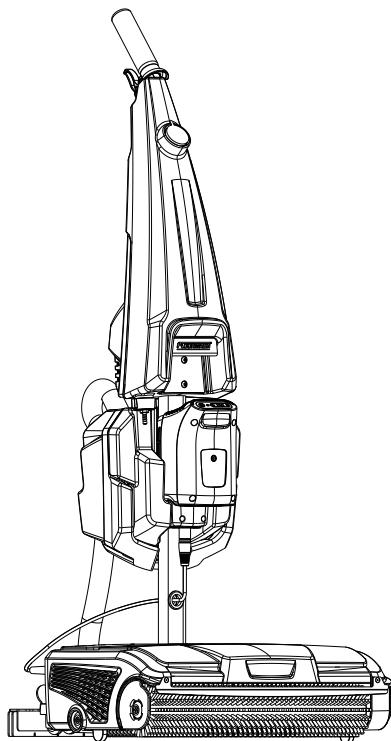


# ***DOUBLE SYSTEM***

## ***DS2 - DS3 - DS4***



**MANUAL OF USE AND MAINTENANCE**

**FLOORWASH**<sup>®</sup>

Foreword	4
Manual content, use and maintenance	4
Storage of manual of use and maintenance	4
Updating the manual	4
Confidentiality	4
Machine delivery	4
Technical description	4
Liability limitations	5
Warranty	6
Serial number	7
General safety rules	8
Recommendations	8
Warnings	9
Li-Ion Battery	10
Li-Ion Battery warnings	12
Technical data	13
Li-ion Battery technical data	13
Battery charger technical data	13

Items in the packaging	14
Packaging specifications and dimensions	15
Machine unpacking	15
Machine assembly	16
Battery assembly	18
Uninstalling the battery	18
Charging the battery	19
How to get started	20
ON/OFF	21
Battery charge level	22
Functioning with suction on	23
Functioning without suction on	24
Transport	27
After cleaning	28
Maintenance	30
Troubleshooting tips	32
Disposal	33
Warranty conditions	34

## FOREWORD

It is of outmost importance to keep the machine at its maximum efficiency by carrying out the maintenance described in this manual carefully. It is important to keep this instruction manual in a safe place so that it can be referred to whenever necessary. For further requirements, please contact our customer service centre or your nearest authorised dealer.

## MANUAL CONTENT, USE AND MAINTENANCE

The following manual has been drawn up to provide customers with all necessary information in order to use the machine as safely and smoothly as possible.

## STORAGE OF MANUAL OF USE AND MAINTENANCE

The manual of use and maintenance should be kept in a safe and easy accessible place in the immediate proximity to the machine. To avoid compromising its readability, keep this manual away from sources of heat, liquids or detergents.

## UPDATING THE MANUAL

The contents of this manual reflect the state of the art at the time the appliance was launched on the market.

The Manufacturer reserves the right to make changes to the machines at any time for any technical or commercial reasons whatsoever without any prior notice.

## CONFIDENTIALITY

The technical information (texts, drawings and illustrations) contained in this manual are the property of Floorwash® S.r.l. and must be considered confidential. It is strictly forbidden to disclose, reproduce or translate this document, even partially, without obtaining prior written permission from Floorwash® Srl.

## MACHINE DELIVERY

La Floorwash DS viene fornita all'interno di un apposito imballo protettivo. Al momento della presa in consegna controllare che l'imballo sia perfettamente integro e che non siano presenti segni di manomissione. In caso contrario avvertire tempestivamente il nostro servizio clienti.

## TECHNICAL DESCRIPTION

The Floorwash DS is a mechanical floor scrubber-dryer with suction mode. The combined mechanical action of brush, water and centrifugal force will guarantee the best results with minimum effort. The suction system guarantees complete and instant drying. It washes, scrubs and collects dirt that has settled for some time and is ideal for constant and frequent use. This scrubber dryer is particularly suited for the treatment and cleaning of floors made of terracotta, setts, clinker, rubber, resin, marble, linoleum.

## LIABILITY LIMITATIONS

Floorwash® S.r.l declines any responsibility for damage to people and property caused by:

- Improper use of the machine or failure to comply with the instructions provided;
- Use of the machine not in compliance with the regulations in force;
- Use not in compliance with national safety and accident prevention laws;
- Tampering with even a single part of the machine;
- Incorrect installation and/or connection to the foreseen power sources or use of non-original spare parts.

## **WARRANTY**

Floorwash® S.r.l. warrants this product against manufacturing or material defects for a period of two years from the date of purchase. During this period, Floorwash® S.r.l. at its discretion, shall repair or replace any faulty product at no charge. However, Floorwash® S.r.l. specifies that the warranty is not valid in the following cases:

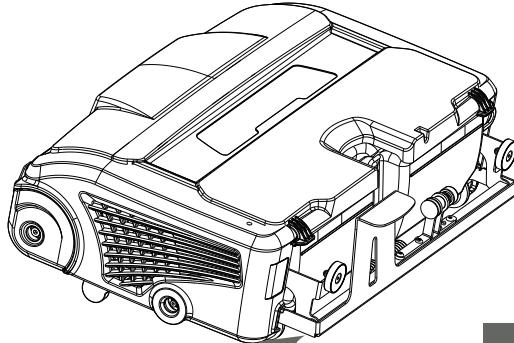
- Improper use of the machine;
- Lack of or improper maintenance;
- Use of non-original spare parts;
- Damage from natural events such as earthquakes, floods, fires or accidents;
- Tampering with or modifying the machine;

The warranty conditions neither minimise nor modify the legal provisions in force applicable to the sale of the product to the consumer.

The Warranty does not cover shipping costs which are borne by the customer.

**SERIAL NUMBER**

The label with the serial number is located below the machine, in the underlying part of the external left side. That number shall be always notified for technical assistance or request of spare parts. This serial number is also located in this user manual. This must always be communicated for technical assistance or for requests for spare parts.

**FLOORWASH**<sup>®</sup>

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**Warning**

It is strictly forbidden to remove the label bearing the identifying serial number. In case of damage, contact the manufacturer.

## GENERAL SAFETY RULES

This floor scrubber-dryer is easy to use; anyway, it is necessary to read the following rules carefully in order to avoid damages to both the operator and the machine.

## Recommendations

- The machine is not intended to be used by persons (including children) whose physical, sensory and mental capacities are impaired, or with lack of the necessary experience and knowledge, unless they are supervised or instructed in its use by persons responsible for their safety.
- Children shall be supervised to ensure that they do not play with the machine.
- If the power supply is damaged, it shall be replaced by the manufacturer or its authorised technical assistance.
- Do not use the machine on slopes.
- Use only brushes provided with the machine or supplied by an authorised dealer and/or reseller to avoid compromising safety and warranty.
- The machine shall not be left unattended, but stored in a protected area to prevent the machine from being moved accidentally.
- If using the machine in particularly polluted places, wear a protective mask.

## Attention

- ⚠** Do not use or keep the machine outside in wet conditions, and avoid direct exposure to rain.
- ⚠** The machine is suitable for use in dry conditions at a temperature range of +5°C to +35°C (+41°F to +95°F).
- ⚠** Do not insert objects through openings. Do not use when openings are clogged.
- ⚠** Protect the machine from sunlight and UV radiation.
- ⚠** Do not suck gases, liquids or potentially explosive and combustible dusts. These substances may corrode materials used in the construction of the machine.
- ⚠** Follow the basic safety rules for use in hazardous areas, such as service station or gas distributors.
- ⚠** Do not use the machine in potentially explosive atmospheres.
- ⚠** Do not place containers holding liquids on the machine.
- ⚠** For use in work environments, do not hit shelves or scaffoldings where there is a risk of objects falling. The user shall be equipped with adequate safety equipment (gloves, footwear, helmet, goggles, etc.).
- ⚠** Request original spare parts only to dealers and/or authorised resellers in case of parts replacement or maintenance.
- ⚠** Check the machine in an authorised service centre at least once a year.
- ⚠** Dispose of consumables by scrupulously complying with the laws in force. In particular, batteries must be disposed of as separated electrical and electronic waste. For details, contact a specialized waste collection centre.

**Li-ION BATTERY****Recommendations**

- In the event of battery faults (odour emissions, excessive heat generation, deformation, etc.) or malfunctions, immediately remove the battery from the unit or charger and proceed with replacement and disposal.
- Only use chargers that are compatible with the technical specifications of the battery to be charged. The use of the Battery Charger supplied is for the exclusive purpose of charging the battery.
- Do not use or leave the battery exposed to high temperatures. The resulting overheating could compromise its functionality and durability.
- Do not use the battery in environments with static electricity or magnetic fields.
- Do not charge the battery below 0 degrees centigrade.
- Do not use the Floor Washer when the battery is low.
- The presence of dirt on the battery terminals could compromise the correct operation of the device. Clean the dirty terminals with a dry cloth before use.
- Stock and store the battery in a cool, dry place.
- Do not carry or store the battery with metal objects.
- Do not disperse the battery in the environment.
- The battery and charger present must be disposed of in accordance with local regulations. The Customer is legally responsible for the danger created when disposing of batteries.

- Do not recharge the battery if attached to the support on the handle of the machine. Remove it, place it on a safe surface, and recharge it.
- If the device is stored for a long period (more than three months), store it in a cool, dry place and remove the battery.
- Carry out at least one battery charging and discharging cycle every three months.

**LI-ION BATTERY****Attention**

 Please read this manual carefully before using and checking the battery and charger.

---

 The manufacturer declines any responsibility for damage to property and/or people resulting from the failure to comply with the warnings stated in the manual or the improper use of the battery.

---

 Do not touch the electrodes with either your body or metal elements.

---

 Neither pour liquids on the battery nor immerse the battery in any kind of liquid whatsoever.

---

 Neither pour liquids on the battery nor immerse the battery in any kind of liquid whatsoever.

---

 Do not leave the battery directly exposed to sunlight. Keep the battery away from heat sources.

---

 Do not attempt to open the special battery container. Use only compatible rechargeable lithium ion batteries, model SP23016.

---

 Do not break, open, force, weld or puncture the battery pack.

---

 Do not solder cables to the battery poles; do not short-circuit the battery terminals.

---

 Do not reverse the positive and negative terminals during use.

---

 In case of battery leakage, avoid skin and eye contact. In case of skin and eye contact with spilled liquids, seek immediate medical attention.

---

 Before filling the tank with water, remove the battery.

	<b>DS2</b>	<b>DS3</b>	<b>DS4</b>
Machine weight (without battery and water)	12,9 Kg	14,7 Kg	17 Kg
Machine weight (without battery, water, squeegee, vacuum recovery tank)	10,7 Kg	12,2 Kg	14,2 Kg
Machine height	1160 mm		
Machine width	285 mm	385 mm	485 mm
Machine length	540 mm		
Front brush	Ø 88,5 mm 700 Rpm		
Rear brush	Ø 54 mm 1140 Rpm		
Working width	235 mm	335 mm	435 mm
Squeegee width	330 mm	445 mm	560 mm
Cleaning area	400 mq/h	600 mq/h	800 mq/h
Brushless motor power	580 Watt - 36 V DC		
Brushless vac motor By-Pass single-stage	100 W - 36 V DC		
Total storage capacity	3 L		
Recovery tank capacity	1 L	1,8 L	2,8 L
Recovery tank (vacuum)	1 L		
Sound pressure (medium)	75 dB (A)		

**LI-ION BATTERY TECHNICAL DATA**

Battery autonomy (with active suction)	55 min	50 min	45 min
Battery autonomy (without active suction)	70 min	65 min	60 min
Recharging time	100 min		
Nominal tension	36 Volt		
Nominal capacity	6,7 A/h - 241,2 Watt/h		
Dimensions	110 mm * 170 mm * 102 mm		
Weight	1,40 kg		

**BATTERY CHARGER TECHNICAL DATA**

Incoming voltage	100 - 240 V
Output current	4A

**ITEMS IN THE PACKAGING**

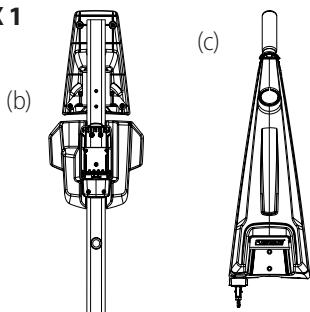
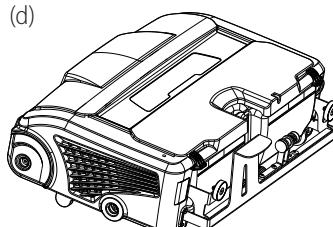
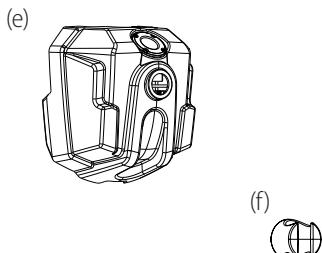
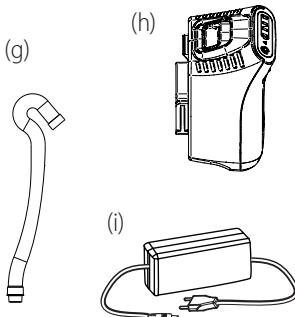
BOX 1 - Box 5, upper frame (b), water tank (c), 2 screws Ø 5x30, 2 screws Ø 5x8

BOX 2 - Machine corps (d)

BOX 3 - Suction recovery tank (e), cap (f)

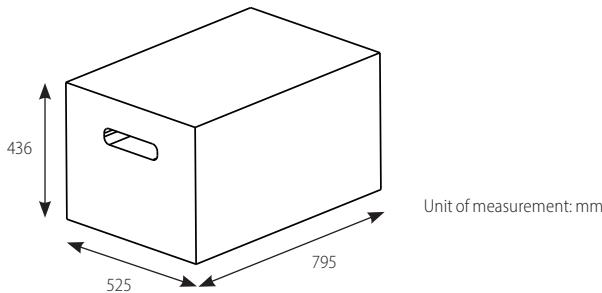
BOX 4 - Flexible tube (g), Li-ion Battery (h), Battery charger (i)

BOX 5 - Squeegee (a), dropping tray (d)

**BOX 1****BOX 5****BOX 2****BOX 3****BOX 4**

## PACKAGING DIMENSIONS

The machine is delivered in a protective packaging. Ensure that the packaging is fully intact and that there are no signs of tempering when the product is taken over. In case of damage, the customer shall notify our customer service immediately.



## UNPACKING

### Follow the procedure below:

- 1 Place the packaging on the floor/work table softly by laying it down on the right part.
- 2 Open the external cardboard by using a pair of scissors, when necessary. (Do not use an utility knife).
- 3 Remove the machine body and all other components from the packaging and place them gently on the ground.
- 4 Store the packaging box and its components away from heat sources, in a dry and easily accessible place.



*Do not break or throw the packaging and its components away so that it can be used again for future transportation.*



*For your safety, wear protective gloves when carrying out these operations, in order to avoid injuries in case of accidental contact with sharp edges of the cardboard box, direct contact with detergent residues or metal edges.*

## MACHINE ASSEMBLY

The procedure is as follow:

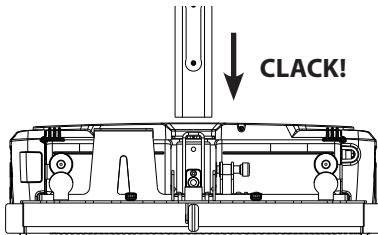


*The Floorwash DS has a quick assembly system requiring the use only of a cross screwdriver and an allen key.*

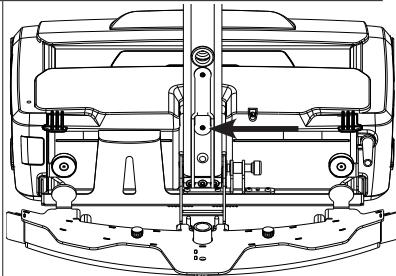
**1** Place the body of the machine on a stable surface without slopes..



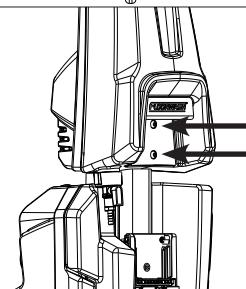
**2** Insert the handle in the axle of the machine body.



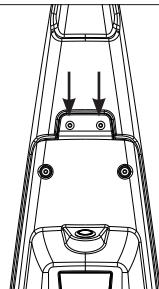
**3** Insert the appropriate screw into the hole and, using a screwdriver, secure the handle to the machine body.



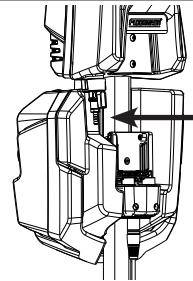
**4** Screw the two Ø 5x30 screws into the front plate of the tank.



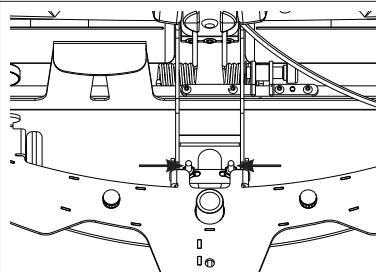
**5** Screw the two Ø 5x8 screws into the rear part of the tank at the top.



**6** Insert the transparent water tube in the relief valve located in the part bottom of the tank.



**7** Hang the squeegee to its support using the specific spring.



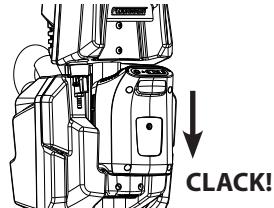
## INSTALLING THE BATTERY

**The procedure is as follow:**

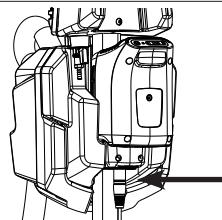


*Check the battery charge level before use.*

- 1 Insert the Battery into its holder.



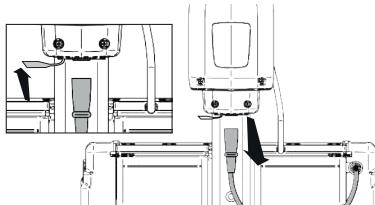
- 2 Insert the plug into the socket located on the bottom of the battery holder.



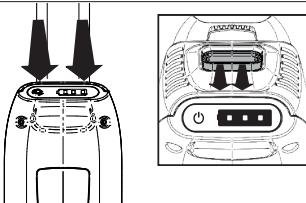
## UNINSTALLING THE BATTERY

**The procedure is as follow:**

- 1 Push the release lever upwards and, simultaneously, remove the plug from the socket located at the bottom of the battery holder.



- 2 Gently push the battery down and at the same time pull the release button towards you.



## CHARGING THE BATTERY

### The procedure is as follow:



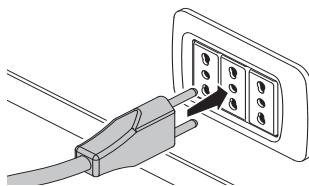
*Use only the Charger supplied by the Manufacturer. Any damage or malfunction caused by the use of Chargers other than those supplied by the Manufacturer shall not be covered by the Warranty.*



*The charging procedure must be carried out by removing the battery from its support.*

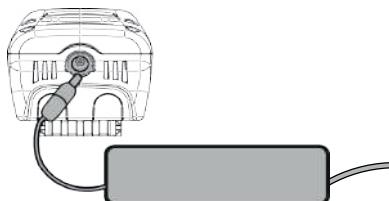
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**1** Insert the plug of the battery charger's power cable into a 100 - 240 volt socket.



---

**2** Insert the connector of the battery charger into the appropriate charging socket positioned underneath the battery.



*Insert the connector of the battery charger into the appropriate charging socket positioned underneath the battery.*



*In case of overheating during the charging phase, the battery will automatically suspend the charge. Once the correct temperature has been restored, the Battery will automatically resume the charging phase.*



*Once fully charged, the charger indicator will turn green. The red color will indicate a partial state of charge.*

## HOW TO GET STARTED

**!** The Floorwash DS machine is a mechanical collection device with suction mode that can achieve excellent results even with the use of water without detergent. An excellent result is achieved with the use of specific detergents.

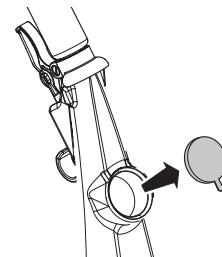
**!** The machine comes with universal brushes (gr 0.12).

**!** Use foam-controlled detergents to avoid excessive foaming. Do not use pure acids.

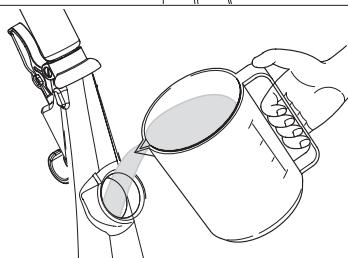
**!** Wear protective gloves before handling detergents, alkaline or acid solutions to avoid hand injuries.

**!** Remove the battery before filling the tank. Water could drip onto it and compromise its operation.

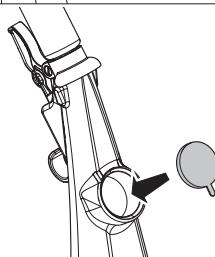
**1** Remove the tank cap.



**2** Pour the liquid, clean water and/or detergent in the concentration specified on the label. (Max 2 liters).



**3** Replace the tank cap.

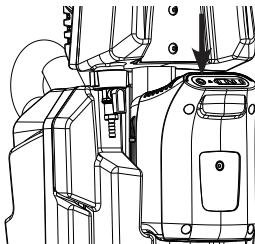


**!** Fill the tank with clean water and/or detergent for a maximum of 2lt. Use water at a temperature not exceeding 40°C or below 10°C.(104°F – 50°F).

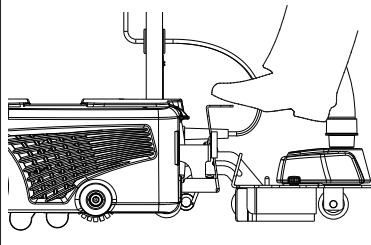
**ON/OFF**

*Before the start-up of the device, check that the electrical cord and the machine are not malfunctioning in any way. If this is not the case, do not use the device and contact our service centre as soon as possible.*

- 1 Press the touch button located on the left side of the battery to turn on the charge level display.

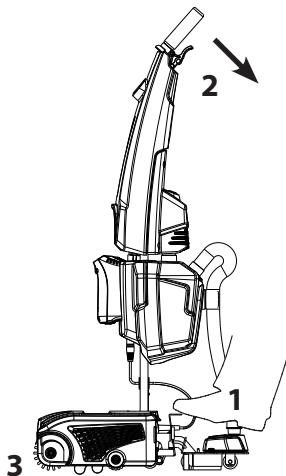


- 2 Press the starter pedal located on the lower left side of the appliance.



*It is important to fully depress the starter pedal before lowering the tank towards you, to avoid damage to the central axis of the camera body.*

- 3 Keeping the starter pedal pressed, slowly lower the tank towards you. At this point the appliance will turn on automatically and the brushes will begin to rotate.

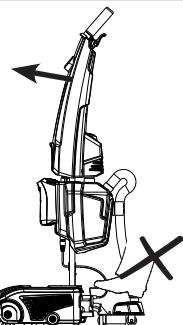


*Be careful not to lower the handle excessively or too quickly.*

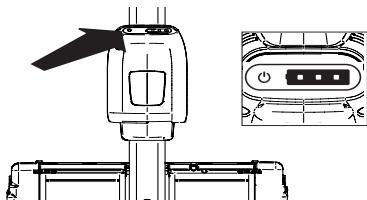


*Do not press the kickstarter when returning the tank to the starting position.*

**4** Returning the tank to the vertical position (rest position) the appliance will turn off automatically.

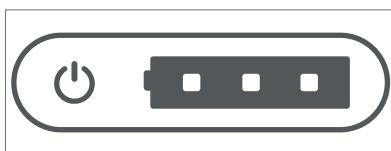


**5** Press the touch button located on the battery to turn off the charge level display. Do not force the touch button in any way. The LEDs will turn off 2 seconds after touching.



## BATTERY CHARGE LEVEL

The battery charge level is indicated by the appropriate led lights on the top of the battery.



*ATTENTION: the LED activation symbol is a touch button, therefore sensitive to touch. It doesn't require any pressure. Do not force it in any way by pressing this button as this could compromise its operation.*



*In case of prolonged disuse, carry out at least 1 battery recharge cycle every 3 months.*



*If not used for more than 3 months, make sure the battery is completely discharged and then carry out a complete charging cycle.*



*The battery display is a charge level indicator. The machinery can work even if the indicator is off.*

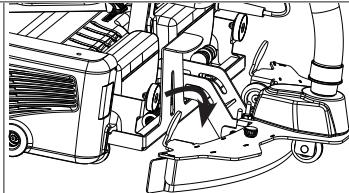
## FUNCTIONING WITH SUCTION ON

Check that you have correctly followed the operations indicated previously before starting to work.



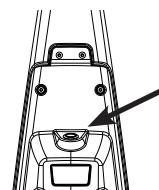
*Before starting the washing procedure with the machine, remove any solid residual such as dust lumps, stones, glass, paper etc. from the surface which has to be treated.*

**1** Operate the engine by pressing the pedal and lowering the handle slowly as explained in the previous chapter. The squeegee will automatically descend downwards and rest on the ground.

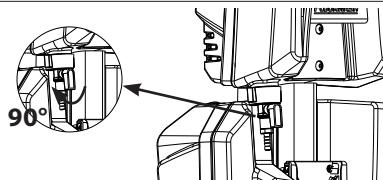


*The motor of this appliance is equipped with a safety device that switches it off in the event of overvoltage. If this situation occurs, it is necessary to return the handle to the initial position, remove the battery and reposition it, and then repeat the operation in point 1. If the engine does not work again, contact our assistance service.*

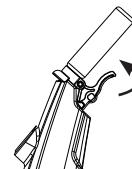
**2** Turn on the suction motor by pressing the appropriate button on the back of the handle.



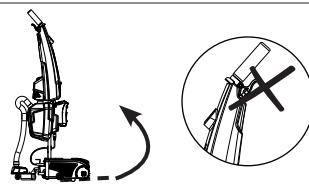
**3** Adjust the water flow using the tap located above the valve. The tap allows you to adjust the quantity of water that will be distributed by pressing the lever as specified in the next point.



**4** The lever located under the handle will allow you to dispense the liquid previously inserted into the tank. By pulling the lever the liquid will be distributed evenly on the front cylindrical brush.



**5** Proceed forward dispensing water using the appropriate lever. During the bending phase, release it. At the end of use, with the machine in the rest position, wait 3 seconds before turning off the suction motor.



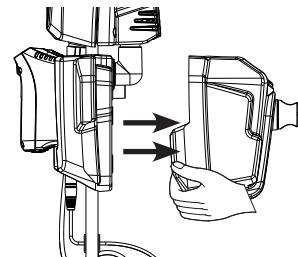
**FUNCTIONING WITHOUT SUCTION - HOW TO GET STARTED**

Before starting to use the machine in mechanical harvesting mode only, proceed with dismantling the squeegee.

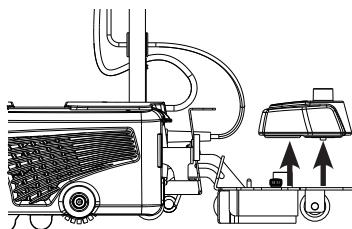


*Before starting the washing procedure with the machine, remove any solid residual such as dust lumps, stones, glass, paper etc. from the surface which has to be treated.*

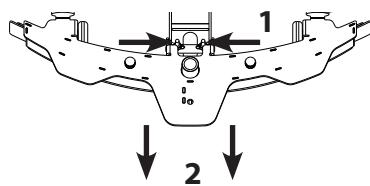
**1** Before starting the washing procedure with the machine, remove any solid residue such as dust lumps, stones, glass, paper etc. from the surface which has to be treated.



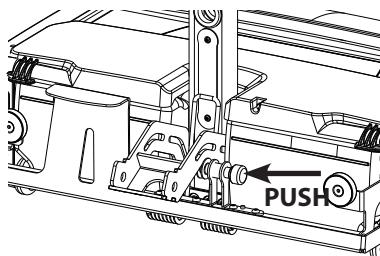
**2** Detach the hose from the squeegee and remove the drain pan from its seat. Unhooking and hooking occur magnetically.



**3** Detach the hose from the squeegee and remove the drain pan from its seat. Unhooking and hooking occur magnetically.



**4** Lift the squeegee support and lock it using the appropriate spring pin so that the central attachment remains raised from the ground. To release it, slightly lift the central attachment. The pin will automatically return to its rest position and the central attachment will rest on the ground.





*The suction collection tray has a capacity of 1 litre. Once the maximum level has been reached, the float inside will block the suction flow. Once this condition is reached, a change in the noise of the suction motor will be heard. At this point, return the machine to the rest position, turn off the suction and empty the tank.*

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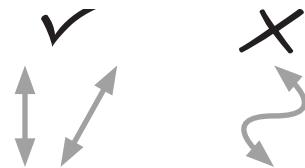
## FUNCTIONING WITHOUT SUCTION

Check that you have correctly followed the operations indicated previously before starting to work.



*Before starting the washing procedure with the machine, remove any solid residual such as dust lumps, stones, glass, paper etc. from the surface which has to be treated.*

**1** After starting the engine, with linear movements, move the appliance back and forth. The lever located under the handle will allow you to dispense the liquid previously inserted into the tank.

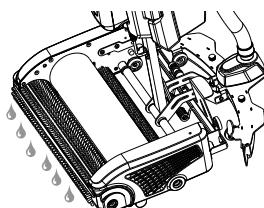


*The motor of this appliance is equipped with a safety device that switches it off in the event of overvoltage. If this situation occurs, it is necessary to return the handle to the initial position, remove the battery and reposition it, and then repeat the operation in point 1. If the engine does not work again, contact our assistance service.*



*Do not make circular movements with the appliance to prevent it from collecting the dispensed liquid.*

**2** By pulling the lever the liquid will be distributed evenly on the front cylindrical brush.

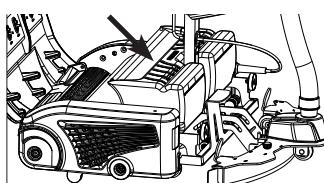


*In the ongoing stage just pull the lever halfway; in the returning stage, release the lever, thus allowing the liquid recovery.*



*In the returning stage, the machine shall pass through the same hallway of the ongoing stage, thus allowing a complete recovery of the dispensed liquid.*

**3** The recovery of the dispensed liquid occurs automatically by means of mechanical collection. The liquid will flow into the waste situated in the lower part of the machine.





*It is important to empty the recovery tray when the collected liquid reaches the maximum level mark printed on the back of the tray, avoiding accidental spillage.*

## TRANSPORT

To transport the machine safely, follow these steps:



*Check that the tank is placed in a vertical position before moving the machine.*

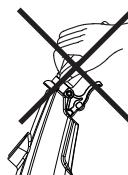


*If the liquid in the waste has reached the highest level, it is necessary to empty it before carrying the machine.*

<p><b>1</b> The machine has two rubber wheels situated in the lower part. By pulling the tank towards you, without pressing the kick - start pedal, the front part of the machine will be lifted up, guaranteeing an easy transportation.</p>	
<p><b>2</b> It is possible to lift the entire machine up, in order to move it to an upper floor of the house, by using the designated slit situated on the lower part of the tank.</p>	



*Do not lift the appliance from the upper tank knob.*



*For transportation with vehicles, ensure the machine so that it cannot in any way move.*



*For transport in vehicles, remove the battery from the device, insert it into the box supplied at the time of purchase and secure it so that it cannot move in any way.*

## AFTER CLEANING

After cleaning, follow these steps:

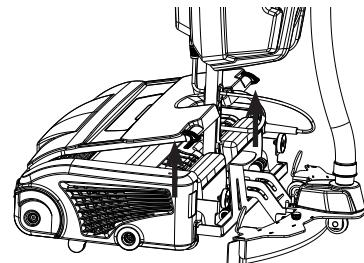


*Before carrying out any type of operation, remove the battery from the appliance and place it on a stable and safe surface.*

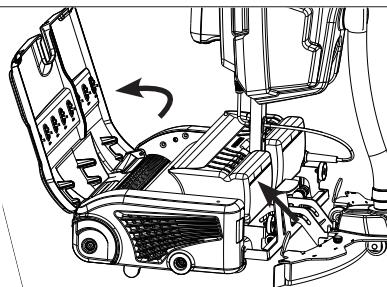


*Wear protective gloves when carrying out these operations, in order to avoid direct contact with detergent residues or metal edges.*

**1** Open the upper cover of the machine by pushing the two lateral hooks up.

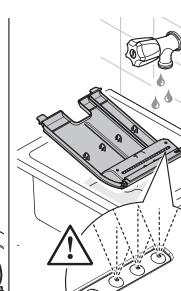
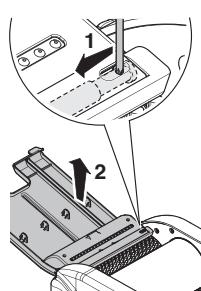


**2** Remove and empty the dirty water waste. Wash it with running water and, if necessary, use a spatula to remove any residual from the bottom.

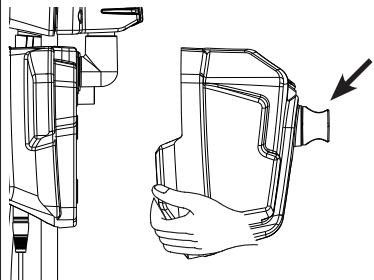


*The stainless-steel sheet welded to the waste is not removable. Do not try to remove it.*

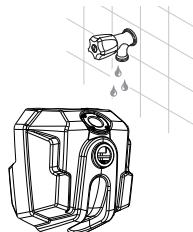
**3** Unhook the upper cover and wash it gently with running water. Check that the drip tray and the water tube are not clogged.



**4** Unhook the upper collection tray and empty its contents by removing the cap / tube holder.



**5** Rinse the tray indicated in point 4 with running water. Clean it carefully even inside so as to keep the float flowing efficiently.



*Do not rinse the upper collection tray and any other component with corrosive or pure acidic products.*

**5** Unhook the drain tray as indicated on page 24 at point 2. Rinse it under running water, taking care to remove all solid residues if present inside.



## MAINTENANCE

A regular maintenance keeps the machine safe and always ready to use. Carry out the following operations:

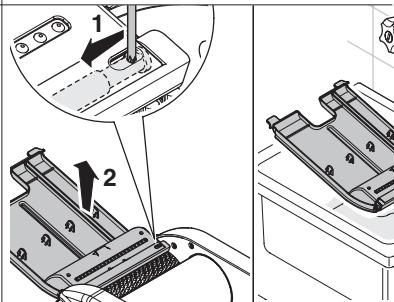


*Wear protective gloves when carrying out these operations, in order to avoid direct contact with metal edges or sharp plastic parts.*

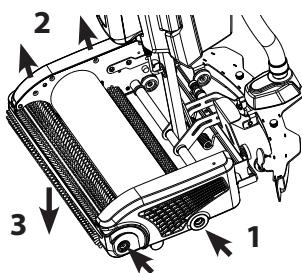


*Before proceeding with any maintenance operation, remove the battery following the procedure previously indicated.*

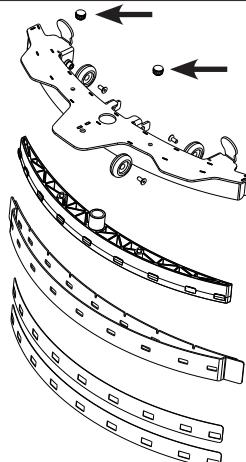
**1** Unhook the upper cover of the machine and wash it thoroughly with running water.



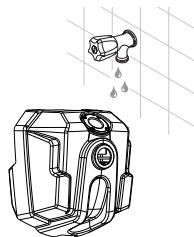
**2** Remove the brushes by pressing the button placed on the left side of the machine. Use a damp cloth to clean the internal sides of the machine while checking that seals are not clogged.



**3** Unhook the squeegee as explained on page 24. Unscrew the two upper screws and extract the internal part of the squeegee. Remove the two metal plates and the two rubber lips and rinse them under running water.



**4** Unhook the magnetic recovery tray for suction and fill it with water from the upper hole. It is possible to add a descaling product and then rinse.



*Do not use pressure washers or steam machines in any way to clean the appliance and its components.*



*Do not use running water to clean the appliance.*

## TROUBLESHOOTING

The following are examples of some problems that may arise.

*If after completing the verifications listed below, you do not achieve positive outcomes, please contact our service support immediately.*

### **Isn't the appliance working?**

Check that the battery is inserted correctly into the appropriate slot.

### **The motor turns on but the brushes don't turn?**

After having disconnected the battery, check that the central conveyor roller is able to rotate by trying to move it by hand

### **Is the clean water tank leaking water?**

Check that the water cable valve is completely screwed into the tank.

Check that the drive cable anchored to the liquid distribution lever is not too tight.

Check that the tank is intact and has no holes and/or cracks.

### **Does the machine not distribute well the wash water?**

Check that the drip tray under the lid is not blocked.

Check that the transparent tube is not blocked or crushed.

Check that the washing water flows smoothly when you operate the lever.

### **Does the appliance not collect water?**

Check that the recovery tray is inserted correctly, that the lid is completely closed and attached to the body of the appliance.

Check that the brushes are not too worn.

### **Is the appliance not vacuuming properly?**

Check that the suction tray is completely inserted and secured in its housing.

Check that the suction hose is inserted correctly into the suction tray and the drain tray.

Check that the drain tray is positioned correctly in its position.

Check for blockages in the suction tube, drain pan and rear of the squeegee.

Check that the squeegee is clean.

Check the state of wear of the squeegee tires.

Check that there are no obstructions between the rubber blades of the squeegee.

**Does the appliance not work when the handle is lowered?**

The motor of this appliance is equipped with a safety device which switches it off in case of overload. If this situation occurs it is necessary to return the handle to its initial position, remove the battery and reposition it, and then repeat the operation. If the engine does not work again, contact our assistance service.

**DISPOSAL**

The possibility of reusing some electrical parts of the device is subject to the total responsibility of the user.

The symbol indicated in Legislative Decree no. 49 of 14 March 2014 which transposes Directive 2012/19/EU has been shown on the label, which indicates the need to dispose of the product in separated waste, specifically in type waste electrical and electronic. Refer to the waste collection center located in your area. Specific symbol:



THE MANUFACTURER IS NOT RESPONSIBLE IN ANY WAY FOR DAMAGES CAUSED BY THE DEVICE IF NOT USED IN THE FULL VERSION AND FOR THE USES AND METHODS OF USE SPECIFIED IN THIS MANUAL. THE MANUFACTURER IS IN NO WAY RESPONSIBLE FOR ANY DAMAGE TO PERSONS OR PROPERTY RESULTING FROM THE RECOVERY OF PARTS OF THE DEVICE USED AFTER ITS DISPOSAL.

## WARRANTY CONDITIONS

1. All products sold by Floorwash Srl are covered by the seller's two-year legal guarantee (from the date on the purchase document) provided for by the Consumer Code (Legislative Decree no. 206 of 6 September 2005). Only consumers, i.e. natural persons who have purchased a product for use not related to a commercial, entrepreneurial or professional activity, can benefit from the legal guarantee. Therefore, invoices bearing the VAT number of a company or professional do not entitle you to the rights referred to in the legal guarantee but only to the manufacturer's conventional guarantee (12 months).
2. Consumers can request the application of the remedies of the legal guarantee provided that they have proof of purchase (e.g. tax receipt/receipt) of the product which is always integrated by Floorwash Srl inside the shipping package. It is therefore important to always keep the receipt relating to the purchase of the product.
3. Pursuant to article 129 of the Consumer Code, a product presents a lack of conformity if it is not suitable for the use for which products of the same type are usually used, if it does not conform to the seller's description in terms of quality or performance, or if it does not have the usual qualities and performances of a good of the same type, which the consumer can reasonably expect taking into account the nature of the product.
4. In the event that a consumer discovers that a product purchased on our site has a lack of conformity, he can contact our assistance service at the number indicated below: 0303372724. Our customer service will assist the consumer to verify that the conditions provided for by the Code of Consumption are met.
5. In the event that a consumer discovers that a product purchased on our site has a lack of conformity, he can contact our assistance service at the number indicated below: 0303372724. Our customer service will assist the consumer to verify that the conditions provided for by the Code of Consumption are met.
6. In the event that the diagnosis ascertains that the conditions established by the Consumer Code are not satisfied (for example if the defect is a consequence of incorrect use of the product by the consumer), our assistance service will contact the consumer to inform him of the nature of the defect and the estimated repair costs. These costs will be borne entirely by the consumer. Furthermore, in some cases, the consumer may be required to pay the costs for the diagnosis performed. These costs will be communicated to the consumer in advance, when the product is delivered for diagnosis.
7. In cases where the legal guarantee does not apply, our assistance service will ask the consumer to approve the repair cost estimate before the work is started.
8. Consumers who have purchased Floorwash brand products from Authorized Floorwash Retailers in Italy can request the application of the legal guarantee only from the direct seller of the product in question (if the conditions set out in the Consumer Code are met).
9. The warranty does not include parts subject to wear.
10. The warranty does not include any damage, failures and malfunctions due to:
  - transport (scratches, dents and similar);
  - insufficiency or inadequacy of the electrical system, power supply, or alterations resulting from environmental, climatic or other conditions;
  - carelessness, negligence, tampering or repairs carried out by unauthorized personnel;
  - incorrect installation of the product;
  - use of non-original accessories and spare parts;
  - improper and incorrect use of the product that differs from and contrasts with the instructions for use given in the instruction booklet.
11. The guarantee, unless explicitly specified, does not cover shipping costs.

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**Floorwash® S.r.l.**

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