

FAQs

What products can be used with the Affinity Eclipse control series?

The Affinity Eclipse is designed to control both heat and light functions of the Eclipse Pendant Heater.

How can I adjust the lighting of my Eclipse Electric heater?

The Affinity Eclipse is designed to control both heat and light functions of the Eclipse Pendant Heater.

Can I control more than one heater with the Affinity Eclipse control series?

The Affinity Eclipse is designed to control a single Eclipse Pendant Heater.

The 5 Channel controllers require a key to open. Where do I buy one?

The key is supplied with the controller, packed inside the enclosure in a plastic bag. The key type is bi-locker and is available from all general electrical supply stores.

I would like to switch heaters off after a time period?

This function is available in different settings. Firstly, when you turn on an appliance, you can also set a timer off interval. You set this each time the heater is turned on and it will then countdown to the interval duration and automatically switch the appliance off. Set this function by clicking the appliance name to go to the detailed screen and setting the timer off interval at the bottom of the screen.

Alternatively, you can set the timer off delay using schedules. This feature is only available to WiFi connected appliances.

Where do I find the serial number of the controller?

The serial number is represented as a 14 digit code (eg CONF2C23080005). The digits will be different for each type of controller. The serial number is printed on the product label

attached to the controller. It can also be located via the menu on the Bronic Smat-Heat App, under Site configuration-> Edit Site. All the controllers will be listed and within each controller setting you can identify the connected heaters.

Where do I get additional help?

For additional help with your new Affinity Controls, contact Bronic's Technical Support team.