

care + HANDLING

Cloud Terre® x Fortessa® Ceramics



Whether machine or handmade, Cloude Terre® ceramics require proper care to retain their original beauty and value throughout their service lives.

FIRST USE

- Before first use, wash dinnerware in hot water using mild detergent (rinse and dry before storing)
- Handwashing is recommended for all handmade products

HANDLING

- After clearing tables, immediately remove food remnants from ceramics with a soft dish cloth or sponge
- **Avoid using abrasive materials** (steel wool, metal scrapers, scouring pads), to remove debris

PRE-SOAKING

- **Soak in 140-160°F water** with chlorine-free, acid-free, non-abrasive detergent for 10-20 minutes

WASHING

- **Wash as soon as possible, using a peg rack to maximize water contact with dishware**
- Utilize appropriately-sized glass racks for cups to avoid damage
- **Ceramics are safe for both high and low temperature commercial dish machines unless otherwise noted**
- **Handwashing is recommended for handmade products to extend their service life**

DRYING (AFTERWASH)

- Remove residual water by drying with a soft cloth or towel

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BEST PRACTICES

- **Do not microwave or heat over 400°F**
- **Do not microwave or heat handmade items over 250°F**
- Wash in dish machine for best cleaning results, unless it is a handmade product
- Soak in a 10% oxygenated bleach/water solution for 8-24 hours to remove stains
- **Consult your chemical supplier to ensure use of recommended products for best results with your dishwasher and water conditions**

