode, either press or slide the Cooking time control all the way to the right until the following message is displayed: **Continuous operation**



Core temperature

Use this cooking parameter to specify the core temperature you want the food to reach. Setting a core temperature will disable the **cooking time** option.

7.1.2

Additional functions



Delta-T cooking

NOTE

Please note that, when using Delta-T cooking with a cooking time, the core temperature probe must also be inserted into the product.

This additional function is used to maintain a constant differential between the cooking cabinet temperature and the core temperature. Raising the temperature of the cooking cabinet gradually, while maintaining a constant differential to the core temperature, helps cook the food slowly and gently. This option also minimizes cooking losses. You can set the differential anywhere between 50°F and 104°F. The smaller the difference between the cooking cabinet temperature and the core temperature, the more slowly and gently the food will cook. The greater the difference between the cooking cabinet temperature and the core temperature, the quicker the food will cook.

Either a target temperature or a desired cooking time can be set. If a target core temperature is set for the product, the cooking cabinet temperature will be regulated automatically based on the difference between the set delta temperature and the set core temperature. If a cooking time is set for the product, the cooking cabinet temperature will be regulated automatically based on the difference between the set delta temperature and the end of the set cooking time.



Create climate

This function adjusts the cooking cabinet temperature to fit the target temperature of a cooking path. For example, when you switch from a grilling application to a baking application, the cooking cabinet is cooled down. When you switch from baking to grilling, the cooking cabinet is heated up.



Fan speed

This additional function is used to set fan speed. The higher the level, the higher the fan speed. Choose a low level for small, delicate products.



Steam injection

With this additional function, water is sprayed from the steam nozzle onto the heating element during cooking. The steam condenses, moistening the surface of the food to optimize oven power and give you crisp crusts. The cooking cabinet temperature must be between 86 - 575°F.

1. Press and hold this button: 

>> Water will continue to spray out of the steam nozzle onto the fan for as long as you hold the button.



Cool down function

When you finish cooking at a high temperature and want to shift to a lower cooking temperature, you can use the cool down function to cool the cooking cabinet.

- ✓ Make sure the air baffle is secured correctly.

1. Press this button: 

> Set the temperature you want the cooking cabinet cooled to.

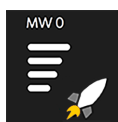
2. **⚠ WARNING! Scalding hazard! Hot steam may billow out of the cooking cabinet when you open the cooking cabinet door.** Open the cooking cabinet door.

>> **⚠ WARNING! Risk of injury! Opening the cooking cabinet door does not stop the fan. Do not touch the fan while it is in motion.** The fan speed will be increased. The cooking cabinet will cool down.

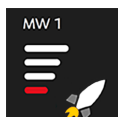
Microwave usage in manual mode.**NOTE**

The microwave function is not available in continuous operation mode.

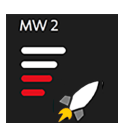
The power of the microwave operation can be set with the following buttons:



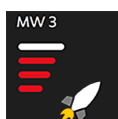
Microwave power is 0%.



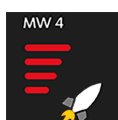
Microwave power is 25%.



Microwave power is 50%.



Microwave power is 75%.



Microwave power is 100%.

7.1.3 Prompts and information

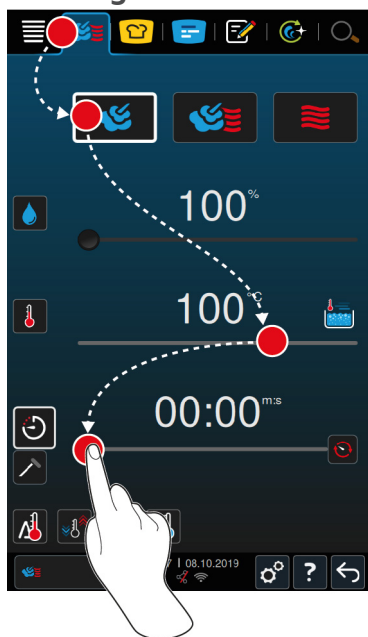
During the cooking process, you may be shown the same prompts and information [► 41] as you would during an intelligent cooking path.






7.2 Steam/microwave steam

7.2.1 Cooking cabinet climate and temperature range

Cooking cabinet climate	Cooking method	Cooking cabinet humidity	Cooking cabinet temperature	Microwave power
moist	<ul style="list-style-type: none"> Steam Stew Blanch Heat through Steam rice Sous-vide cooking Defrost Can / Preserves Microwave 	100%	86 – 266°F	0–100%

7.2.2 Cooking with steam



1. In the menu bar, press this button: 
2. Press this button: 
 - > The unit is preheating.
3. Set the cooking cabinet temperature you want.
4. To cook based on cooking time, press this button: 
5. Set the cooking time.
6. To cook using the core temperature probe, press this button: 
7. Set the core temperature.
 - > Once the set cooking cabinet temperature has been reached, you will be prompted to load the food.
8. If necessary, set the power level for the microwave function .
9. Load product now.
- >> The cooking path will continue. Once the cooking time has elapsed or the food has reached the set core temperature, a signal tone will sound, prompting you to check whether the food has reached your desired level of doneness.

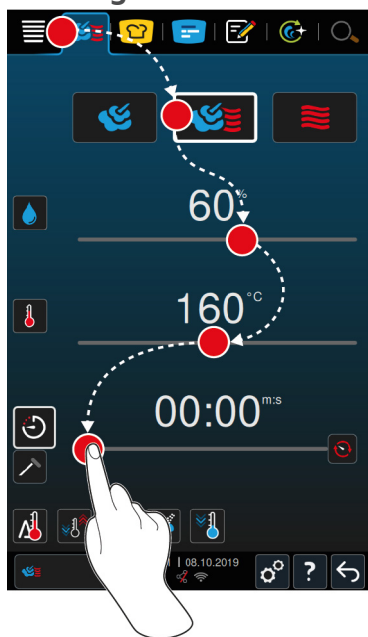
7.3 Microwave/combi-steam combination






7.3.1 Cooking cabinet climate and temperature range

Cooking cabinet climate	Cooking method	Cooking cabinet humidity	Cooking cabinet temperature	Microwave power
moist and hot	<ul style="list-style-type: none"> ▪ Bake ▪ Pan-fry ▪ Microwave 	0 – 100%	86 – 500°F	0–100%

If the cooking cabinet temperature remains above 500°F for 30 minutes, it will automatically be reduced to 500°F if you do not work with the unit during that time. Taking action within those 30 minutes (opening the cooking cabinet door, for example) will reset the timer - the cooking cabinet temperature will be kept above 500°F for another 30 minutes.

7.3.2 Cooking in Combi Steam mode



1. In the menu bar, press this button: 
 2. Press this button: 
 - > The unit is preheating.
 3. Set the level of steam saturation you want.
 4. Set the cooking cabinet temperature you want.
 5. To cook based on cooking time, press this button: 
 6. Set the cooking time.
 7. To cook using the core temperature probe, press this button: 
 8. Set the core temperature.
 - > Once the set cooking cabinet temperature has been reached, you will be prompted to load the food.
 9. If necessary, set the power level for the microwave function .
 10. Load product now.
- >> The cooking path will continue. Once the cooking time has elapsed or the food has reached the set core temperature, a signal tone will sound, prompting you to check whether the food has reached your desired level of doneness.

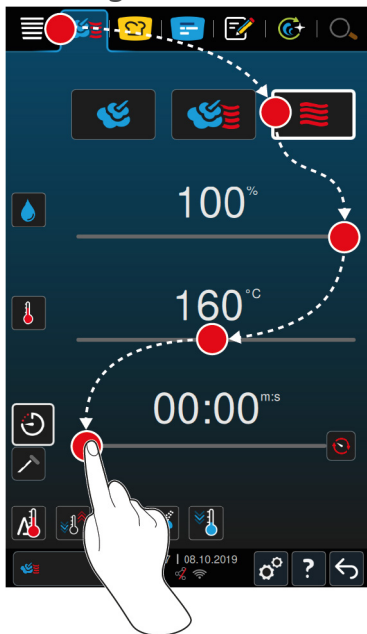
7.4 Hot air/microwave plus hot air

7.4.1 Cooking cabinet climate and temperature range

Cooking cabinet climate	Cooking method	Cooking cabinet humidity	Cooking cabinet temperature	Microwave power
hot	<ul style="list-style-type: none"> ▪ Bake ▪ Pan-fry ▪ Grilling ▪ Deep-frying ▪ Browning ▪ Glazing ▪ Microwave 	0 – 100%	86 – 500°F	0–100%

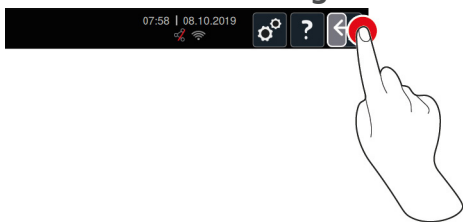
If the cooking cabinet temperature remains above 500°F for 30 minutes, it will automatically be reduced to 500°F if you do not work with the unit during that time. Taking action within those 30 minutes (opening the cooking cabinet door, for example) will reset the timer - the cooking cabinet temperature will be kept above 500°F for another 30 minutes.

7.4.2 Cooking with hot air



1. In the menu bar, press this button:
 2. Press this button:
 - > The unit is preheating.
 3. Set the cooking cabinet temperature you want.
 4. To cook based on cooking time, press this button:
 5. Set the cooking time.
 6. To cook using the core temperature probe, press this button:
 7. Set the core temperature.
 - > Once the set cooking cabinet temperature has been reached, you will be prompted to load the food.
 8. If necessary, set the power level for the microwave function .
 9. Load product now.
- >> The cooking path will continue. Once the cooking time has elapsed or the food has reached the set core temperature, a signal tone will sound, prompting you to check whether the food has reached your desired level of doneness.

7.5 Cancel manual cooking



1. Press and hold this button:
- > The cooking process is canceled. The home screen will appear.

8 Low temperature cooking

Cooking large meat and poultry products requires a lot of time-intensive monitoring and many years of experience, plus it renders conventional appliances unavailable for hours on end. With your cooking system, you can face these challenges with less worry: you can roast, boil, or braise food slowly at low temperatures during off-peak hours, such as during the afternoon or outside of service periods, so you can make optimum use of your cooking system, up to 24 hours a day. Cooking overnight also lets you take advantage of lower nighttime electricity prices.



TIP

If the power goes out while low temperature cooking is in process, the cooking path will be interrupted. If the power outage lasts less than 15 minutes, the cooking path will be resumed. If it lasts for more than 15 minutes, the cooking system will switch to standby mode after the power returns. You will need to either restart the cooking path from the point when the power failure occurred or finish cooking the food manually.

9 iProductionManager



iProductionManager organizes the entire production process intelligently and flexibly. It identifies which foods can be prepared together, determines the perfect order to prepare the foods, and monitors each cooking path separately.

iProductionManager lets you know when each dish needs to be put in or taken out. You decide whether to optimize cooking speed, maximize your energy efficiency, or have your food ready at a target time, and iProductionManager intelligently arranges the order of preparation accordingly. You'll have everything under control without needing to monitor a thing, making your food production process more efficient than ever.

9.1 Creating manual tickets

You can add manual tickets to the iProductionManager. First select the climate and then select whether the ticket should be created based on cooking time or core temperature. Please note: If you are cooking food using the integrated core temperature probe, you can only place one manual core temperature ticket on the time axis at the same time.

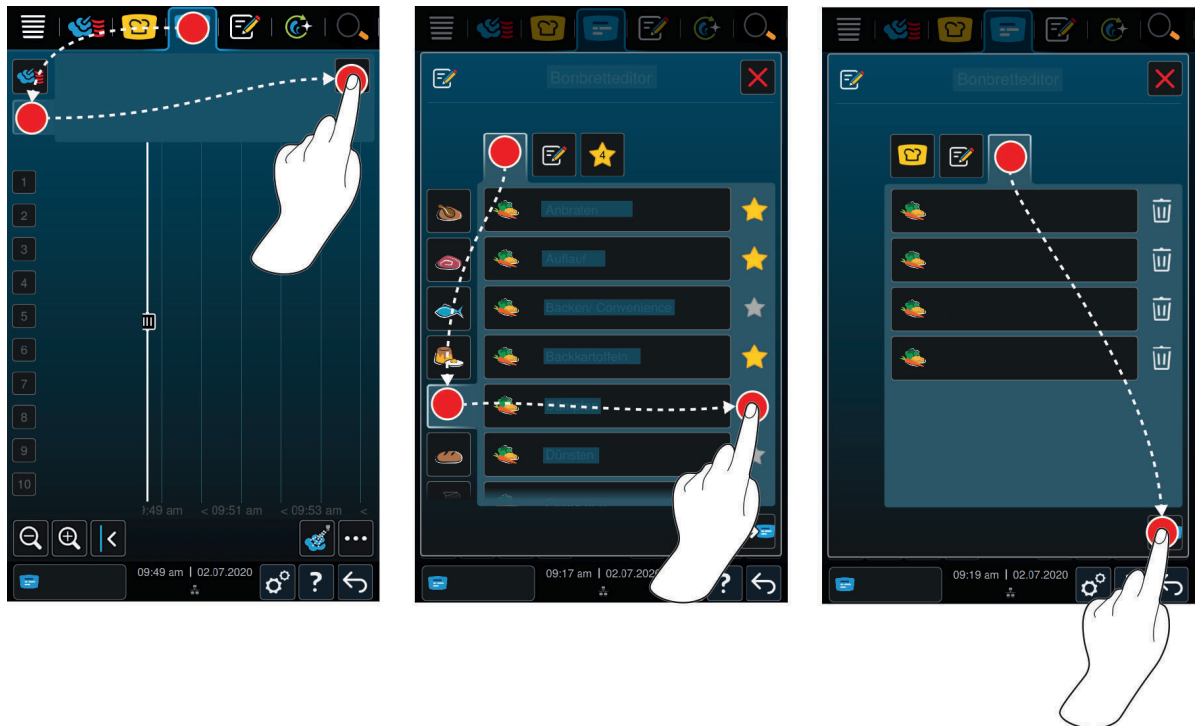












1. In the menu bar, press this button:
 2. Press this button:
 3. Press this button:
 4. Select the operating mode: Steam , Combi-Steam, or Hot air .
 5. Adjust the cooking parameters as desired. You can also set the speed of the fan wheel. To do so, press this button:
 6. You can also adjust the microwave power level. To do so, press this button:
 7. To save your changes, press this button:
 8. To increase or decrease the core temperature or the cooking time, either turn the selection dial or press these buttons: or .
 9. Press the button until the desired setting is achieved.
- >> You can now place the tickets.

9.2 Ticket board



You can add any intelligent cooking paths, programs, or shopping carts to the ticket board. Unless the ticket board is saved as a shopping cart [▶ 65], it will be overwritten the next time you load a new shopping cart.

9.2.1 Ticket board editor





1. In the menu bar, press this button: 
 2. Press this button: 
 3. Press this button: 
 4. To add intelligent cooking paths to the shopping cart, press this button: 
 - > All intelligent cooking paths will be displayed.
 5. Scroll through the list or select a cooking mode and then tap the cooking path you want to add.
 - > The cooking path is  and add it to the ticket board.
 6. To add programs to the shopping cart from programming mode, press this button: 
 - > All saved programs will be displayed. If you have not yet saved any programs, this section will be empty.
 7. Scroll through the list or select manual or intelligent programs, and then tap the program you want to add.
 - > The system will mark the program with  and add it to the ticket board.
 8. To check the contents of the ticket board, press this button: 
 9. To delete an intelligent cooking path or a program, press this button: 
 10. To update the ticket board, press this button: 
- >> The intelligent cooking paths or programs will be shown on the ticket board. You can now place the tickets.

9.2.2 Adding programs and shopping carts

1. In the menu bar, press this button: 
2. To send a manual or intelligent program to the iProductionManager, press this button beside the program: ...
3. Press this button: 
 - > The program will be sent to the iProductionManager and displayed on the ticket board.

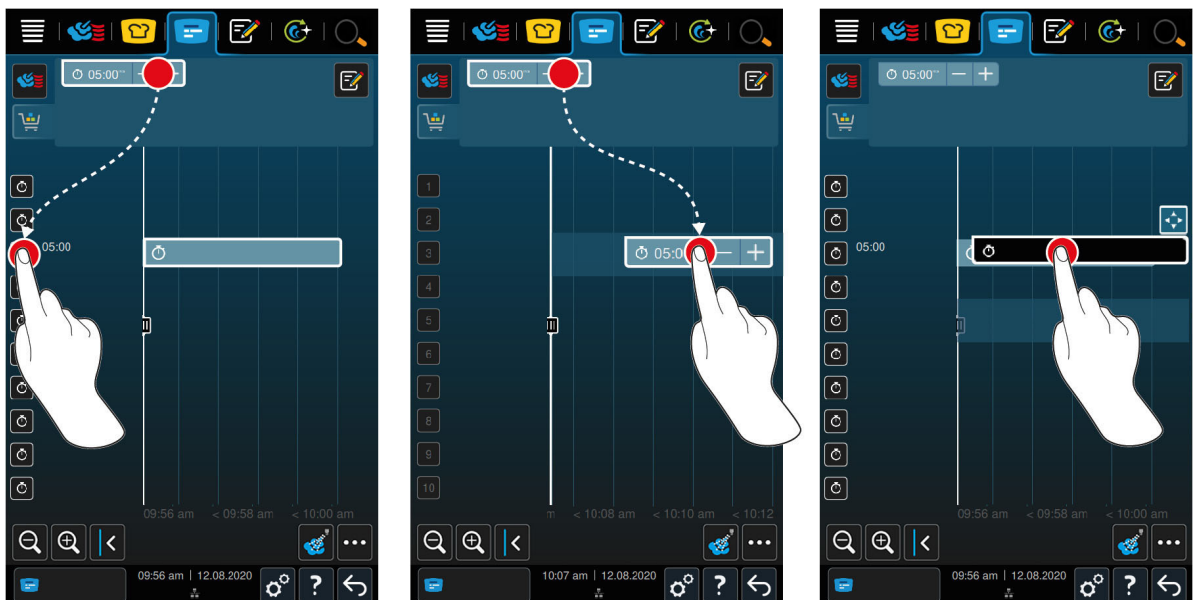
4. To send a shopping cart to the iProductionManager, tap the shopping cart you want to use.
 - > The shopping cart will be sent to the iProductionManager. All programs will be displayed on the ticket board.




9.2.3 Adding intelligent cooking paths

1. To send an intelligent cooking path from the iCookingSuite to the iProductionManager, press this button in the menu bar: 
 2. Press this button beside your chosen cooking path: ...
 3. Press this button: 
- >> The intelligent cooking path will be sent to the iProductionManager and displayed on the ticket board.

9.3 Timer

Even if the combination check [► 55] prevents you from placing tickets a certain way, you can still place a timer. The timer is a time ticket, set to 5 minutes by default. The timer does not have its own assigned climate, i.e., placing a timer will not result in a climate being established or affect the current climate. You can adjust the length of the timer as needed and place it at the current time or in the future.




1. To place a timer at the current time, first tap the timer on the ticket board, and then select a rack level.
 - > The timer will be placed at the current time.
 2. To place a timer in the future, drag the timer to the start time and rack level of your choice.
 3. To move the timer to a different rack level or change its start time, press and hold the timer.
 4. Drag the timer to the correct position.
 5. To increase or decrease timer length, tap the timer briefly,
 6. and then either rotate the selection dial or press these buttons:  Or 
 - > After a brief waiting period, your new settings will be applied.
- >> When the timer goes off, you will be prompted to unload the cooking system. This symbol will appear beside the rack level: . The cooking time is at 00:00.

9.4 Placing tickets

- ✓ You have created manual tickets, shopping carts [► 53] or a ticket board [► 53].
1. Drag a ticket to the desired rack level.
 - > For better orientation, the rack level you are placing the ticket on will be highlighted in blue. The time will also be displayed on the ticket as an additional aid.

- > If the rack level is marked in yellow or red, it means that you cannot place the ticket without moving tickets that have already been placed. More information is available here: Combination check [► 55] and placement logic


2. If you have placed multiple tickets, scale the time axis back to a summary view. To do so, press this button: 

The following options are available to optimize the positioning of the tickets:


- Close planning gaps [► 55]
- Time optimization
- Energy optimization
- Target time cooking [► 59]

If you place tickets for the actual time, a vertical yellow or blue bar will appear:

- A yellow bar indicates that the cooking cabinet is heating up.
- A blue bar indicates that the cooking cabinet is being cooled down with the Cool Down function.
- The width of the bar indicates how long the heating or cooling will take.

Once the desired temperature is reached, you will be prompted to load the food. This symbol will appear beside the rack level: .

Once you have loaded the cooking system, it will display the remaining time for the food to remain in the cooking cabinet next to the corresponding rack level.

When the cooking process on the ticket finishes, you will be prompted to unload the cooking system. This symbol will appear beside the rack level: . The cooking time is at 00:00.

9.4.1 Combination check

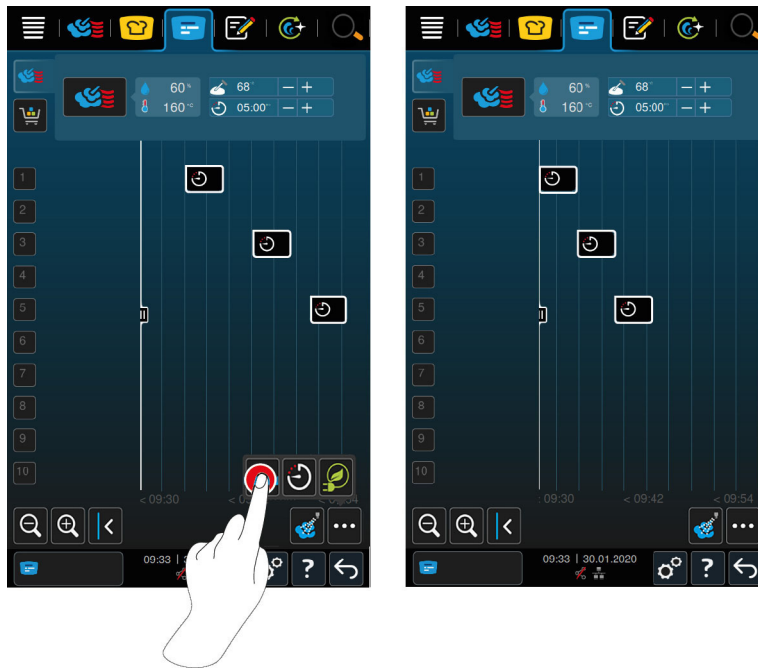
For each ticket you want to place in the iProductionManager, a check is carried out to determine whether the new ticket matches the already positioned tickets and can be placed at the selected time. The tickets are separated based on the following 3 values and checked independently of each other:

- Each ticket is assigned an operating mode. A check will be carried out to determine whether the operating modes match.
- A cooking cabinet temperature is assigned to each ticket. A check will be carried out to determine whether the cooking cabinet temperatures match.
- A cooking cabinet humidity is assigned to each operating mode. A check is carried out to determine whether the cooking cabinet humidities match.

Both manual operating modes and intelligent cooking paths are checked for compatibility. You can only combine cooking paths that are cooked in a consistent climate. Cooking paths that run through different climates, such as low-temperature roasting, can not be combined with other tickets. Furthermore, only single-step manual programs can be combined.

9.4.2 Close planning gaps

You can have time gaps that were created when placing tickets across all rack levels closed automatically by your unit.



✓ You have created and positioned tickets.

1. Press this button: 

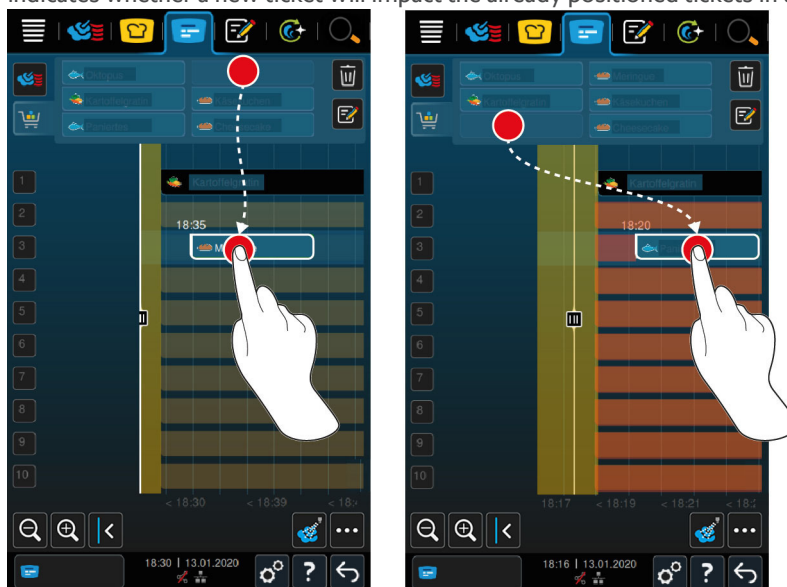
> You are asked whether you really want to close the planning gaps. **NOTE! The action can not be reversed.**

2. Confirm the question with: **OK**

>> The time gaps between the tickets are closed. The positioning of the tickets in relation to each other is retained. The positioning of the tickets on the time axis can move.

9.4.3 Positioning logic

Based on the combination check, the iHexagon decides where the ticket is placed. The tickets are positioned optimally in the iProductionManager depending on the result of the check. A color marking in the rack levels indicates whether a new ticket will impact the already positioned tickets in the iProductionManager:

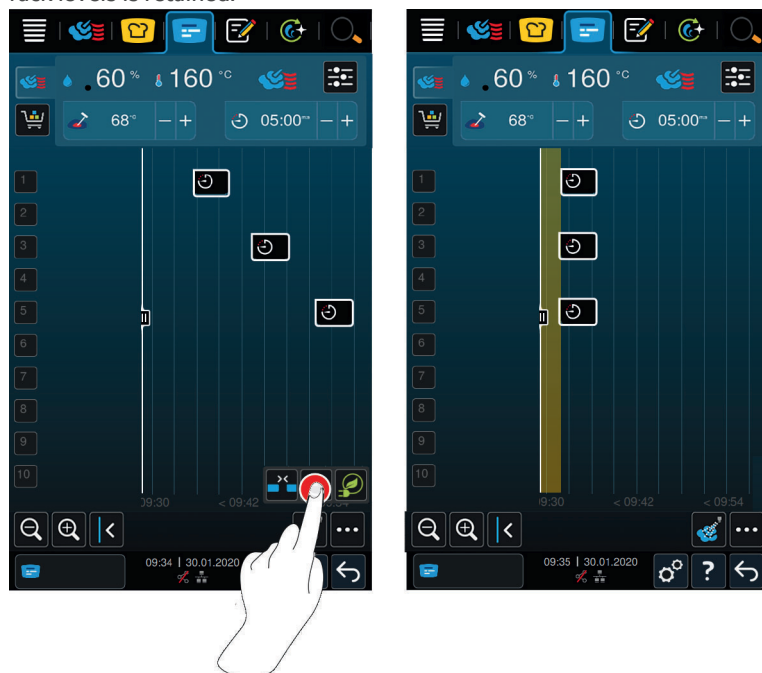


- If the rack levels are marked in yellow, you can place a ticket, but tickets that are already placed are moved.
- If the background is red, you cannot place the ticket because a ticket is already being processed.


If you move a ticket, the entire block in which the ticket was placed after the combination check is moved.

9.4.4 Time optimization

Your iHexagon can automatically optimize tickets you have already positioned in iProductionManager, ensuring that dishes are cooked in the perfect sequence with minimal time gaps. The time sequence and positioning on the rack levels is retained.



✓ You have created and positioned tickets.

1. Press this button: 

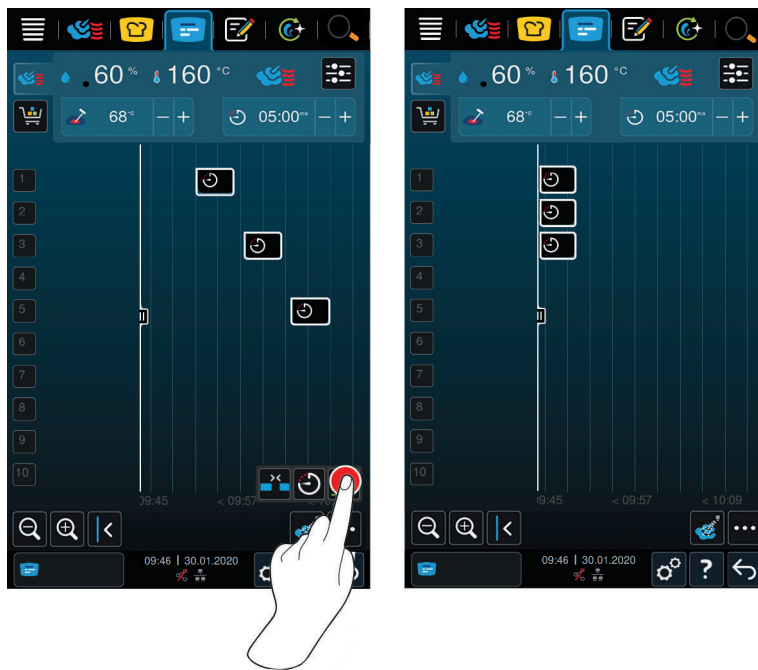
> The system asks you to confirm that you would really like to close the time gaps. **NOTE! This action cannot be undone.**

2. Touch **OK** to confirm

>> The tickets are re-positioned depending on the combination check [► 55].

9.4.5 Energy optimization

Your iHexagon can automatically optimize tickets you have already placed in iProductionManager, ensuring that dishes are cooked in the most energy-efficient way. This will optimize cooking system utilization in order to save energy. Please note that the time sequence of the tickets can change as a result.



✓ You have created and positioned tickets.

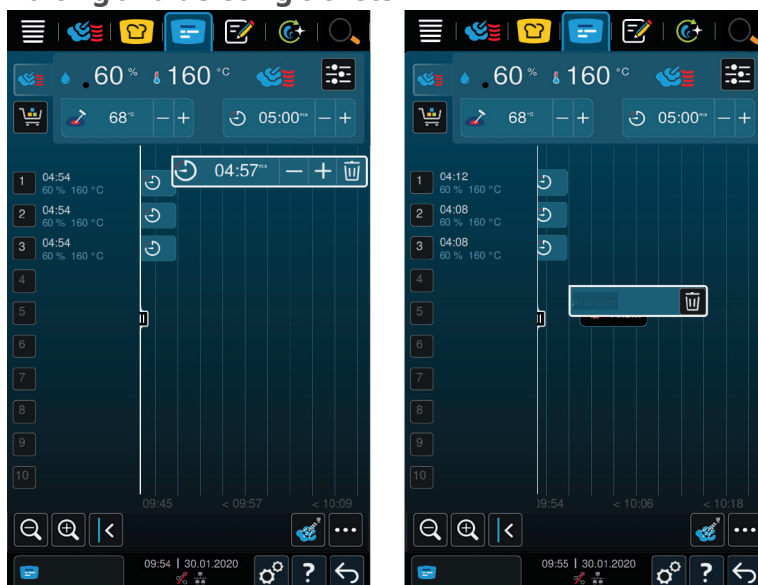
1. Press this button: 

> You are asked whether you would really like the tickets to be arranged in an energy-optimized way.
NOTE! This action cannot be undone.

2. Touch **OK** to confirm

>> The tickets are re-positioned depending on the combination check [► 55].

9.5 Editing and deleting tickets



Manual tickets

Once you have placed a manual ticket, you can either adjust the core temperature or extend the cooking time. You cannot adjust the climate settings.

1. Tap the ticket.




> The settings for that ticket will be displayed.

2. To increase or decrease the core temperature or the cooking time, press these buttons: **+** or **—**

3. To delete the ticket, press this button: 


Intelligent tickets and programs

With many intelligent tickets or programs, you can change the settings after they have been placed. For some, you can only delete the ticket.

1. To increase or decrease the core temperature or the cooking time, press these buttons:  or 
2. To delete the ticket, press this button: 

9.6 Target time cooking

In the iProductionManager, you can plan the dishes so that the dishes start cooking at the same time or dishes are finished at the same time. You can carry out this planning either at the current time or in the future. To do this, position the tickets before or after the positioning aid. When you start the iProductionManager, the positioning aid marks the actual time. If you slide the positioning aid to the right, the time axis will be shifted to the future.

1. In the menu bar, press this button: 
2. Activate the positioning aid by pressing it and then drag it to the desired point on the time axis. If you move the positioning aid to the right edge of the display, the time axis will be moved into the future.
3. Position the desired tickets on the right or left of the positioning aid.
 - > If you place a ticket to the left of the positioning aid, the end of the ticket will be set for this time. Your dishes will finish cooking at the same time.
 - > If you place a ticket to the right of the positioning aid, the start of the ticket will be set for this time. Double-tapping the slider icon on the positioning aid will make the dishes begin cooking simultaneously.

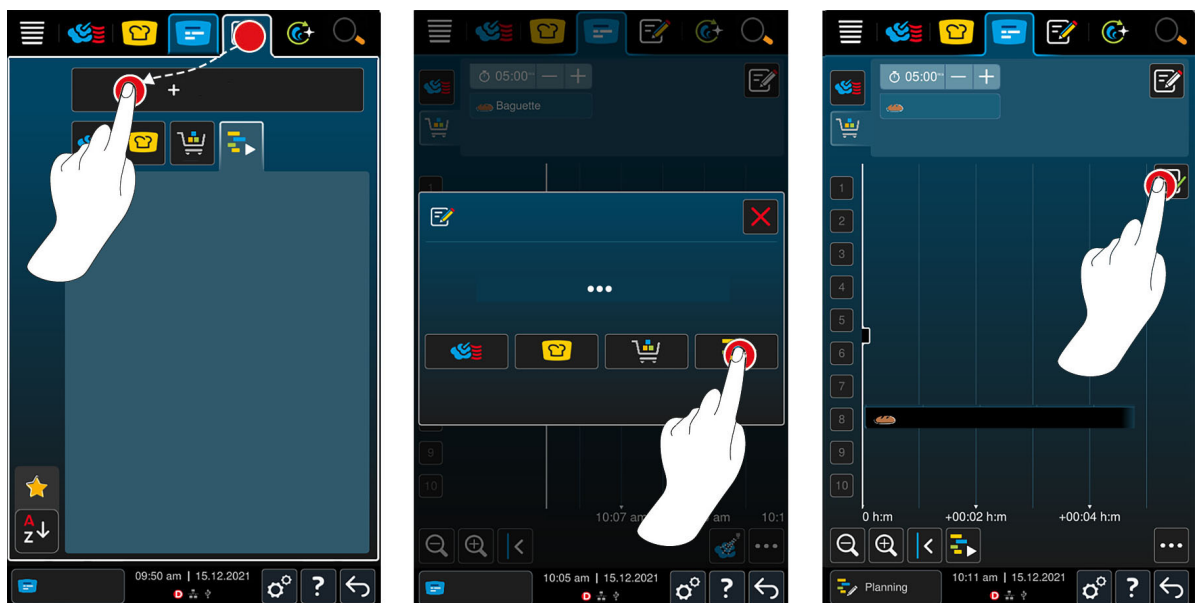
9.7 Planning


With the iProductionManager's planning function, you need only place tickets once, and then you can access them at any time.





- It is not possible to save previously completed tickets as a plan.
- The **Moisten** function is not available in planning.

9.7.1 Creating plans





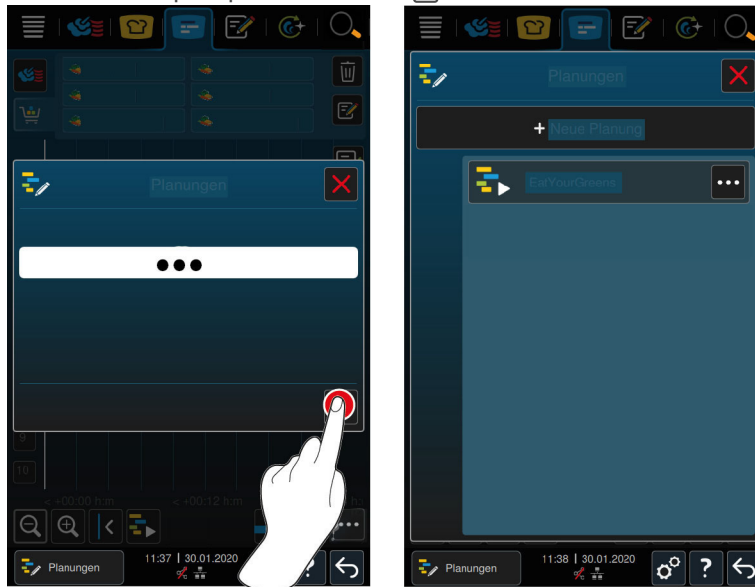
1. In the menu bar, press this button: 


2. In the menu bar, press this button: 
3. Press this button: **+New planning**
4. Press this button: 
 - > The positioning aid will slide to the left edge of the display. The time axis will switch from showing the current time of day to displaying time in minutes. You can now place tickets independently of the time of day.
5. Place the tickets you want to use. You can incorporate up to 30 tickets.

The following planning-optimization functions are available:


- Close planning gaps [► 55]
- Time optimization
- Energy optimization

1. To start the plan without saving it, press this button: 
2. To save the plan, press this button: 



3. Enter a name.
 4. To confirm, press this button: 
- >> The plan will be added to your list of plans.

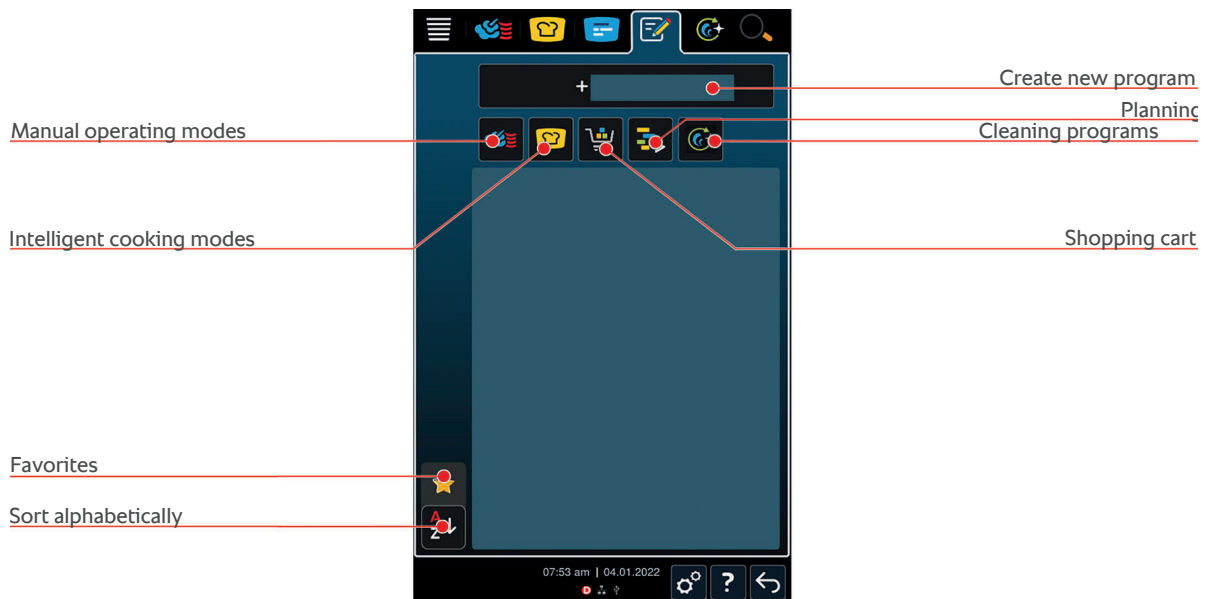
9.7.2 Starting plans

- ✓ Use this feature after creating plans. [► 59]
 - ✓ Make sure that the iProductionManager is not currently running a ticket. If tickets are in progress, a message will be displayed to notify you that all tickets will need to be canceled before the plan can be run.
1. Press this button:  in the cooking system menu under *Programming*.
 2. Press the plan you want to run.
- >> The plan will start immediately. Tickets will be placed on levels in accordance with the plan. The tickets on the ticket board will be replaced with the ones in the plan.

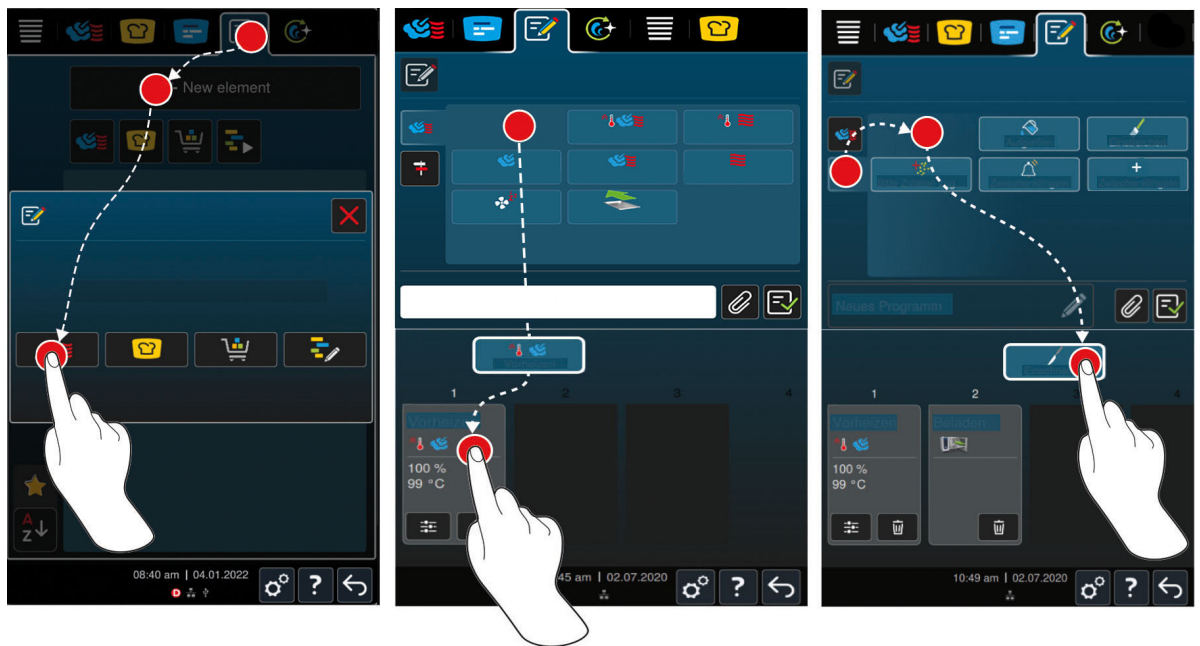
10 Programming mode




You can create, save, and manage your own manual programs [► 61], intelligent cooking paths [► 63] and shopping carts [► 65] in programming mode. You can choose from among any of the available manual operating modes, intelligent cooking paths, cleaning programs [► 68] and pre-programmed shopping carts.

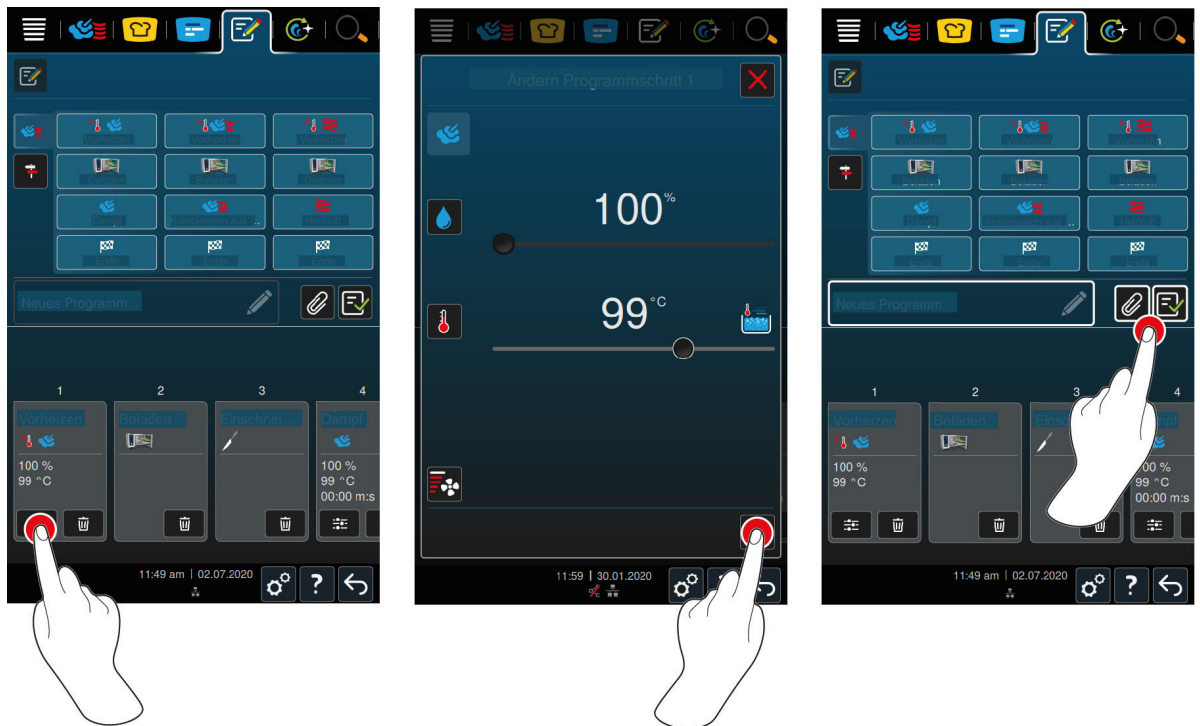



10.1 Creating programs manually




1. In the menu bar, press this button:
2. Press this button: **+ New element**
3. Press this button:
 - > A summary view of available cooking steps will be displayed.
4. Select the cooking steps you want to use and drag them to the bottom section. **NOTE! You cannot combine certain cooking steps.**
5. To add prompts to the program, press this button:
 - > A summary view of available prompts will be displayed. These configurable action cards help you plan intermediate steps during the cooking process. You can either use the preset action cards or create your own.

6. Select the prompts you want to use and drag them to the bottom section.
7. You also have the option of creating your own action cards. To do so, press this button: . Now you can name your action card and add text, an image, and a sound.





8. To edit a cooking step, press this button: 
 - > The cooking parameters and additional functions available for that operating mode will be displayed.




cooking step	Cooking parameter	Additional functions
Preheat	<ul style="list-style-type: none"> ■ Cooking cabinet temperature 	<ul style="list-style-type: none"> ■ Fan speed
Steam	<ul style="list-style-type: none"> ■ Cooking cabinet temperature ■ Cooking time ■ Core temperature 	<ul style="list-style-type: none"> ■ Delta-T cooking ■ Fan speed
Combi-steam	<ul style="list-style-type: none"> ■ Cooking cabinet humidity ■ Cooking cabinet temperature ■ Cooking time ■ Core temperature 	<ul style="list-style-type: none"> ■ Delta-T cooking ■ Fan speed ■ Steam injection
Hot Air	<ul style="list-style-type: none"> ■ Cooking cabinet humidity ■ Cooking cabinet temperature ■ Cooking time ■ Core temperature 	<ul style="list-style-type: none"> ■ Delta-T cooking ■ Fan speed ■ Steam injection

1. Adjust the cooking step as desired.
2. To save your changes, press this button: 



Default start times and program images

✓ Use this function once you have imported images [► 87].

1. To assign a default start time to a program, press this button: 
2. Press this button:  **Default start time**
3. Press this button: **ON**
4. Enter the start time.

5. To confirm, press this button: ✓
6. To assign an image to the program, press this button: 
7. Press this button:  **Select program image**
8. Select an image.
9. To confirm, press this button: ✓
10. To set a low fan level after loading, press this button: .



Saving a program

1. To give the profile a name, press the button: 
 2. Enter a name.
 3. To save your program, press the button: 
- >> The system will check the program. If all cooking parameters are fully defined and logically organized, the program will be saved and added to the list of available programs.
- >> If the program contains an error, that section of the program will be marked. Fix the error before saving the program again.

10.2 Creating an intelligent program

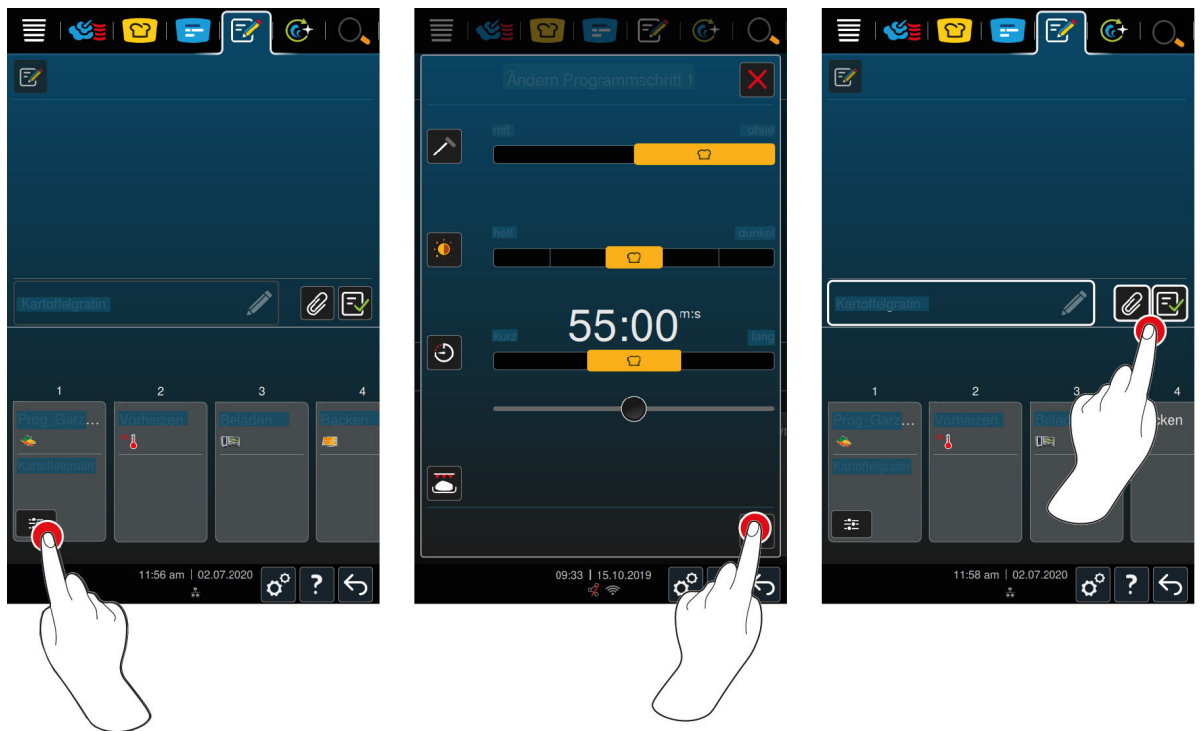
On intelligent cooking paths, you can only adjust the cooking parameters - it is not possible to re-sequence the individual cooking steps.






1. In the menu bar, press this button: 
2. Press this button: **+ New element**
3. Press this button: 
 - > The system will ask you what you would like to program.
4. Select one of the following options:
 - operating mode
 - Operating mode and cooking method
 - Cooking method








After making your selection, any matching intelligent cooking paths will be shown on the display.

1. Select an intelligent cooking path.
 - > The individual cooking steps will be displayed. Now you are ready to adjust the cooking parameters to fit your needs.





2. Press this button: 
 - > Any editable cooking parameters and additional functions for that cooking path will be displayed. Standard settings for the cooking path are marked with this symbol: 
3. Adjust the cooking parameters as desired.
4. To save your changes, press this button: 
 - > The individual cooking steps will be displayed again.

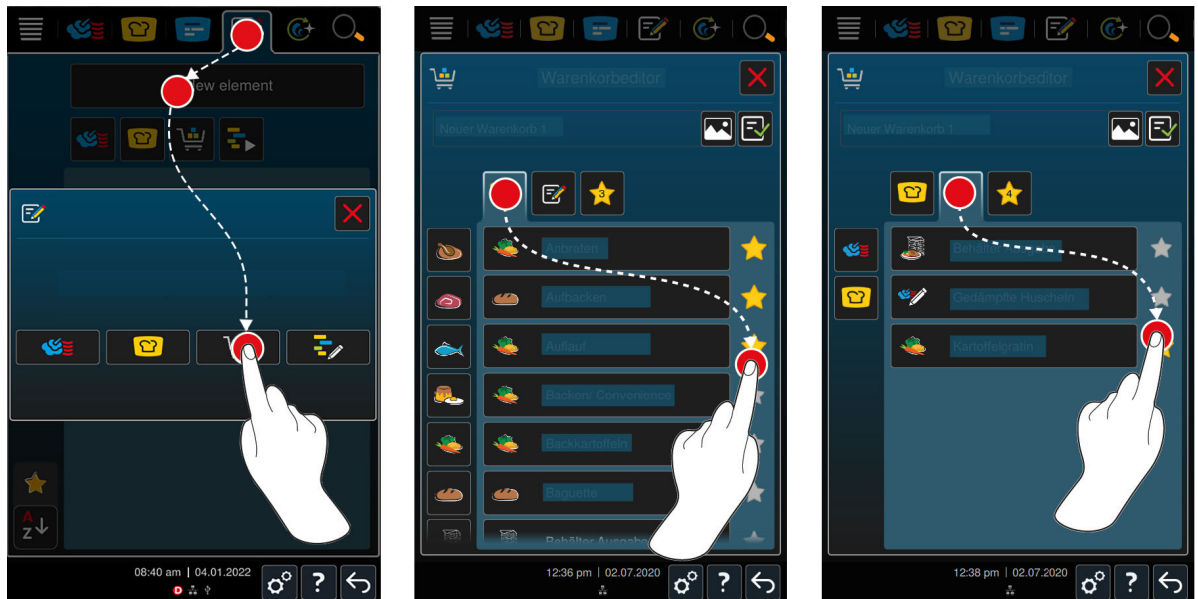
Default start times and program images

- ✓ Use this function once you have imported images [► 87].
1. To assign a default start time to a program, press this button: 
 2. Press this button:  **Default start time**
 3. Press this button: **ON**
 4. Enter the start time.
 5. To confirm, press this button: 
 6. To assign an image to the program, press this button: 
 7. Press this button:  **Select program image**
 8. Select an image.
 9. To confirm, press this button: 
 10. To set a low fan level after loading, press this button: .

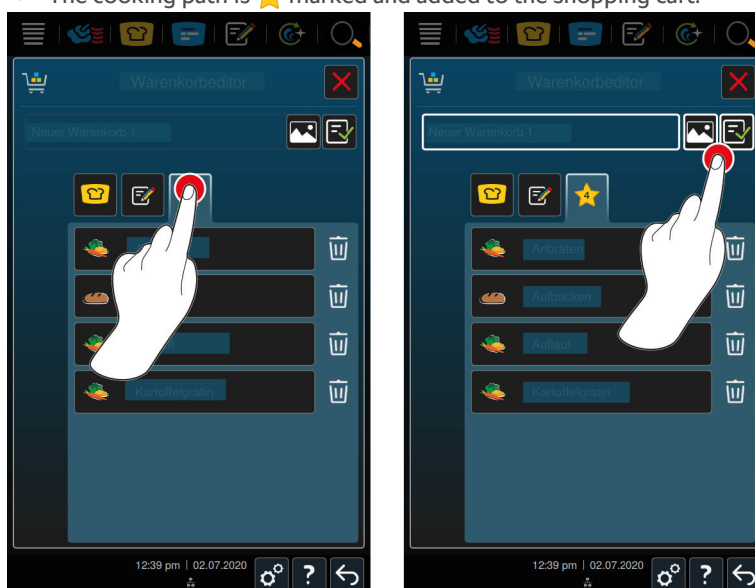
Saving a program

1. To give the profile a name, press this button: 
 2. Enter a name.
 3. To save your program, press this button: 
- >> The program will be shown in the list of programs.



10.3 Programming shopping carts





1. In the menu bar, press this button:
2. Press this button: **+ New element**
3. Press this button:
4. To add intelligent cooking paths to the shopping cart, press this button:
 - > All intelligent cooking paths will be displayed.
5. Scroll through the list or select a cooking mode and then tap the cooking path you want to add.
 - > The cooking path is marked and added to the shopping cart. You can also check whether cooking paths can be combined by holding the buttons for the selected cooking paths. A green check mark indicates that applications can be combined.
6. To add previously saved programs to the shopping cart, press this button:
 - > All programs will be displayed.
7. Scroll through the list or select manual or intelligent programs, and then tap the program you want to add.
 - > The cooking path is marked and added to the shopping cart.



Reviewing shopping carts

1. To review the shopping cart, press this button: 
 - > All selected intelligent cooking paths and programs will be displayed.
2. To delete an element from the shopping cart, press this button: 

Saving a shopping cart

1. To give the shopping cart a name, press this button: 
 2. Enter a name.
 3. To save the shopping cart, press this button: 
- >> The shopping cart will be shown in the list of programs.

Checking combinability

You can check whether applications can be combined in programming mode.







1. Press and hold the selected application.
2. Applications that are marked with a green check can be combined with the selected application.
3. Applications marked with a red X cannot be combined with the selected application.

10.4 Editing and deleting programs

- ✓ Use this feature once you have created manual programs [► 61], intelligent cooking paths [► 63] or shopping carts [► 65].


1. To edit a program, press this button: ...

The following editing options are available:


- Edit element 
- Duplicate element 
- Delete element 
- Set default start time 
- Send program to iProduction Manager 
- Add program to favorites 

10.5 Starting programs and shopping carts

Manual programs

1. To start a manual program, tap the program you want to use.
 - > The program will start immediately. All cooking steps will be displayed.
 2. To send a manual program to iProductionManager, press this button: ...
 3. Press this button: 
- >> The manual program will be displayed on the ticket board. You can now place the ticket as usual.

Intelligent cooking paths

1. To start an intelligent cooking path, tap the program you want to use.
 - > The program will start immediately. All cooking steps will be displayed.
 2. To send an intelligent cooking path to iProductionManager, press this button: ...
 3. Press this button: 
- >> The intelligent program will be displayed on the ticket board. You can now place the ticket as usual.

Shopping carts

1. To add a shopping cart to iProductionManager, tap the shopping cart you want to use.
 - > All elements within the shopping cart will be shown on the ticket board. You can now place the tickets as usual.

11 Programming mode (chemical storage)

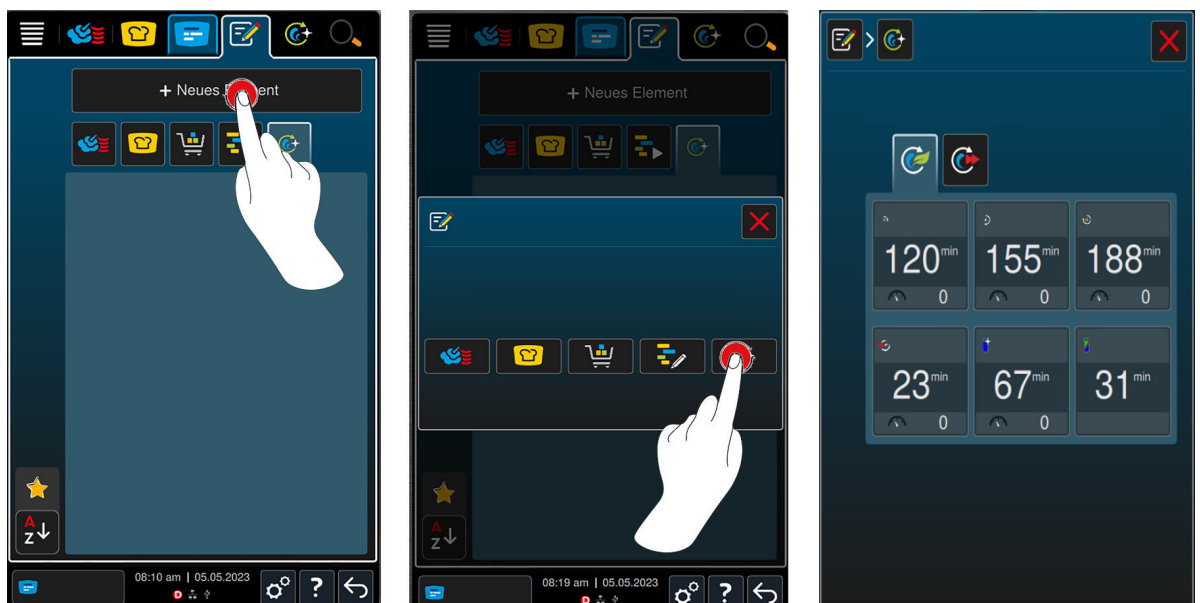


You can create, save, and manage your own manual programs [► 61], intelligent cooking paths [► 63] and shopping carts [► 65] in programming mode. You can choose from among any of the available manual operating modes, intelligent cooking paths, cleaning programs [► 68] and pre-programmed shopping carts.

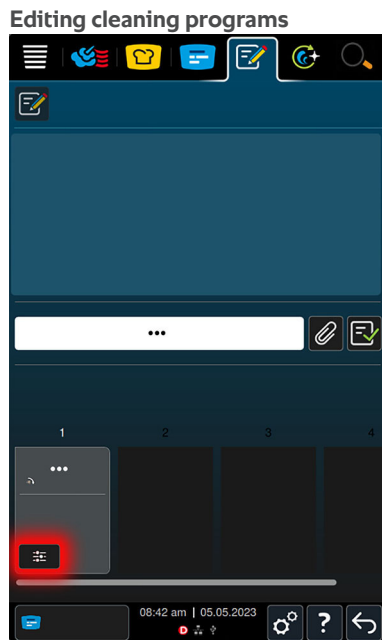


11.1 Create cleaning program (chemical reserves)

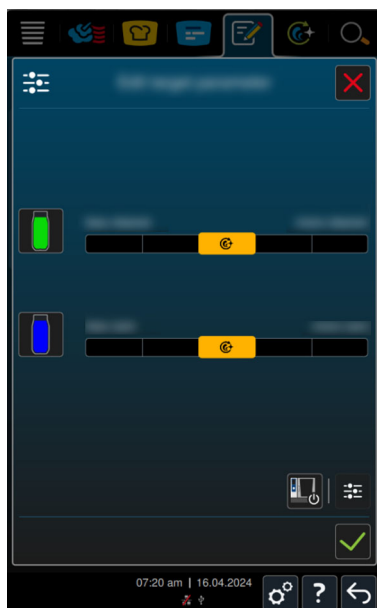
You can create your own cleaning program here:





1. Press this button: Programming mode.
2. Press this button: + **New element**.
3. Press this button: .
4. Press this button: Eco mode or Normal mode to customize cleaning programs as desired.



After selecting a cleaning program, press  to edit the target parameters.



You can increase or decrease the quantities of cleaning and care products used during cleaning.




- Press this button:  to confirm your selections.
- Press this button:  to save your cleaning program settings.




11.2 Editing and deleting programs (chemical reserves)

- ✓ You have programmed manual programs [► 61] , intelligent cooking paths, [► 63] shopping carts [► 65] or cleaning programs. [► 68]

1. To edit a program, press this button: ...

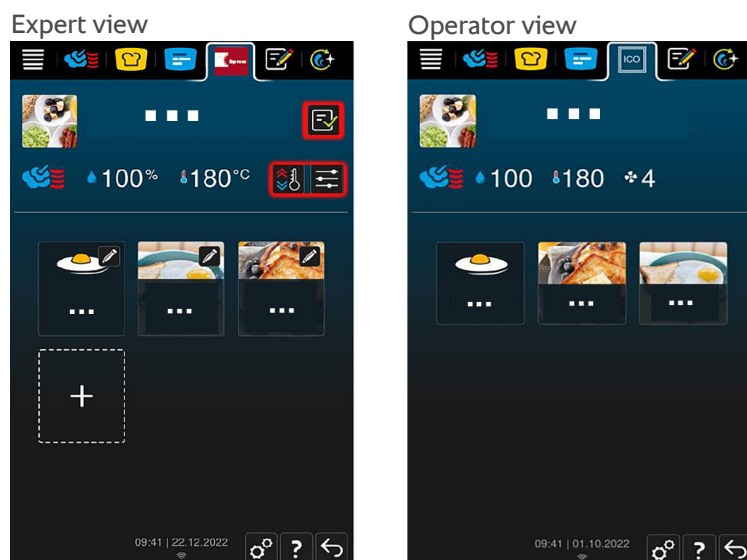
The following editing options are available:

- Edit element 
- Duplicate element 
- Delete element 

- Set default start time 
- Send program to iProduction Manager 
- Add program to favorites 

12 ExpressMode

ExpressMode offers an efficient, straightforward method of heating food quickly at the touch of a button. The configuration section is clearly separated from the user section, ensuring that users find what they need consistently. After taking the customer's order, placing the food in the iHexagon, and starting the program on the display, the user is free to turn their attention to other tasks. This quick, smooth preparation process yields top-quality food while allowing the user to focus on their core responsibilities.





Expert view

ExpertView is a mode within ExpressMode designed for advanced users. This mode allows experts (such as RATIONAL application consultants, managers, and business concept developers) to make more detailed adjustments and programming changes. ExpertView's key functions include:

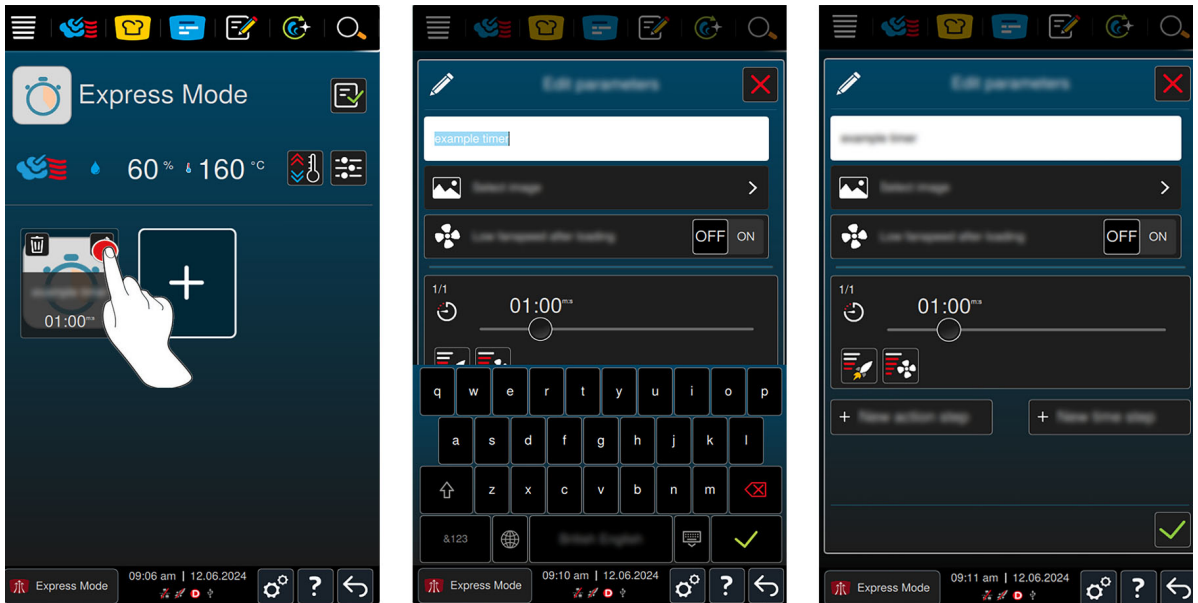
- **Adjusting default settings:**
Experts can set default values for climate, temperature, and program parameters to ensure that food is heated in accordance with specific requirements and quality standards.
- **Individual programming**
Experts can create their own multi-step programs, including multiple parameter adjustment options for different products. This offers flexibility when preparing different dishes.
- **Fine tuning of microwave power and settings:**
Experts can adjust microwave power, fan speed, and humidity settings for each individual product to ensure food is perfectly heated.
- **Additional customization options:**
Experts can also make additional adjustments such as adding images or other visual elements to program steps.
- **Preconfigured shopping carts:**
Creating pre-configured shopping carts for different basic climates makes it easy to select and apply specific programs.
- **MyDisplay integration:**
ExpertView customizations are seamlessly integrated into the MyDisplay user interface to ensure a consistent and user-friendly experience.


Using ExpressMode

- ✓ You have set ExpressMode to **ON** in the settings. See also Edit profile [► 92].
- 1. In the menu bar, press this button: .
- 2. Press this button: **+ New element**

3. Press this button: .

> You can now create a new card or edit an existing one.



4. Press this button: .

> You can now give the program a title. You can also configure the following settings for your program:

5. Press this button:  to assign an image.

6. Press this button:  to set whether to decrease the fan wheel speed after loading.

7. Press this button:  to assign a time.

8. Press this button:  to set the microwave to on or off and adjust the power level as desired.

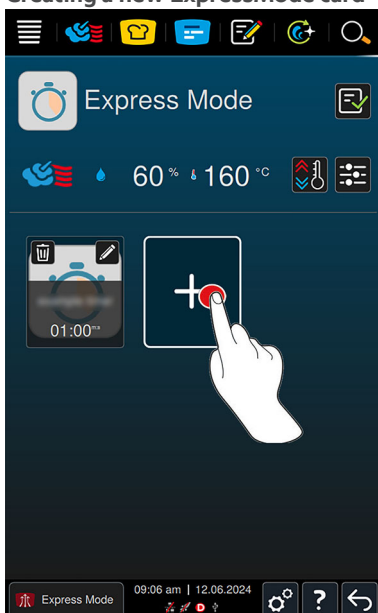
9. Press this button:  to set the fan wheel level.

10. Press this button: + New action step to add or remove the  intermediate ringer setting.

11. Press this button: + New time step to add additional settings to the card.

Once you have adjusted your settings as desired, you can save the program.

Creating a new ExpressMode card



1. Press this button: + to create a new card:

- > You will be taken to the settings area described above.

Operator view

Operator View is the Express mode cooking mode that aims to optimize the user interface and functionality for on-site operators, such as those working in retail sales environments or self-service kiosks. A few key specifics concerning Operator View:

- **Place product:**

Users place the selected products in the iHexagon, where they are then heated in the shortest possible time using ExpressMode.

- **Start program:**

Just by touching the image of the corresponding product, users can start the corresponding cooking program to bring the dish up to the desired serving temperature.

- **Take next order:**

While the previous order is heating, users can take the next one, operators can pick up the next orders to optimize workflows.

- **Unload unit and serve food:**

Once the products have been sufficiently heated, users can remove them and serve them to customers.

- **MyDisplay view:** Operator View gives users a clearly structured and user-friendly display that makes it easy for them to monitor and manage heating processes and order status.

- In the menu bar, press this button: (Express mode icon).

- Now select the desired program.


13 Switching between operating modes

With iHexagon, you can switch easily between the manual cooking, iCookingSuite and iProductionManager operating modes at any time. This offers the optimal mix of automatic, work-saving cooking intelligence and individually desired control options. You can run the following main applications:

- Change a ticket to a manual operating made in the iProductionManager.
- Change an intelligent cooking path from the iCookingSuite to an intelligent ticket in the iProductionManager.
- Change an intelligent cooking path from the iCookingSuite to a manual operating mode.

Changing a ticket to a manual operating mode

✓ Use this function after placing a ticket. Use this function while cooking is in process.

1. In the menu bar, press this button: 

> A query field will appear so that you can confirm the changeover to the manual operating mode.

2. **NOTE! This action cannot be undone.** Press this button: 

>> The cooking parameters of the ticket are adopted and displayed in the manual mode.

Changing an intelligent cooking path into an intelligent ticket

✓ Use this function after starting an intelligent cooking path [► 37]. Use this function while cooking is in process.

1. In the menu bar, press this button: 


> A query field will appear so that you can confirm the changeover to iProductionManager.

2. **NOTE! This action cannot be undone.** Press this button: 

>> The intelligent cooking path will be sent to iProductionManager and displayed on the center rack level.

Changing an intelligent cooking path into a manual mode

✓ Use this function after starting an intelligent cooking path [► 37]. Use this function while cooking is in process.

1. In the menu bar, press this button: 

> A query field will appear so that you can confirm the changeover to the manual operating mode.


2. **NOTE! This action cannot be undone.** Press this button: 

>> The current cooking parameter settings will be applied from the intelligent cooking path, displayed in manual mode and started directly.

14 Settings



You can permanently change the factory settings on your unit to suit your requirements.

1. Press this button: 

> You will see a list of all available settings options:

- Favorites [▶ 75]
- Display [▶ 75]
- Light [▶ 76]
- Sound [▶ 77]
- Cooking system
- Cooking
- cleaning [▶ 85]
- Data management [▶ 85]
- Network settings [▶ 88]
- User profile
- Service [▶ 93]
- ConnectedCooking [▶ 94]

Change settings by scrolling through the list and pressing on the desired category. Each category has a selection of settings options assigned to it; these can be modified using gestures [▶ 20] or the selection dial [▶ 20].

14.1 Favorites


All the settings you have marked as favorites will be displayed in the favorites.

1. Select a setting.

2. Press this button: 

>> The setting is saved as a favorite and displayed under ; sorting is done chronologically by time of addition.

14.2 Display

1. Press this button: 

2. Press this button:  **Display**

14.2.1 Language

Here, you can change the language of the user interface.




1. Press this button:  **Language**

2. Select the desired language.

>> The language of the user interface will be changed immediately.

14.2.2 Date and time

You can change the following settings here:

- **Date** 
- **Time of day** 
- **24h/12h clock** 

Date

1. Press this button:  **Date**

> A calendar is shown.

2. Select the desired date.

>> The date is applied automatically.

Time of day

1. Press this button:  **Time of day**

> The time is shown.

2. Press the time.
3. Set the desired time.



>> The time is applied automatically.

Switch 24h/12h

1. Select **12** to use a 12-hour clock format and **24** to use a 24-hour clock format.

ConnectedCooking

You can also have the time synchronized automatically via ConnectedCooking.

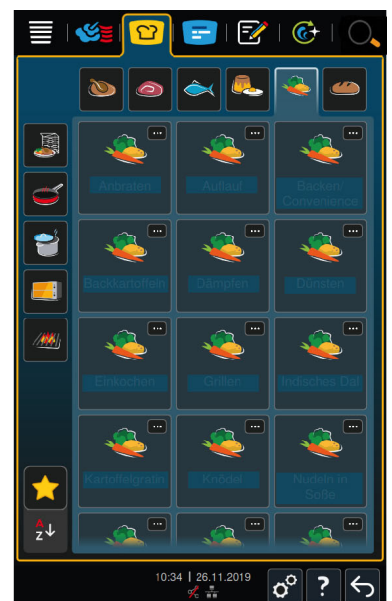
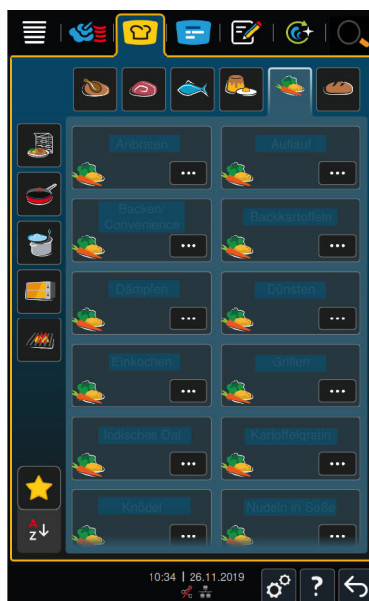
1. Press this button: 
2. Press this button:  **ConnectedCooking**
3. Next to **Automatic time synchronization**, press this button: **ON**

14.2.3 Temperature format

Use this to choose whether to display temperatures in °C or °F.

14.2.4 Program view



Here, you can set whether intelligent cooking paths in the iCookingSuite and in the programming mode should be displayed in a single-column, dual-column or triple-column format.



1. Press this button:  **Program view**
2. Select  **Single-column**,  **Two-column**, or  **Three-column**.


>> The selection will be applied automatically.

14.3 Light

1. Press this button: 
2. Press this button:  **Light**

14.3.1 Display brightness

Here, you can adjust the display brightness on a scale of 0 - 100 %.

1. Press this button:  **Display brightness**
2. Select the desired value on the scale or set it using the dial.

>> The display brightness is adjusted automatically.

Automatic dimming

1. Press this button:  **Automatic dimming**

>> You can now switch the automatic dimming on or off.

Dimming after x min

1. Press this button:  **Dimming after x min**

>> You can now set the number of minutes after which automatic dimming will be activated.

Maximum brightness cooking cabinet

1. Press this button:  **Maximum brightness cooking cabinet**

>> Here, you can adjust the display brightness from a scale of 0 - 100 %.

Screen Saver

1. Press this button:  **Screen saver**



>> You can now switch the screen saver on or off.

Activate Screen Saver after x min

1. Press this button:  **Activate screen saver after x min**

>> Now you can set the number of minutes after which the screen saver should be activated.

14.4 Sound

1. Press this button: 
2. Press this button:  **Sound**

14.4.1 Master volume





Here, you can set the master volume of the unit on a scale of 0– 100 %.




1. Press this button:  **Master volume**
2. Select the desired value on the scale.

>> The master volume is adjusted immediately.

14.4.2 Loading / action requests








This is where you select the sound or melody that the cooking system uses to prompt you to take action or load the cooking system. There are 25 sound options to choose from.

1. Press this button:  **Loading/Action prompt**
2. Press this button:  **Sound**
3. Press the sound you would like to use.
 - > The sound will be played.
4. To turn off sounds, press this button: **OFF**
5. Go to the icon bar and press:  to return to the overview.
6. If you want the sound to play continuously until the cooking system has been loaded or the action has been confirmed, press this button:  **Continuous playback ON**

7. If you only want the sound to play for a certain length of time, press this button:  **Continuous playback OFF**
 - > The  **Tone length** field will be activated.
8. Set the length anywhere between 0 – 180 seconds.
9. To apply the setting, press this button in the icon bar: 
- >> You will be returned to the overview screen.








14.4.3 Program step end

This is where you select the sound or melody that the cooking system uses to indicate that a program step has been completed. There are 37 sound options to choose from.

1. Press this button:  **End of program step**
2. Press this button:  **Sound**
3. Press the sound you would like to use.
 - > The sound will be played.
4. To turn off sounds, press this button: **OFF**
5. Go to the icon bar and press:  to return to the overview.
6. If you want the sound to play continuously until the cooking system has been loaded or the action has been confirmed, press this button:  **Continuous playback ON**
7. If you only want the sound to play for a certain length of time, press this button:  **Continuous playback OFF**
 - > The  **Tone length** field will be activated.
8. Set the length anywhere between 0 – 180 seconds.
9. To apply the setting, press this button in the icon bar: 
- >> You will be returned to the overview screen.

14.4.4 End of cooking time






This is where you select the sound or melody that the cooking system uses to signal the end of the cooking time. There are 37 sound options to choose from.

1. Press this button:  **End of cooking time**
2. Press this button:  **Sound**
3. Press the sound you would like to use.
 - > The sound will be played.
4. To turn off sounds, press this button: **OFF**
5. Go to the icon bar and press:  to return to the overview.
6. If you want the sound to play continuously until the cooking system has been loaded or the action has been confirmed, press this button:  **Continuous playback ON**
7. If you only want the sound to play for a certain length of time, press this button:  **Continuous playback OFF**
 - > The  **Tone length** field will be activated.
8. Set the length anywhere between 0 – 180 seconds.
9. To apply the setting, press this button in the icon bar: 
- >> You will be returned to the overview screen.

14.4.5 Process canceled / error detected

This is where you select the sound or melody that the cooking system uses to indicate that an error has been detected. There are 37 sound options to choose from.

1. Press this button:  **Proc. interrupt / Error found**

2. Press the sound you would like to use.
 - > The sound will be played.
3. To turn off sounds, press this button: **OFF**
4. Tap  in the icon bar to return to the overview screen.
5. If you want the sound to play continuously until the cooking system has been loaded or the action has been confirmed, press this button:  **Continuous playback ON**
6. If you only want the sound to play for a certain length of time, press this button:  **Continuous playback OFF**
 - > The  **Tone length** section will be activated.
7. Set the length anywhere between 0 - 180 seconds.
8. To apply the setting, press this button in the icon bar: 
- >> You will be returned to the overview screen.

14.5 Cooking system

1. Press this button: 
2. Press this button:  **Cooking system**

14.5.1 Information on the unit type

Here, you can see the model of your unit and the software version installed.

14.5.2 Power usage

You can call up the Energy Dashboard via this menu item. From there, you can monitor your cooking system's energy consumption. Energy consumption is calculated in detail based on the chosen settings; it can also be displayed and evaluated in ConnectedCooking.

Press this button:  to check the energy consumption of your cooking system.

The energy consumption display allows you to view the energy consumption of the most recently completed cooking process. The following consumption data is provided after completion of a manual or intelligent cooking process, use of iProductionManager, or cleaning:

- Cooking process duration
- Type of cooking process
- Energy consumption in kWh


NOTE

Energy consumption information is only available after the cooking process has been completed; it is overwritten when a new cooking process is started. The energy values shown are calculated rather than measured. Measuring instruments may indicate slightly different values to the ones displayed.

14.5.3 iProductionManager energy-saving mode



Press this button:  to switch the IPM energy saving mode on or off.

14.5.4 E/2

Press this button:  to switch the half energy consumption setting on or off.

14.5.5 Screen lock


Here, you can switch the screen lock on and off.

- To activate the function, press this button:  **ON**
- To deactivate the function, press this button:  **OFF**

14.5.6 Demo mode

This is used to switch the cooking system to demo mode. Demo mode is useful for viewing cooking system functions without actually cooking.

1. To activate the function, press and hold this button:  **ON** until the progress bar has moved past the two switch positions (ON and OFF).

>> When demo mode is activated, the cooking system will restart. This symbol will appear in the footer: 

14.5.7 Power steam

Use this setting if, in Steam cooking mode, you want to ensure a continuous, uninterrupted supply of fresh steam when preparing particularly delicate products.

CAUTION

Working with the Power Steam function will generate a great deal of hot steam

You can be scalded by the hot steam when opening the cooking cabinet door.

1. When working with the Power Steam function, always open the cooking cabinet door carefully.

1. To activate the function, press:  **ON**


>> In **Steam** cooking mode, the boiling temperature is replaced with this symbol: 

14.5.8 Control nozzle

Use this setting to set whether the cooking system's control nozzle condenses excess steam. This function is standard in eco mode. Adjust this setting in order to optimize escaping steam. In addition to the Eco mode setting, you can activate or deactivate the control nozzle function:





- Activating the control nozzle can be especially useful for preventing undesired condensation in the kitchen.
- Deactivating the control nozzle allows you to save water if your ventilation system is sufficiently powerful.

Consult your RATIONAL service partner before activating or deactivating the function.

1. Press this button:  **Control nozzle**
2. To activate the function, press this button: **ON**
3. To deactivate the function, press this button: **OFF**




14.5.9 Watchdog

Here you can set the warning to sound if the cooking cabinet door has been open for too long during loading. Set the time on a 0 - 180 second scale.






- Press this button:  to access the watchdog settings.
- Press this button:  to set the number of seconds of watchdog function 1.
- Press this button:  to set the number of seconds of watchdog function 2.
- Press this button:  to set the number of seconds of the watchdog function in programming mode.

14.5.10 Danger

Here you can set the warning to sound if the cooking cabinet door has been open for too long during cooking. Set the time on a 0 - 180 second scale.

- Press this button:  to access the danger settings.
- Press this button:  to set the number of seconds for the danger in preheating or the iProductionManager preheating function.
- Press this button:  to set the number of seconds for the danger levels and danger levels in the iProductionManager function.



14.5.11 IR remote control

- Press this button:  to access the remote control settings.
- Press this button:  to assign a unit name.
- Press this button:  to change the colour of the display frame.
- Press this button:  to activate or deactivate the remote control function.
- Next to the  icon, the IP address of the device to be controlled remotely is displayed.

14.5.12 Empty steam generator


1. Press this button:  to empty the steam generator.

14.6 Cook

1. Press this button: 
2. Press this button:  **Cook**



14.6.1 Primary national cuisine

The primary national cuisine setting translates cultural eating habits into intelligent cooking paths. The cooking parameters in those intelligent cooking paths reflect these cultural eating habits, so dishes are prepared the way that diners in that particular country or region expect. This means that you can master not just local cuisine, but cuisine from anywhere in the world. This setting is independent of the set language.


1. Press this button:  **Primary national cuisine**
 2. Scroll through the list and select your desired primary national cuisine.
- >> The national cuisine will be applied immediately. The intelligent cooking paths that correspond to the national cuisine will be shown in the iCookingSuite. The cooking parameters in the intelligent cooking paths will be adjusted according to those cultural eating habits.

14.6.2 Secondary national cuisine

You can add an additional national cuisine to the primary national cuisine. This means that you can prepare the typical dishes from 2 countries at the same time. This is an advantage, for example, if you want to offer a special weekly menu with a different national cuisine in your restaurant.

1. Press this button:  **Secondary national cuisine**
 2. Scroll through the list and select the desired secondary national cuisine.
- >> The national cuisine is adopted immediately. In the iCookingSuite, the additional intelligent cooking paths of the secondary national cuisine are displayed and marked with . The cooking parameter settings are still influenced by the primary national cuisine [► 81].


14.6.3 Run-on time

1. Press this button:  to set the run-on time for the condensation hood.
- >> Now you can set how many minutes of run-on time you want.

14.6.4 Core temperature probe reading

The exact reading in °C is displayed here.

14.6.5 Cooking time format


1. Press this button:  to adjust the cooking time format.
- >> You can now set the cooking cabinet format to either automatic, h:m, or m:s.

14.6.6 A la carte plate weight

Before starting the Finishing step, set how heavy an empty plate is. Based on this information, your iHexagon will adjust the cooking steps to ensure ideal Finishing results while preventing condensation from forming on the plates. More information is available [here](#):

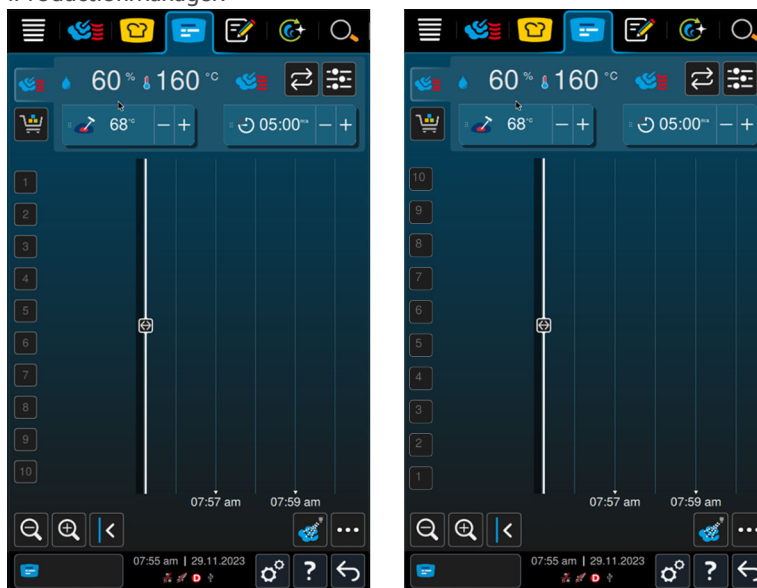
14.6.7 Number of racks



Here, you can set how many racks you want to use in the iProductionManager.

1. Press this button:  **Number of racks**
 2. Select the desired value between 0 - 10.
- >> The setting is adopted immediately.

14.6.8 Order of racks

Here, you can set whether the rack order should be shown in ascending or descending order in the iProductionManager.



1. To display the racks in ascending order, press:  **123**
 2. To display the racks in descending order, press:  **321**
- >> The setting is adopted immediately.


14.6.9 Load calculation for manual programs in iProductionManager

Use this setting to specify whether cooking time should be extended on manual programs in iProductionManager when the door is left open during cooking and the measured energy loss is significant enough that the desired cooking results cannot be achieved using the current settings.

1. To activate the function, press this button: **Load calculation for manual programs in iProductionManager ON**

14.6.10 Hold time climate

This setting allows you to specify how long you want the cooking system to maintain the climate within the cooking cabinet when you are not preparing dishes using iProductionManager.

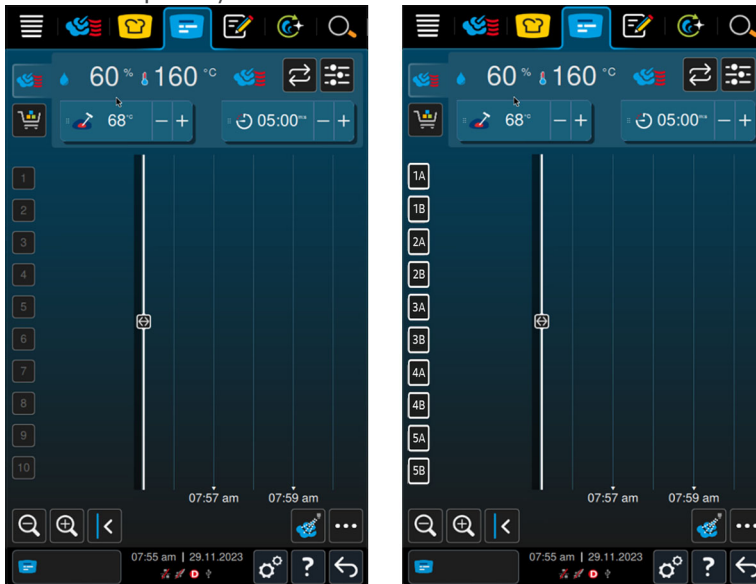
1. Press this button:  **Climate hold time**
 2. Select the desired value on the scale.
- >> The hold time will be adjusted immediately.

NOTE

A shorter holding time will save energy.

14.6.11 iProductionManager 3D

Use this setting to specify that you want to load two trays per level in iProductionManager. Each tray will be monitored separately. Please note that no more than 12 levels can be displayed at once.



1. To activate the function, press this button: **ON**
>> The setting will be applied immediately.

14.6.12 iProductionManager automatic preheating

You have the option of setting the system to establish the cooking cabinet climate as soon as iProductionManager is started.

1. Press this button:
2. Press this button:
3. Press this button: to switch automatic preheating on or off.

14.7 Cleaning with iCareSystem AutoDose (solid cleaner storage)

Cooking systems equipped with solid cleaner storage include additional cleaning settings. You can find them under Automatic cleaning - iCareSystem (chemical storage).

1. Press this button:
2. Press this button: **Cleaning**

14.7.1 Forced cleaning after operating hours (solid cleaner storage)

Here, you can select the period after which you wish to be prompted to clean the unit. You can only continue working with the cooking system once cleaning is complete. This enables you to ensure that all cleaning and hygiene regulations are observed during shift operation.

1. Press this button: to switch forced cleaning on or off.

Time to cleaning request

Here you can set the number of hours after which the cleaning request should be displayed.

1. Press this button: to set the number of hours.

Forced cleaning delay time

Here you can set when you want delayed forced cleaning to start.

1. Press this button: to set the delay time.

Cleaning program

Use this to select a cleaning program for forced cleaning.






1. Press this button: . You can now select from either standard or custom-created cleaning programs.

Automatic cleaning start

1. Press this button:  to switch automatic cleaning start on or off.

14.7.2 Cleaning schedule (chemical storage)





Here, you can set the weekdays on which a forced cleaning should be carried out. This enables you to ensure that all cleaning and hygiene regulations are observed during shift operation. **Cleaning schedules and forced cleaning cannot be enabled at the same time.**

1. Press this button: .
2. Press this button:  **Cleaning**
3. Press this button:  **Cleaning schedule**
4. To specify how the cooking system behaves when a cleaning prompt is issued, press this button: **Cleaning schedule time**
 - > To deactivate the cleaning schedule, press this button: **OFF**
 - > If you want a warning to be displayed at the scheduled cleaning time, press this button: **Warning**
 - > To make cleaning the cooking system mandatory when a cleaning request is displayed, press this button: **Force**
- >> You will now be returned to the cleaning schedule overview page.
1. Select the day of the week on which you want cleaning to occur.
2. Press this button: + to create your first entry.
3. Set the time at which cleaning should be started.
4. Press this button:  **NOTE! Make sure that you have set the cleaning schedule to ON.**
5. Select a cleaning program from one of the groupings: **Light, Medium, Strong, Fast, or Custom programs.**
6. You can select the desired cleaning program and the automatic cleaning start.
7. Press this button: **ON** or **OFF** to switch automatic cleaning ON or OFF.
8. Press this button: + if you want to program several cleanings on the same day.
9. Tap  in the icon bar to return to the cleaning schedule overview screen.
10. You also have the option of setting the delay time for forced cleaning.

After the set date, the cooking system must be cleaned before further use.


The *Delay time for forced cleaning* option allows you to set how long forced cleaning can be postponed for.



14.7.3 Hand shower cleaning

1. Press this button:  to access the hand shower cleaning options.
 - > You can now call up the options for hand shower cleaning.
2. Press this button:  to switch the hand shower cleaning reminder on or off **NOTE! To set the interval and rinse duration, you must first switch on the hand shower cleaning reminder. .**
3. Press this button:  to set the hand shower cleaning interval.
4. Press this button:  to set the rinse duration.

14.7.4 Cartridge fill level threshold

Here you can adjust settings related to cartridge fill levels.

- Press this button: **OFF** or **ON** next to the  icon to turn cartridge fill level threshold settings on or off. When the cartridge fill level threshold is on, you can adjust the following settings:

- Press this button:  to set the cleaning cartridge level in percent.
- Press this button:  to set the care cartridge level threshold in percent.

14.7.5 Switch off after cleaning

- Press this button: **OFF** or **ON** beside the  icon to activate or deactivate the "Switch off after cleaning" option.



14.7.6 Upcoming cleaning reminders

- Press this button: **OFF** or **ON** next to  to switch upcoming cleaning reminders on or off.

14.7.7 Idle time without interaction before exiting

This setting determines how many minutes the cooking system must spend idle before independently starting a cleaning process.

14.8 Cleaning

1. Press this button: 
2. Press this button:  **Cleaning**





14.8.1 Forced cleaning after operating hours

Here, you can select the period after which you wish to be prompted to clean the unit. You can only continue working with the unit once the cleaning is complete. This enables you to ensure that the cleaning and hygiene regulations are complied with in shift operation. More information is available here: [Forced cleaning](#)

14.8.2 Cleaning schedule

Here, you can set the weekdays on which a forced cleaning should be carried out. This enables you to ensure that the cleaning and hygiene regulations are complied with in shift operation. More information is available here: [Cleaning schedule](#)

14.8.3 Hand shower cleaning

1. Press this button:  to access the hand shower cleaning options.
 - > You can now call up the options for hand shower cleaning.
2. Press this button:  to switch the hand shower cleaning reminder on or off **NOTE! To set the interval and rinse duration, you must first switch on the hand shower cleaning reminder.**
3. Press this button:  to set the hand shower cleaning interval.
4. Press this button:  to set the rinse duration.

14.9 Data management

Please note that **Data Management** functions will only be available once you have plugged a USB stick into the unit.

1. Press this button: 
2. Press this button:  **Data management**

You can change the following settings:

- Export all data [[▶ 86](#)]
- Cooking programs [[▶ 86](#)]
- User profiles [[▶ 86](#)]
- User images [[▶ 87](#)]
- User data: Delete all
- Basic cooking system settings [[▶ 87](#)]
- HACCP data [[▶ 87](#)]

- Service
- MyDisplay [▶ 88]

14.9.1 Export all data

✓ Start by plugging a USB stick into the cooking system.


1. Press this button:  **Export all data**

>> You can now export all data to a USB stick.

14.9.2 User profiles


Export profiles

- ✓ Use this feature once you have created profiles.
- ✓ Start by plugging a USB stick into the cooking system.

1. Press this button:  **Export profiles**

>> The saved profiles will be saved to the USB stick.


Import profiles

1. Connect a USB stick containing previously exported profiles to the cooking system.
2. Press this button:  **Import profiles**

>> The saved profiles will be imported and displayed in the user management area.

Delete all own profiles

Use this function to delete the profiles you have created. Preset profiles will not be deleted.

1. Press this button: **Delete all own profiles**
 - > You will be prompted to confirm that you really want to delete the profiles.
2. To confirm, press this button: 

>> A message will be shown confirming that all of your own profiles have been deleted.

14.9.3 Cooking programs

Use this function to export, import or delete all programs you have created.


Export programs

- ✓ Use this function after you have created programs in programming mode.
- ✓ Start by plugging a USB stick into the cooking system.

1. Press this button:  **Export programs**

>> The saved profiles will be saved to the USB stick.



Import programs

1. Connect a USB stick containing previously exported programs to the cooking system.
2. Press this button:  **Import programs**

>> The saved programs will be imported and displayed in programming mode.

Programs: Delete all own

Use this function to delete all programs you have created.

1. Press this button: 
 - > You will be prompted to confirm that you really want to delete the programs.
2. To confirm, press this button: 


>> A message will be shown confirming that all programs have been deleted.

14.9.4 User images

Use this screen to import and export any images that you wish to assign to programs or shopping carts. Images must fit the following parameters:

- File type: PNG
- Color depth: 3 x 8 bit
- Image size: 130 x 130 px
- File size: max. 50 KB

Import images

1. Save the images to a USB stick in a folder named **userpix**.
2. Connect the USB stick to the cooking system.
3. Press this button:  **Import images**

>> The saved images will be imported.

Export images


- ✓ Use this function once you have imported images.
- ✓ Start by plugging a USB stick into the cooking system.

1. Press this button:  **Export images**

>> The stored images will be saved to the USB stick.

Delete all own images


Use this function to delete the images you have imported.

1. Press this button: **Delete all own images**
 - > You will be prompted to confirm that you really want to delete the images.
2. To confirm, press this button: 

>> A message will be shown confirming that all of your own images have been deleted.


14.9.5 Basic cooking system settings

Basic cooking system settings: Export all

- ✓ Start by plugging a USB stick into the cooking system.
- 1. Press this button:  **Basic cooking system settings: Export all**

>> The basic system settings will be saved to the USB stick.

Import basic cooking system settings

1. Connect a USB stick containing previously exported basic system settings to the cooking system.
2. Press this button:  **Basic cooking system settings: Import all**

>> The basic settings will be imported.

14.9.6 HACCP data


Here, you can export the HACCP data recorded by the unit to a USB stick. You can also have the HACCP data sent automatically to ConnectedCooking.

- ✓ Start by plugging a USB stick into the cooking system.


1. Press this button:  **HACCP data: Export all**

>> The HACCP data is saved on the USB stick.

HACCP data: Export for time period



- ✓ Start by plugging a USB stick into the cooking system.
- 1. Press this button:  **HACCP data: Export for time period**
- 2. Select the desired time period and press the “Export” button.
- >> HACCP data for the selected period will be saved to the USB stick.

14.9.7 Export developer logs**Developer logs: Export all**

- ✓ Start by plugging a USB stick into the cooking system.
- 1. Press this button:  **Developer logs: Export all**
- >> The developer logs will then be downloaded to a USB stick.








14.9.8 MyDisplay

Use the **MyDisplay** option to export chain scripts installed on the cooking system, for example to transfer profiles, programs, or images to a different cooking system. Before exporting, you can use the **Delete before updating** toggle switch to specify whether any existing programs, profiles and images should be deleted when the chain script is imported.



- Press this button:  to delete previously installed programs, profiles and images before importing.
- Press this button:  to export your MyDisplay configurations to a USB stick.

14.10 Network settings

Connecting the unit to a wireless network that requires you to log in via a website will not allow the unit to establish a wireless connection.

1. Press this button: 
 2. Press this button:  **Network**
 3. To activate the function, press this button:  **ON**
 4. Press this button:  **WiFi**
 - > A list of all available wireless networks is shown. Wireless networks will be shown in descending order of signal strength.
 5. Select the wireless network you wish to use.
 - > You will be prompted to enter the password for the wireless network.
 6. To confirm, press this button: 
 - > Once the connection has been established successfully, the following symbol appears in the footer: 
 - > The wireless network will be displayed at the top of the list of available wireless networks.
 7. To view connection details, click this button beside the wireless network: **V**
 8. To disconnect from the network, go to the connection details and press this button: **Disconnect**
 9. Tap  in the icon bar to return to the network settings overview screen.
- >> The name of the wireless network will be displayed in the **Wireless network** section.

Optimized network settings allow you to connect to wireless networks with hidden SSIDs:

- Press this button:  **Manual WiFi connection.**
- You can now enter the network name (**SSID**) and the associated password.
- Press this button:  to connect.




1. Press this button: 
2. Press this button:  **Network settings**

You can find out how to connect your unit to a WiFi network here: [Connecting to WiFi \[► 100\]](#)

You can find out how to connect your unit to a network here: [Connecting to a network \[► 101\]](#)

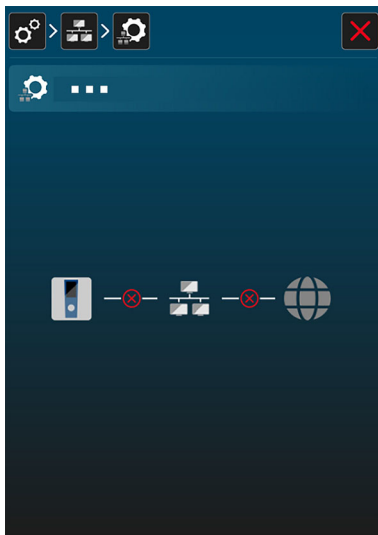
Start Network Wizard

The Network Wizard helps you set up the network settings.

1. Press this button: : **Start Network Wizard**
 - > You will then be asked whether you want assistance with network settings. The Wizard can help you set up either a wireless connection or a LAN connection.
2. Press this button:  **DHCP active: OFF** will allow you to edit the following network settings:
 - **IP address**
 - **IP gateway**
 - **IP subnetmask**
 - **DNS 1**
 - **MAC address**
1. Press this button:  **DHCP active: ON** will allow you to edit the following network settings:
 - **MAC address**

You can run network diagnostics to help troubleshoot connection issues.



1. Press this button:  *Perform network diagnostics* to see if your cooking system is connected to the network.



The **Network status** button can be used to check whether the cooking system is connected to the router and the Internet.

14.11 User profile


You can compile users to profiles and assign access authorizations to these profiles. By default, your cooking system is assigned a profile that cannot be deleted. You can add up to 10 additional profiles.

1. Press this button: 
2. Press this button:  **User profile**

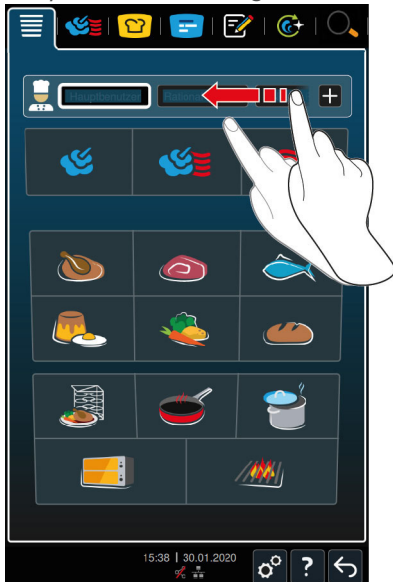
You can find out how to create and edit profiles and transfer them to other cooking systems here: [Managing profiles and permissions \[► 96\]](#)

14.11.1 Activate profile

✓ You have created a profile. See also [Create new profile \[► 96\]](#)

1. Press this button:  **Activate profile**

2. Select the desired profile.
 3. If you have assigned a password to the profile, enter the password.
 4. To confirm, press this button: ✓
- >> The profile is activated immediately.
- >> The activated profile will be shown when you open the home screen. If you have displayed multiple profiles, you can scroll through the list. To create a new profile [► 96], press this button:



14.11.2 Edit profile

- ✓ You have created a profile.
1. Press this button: 🍷 **Edit profile**
 - > You can now select a profile to be edited.

Once you have selected a profile, you can make the following settings:






Profile settings

1. Press this button: 🍷 **Profile settings**.
- >> You can now edit the following settings:
- 🍷 **Edit profile name**
 - 🍷... **Edit profile password**
 - 🍷 **Change language**
 - 🍷 **Change profile type** NOTE! The profile type can only be changed by the primary user.
 - 🍷 **Change primary national cuisine**
 - 🍷 **Change secondary national cuisine**
 - 🍷 **Delete profile**
 - 🍷 **Hide all elements except favorites** can be switched on or off.


Adjusting the menu bar

This option allows you to customize the menu bar to your liking.

1. Press this button: 📱 **Adjust menu bar**
- >> You can change the following settings:
- ☰ **The start screen** can be shown or hidden.

-  **Manual operating modes** can be shown or hidden.
-  **iCookingSuite** can be shown or hidden.
-  **iProductionManager** can be shown or hidden.
-  **Programming mode** can be shown or hidden.
-  **iCareSystem** can be shown or hidden.








Creating and editing display screens

1. Press this button: **ON** or **OFF**, the option : **Create and edit screen** to enable or disable the Create new screen [► 93] option.


















Edit footer





1. Press this button:  **Edit footer**.
- >> Now you can set whether the  **Cooking system help function** is shown or hidden in the footer.






Change profiles

1. Press this button: **ON** or **OFF**, the Option:  **Change** to activate or deactivate the ability to change between profiles
 1. Press this button:  **iCookingSuite**
- >> You can now change the following settings:
-  **Parameter permissions** Here, you can choose between **operable** and **not visible**.
 -  **Humidity** can be shown or hidden.
 -  **Cooking cabinet temperature** can be shown or hidden.
 -  **Core temperature** can be shown or hidden.
 -  **Cockpit header** can be shown or hidden.

iProductionManager



1. Press this button:  **iProductionManager**
- >> You can now change the following settings:
-  **À la carte mode** can be shown or hidden.
 -  **Manual ticket board** can be switched on or off.
 -  **Time ticket** can be shown or hidden.
 -  **Edit ticket board** can be shown or hidden.
 -  **Allow drag-and-drop** can be shown or hidden.
 -  **Ticket combinability** can be shown or hidden.
 -  **Allow level assignments** can be shown or hidden.
 -  **Place at actual time** can be shown or hidden.
 -  **Allow subsequent drag-and-drop** can be shown or hidden.
 -  **Allow pop-over access** can be shown or hidden.
 -  **Clone tickets** can be shown or hidden.
 -  **Jump to current time** can be shown or hidden.
 -  **Positioning aid** can be shown or hidden.
 -  **Allow scrolling** can be shown or hidden.
 -  **Zoom** can be shown or hidden.
 -  **Steam injection** can be shown or hidden.

-  **Preheat** can be shown or hidden.
-  **Close planning gaps** can be shown or hidden.
-  **Time optimization** can be shown or hidden.
-  **Energy optimization** can be shown or hidden.

1. Press this button:  *Settings*.
2. Press this button:  *User profile*.
3. Press this button:  *Edit profile*.
4. Press this button:  *Primary user*.
5. Press this button:  *Adjust menu bar*.
6. Press this button: *ExpressMode* to switch the function on or off.

>> You can now use the *ExpressMode* function.

See also




-  Add profile [► 92]
-  Create new profile [► 96]

14.11.3 Add profile

Here you can add a new profile.

1. Press this button:  **Add profile**

>> You can now add a new profile.

1. Press this button:  **from an existing profile** to create a profile based on an existing one. You can now change settings for the newly added profile under the  *Edit profile* menu item.
2. Press this button:  **from a profile template** to create a new profile using a profile template.

14.11.4 Edit display








✓ You have created a new display.

1. Press this button:  **Edit display**

> The functions and intelligent assistants on the menu bar will be displayed.

2. Press the desired button.


> All available functions will be displayed.


- Within the  **Manual Cooking** section, you have access to the  **Steam**,  **Combination** and  **Hot Air** cooking modes.
- You can access all intelligent cooking paths within the  **iCookingSuite** section.
- All manual and intelligent programs as well as shopping carts are available to you within the  **Programming Mode** section. If you have not yet saved any programs or shopping carts, this section will be empty.
- Within the  **iCareSystem** section, you have access to all Cleaning modes and Cleaning programs.

1. Tap each function you would like to assign to the display menu.


> The function will be marked with .

2. To check the list of functions on the display menu, press this button: 




3. To remove a function from the display menu, press this button: 

4. To give the display menu a name, press this button: 





5. Enter a name.

6. To save the display menu, press this button: 



>> You will be returned to the overview screen.

1. To assign the display menu to a profile, press this button:  **Edit profile**
 2. Select the desired profile.
 3. Press this button:  **Adjust menu bar**
 4. Press this button, which is behind the on-screen menu: **ON**
 5. Tap  in the icon bar to return to the user profile overview screen.
- >> Profile activation [► 89] will result in the new display menu being shown in the menu bar.









14.11.5 Create new screen

- ✓ Create a MyDisplay menu before using this function.
- 1. Press this button: **Editing MyDisplay**
- 2. Select a MyDisplay menu.
- 3. Tap each function you would like to add to / remove from the MyDisplay menu.
- 4. To rename the MyDisplay menu, press this button: 
- 5. Enter a name.
- 6. To save your changes, press this button: 
- 7. To delete a MyDisplay menu, press this button: 
 - > You will be prompted to confirm that you really want to delete the element.
- 8. To confirm, press this button: 

14.12 Service

1. Press this button: 
2. Press this button:  **Service**

The following information is available:

- Information on cooking system model/software version 
- Serial number information 
- Hotline - Chef [► 116] 
- Hotline - Service [► 116] 
- Service level 
 - This function is only available to RATIONAL service partners.
- Software update info [► 93] 
- Installed software version [► 93]
- Service messages of the last 14 days 
- Open source licenses 

14.12.1 Software update info

Here, you can see which software version is installed on your unit. If you have connected your unit with ConnectedCooking and activated the function **Download software updates automatically**, the software updates are made available automatically. More information is available here: Run software updates automatically [► 103] If a software update is available, the current software version is shown and the **Start installation** button is active.

1. Press this button: **Start installation**
- >> The software update is carried out and the unit is rebooted.

14.12.2 Installed software version

Here, you will find all information on the installed software version and installed help packages.

14.13 ConnectedCooking

NOTE

If no activation code is displayed, it is not yet possible to connect to the ConnectedCooking server.

Check the following:

- DNS name resolution for www.connectedcooking.com.
- Variant with DHCP: DHCP active – network-assigned IP address.
- Version without DHCP: network operator must provide IP address, network mask, gateway, DNS server – can then be entered manually on the cooking system.
- Firewall ports 443 and 8883 free (protocol: HTTPS and MQTT) for outgoing communication to destination host: www.connectedcooking.com (IP 185.113.124.8)
- Networks with MAC filter: MAC addresses can be read out on the combi-steamer or requested via customer service *These settings correspond to the default settings of a home router

1. Press this button: 
2. Press this button:  **ConnectedCooking**


To learn how to connect your cooking system to ConnectedCooking and discover the available functions, go here: [ConnectedCooking \[► 101\]](#)

When your cooking system is connected to ConnectedCooking, you have the following setting options.


1. Press this button: 
- >> You can log in to ConnectedCooking with your existing account.

1. Press this button: 
- >> You can log in anonymously to ConnectedCooking without an account.

Automatic time synchronization

1. Press this button:  **ON** or **OFF**
- >> Press **OFF** to prevent automatic time synchronization. Press **ON** to synchronize the time automatically.


Transfer HACCP data automatically

1. Press this button:  **ON** or **OFF**
- >> Press **OFF** if you do not want your cooking system to automatically transfer HACCP data to ConnectedCooking. As soon as you press the **ON** button, the cooking system will automatically begin transferring HACCP data to ConnectedCooking.

Remote access

1. Press this button:  **ON** or **OFF**
- >> Press **OFF** to make remote access unavailable. Press **ON** to allow your cooking system to be controlled remotely through ConnectedCooking.

Software updates

1. Press this button:  **ON** or **OFF**
- >> Press **OFF** to prevent automatic software updates. Press **ON** if you want software updates to be performed automatically.

Connect automatically


If your cooking system loses network connectivity, the unit will automatically reconnect to ConnectedCooking once connectivity is restored. If you do not want this, you can deactivate the function.

1. Press this button:  **ON** or **OFF**

>> Your cooking system will disconnect from ConnectedCooking when you press **OFF** . When you press **ON**, your cooking system will automatically re-connect to ConnectedCooking

Log off

You can log a cooking system off ConnectedCooking at any time. Connection details will be deleted. To re-connect the cooking system to ConnectedCooking, you will need to register it again.

1. Press this button: 

>> You will be asked to confirm whether you really want to log off ConnectedCooking. Once you have provided confirmation, your unit will be logged out of ConnectedCooking immediately.

15 Kitchen management

The following functions help you organize your kitchen efficiently. Complete descriptions of all functions are available through the help function on the unit itself, as well as in the complete instructions for use of your unit, which you can download through our homepage [► 9].

Managing profiles and permissions

Profiles and permissions management allows you to define user groups and specify which features they are allowed to access. Once you have created your profiles, you can easily transmit them to all units in your kitchen.

Hygiene management

Maintaining standards of kitchen hygiene and work safety is especially important. From incoming orders to cooking and serving temperatures, everything has to be documented. Your unit automatically records HACCP data, so that you can either download it to a USB stick or transfer it to ConnectedCooking automatically. More information is available here: Hygiene management

Connecting units to a network

Networking your units allows you to use one unit to control every unit in your kitchen, operate both units of a Combi Duo through the same control panel, and connect all of your units to ConnectedCooking.

Remote connections to ovens via Wi-Fi, Bluetooth, or other means is possible, but only for data collection and maintenance. Remote connections cannot be used to control ovens directly, such as to change settings or turn units on and off.






ConnectedCooking

ConnectedCooking is RATIONAL's state-of-the-art networking solution. Whether you own one RATIONAL unit or several, ConnectedCooking opens up a wealth of new and convenient possibilities. All you have to do is connect your RATIONAL unit to a network and then visit connectedcooking.com to register.




15.1 Managing profiles and permissions








You can compile users to profiles and assign access authorizations to these profiles. Your unit is assigned a profile that can not be deleted as standard. You can add up to 10 additional profiles.

15.1.1 Create new profile

1. Press this button: 
2. Press this button:  **User profile**
3. Press this button: **Add new profile**
4. If you want to create a new profile based on an existing one, press this button: **from existing profile**
5. If you want to create a new profile based on a profile template, press this button: **from profile template**
 - > A message will be displayed indicating that the new profile has been created.
6. Tap  in the icon bar to return to the user profile overview screen.
7. Press this button:  **Edit profile**
8. Press this button:  **New profile**









Adjust profile settings

1. Press this button:  **Profile settings**
2. To give the profile a name, press this button:  **Edit profile name**
3. Enter a unique profile name and press the Enter key on the keyboard.
 - > You will be returned to the profile overview screen.
4. To assign a password to the profile, press this button:  **Edit profile password**




5. Enter a password and press the Enter key on the keyboard. Make note of the password and make sure no unauthorized third parties can access it. If you forget the password, you will no longer be able to access the settings. If this happens, please contact your RATIONAL service partner.
 - > You will be returned to the profile overview screen.
6. To assign a user interface language to the profile, press this button:  **Change language**
7. Scroll through the list and select the desired language.
 - > You will be returned to the profile overview screen.
8. To assign main user or restricted rights to the profile, press the button:  **Change profile type**
9. Select  **Main user** to assign the user profile all rights for editing profiles. Selecting this profile type will give all users complete access to the cooking system
10. Select  **Restricted user** to assign restricted rights to the user profile. If you select this profile type, you can choose to hide all elements on the user interface except for favorites.
 - > You will be returned to the profile overview screen.
11. To assign a primary national cuisine to the profile, press this button:  **Change primary national cuisine**
12. Scroll through the list and select your desired primary national cuisine.
 - > You will be returned to the profile overview screen.
13. To assign a secondary national cuisine to the profile, press this button:  **Change secondary country cuisine**
14. Scroll through the list and select your desired secondary national cuisine.
 - > You will be returned to the profile overview screen.
15. To hide all elements on the user interface except favorites, go to **Hide all elements except favorites** and press the button: **ON**
16. Tap  in the icon bar to return to the user profile overview screen.

Adjusting the menu bar


Define which functions and intelligent assistants should be shown on the menu bar.




1. Press this button:  **Adjust menu bar**
2. If you would like to hide functions or intelligent assistants, press this button beside the corresponding elements: **OFF**
 - Home 
 - Manual operating modes 
 - iCookingSuite 
 - iProductionManager 
 - Programming mode 
 - iCareSystem 
1. Tap  in the icon bar to return to the user profile overview screen.


Cooking parameter permissions

1. Press this button:  **Cooking parameter permissions**
2. To allow the user profile to change cooking parameters during cooking, press this button:  **operable**
3. To prevent the user profile from changing cooking parameters during cooking, press this button:  **not visible**

iProductionManager



1. Press this button: **Profile settings**
2. Any of the following elements can be hidden for a user profile by pressing this button: **OFF**
 - Steam injection 

- Edit ticket board 
- Planning 
- Optimization functions
- Manual ticket board 

1. Tap  in the icon bar to return to the user profile overview screen.

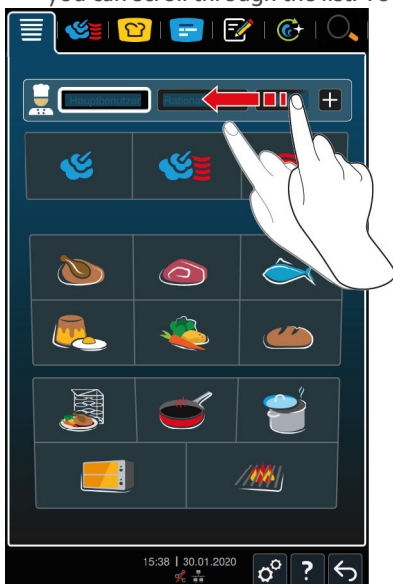
15.1.2 Activate profile

✓ You have created a profile. See also Create new profile [► 96]

1. Press this button:  **Activate profile**
2. Select the desired profile.
3. If you have assigned a password to the profile, enter the password.
4. To confirm, press this button: 







>> The profile is activated immediately.

>> The activated profile will be shown when you open the home screen. If you have displayed multiple profiles, you can scroll through the list. To create a new profile [► 96], press this button:



15.1.3 Transferring a profile to other devices




You can transfer profiles you have created on a unit to other units:

- ✓ Start by inserting a USB stick in to the unit.
- 1. Press this button: 
- 2. Press this button:  **User profile**
- 3. Press this button:  **Profile export**
 - > All created profiles are loaded onto the USB stick.
- 4. Connect the USB stick containing the downloaded profiles to another unit.
- 5. Press this button: 
- 6. Press this button:  **User management**
- 7. Press this button:  **Profile import**

>> All profiles are loaded onto the unit and displayed after a short wait time.

15.1.4 Delete profile

You can delete all profiles, except for the administrator profile assigned as standard.

- ✓ You have created a profile [► 96].
- 1. Press this button:  **Edit profile**
- 2. Select the desired profile.
- 3. Press this button:  **Profile settings**
- 4. Press this button:  **Delete profile**
- >> The profile is deleted.

15.2 Hygiene management

15.2.1 Recorded HACCP data

The following HACCP data is recorded for each batch:




- Batch number
- Cooking system model
- Serial number
- Software version
- Date and time
- cleaning program
- Cooking cabinet temperature
- Target core temperature
- Measured core temperature
- Time (hh.mm.ss)
- Temperature unit
- Connection to energy optimization system
- Name and ID of the cooking path
- Opening / shutting of cooking cabinet door
- Change cooking mode
- Automatic cleaning
- Microwave

15.2.2 Exporting HACCP data

HACCP data is stored on the cooking system for up to 14 days at maximum usage. You can download that data during this period. More information is available here: Export HACCP data. [► 87] If the cooking system is used less frequently, the data will be available for a longer period.

15.2.3 Transmitting HACCP data to ConnectedCooking automatically

If your unit is connected to ConnectedCooking, you can set it to transmit HACCP data to ConnectedCooking automatically when a cooking path finishes.

- ✓ Start by connecting your unit to ConnectedCooking [► 102].
- 1. Press this button: 
- 2. Press this button:  **ConnectedCooking**
- 3. Next to **Transfer HACCP data automatically**, press the button:  **ON**
- >> Now HACCP data will be transmitted automatically upon completion of each cooking path. You can view that data on connectedcooking.com or through the ConnectedCooking app.

15.3 Connecting units to a network








The following options are available when you network your unit:

- Operate both units of a Combi-Duo installation on just one unit.
- Connect the units with ConnectedCooking.



If you would like to network units of a Combi-Duo installation, please contact your RATIONAL service partner.

15.3.1 Establish WLAN connection

Connecting the unit to a wireless network that requires you to log in via a website will not allow the unit to establish a wireless connection.

1. Press this button: 
 2. Press this button:  **Network**
 3. To activate the function, press this button: 
 4. Press this button:  **WiFi**
 - > A list of all available wireless networks is shown. Wireless networks will be shown in descending order of signal strength.
 5. Select the wireless network you wish to use.
 - > You will be prompted to enter the password for the wireless network.
 6. To confirm, press this button: 
 - > Once the connection has been established successfully, the following symbol appears in the footer: 
 - > The wireless network will be displayed at the top of the list of available wireless networks.
 7. To view connection details, click this button beside the wireless network: **V**
 8. To disconnect from the network, go to the connection details and press this button: **Disconnect**
 9. Tap  in the icon bar to return to the network settings overview screen.
- >> The name of the wireless network will be displayed in the **Wireless network** section.

Optimized network settings allow you to connect to wireless networks with hidden SSIDs:

- Press this button:  **Manual WiFi connection**.
- You can now enter the network name (**SSID**) and the associated password.
- Press this button:  to connect.

15.3.2 Connecting the network cable

Your unit is equipped with a network connection as standard. To connect your unit with the network and to ensure that your unit is protected from water jets from all directions, use a network cable with the following properties:

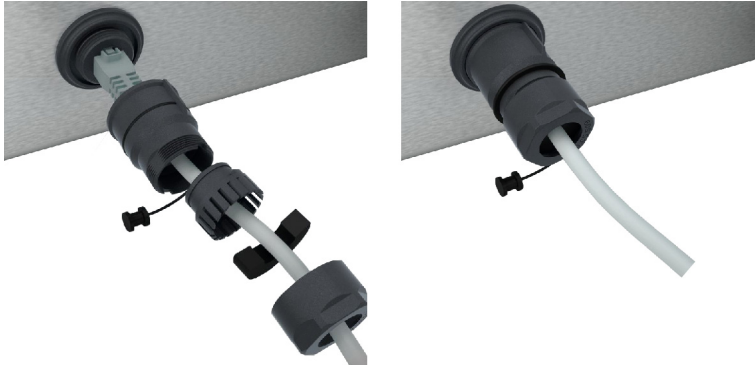
- Network cable category 6
- Maximum plug length of 45 mm
- Plug diameter of 18.5 mm
- Cable diameter of 5.5 – 7.5 mm

CAUTION

The function parts around the network connection can reach temperatures of over 140 °F

You may burn yourself when connecting a network cable to a unit that is currently in use or that was recently in use.




1. Allow the unit to cool down before connecting the network cable.



1. Unscrew the protective cover.
2. Feed the individual parts of the protective cover onto the network cable.
3. Connect the network cable to the network connection.
4. Screw on the protective cover.

15.3.3 Establish network connection

✓ Make sure you have all network connection data on hand.

1. Press this button: 
2. Press this button:  **Network settings**
3. Press this button:  **LAN**
4. Press this button: **IP IP network**
5. Enter the IP address.
6. Press this button: **IP IP gateway**
7. Enter the IP gateway address.
8. Press this button: **IP IP subnetmask**
9. Enter the IP subnetmask.
10. To assign the network configuration to clients via a server, activate DHCP. Press this button: **IP_{DHCP} ON**
 - > IP address, gateway and DNS will now be configured automatically.
11. Press this button: **IP_{DNS1} DNS 1 (primary)**
12. Enter the DNS server address.

15.4 ConnectedCooking

ConnectedCooking is RATIONAL's state-of-the-art networking solution. Whether you own one RATIONAL cooking system or several, ConnectedCooking opens up a wealth of new and convenient possibilities. All you have to do is connect your RATIONAL cooking system to a network and then visit connectedcooking.com to register.

In ConnectedCooking, you can see the online status, cleaning details, operating statistics and whether HACCP specifications are complied with at a glance. The following features are also available:

- **Push notifications**

Any time a cooking system is ready to load, finishes a cooking process, or needs service, you'll receive real-time information no matter where you are.

- **Transfer and manage cooking paths**

Transfer tried-and-tested cooking paths automatically to all units in your business.

- **Automatic software updates**

Software updates are always provided automatically and at no cost to you.


At connectedcooking.com, you will also find extensive recipe libraries, tips and tricks from our professionals and a wide range of how-to videos

15.4.1 Connect the unit with ConnectedCooking


Once you connect your cooking system to ConnectedCooking, the following features will be available:

- Transmitting HACCP data to ConnectedCooking automatically [► 99]
- Transmitting service data to ConnectedCooking automatically [► 117]


Operate the unit remotely via ConnectedCooking

- Monitor device display remotely
- ✓ Make sure you have established a network connection.
 - ✓ Make sure you have registered on connectedcooking.com.
1. Press this button: 
 2. Press this button: **ConnectedCooking**
 3. In the first tab, select a server to use for the connection. You can choose between the international server, **iot.com**, and the Chinese server, **iot.cn**.
 4. Log in using your ConnectedCooking account.
 - > Enter your registration details or select registration via QR code.
 5. Next to **Connect**, select this button: **Log in**
 - > After a few moments, a nine-digit PIN and a QR code will be displayed. If you do not have a smartphone available, you can register through www.connectedcooking.com. If you have a smartphone available, you can scan the QR code.
 6. Alternatively, you can use the auto-registration feature, but then only the basic features will be available to you.

Registration without smartphone



1. Note down the PIN.
 2. Log into www.connectedcooking.com.
 3. Click this icon: **Device management**
 4. Select: **Device overview**
 5. Click on this icon: red circle with +
 6. Enter a cooking system name under **Name**.
 7. Under **Activation key**, enter the PIN showed on the cooking system display.
- >> After a few moments, the cooking system will be displayed on ConnectedCooking's cooking systems overview screen.
 - >> The display will indicate that a connection has been established between the cooking system and the ConnectedCooking server. This symbol will appear in the footer: 
 - >> You will receive an email confirming that the cooking system has been registered successfully.

Registration with smartphone

- ✓ Make sure you have a QR code scanner app installed on your smartphone.
 - ✓ Make sure you have the ConnectedCooking app installed on your smartphone.
1. Scan the QR code.
- >> After a few moments, the cooking system will indicate that a connection has been established to the ConnectedCooking server. This symbol will appear in the footer: 
 - >> The cooking system will appear on the ConnectedCooking cooking systems overview screen.
 - >> You will receive an email confirming that the cooking system has been registered successfully.

15.4.2 Logging a cooking system off ConnectedCooking







You can log a cooking system off ConnectedCooking at any time (see ConnectedCooking [► 95]). Connection details will be deleted. To re-connect the cooking system to ConnectedCooking, you will need to register it again. More information is available here: Connect cooking system to ConnectedCooking [► 102]

1. Press this button: 
2. Press this button: **ConnectedCooking**
3. Press this button: **Log off**
 - > You will be asked to confirm whether you really want to log off ConnectedCooking.
4. Press this button: 

15.5 Run software update

Automatic software updates via ConnectedCooking

✓ Start by connecting your unit to ConnectedCooking.

1. Press this button: 
2. Press this button:  **ConnectedCooking**
3. To activate the **Download software updates automatically** function, press the button:  **ON**
4. Press this button: 
5. Press this button:  **Service**
6. Press this button:  **Software update info**
7. Press this button: **Start installation**

>> The software update is carried out and the unit is rebooted.

Software update via USB stick

✓ You have connected a USB stick containing a software update to the unit.

✓ A message appears informing you that a software update has been detected.

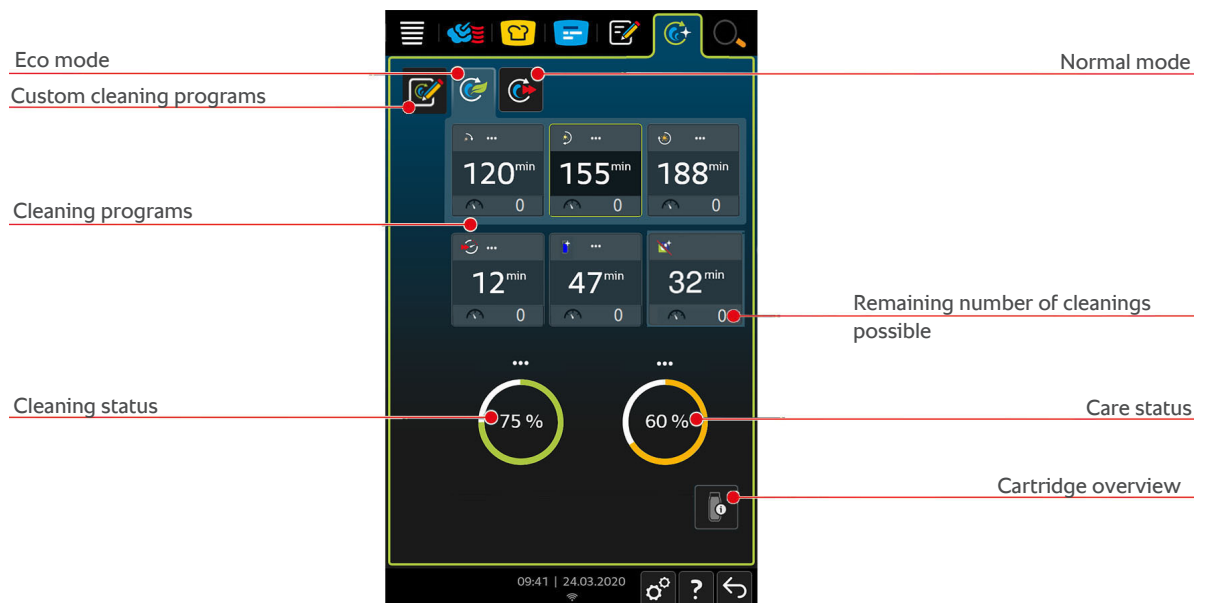
1. Confirm the message that a software update should be carried out.

>> The software update is carried out and the unit is rebooted.

16 Automatic cleaning – iCareSystem AutoDose (chemical storage)



The iCareSystem is the intelligent cleaning and descaling system in the iHexagon. It detects how much cleaning your unit currently needs and suggests a cleaning program in response, including the ideal quantity of cleaning agent.



16.1 General safety information

- Only use the manufacturer's recommended Active Green cleaner tabs in automatic cleaning.
- Do not connect a hose to the emergency overflow.

To avoid scalding and burn injuries:

- Allow the cooking system and all functional components to cool down before starting automatic cleaning.

To avoid severe chemical burns:

- Cleaning and care products can cause severe eye damage and chemical burns to the skin. Always wear securely fitting safety eyewear and chemical-resistant gloves when cleaning the unit.
- Keep the cooking cabinet door closed during automatic cleaning. Otherwise, hot steam and corrosive cleaning chemicals could escape. If you open the cooking cabinet door during automatic cleaning, a warning signal will sound.
- Make sure the core temperature probe is not hanging out of the cooking system while automatic cleaning is in progress. This could damage the seal on the cooking cabinet door and allow corrosive cleaning chemicals to escape.
- Do not clean the externally attached core temperature probes using automatic cleaning.

How to respond if you come into contact with cleaning chemicals:

- If you touch cleaning products when not wearing gloves or your skin otherwise comes into contact with cleaning products, rinse your skin with running water for 10 minutes.
- If you get cleaning chemicals into your eyes, rinse your eyes with running water for 15 minutes. Remove your contact lenses, if applicable.
- If you swallow cleaning chemicals, rinse your mouth out with water and drink two glasses of water immediately. Do not induce vomiting.
- Call the poison control hotline or a doctor immediately.

16.2 Cleaning modes

The **light**, **medium** and **strong** cleaning programs can be used in two different cleaning modes:



Eco mode

If you select this cleaning mode, cleaning programs will clean the cooking system using less water and cleaning chemicals. but cleaning will take longer than it does in Normal mode.



Normal mode

If you select this cleaning mode, cleaning programs will use more cleaning chemicals and water to clean the cooking system, but they will be shorter than in Eco mode.

16.3 Cleaning programs

The following cleaning programs are available to you:

Program	Mode	Description	Care product
light	Eco / Normal	Suitable for removing minor food residue and limescale accumulated when using the cooking system at temperatures of up to 400 °F.	<ul style="list-style-type: none"> Active Green cartridge Care cartridge
medium	Eco / Normal	Suitable for removing stains and limescale that have accumulated during cooking paths involving grilling or frying.	<ul style="list-style-type: none"> Active Green cartridge Care cartridge
Strong	Eco / Normal	Suitable for removing heavy soiling or significant limescale buildup that has occurred during cooking paths involving grilling or frying.	<ul style="list-style-type: none"> Active Green cartridge Care cartridge
fast	–	Suitable for interim cleaning, to remove heavy soiling quickly. This cleaning program does not reset the forced cleaning timer.	<ul style="list-style-type: none"> Active Green cartridge
Rinse without cleaner	–	Suitable for removing water-soluble dirt and grime. This cleaning program does not reset the forced cleaning timer.	–
Rinse	–	Suitable for removing stains containing limescale that occur during cooking paths involving baking or steaming.	<ul style="list-style-type: none"> Care cartridge

You have the option of editing existing cleaning programs individually and saving them. You can then export these and import them to other cooking systems.



TIP

If your cooking system is connected to soft water, you should set the soft water switch to "Soft water".

16.4 Cleaning, care and cleaner cartridge status

iCareSystem automatically detects your unit's cleaning and care status.

Cleaning status

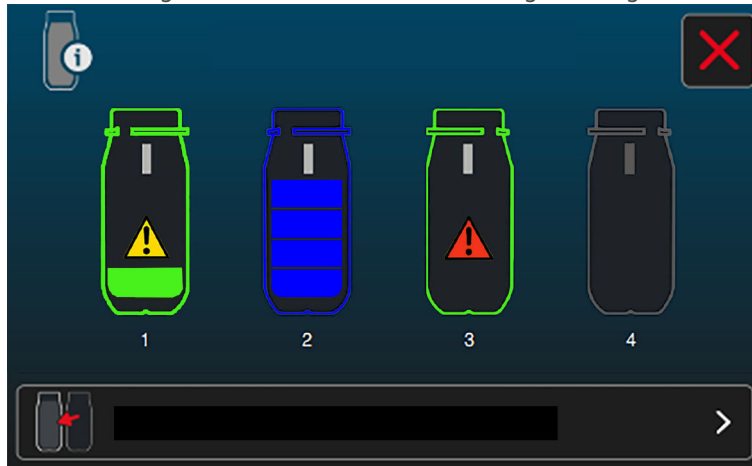
- When the indicator is green, the cooking system is clean.
- A yellow indicator means that the cooking system is dirty, but you can continue using it to prepare food until you are prompted to run a cleaning program.
- A red indicator means that the cooking system is very dirty. Start a cleaning program as soon as possible – no later than the next time you are prompted to run a cleaning program.


Care status

- When the care status indicator is green, the steam generator is free of limescale.
- When the indicator is yellow, the steam generator has a small amount of limescale buildup.
- When the indicator is red, the steam generator has a great deal of limescale buildup. Start a cleaning program as soon as possible – no later than the next time you are prompted to run a cleaning program.

Cartridge overview

Cleaner cartridge status can be checked on the diagram designed for that purpose.



- The diagram shows the various slots and status information for each.
- Four full bars (see Slot 2) mean that the cartridge is full.
- Cleaner cartridges with a yellow warning indicator and one filled bar (see Slot 1) symbolize a cleaner cartridge that is only 25% full.
- Cleaner cartridges with a red warning indicator (see Slot 3) symbolize an empty cleaner cartridge.
- If the cleaner cartridge is grayed out (see Slot 4), it means that no cleaner cartridge has been inserted into that slot.
- Press this button:  to start the cartridge replacement wizard.
- Follow the instructions shown.
- After replacing the cleaner cartridges, please confirm on the display that you have inserted full cleaner cartridges.

16.5 Replace cleaner cartridge

CAUTION

Danger of chemical burns!

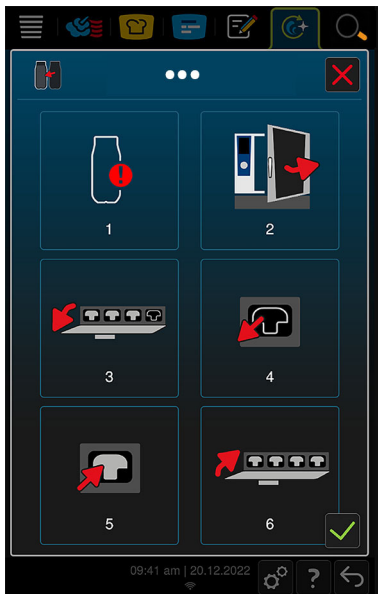
Wear close-fitting protective goggles and chemical-resistant gloves to protect yourself reliably when working with cleaner cartridges.



NOTE

Handling cleaner cartridges

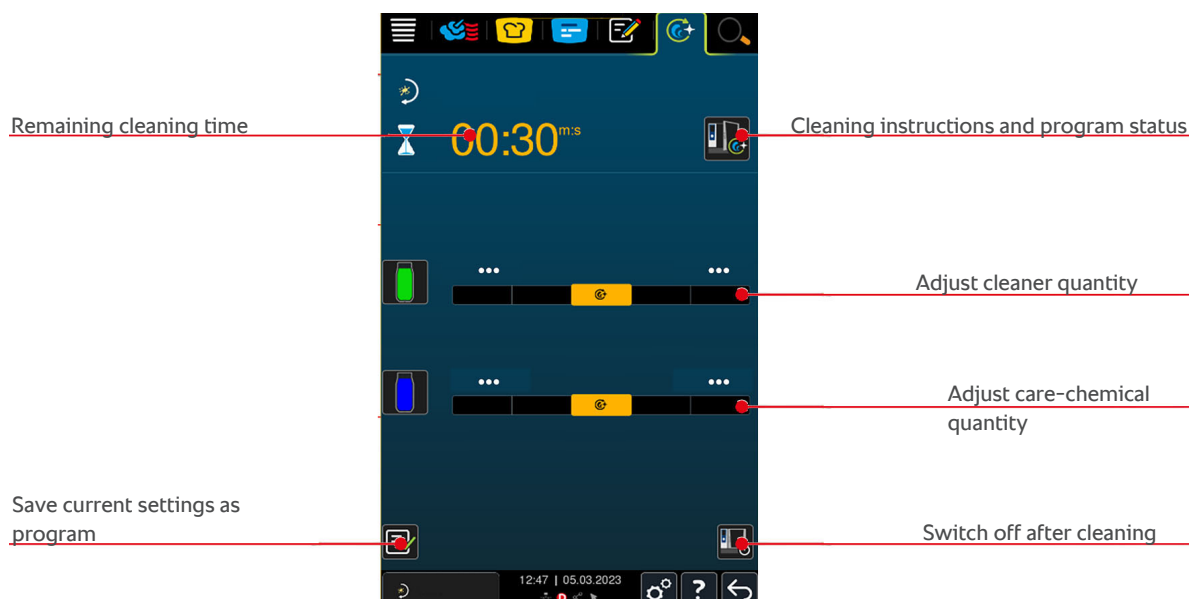
- Cleaner cartridges should not be removed or inserted at random! Replace only empty cartridges with full ones.
- Do not use defective cleaner cartridges!
- Even outside of the cleaning process, do not replace empty cleaner cartridges until prompted to do so.
- If the cleaner cartridge has been dropped, check it for damage.

Contact your RATIONAL Service Partner if you have any questions regarding the correct handling of cleaner cartridges.




1. Press this button: .
2. Open the cooking cabinet door.
3. Open the cleaning hatch **NOTE! Do not set anything that weighs more than 7 kg atop the open cleaning hatch!.** Cartridge status is displayed automatically.
4. Pull empty cartridges out of the slot via the recessed grips.
5. Unpack the Active Green cleaner cartridges or Care cleaner cartridges, remove the cap and place the cartridge into an empty slot in the chemical storage system. You can decide for yourself how many cleaner cartridges you want to use. However, we recommend using two Care cleaner cartridges and two Active Green cleaner cartridges.
6. You will be asked if you have inserted a new cleaner cartridge.
7. Close the cleaning hatch.
8. Press:  to confirm that you have inserted full cleaner cartridges.
9. Close the cooking cabinet door.

16.6 Starting automatic cleaning



Model 6-1/1, 6-2/1, 10-1/1, 10-2/1, 20-1/1, 20-2/1

- ✓ The hinging racks are correctly placed in the cooking cabinet.
 - ✓ Make sure the mobile rack is placed correctly within the cooking cabinet. **NOTE! This does not apply to iHexagon.**
 - ✓ If your cooking system is equipped with an optional integrated fat drain, remove the drip pan from the cooking cabinet and close the drain pipe. **NOTE! This does not apply to iHexagon.**
1. In the menu bar, press this button: 
 - > If the cooking cabinet temperature is above 165 °F, this message will be displayed: **Cooking cabinet too hot**
 2. Select the desired cleaning program.
 3. You now have the option of adjusting cleaning chemical quantities, selecting whether the cooking system should be switched off after cleaning, and pressing the programming button.
 4. Open the cooking cabinet door.
 5. Remove any containers and trays from the cooking cabinet.
 6. Close the cooking cabinet door.
 7. The cool down function will be started in order to lower the cooking cabinet temperature.
 8. Automatic cleaning will start.
 9. When automatic cleaning is finished, a signal tone will sound.
 10. Dispose of empty cartridges in the forced cleaning recycling bin.





TIPS

- If foam forms in the cooking cabinet during automatic cleaning even though you have used the recommended amount of Active Green cleaner, have your Service Partner set the foam switch (Service level). If foam continues to build up, please contact your RATIONAL Service Partner.

16.7 Canceling automatic cleaning

You can cancel all automatic cleaning programs at any time.

1. Press and hold this button: 
 - > You will be asked if you really want to cancel cleaning. The display will indicate how long cancellation will take.
 2. Press this button: 
- >> Automatic cleaning will be canceled.

**TIP**

If a power failure occurs during automatic cleaning, automatic cleaning will be interrupted. Once power has been established again, automatic cleaning will resume.

16.8 Forced cleaning after operating hours

If you have activated forced cleaning, you will be prompted to clean the cooking system after a specified time. You can only continue working with the cooking system once cleaning is complete.

1. Press this button:
 2. Press this button: **Cleaning**
 3. Press this button: **Forced cleaning after operating hours**
 4. To activate forced cleaning, press this button: **ON**
 5. To set the time after which you would like to be prompted to clean the cooking system, press this button: **Time until cleaning prompt** Please note that this setting refers to operating time, not total time elapsed.
 6. Set the time anywhere between 1 – 24 hours.
 7. To set the number of hours by which cleaning can be postponed following a prompt, press this button: **Delay period for forced cleaning**
 8. Set the time anywhere between 1 – 24 hours.
 9. Press this button: . You can now select from either standard or custom-created **cleaning programs**.
 10. Press this button: to switch **automatic cleaning start** on or off.
 - 11.
- >> The footer will indicate how many hours of operation are left until cleaning will be required.

17 Care

WARNING

Accumulated grease or food residue in the cooking cabinet

Failure to clean the cooking cabinet sufficiently could result in food residue or accumulated grease creating a fire hazard.

1. Clean the unit daily.
2. If a fire breaks out, leave the cooking cabinet door closed in order to cut off the fire's oxygen supply. Switch the unit off. If the fire has spread, use a fire extinguisher that is suitable for grease fires. Never use water or foam extinguishing agents on grease fires.

17.1 General safety information

To avoid scalding and burn injuries:

- Allow the cooking system and all functional components to cool down before cleaning.

To avoid property damage, injury or death:

- Disconnect the unit from the power supply for all cleaning work except for automatic cleaning.
- Do not spray the reservoir with the hand shower or any type of liquid.
- Clean the cooking system daily even if you are only using the Steam manual operating mode.
- Do not use the cooking system's automatic cleaning functions to clean accessories.

17.2 Maintenance intervals for AutoDose

Care interval	Functional components
Daily	<ul style="list-style-type: none"> ▪ Cooking cabinet ▪ Cooking cabinet seal ▪ Cooking cabinet door ▪ Drip pan and discharge spout ▪ core temperature probe ▪ Accessories ▪ Hand shower
Weekly	<ul style="list-style-type: none"> ▪ Unit exterior surfaces ▪ LED cover ▪ Control panel ▪ Plastic parts
Monthly	<ul style="list-style-type: none"> ▪ steam nozzle ▪ Cleaning hatch

At minimum, the functional components must be cleaned in accordance with the care interval; they can be cleaned more frequently if necessary.

17.3 Care intervals

Care interval	Functional components
Daily	<ul style="list-style-type: none"> ▪ Cooking cabinet ▪ Cooking cabinet seal ▪ Cooking cabinet door ▪ Drip pan and discharge spout ▪ core temperature probe

Care interval	Functional components
	<ul style="list-style-type: none"> ▪ Accessories ▪ Hand shower
Weekly	<ul style="list-style-type: none"> ▪ Unit exterior surfaces ▪ LED cover ▪ Control panel ▪ Plastic parts
Monthly	<ul style="list-style-type: none"> ▪ steam nozzle

At minimum, the functional components must be cleaned in accordance with the care interval; they can be cleaned more frequently if necessary.

17.4 Care products

Suitable care products

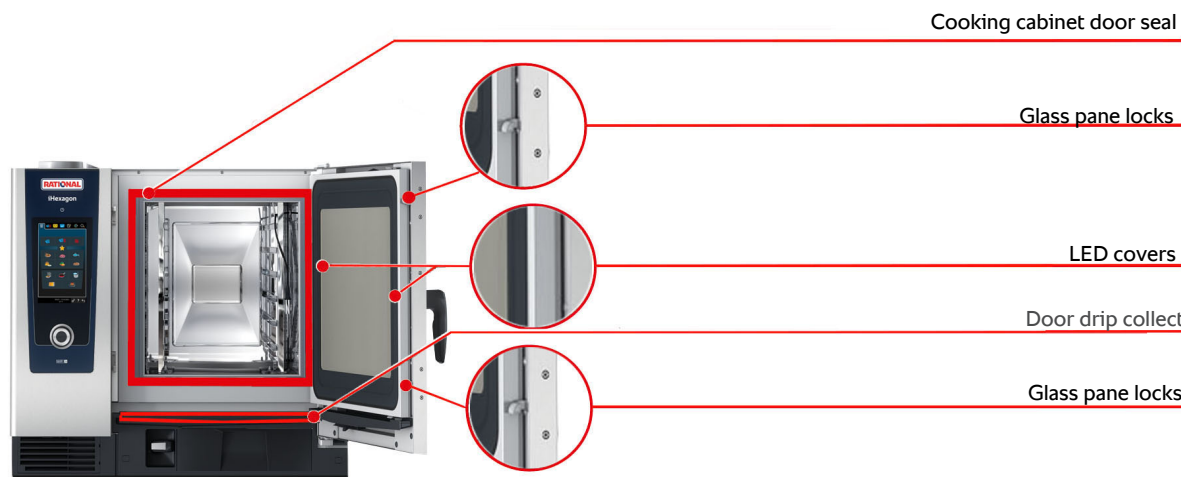
- Clean the following functional components using lukewarm water, a mild detergent, and a soft cloth:
 - Cooking system exterior
 - Cooking cabinet door glass
 - LED cover inside cooking cabinet door
 - Cooking cabinet seal
- Clean accessories using lukewarm water, a mild detergent, and a soft cloth.

Unsuitable care products

Do not use any of the following products to clean the unit or its functional components or accessories:

- Scouring agents
- Hydrochloric acid, lye, sulphurous substances, or other oxygen-consuming agents
- Undiluted alcohol, methanol, or solutions such as acetone, benzene, toluene, or xylene
- Oven cleaner or grill cleaner
- Pot scrubber with steel wool
- Steel wool
- High-pressure cleaning jets
- Sharp or pointed tools

17.5 Cleaning the cooking cabinet door



Cleaning the glass panes

1. Open the cooking cabinet door all the way, until it reaches the stop position.
2. Use light pressure to release the locks on the glass panes.
3. Swing the glass panes on the cooking cabinet door open one at a time.
4. Clean the glass panels of the cooking cabinet door with lukewarm water, a mild detergent and a soft cloth.
5. Allow the glass to dry completely.

Cleaning the LED covers

After cleaning the glass on the cooking cabinet door, you can also clean the LED covers. Use only appropriate care products [► 111] to clean the LED covers.

The LED cover is between the front and center panes of glass on the cooking cabinet door.

- ✓ Make sure the glass panes on the cooking cabinet door are unlocked.
1. Clean the LED covers with lukewarm water, a mild detergent and a soft cloth.
 2. Remove cleaning agent residues with clean water and a soft cloth.
 3. Allow the LED covers to dry completely.
 4. Lock all the panes back into position on the cooking cabinet door.

Cleaning the cooking cabinet door gasket

Using your cooking system in continuous operation, frequently cooking at high temperatures (above 500 °F), and cooking primarily products containing high levels of fat and gelatin can all accelerate wear on the cooking cabinet door gasket. Daily cleaning can help extend the life of the cooking cabinet door gasket.

- ✓ Start by opening the cooking cabinet door.
1. Clean the cooking cabinet door gasket with lukewarm water, a mild detergent and a soft cloth.
 2. Allow the cooking cabinet door gasket to dry completely.

Cleaning the door drip pan

Using your cooking system in continuous operation, frequently cooking at high temperatures (above 500°F), and cooking primarily products containing high levels of fat and gelatin can all result in the door drip pan becoming very dirty. Clean it daily to ensure that hygiene standards are maintained.

- ✓ Start by opening the cooking cabinet door.
1. Clean the door drip pan with lukewarm water, a mild detergent and a soft cloth.
 2. Make sure that you have removed cooking residues, accumulated grease, and crusted-on grime.

Cleaning the outlet on the door drip pan and the flat gasket on the drain opener

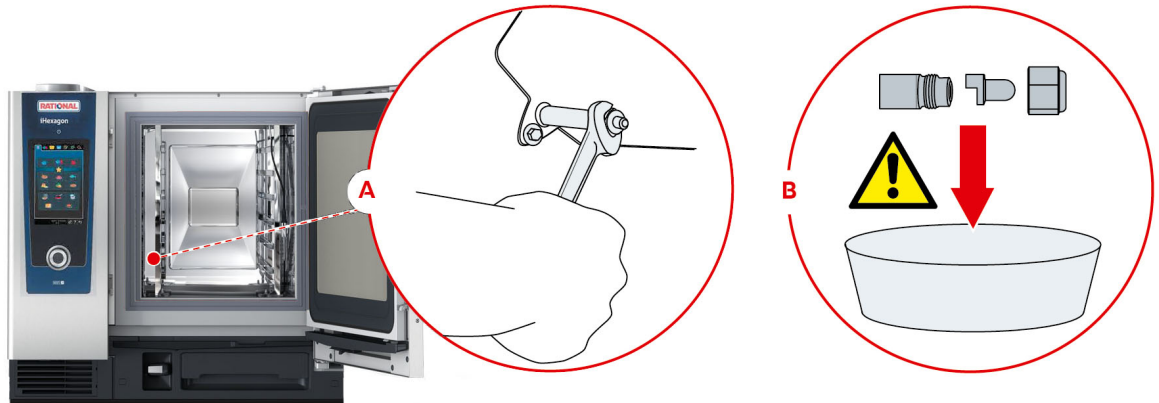
- ✓ Start by opening the cooking cabinet door.
1. Open the drain opener with one hand on the actuating foot and hold it securely.
 2. Clean the flat gasket and outlet with a soft cloth, lukewarm water and mild detergent to remove any grease or crusted-on food residues. Hold the steam generator drain opener securely in the open position to prevent unintentional unhooking of the mechanism.
 3. If the gasket has slipped during cleaning, return it to the correct position.

17.6 Descaling the steam nozzle



Required tool

- Hexagon key



1. Switch the unit off.
2. Unscrew both the left hinging rack and the air baffle, and then swivel the air baffle into the middle of the cooking cabinet. **NOTE! Check correct seating of plastic inserts** Make sure that the plastic inserts for the hinging racks and air baffle are seated correctly during installation and removal. Failure to do so may result in loose plastic inserts causing sparks and permanently damaging the unit.
3. Loosen the nut of the steaming nozzle with the hexagon key (A).
4. Remove the steaming nozzle.
5. **⚠ WARNING! Danger of chemical burns! Wear a mask and chemical protective gloves for reliable protection when handling descaler.** Place the steaming nozzle in descaler (B).
6. Leave the steaming nozzle in the descaler until the scale is dissolved.
7. Remove the descaled steaming nozzle from the descaler.
8. Rinse the steaming nozzle thoroughly with water and then leave it to dry completely.
9. Reassemble the steaming nozzle in reverse order.

17.7 Cleaning the air filter

NOTE

Spraying water may penetrate into the unit if the air filter is not inserted correctly

Correct attachment of the air filter is the only way of protecting the unit from water spraying in any direction.

1. Slide the air filter into the unit so that it snaps into place.

NOTE

Do not use sharp objects

Do not use sharp objects such as knives to open the air filter cover, as this could damage the filter holder.



Tools required

- Screwdriver



1. Insert a screwdriver into the notches on the air filter cover (A).
2. Remove the cover on the air filter.
3. Pull out the air filter (B).
4. Clean the air filter in the dishwasher and then allow it to dry completely.
 - > If the air filter is not clean after going through the dishwasher, it will need to be replaced.
5. Once the air filter is clean, slide it back into the cooking system.
6. Re-insert the air filter cover into the cooking system.

Model , 6-1/1

17.8 Cleaning the control panel







⚠ CAUTION! Avoid cuts! The selection dial has sharp edges. Wear gloves when cleaning the selection dial and the surfaces around it.

1. Remove the selection dial by hand, without using tools. Lift straight up.
2. Clean the selection dial and the surface underneath it using a soft cloth.
3. Reattach the selection dial.

If your cooking system is equipped with a lockable control panel, the lockable control panel must be unlocked and the cover opened before cleaning the control panel.

You can lock the display before cleaning it, in order to keep from accidentally starting cooking paths, taking action or accessing functions.

1. Press and hold this button: 
 - > After a few seconds, the display lock will activate and this symbol will be shown: 
2. Clean the display using a soft cloth.
3. To unlock the display, press and hold this button: 

> The display will show this symbol: 

4. Remove the selection dial by hand, without using tools. Lift straight up.
5. Clean the selection dial and the surface underneath it using a soft cloth.
6. Reattach the selection dial.

17.9 Cleaning the hand shower

1. Pull the hand shower hose all the way out and hold it in place.
2. Use a soft sponge to clean the hand shower and the hose.
3. To remove stubborn scale deposits, clean the hand shower and the hose using diluted vinegar.

17.10 Cleaning accessories

NOTE

Do not leave accessories in the cooking system during automatic cleaning.

Never leave accessories in the cooking system during automatic cleaning. This can damage the cooking system or the accessories.

1. Allow accessories to cool before cleaning them.
2. Use a soft cloth to remove any traces of food and grease, starch or protein residues.
3. If the stains do not come out easily, soak the accessory in lukewarm water and then use a soft cloth to wipe them clean.

17.11 Cleaning the drain ventilation pipe


If your cooking system was connected to a pre-existing siphon at the time of installation, a ventilation pipe was installed on the drain. If your water is soft or the cooking system is connected to a water softening system, and if you frequently use **medium** and **strong** cleaning programs, the foam generated during cleaning will be drained into the ventilation pipe. Clean the ventilation pipe once per week in order to ensure that foam can drain properly.

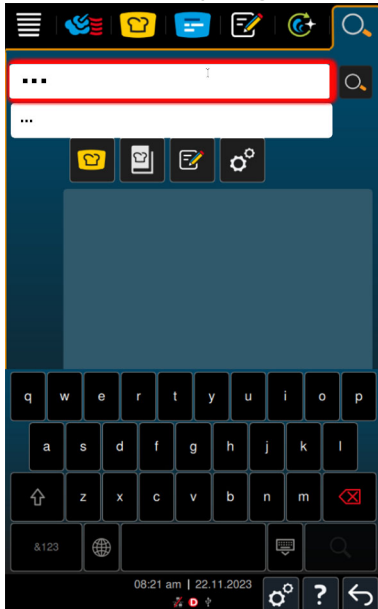
1. Pour warm water into the ventilation pipe until it is clean and free of residue. Use water at a temperature of 60°C.





18 Inspiration and help

18.1 search assistant

Your cooking system's search function makes it easier to search for intelligent cooking paths, custom programs, settings, and application examples.

1. In the menu bar, press this button: .
2. Enter your search term. The integrated text search ensures precise results even in the event of typos or similarities in spelling.



- > As you type, the search function will auto-suggest results in the set language. The path displayed allows you to trace the found result's location on the cooking system.
 - > The search results are divided into the categories **iCookingSuite** , **Application examples** , **Custom programs**  and **Settings** .
 - > You can filter the results by intelligent cooking paths, custom programs, settings, and application examples.
3. Tap an icon in order to display those search results.

The search function allows you to start cooking paths, custom programs, and application examples directly from the help function. It also helps users see which dishes can be found in which cooking paths. In short, it is a comprehensive solution for an optimized cooking experience.

18.2 Telephone help

ChefLine®

Whenever you have application or recipe questions, we'd be happy to provide assistance through our ChefLine. We offer quick, straightforward advice from one chef to another, 365 days a year. Just call the RATIONAL ChefLine®. You can find the number on the ChefLine® sticker on the cooking cabinet door, in the settings under Service and at rational-online.com.

RATIONAL Service Partners



Our cooking systems are reliable and built to last. Should you ever encounter technical issues, our RATIONAL Service Partners can provide fast, efficient assistance. Spare part supplies are guaranteed, and weekend emergency service is included. You can find the number under Settings > Service or at rational-online.com.

18.3 Service-related help

18.3.1 Transmitting service data to ConnectedCooking automatically

If your unit is connected to ConnectedCooking, you can set it to transmit service data to ConnectedCooking automatically at regular intervals.

✓ Start by connecting your unit to ConnectedCooking [► 102].

1. Press this button: 
2. Press this button:  **ConnectedCooking**
3. Next to **Transfer service data automatically**, click this button: **ON**

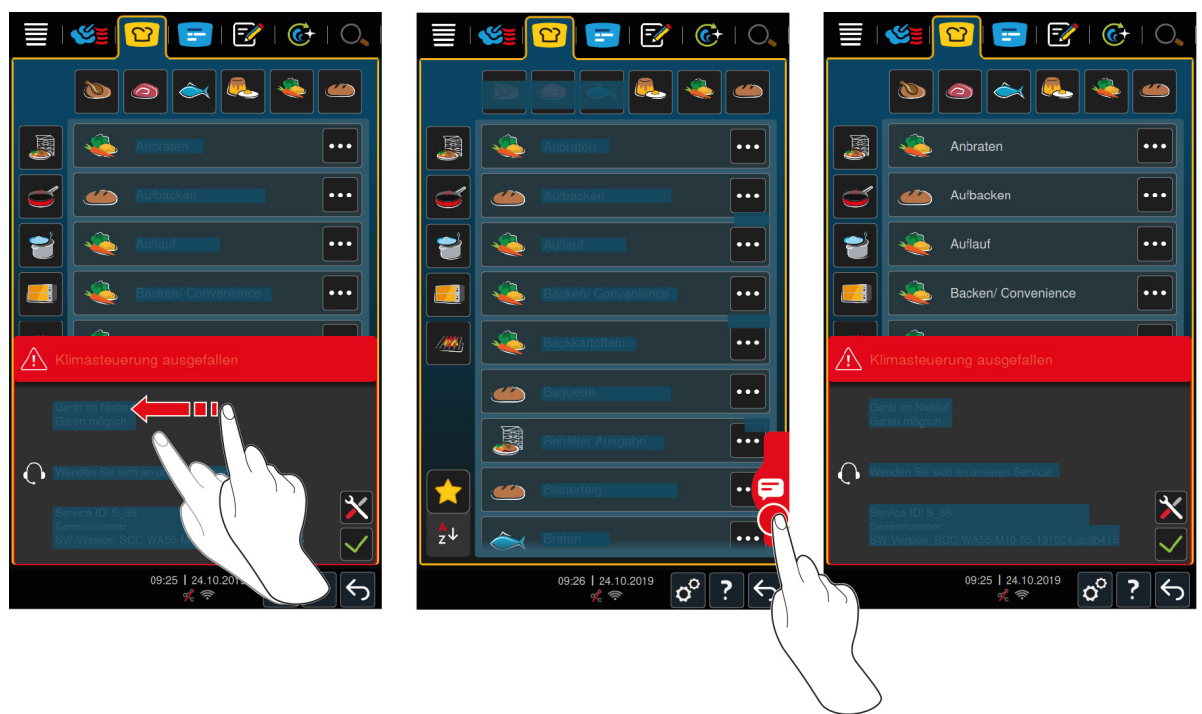
>> Service data will now be transferred to ConnectedCooking automatically. You can view that data in your account on connectedcooking.com or through the ConnectedCooking app.

18.3.2 Querying service data

You can call up the service data in the settings. More information is available here: Service [► 93]

18.4 Problem resolution

You can swipe error messages aside if they appear while you are waiting for help. The error messages will be minimized and shown on the side of the display as a red symbol. Tapping that symbol will display the error message in original size again.



Please contact your RATIONAL Service Partner regarding all error messages. Always have your cooking system's serial number and the installed software version number at the ready. This information will be displayed in the error message.

18.4.1 Error messages heating steam generator

Error report	Cause	Cooking possible
Service 10	The SC mechanism is faulty.	Yes
Service 11	The steam generator's water inlet is faulty.	Yes
Service 12	The measurement of the water quantity is incorrect.	Yes

Error report	Cause	Cooking possible
Service 13	The water level in the steam generator is not recognised correctly.	Only the convection mode is available at the moment.
Service 20.8	The temperature probe is defective.	Only the convection mode is available at the moment.
Service 28.4	The temperature limit of the cooking cabinet has been exceeded.	Only the convection mode is available at the moment.
Service 42.1	The water supply is faulty.	Only the convection mode is available at the moment.
Service 43.1	The internal water supply is not closing.	Only the convection mode is available at the moment.
Service 46.1	The water supply is faulty.	Yes

18.4.2 Error messages heating hot air

Error report	Cause	Cooking possible
Service 20.1	The temperature probe is defective.	No
Service 28.1	The temperature limit of the steam generator has been exceeded.	No
Service 28.2	The temperature limit of the cooking cabinet has been exceeded.	No
Service 34.1	The internal data communication is faulty.	No
Service 34.2	The internal data communication is faulty.	No
Service 34.4	The internal data communication is faulty.	No
Service 42.3	The water supply is faulty.	The steam injection function is not available.
Service 42.6	The water supply is faulty.	Yes
Service 43.3	The internal water supply is not closing.	Only the convection mode is available at the moment.

18.4.3 Error messages humidity

Error report	Cause	Cooking possible
Service 20.2	The temperature probe is defective.	Yes
Service 20.4	The temperature probe is defective.	Yes
Service 30	The humidity measurement is incorrect.	Yes
Service 36	The differential pressure sensor is defective.	Yes
Service 37	The differential pressure sensor is defective.	Yes
Service 42.2	The water supply is faulty.	Yes
Service 43.2	The internal water supply is not closing.	Only the convection mode is available at the moment.

18.4.4 Cleaning error messages

Error report	Cause	Cooking possible
Service 25	The water quantity required by the iCareSystem is too low.	–
Service 26	The ball valve cannot find the open position.	No

Error report	Cause	Cooking possible
Service 27	The ball valve cannot find the closed position.	No
Service 34.8	The automatic clean does not work.	Yes
Service 43.6	The internal water supply is not closing.	Only the convection mode is available at the moment.
Service 47.1	The waste water pump is defective.	Yes
Service 47.2	The waste water pump is defective.	Yes
Service 48.1	The circulating pump is defective.	Yes
Service 48.2	The circulating pump is defective.	Yes
Service 110	An error occurred in the SC pump during the automatic clean.	No
Service 120	An error occurred in the water level recognition during the automatic clean.	No

18.4.5 iCareSystem error messages – care

Error report	Cause	Cooking possible
Service 40	The quantity of care liquid required by the iCareSystem is too low.	Yes
Service 42.4	The water supply is faulty.	Yes
Service 43.4	The internal water supply is not closing.	Only the convection mode is available at the moment.
Service 49.1	The water supply is faulty.	Yes
Service 49.2	The water supply is faulty.	Yes

18.4.6 Notification centre

Error report	Cause	Cooking possible
Service 17	The unit model is incorrect.	No
Service 29	The board temperature is too high.	No
Service 31.1	The core probe in the cooking cabinet is defective.	Yes, but you cannot use the core probe.
Service 31.2	The core probe in the cooking cabinet is defective.	Yes, but you cannot use the core probe.
Service 34.16	The internal data communication is faulty.	Yes
Service 34.64	The internal data communication is faulty.	Yes
Service 34.400	The internal data communication is faulty.	Yes
Service 41	The steam injection nozzle or the steam injection pipe has scale.	The steam injection function is not available.
Service 50	The real time clock on the CPU is not initialised. Set the date and time.	Yes
Service 51	The battery is defective.	Yes
Service 52.1	The cooking cabinet lighting is not working correctly.	Yes
Service 52.2	The cooking cabinet lighting is not working correctly.	Yes
Service 72	The activation temperature of a temperature probe has been exceeded.	No

18.4.7 Microwave error messages

Error message	Cause	Cooking possible
Service 70.3	Microwave cooling fan failure	No
Service 70.4	Microwave cooling fan failure	No
Service 71.3	Microwave power supply unit failure	No
Service 71.4	Microwave power supply unit failure	No
Service 73.64	Microwave overtemperature	No
Service 73.128	Microwave overtemperature	No
Service 73.256	Microwave overtemperature	No
Service 73.512	Microwave overtemperature	No
Service 77.1	Safety chain disrupted	No
Service 77.2	Magnetron malfunction	No
Service 77.3	Magnetron malfunction	No
Service 77.4	Magnetron malfunction	No
Service 77.5	Magnetron malfunction	No
Service 77.7	Magnetron malfunction	No
Service 77.8	Door recognition faulty	No
Service 77.11	Safety chain disrupted	No
Service 77.12	Magnetron malfunction	No
Service 77.13	Magnetron malfunction	No
Service 77.14	Magnetron malfunction	No
Service 77.15	Magnetron malfunction	No

19 Maintenance

You can perform the following maintenance yourself:

- Front Replacing air filters
- Replacing the cooking cabinet door seal

Model , 6-1/1

19.1 Replacing the front air filter



Tools required

- Screwdriver



- ✓ A message will appear indicating that the air filter needs to be changed.
1. Insert a screwdriver into the notches on the air filter cover.
 2. Remove the cover on the air filter.
 3. Pull the air filter out.
 4. Slide the new air filter into the cooking system so that it snaps into place.
 5. Re-insert the air filter cover into the cooking system.

Model , 6-1/1

NOTE

Spraying water may penetrate into the unit if the air filter is not inserted correctly

Correct attachment of the air filter is the only way of protecting the unit from water spraying in any direction.

1. Slide the air filter into the unit so that it snaps into place.

NOTE

Replacing the side air filters

The side air filters may only be replaced by RATIONAL service employees.

19.2 Replacing the cooking cabinet door seal



1. Open the cooking cabinet door.
2. Pull the cooking cabinet door gasket out from the groove and dispose of it.
3. Moisten the retaining lips of the new gasket with soapy water.
4. First press the corners of the gasket into the corners of the groove.
5. Then press the rest of the gasket into the groove.

20 Transport

20.1 Transporting the unit

WARNING

Moving the unit or the Combi-Duo with the locking brake on can damage the castors

Damaged castors can result in the unit or Combi-Duo tipping over and injuring you severely.

1. Always release the locking brake on the castors before transporting or shifting the unit or Combi-Duo.

WARNING

Moving the unit or the Combi-Duo with the locking brake on can damage the castors

Damaged castors can result in the unit or Combi-Duo tipping over and injuring you severely.

1. If the castors underneath the unit or the stand are visible and you want to point the castors in a different direction, release the locking brake before turning the castors.
2. Do not kick the castors.

CAUTION

Units may tip over when transported over thresholds or non-level surfaces

Pushing units across thresholds or along non-level surfaces can result in the unit tipping over and injuring you.

1. Exercise caution when moving units across thresholds or on non-level surfaces.

CAUTION

Units and Combi-Duos on castors can tip over when being transported or moved

If your unit or Combi-Duo is on castors or a stand with castors, failing to release the locking brake before transporting or shifting the unit or Combi-Duo can cause it to tip over and injure you.

1. Always release the locking brake on the castors before transporting or shifting the unit or Combi-Duo.
2. After transport, lock the locking brake on the castors again.

You can move cooking systems that are on mobile stands or casters.

- ✓ The steam generator is emptied and the cleaning box is pumped out. **Both of these may only be done by a service partner.**
1. Before transporting the cooking system to a different location, you will need to disconnect it properly from all water, wastewater, and power supply lines.
 2. After moving the cooking system to its new location, make sure to reconnect it properly to power, water and wastewater lines, and activate the locking brakes on the mobile stand or the casters.



3. If you want to pull the cooking system out while cleaning the kitchen, release the locking brakes on the mobile stand or the casters,
4. and then carefully pull the cooking system forward.

5. Once you are finished cleaning the kitchen, push the cooking system carefully back into position and activate the locking brakes.

21 Decommissioning and disposal

21.1 Decommissioning

If you want to take your unit out of operation, please contact your RATIONAL Service Partner.

21.2 Disposal



Old cooking systems contain recyclable materials. Dispose of old cooking systems in an environmentally safe way, using appropriate collection systems.

22 Technical data

Please also note the technical information on the identification plate, which is to the left of the control panel.

22.1 Units with electrical connections

	Value
Protection class	IPX5
Ambient conditions	50 – 104 °F
Airborne sound emission	≤60 dBA
WLAN Standard	IEEE 802.11 b/g/n
Frequency and max. transmission power WLAN	2.4 GHz / 19.5 mW

22.2 Types and model names

The model designation and the model name on the identification plate are different. Please consult this table for guidance.

Type	Model name
LM400	iHexagon 6-1/1

22.3 Conformity

22.3.1 Units with electrical connections

This unit conforms to the following EU directives:

- Directive 2014/53/EU on the harmonisation of the laws of the Member States relating to the making available on the market of radio equipment
- Directive 2006/42/EU on machinery
- Directive 2014/30/EU on the harmonisation of the laws of the Member States relating to electromagnetic compatibility
- Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment, including 2015/863/EU

This unit conforms to the following European standards:

- EN 60335-1:2012 + A11:2014 + A13:2017
- EN 60335-2-42:2002 + A1:2008 + A11:2012
- EN 61000-3-2:2014; EN 61000-3-3:2013
- EN 55014-1:2006+A1:2009+A2:2011; EN55014-2:2015
- EN 62233:2008
- EN 1717:2000

This unit complies with the following directives for the USA and Canada:

- UL 197 - Standard for Commercial Electric Cooking Appliances
- CSA C22.2 No. 109 – Commercial Cooking Appliances

23 Regulatory Information

Canada

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

IC: 25504-LM1

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC: 25504-LM1

USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC ID: 2AUI6-LM1

USA

Precautions To Be Observed Before And During Servicing To Avoid Possible Exposure To Excessive Microwave Energy

- (a) Do not operate or allow the oven to be operated with the door open.
- (b) Make the following safety checks on all ovens to be serviced before activating the magnetron or other microwave source, and make repairs as necessary: (1) Interlock operation, (2) proper door closing, (3) seal and sealing surfaces (arcing, wear, and other damage), (4) damage to or loosening of hinges and latches, (5) evidence of dropping or abuse.
- (c) Before turning on microwave power for any service test or inspection within the microwave generating compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connections.
- (d) Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.
- (e) A Microwave leakage check to verify compliance with the Federal performance standard should be performed on each oven prior to release to the owner.

PTFEs

This product contains PTFE.

For more information about (PFAS-) chemicals in this product, visit: <https://rat.ag/pfas>



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