

CUSTOM EMBROIDERY

Customizable Locations: left chest, right chest, left shoulder, right shoulder, back yoke area (left and right are from the wearer's perspective)

Preferred Artwork: DST, EPS, TIF, and JPG with minimum of 300 DPI resolution.

Digitizing Artwork: One time set up fee applies for each artwork file and is waived on reorders using the same design. Digitizing takes 2-3 business days based on logo complexity.

Production Time: 10-12 business days after proof has been approved

Returns: Custom items cannot be returned or cancelled after proof has been approved.

Review sizing chart on webpage prior to ordering.

Maximum Character Count Per Line: 15 characters.

Embroidery Minimums: 6 pieces

Standard Thread Colors – Please inquire if you need an alternative color (additional lead time could apply)



Font Options:

Athletic Flair, BLOCK, Brush Script, Century, Chancery, Custom Script, Goudysans, Olde English, Oesco Block, Script If you are interested in customization or for pricing, please contact us at one of the following emails!

WebstaurantStore: customquote@webstaurantstore.com

The Restaurant Store: <u>TRScustomorders@therestaurantstore.com</u>

ClarkPro: Please contact your account manager

In the email, please include the following:

- Item number(s)
- Attach logo file in format listed above
- Desired placement of logo and/or text (see location options above)
- If requesting text, include what is to be embroidered broken out by line (Line 1: ____, Line 2: ____, Line 3_____), thread color, and font (see above)
- If text or logo varies by size/style, be specific to what should be decorated on each item #.
- If you have embroidered your logo before or have something you are trying to mimic, please share an example photo.
- Desired quantity
- Email address
- Billing name
- Billing address
- Billing phone number
- Shipping name (if different from billing)
- Shipping address (if different from billing)
- Shipping phone number (if different from billing)