# **WashBar**® Maintenance Guide



# TABLE OF CONTENTS

1
2
3
4
5, 6
7
8, 9
10

### CLEANING MATERIALS

#### 1 Basin

For everyday cleaning, use a mild, neutral base cleaner. For more aggressive cleaning, use a Mr. Clean Magic Eraser. Do not use a rough pad.

#### 2 WashBar

For everyday cleaning, wipe gently with a damp cloth and dry with a soft towel such as microfiber or terry cloth.

Note: Do not use harsh abrasives. These can scratch the chrome finish and sensors.

#### **3** Stainless Steel Access Panel

For everyday cleaning, use a solution of warm water with soap, detergent or ammonia.



### WASHBAR CLEANING MODE

Cleaning mode temporarily disables the WashBar for 30 seconds so you can clean the unit without the soap, water or dryer sensors activating.

1 Place a hand under the dryer and then immediately under the soap and hold hands under both sensors for 5 seconds until all LED lights turn solid **White**.

NOTE: LED lights will flash **Red** while hands are under the WashBar.

2 When in Cleaning Mode, you can wipe down the basin and the sensors on the WashBar.

NOTE: Use a soft cloth (microfiber or terry cloth). It is NOT recommended to use paper towels on sensor plates.

3 After 30 seconds, the WashBar will automatically return to Standby Mode and be ready for use.

Note: See page 1 for proper cleaning materials to use on the basin and WashBar.







# CLEANING THE DRAIN CAP AND THE TRENCH DRAIN

It's recommended to remove the drain cap and clean the trench drain 2–3 times per month.

1 Put the WashBar in Cleaning Mode. See page 2 for instructions.

- 2 Use a flat head screw driver or similar tool and carefully remove the drain cap. Be sure not to scratch the basin material.
- Wipe down the strainer in the trench drain and then remove it using a phillips head screw driver.
- 4 Clean the trench drain and then screw the strainer back in.
- 5 Place the drain cap back in the trench. Make sure the drain cap is flush with the basin by pushing down on the middle and sides.



### WASHBAR LED INDICATORS

1 When all LED lights are **Blue**, the WashBar is in Standby Mode and ready for use.

2 The soap, water and dryer LED lights turn **Green** when activated.

3 When the soap LED light is **Solid Red**, the soap is 80% empty. (approximately 500 activations left) and should be replaced or refilled soon.

4 **Flashing Red** LED indicates the sensors need to be cleaned.

Contact Bradley customer support at 1-800-BRADLEY if multiple LEDs on the WashBar are Red, such as:

- Soap and water LED are solid red •••
- Water and dryer LED are solid red •••
- Soap and dryer LED are solid red •••
- All LEDs solid are red



## REFILLING THE SOAP (BELOW DECK OPTION)

- 1 When the soap LED is solid **Red**, the soap is 80% empty (appx 500 activations left) and should be replaced soon.
- 2 Lower the access panel by undoing the fasteners while holding a hand on the access panel. Let the access panel fall forward on the hinges.

NOTE: If your panel has Cam Locks, you will need the required key to open.

3 Undo the Velcro strap on the soap jug. Do not remove the upper strap on the soap pump. Pull out the empty soap jug and remove the pump.

continued on page 6





4 Slowly pull / slide out the empty soap jug.





5 Top off soap or replace with new soap jug. Slide the jug over the soap tube and push the jug opening into the soap pump fitting.

*NOTE:* The soap jug will sit on the bracket. If there is a space between the soap jug opening and soap pump fitting, raise the shelf bracket accordingly.

6 Re-secure the tank back in place using the Velcro strap.

7 With the soap refilled and properly strapped in, reattach the access panel and secure in place using the fasteners.

- Reset the sensor by activating the soap sensor by holding a hand under the dispenser for approximately 13 seconds until the Red LED shuts off and returns to Blue, indicating the sensor has been reset.
- 9 Activate the soap dispenser to ensure it dispenses soap. If setting up the soap for the first time, hold your hand under the dispenser for 10 seconds to prime, then remove your hand once it starts pumping soap.

The WashBar is now ready for use.

6











# REFILLING THE SOAP (TOP FILL OPTION)

The soap tank has a capacity of 166.5 oz (1.3 gal).

LED indicators on the fill port let you know when soap levels are low and help prevent overfilling.

- 1 When the LED on the top fill port flashes **Red**, the soap level is 25% below capacity and should be refilled soon.
- 2 To refill the soap tank, take a 3mm hex Allen wrench and undo the tamper-resistant screw on the fill port cap. Set the cap aside.
- 3 Slowly pour in the soap. To prevent overfilling, the LED indicator will turn solid **Red** and a short buzzing sound will last for 2.5 seconds, indicating soap levels are at 90% capacity.

4 To finish up, screw the cap back on, and fasten it down using the Allen wrench. The tank has been refilled properly when the LED indicators are off.





# HOW TO CHANGE THE HAND DRYER SPEED

The hand dryer on the WashBar has three speeds: Low, Medium and High. By default, the dryer is set to the highest speed, ideal for higher traffic.

NOTE: If only two speeds (High and Medium) are available, your system is equipped with a Brushless motor.

 Put the WashBar in Configuration Mode, by putting your hand under the dryer and then immediately under the soap. The **Red** LED's will start to blink. Continue to hold hands under both sensors for 10 secs until all LED's turn solid **Red**. Remove hands only when all LEDs are **Red**.

2 Hold one hand under the dryer, and the LED will turn **Green** signifying the start of the selection process.

Continue to hold your hand under the dryer, and the unit will cycle through the 2 or 3 dryer speeds depending on your dryer model.

*NOTE*: After 5 seconds you can cycle between the three speed options.

3 As the unit cycles through the speeds, the LED will change color.

Red LED – High Speed Blue LED - Medium Speed No LED – Low Speed (brushed motor only)

Once you have arrived at your desired speed, remove your hand.







continued on page 9

4 After 10 seconds the LEDs turn **Green** to confirm the dryer speed you selected.



5 The LED's will then turn **Blue**.

The WashBar is now ready for use.



## HOW TO UPDATE WASHBAR SOFTWARE (WB1 / WB2)

 Check the current software version on the WashBar by looking at the LCD screen on the control box.

The number that flashes after REV will tell you the current version running. This example is version 1.62.



2 To update to the latest software, visit bradleycorp.com/software-updates/WashBar.







continued on page 11

continued from page 10

3 Disconnect the power supply from the WashBar Master Controller.

4 Insert the USB drive, then reconnect the power supply to the WashBar Master Controller.

5 Wait a few seconds for the control box to restart, and leave the USB drive in until the status LED light stops flashing and the LED lights on the WashBar return to Standby Mode.

NOTE: If the user turned the LEDs off for Standby Mode then the WashBar LEDs will momentarily turn **Blue** then turn off.

6 Double-check you have installed the software correctly by checking the LCD screen. The REV will now show the updated version.













For any Performance issues, please contact our Technical Service Group 1-800-272-3539 x1901 or service@bradleycorp.com



Scan QR code to watch step-by-step videos on all the steps in this guide, along with setting dryer speed, programming foam soap, updating WashBar software and much more. You can also visit the link below:

https://www.bradleycorp.com/videos/verge-WashBar



Commercial Washrooms. Brought to Life. HANDWASHING & DRYING | ACCESSORIES | PARTITIONS | LOCKERS bradleycorp.com

800.BRADLEY | 262.251.6000 W142 N9101 Fountain Boulevard Menomonee Falls, WI USA 53051

A WATTS Brand