

LIMITED WARRANTY STATEMENT

This limited warranty ensures that all Preserve cutlery dispensers will function according to their intended use for five years. For malfunctioning dispensers, Preserve will cover the cost of replacement parts or a new dispenser, under the conditions of the warranty. This warranty does not cover damages that are purely cosmetic and do not affect the functioning of the dispenser.

What is covered: This warranty covers your Preserve cutlery dispenser from manufacturing defects for five years.

What is not covered: This warranty does not cover damage that is caused by dropping, accidents or unauthorized modifications to your Preserve cutlery dispenser. Using cutlery not specified for the Preserve Cutlery Dispenser voids the limited warranty. The only cutlery approved for this unit is Preserve Medium Weight Cutlery made from both compostable and polypropylene. Dispensers that are not installed correctly are not guaranteed to function properly and will not be covered under this warranty. The dispenser must either be on a level surface and secured against a wall, screwed to the tabletop, or mounted using the wall mount included with the dispenser. See the link [here](#) for further instructions. No piece of the dispenser is approved for commercial or residential dishwashing. Replacement parts for damages due to dishwashing will incur a charge (this includes the hood and the tray).