

Sure Immersion®312

Bean-To-Cup, Single Serve, Air Infusion Brewer



PROGRAMMING MANUAL

To ensure you have the latest versions of manuals, please visit the Bunn-O-Matic website, at www.bunn.com. This is the quickest way to obtain the latest catalog and manual updates. For Technical Service, contact Bunn-O-Matic Corporation at 1-800-286-6070.

Bunn-O-Matic Corporation

Post Office Box 3227, Springfield, Illinois 62708-3227 Phone (217) 529-6601 | Fax (217) 529-6644

BUNN-O-MATIC COMMERCIAL PRODUCT WARRANTY

Bunn-O-Matic Corporation ("BUNN") warrants the BUNN Sure Immersion system, further described below for a warranty period of 1 year parts and labor.

These warranty periods run from the date of installation. BUNN warrants that the equipment manufactured by it will be commercially free of defects in material and workmanship existing at the time of manufacture and appearing within the applicable warranty period. This warranty does not apply to any equipment, component or part that was not manufactured by BUNN or that, in BUNN's judgment, has been affected by misuse, neglect, alteration, improper installation or operation, improper maintenance or repair, damage or casualty. This warranty is conditioned on the Buyer 1) giving BUNN prompt notice of any claim to be made under this warranty by telephone at (217) 529-6601 or by writing to Post Office Box 3227, Springfield, Illinois 62708-3227; 2) if requested by BUNN, shipping the defective equipment prepaid to an authorized BUNN service location; and 3) receiving prior authorization from BUNN that the defective equipment is under warranty. Additionally the following is excluded from the warranty period.

Warranty Exclusions:

Parts such as, but not limited to, hoppers and lids, drip trays, and plastic parts damaged due to improper handling or cleaning agents.

Replacement of wear items such as, but not limited to, O-rings, gaskets, tubes, brew box seal, hoses, and valve seats.

Repairs made necessary due to poor water quality, such as dispense valves, coils, water inlet valves, scaling in hot water boilers.

Improper voltage, (See equipment operations manual for voltage specifications)

Touch screen due to improper use or damage.

Failure to perform cleaning procedures constitutes improper maintenance.

Failure to have required preventive maintenance performed by a BUNN technician or an authorized BUNN service agent.

Parts replaced under the terms of this warranty carry the remainder of the machine's parts warranty term, or 60 days, whichever is greater.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF EITHER MERCHANT-ABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The agents, dealers or employees of BUNN are not authorized to make modifications to this warranty or to make additional warranties that are binding on BUNN. Accordingly, statements by such individuals, whether oral or written, do not constitute warranties and should not be relied upon.

If BUNN determines in its sole discretion that the equipment does not conform to the warranty, BUNN, at its exclusive option while the equipment is under warranty, shall either 1) provide at no charge replacement parts and/or labor (during the applicable parts and labor warranty periods specified above) to repair the defective components, provided that this repair is done by a BUNN Authorized Service Representative; or 2) shall replace the equipment or refund the purchase price for the equipment.

THE BUYER'S REMEDY AGAINST BUNN FOR THE BREACH OF ANY OBLIGATION ARISING OUT OF THE SALE OF THIS EQUIPMENT, WHETHER DERIVED FROM WARRANTY OR OTHERWISE, SHALL BE LIMITED, AT BUNN'S SOLE OPTION AS SPECIFIED HEREIN, TO REPAIR, REPLACEMENT OR REFUND.

In no event shall BUNN be liable for any other damage or loss, including, but not limited to, lost profits, lost sales, loss of use of equipment, claims of Buyer's customers, cost of capital, cost of down time, cost of substitute equipment, facilities or services, or any other special, incidental or consequential damages.

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avoid possible injury.

For additional information, refer to Installation and Operating Guide.

PRODUCT AND RECIPE SETUP

Product Setup - COFFEE PRODUCT

Before going further, please fill the BEAN HOPPERS with coffee – if they are not already.

Here are the steps to fill the hoppers:

- 1. Use the key on the left side to unlock the top lid. Then open one of the smaller individual lids attached to each of the 3 hoppers.
- 2. Fill the hoppers you want to use with whole coffee beans.



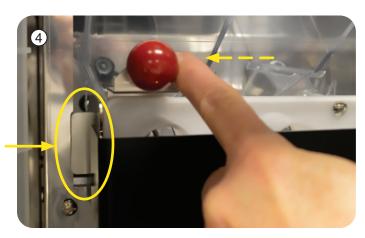


3. After filling the hoppers, close the 3 small lids, then the large lid, and finally lock the large lid by pressing the plunger.

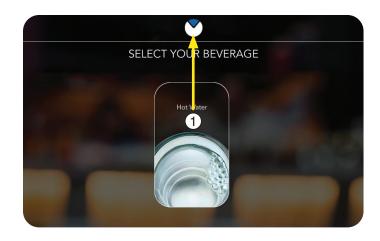


4. If you took the hopper set off the machine to fill it, make sure when replacing the hoppers that the lock mechanism (Red Ball) is pushed to the left as shown.

NOTE: Doing this will slide a metal tang into a slot (shown below in yellow oval). This prevents the hopper from being removed while allowing the beans to flow from the hoppers when the bean augers are engaged.



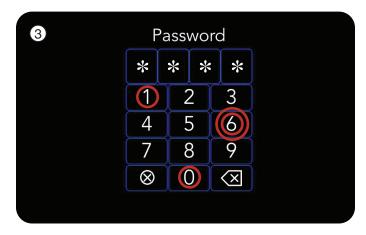
 Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.



2. Select the ADVANCED icon.



3. Next, enter the pass code 6601.



How to setup a **Coffee Product** (continued).

1. Touch the RECIPES icon.



continued >

Setup Coffee Product (continued).

- 2. Next, press the PRODUCTS tab.
- Create a new one.
- 4 Or, choose a product to edit.

We will use the "Light Roast" coffee as an example.

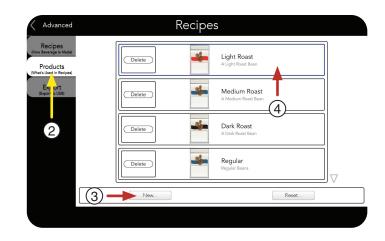
5. Next, choose the **Product Name Line 1** field.

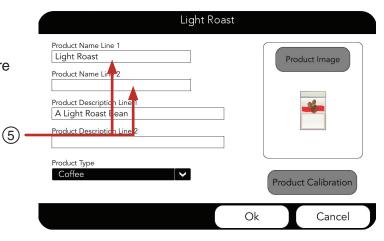
NOTE: There is a second field if you need more space to name your product.

- 6. In the **Input Screen**, type the name of your coffee, for example "Regular".
- 7. Press **Return**.

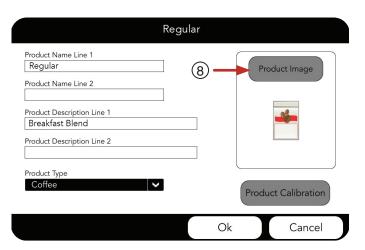
NOTE: The **Product Name Line 1** and **Product Description Line 1** have been updated for this example.

8. Now, choose a **Product Image**, or use the existing badge.









9. Next, scroll **side-to-side** to see the images available.

Then, press on the **Product Image** you've selected.

10. If a new image is chosen, press **OK**.

Grinder Calibration

1. Select the **Product Calibration** button.

2. Choose the **hopper** from the **drop down menu**. *The default is the left hopper*.

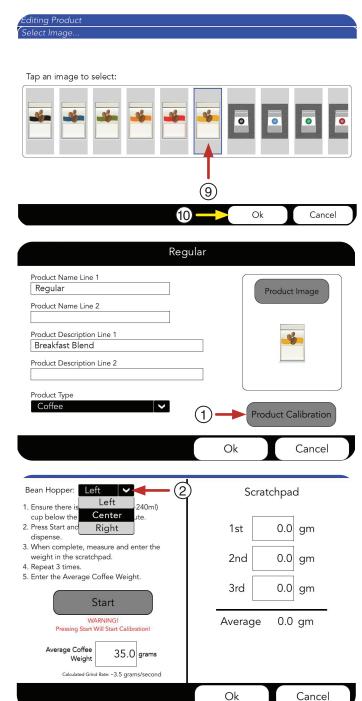
NOTE: Choosing the hopper during calibration is simply telling the machine which hopper auger to turn on.

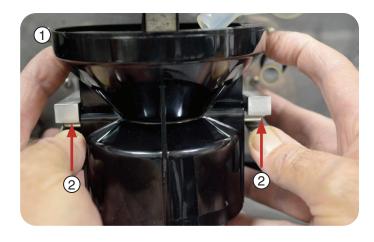
IMPORTANT: The roast calibration stays with the product. So, if this step is completed and saved, the recipe "Regular", for example, will move to the grinder selected without needing to recalibrate.

It's time to Calibrate the coffee.

- 1. The next step is to open the machine door.
- 2. After opening the machine door, remove the funnel.

REMOVING FUNNEL: While pressing down on both flat springs under the funnel arms, pull the funnel down and forward to release it from the funnel arms.

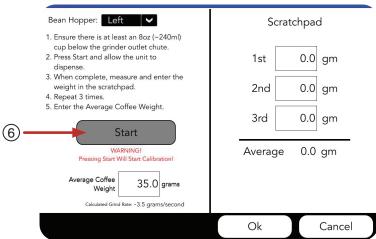




Calibrate the Coffee (continued).

- 3. Place funnel to the side.
- 4. Place an empty cup under the coffee chute
- 5. Close door and go back to **Calibration** screen.
- 6. Next, press the **Start** button to **Prime** the auger.





A new screen will appear showing a **20 second count down timer**.



7. Open the door, empty the cup.



It's time to start Calibrating.

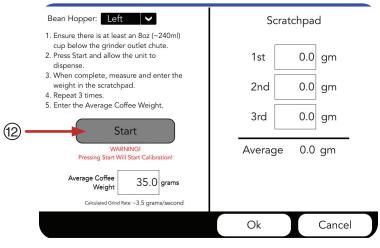
- 8. Select grams on the digital weigh scale.
- 9. "**Tare**" receiving container or cup on digital weigh scale.
- 10. Then place the cup under the coffee chute again.
- 11. Close the door.

12. Next, press the **Start** button again. The 20 second count down screen will appear.

The **Calibration** screen will appear again when finished.









Calibrate the Coffee (continued).

- 13. Next, take the cup out and weigh it.
- 14. Then, press the **1st Field** to log the weight of the coffee in the cup.

After pressing the **1st Field** to log the weight of the coffee in the cup, the **Input Screen** will appear.

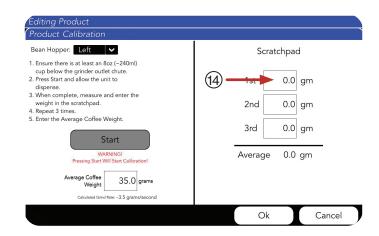
- 15. Type the weight of the cup.
- 16. Press Enter.

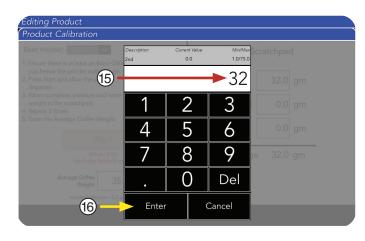
Empty the cup, then repeat steps 8 - 16 two more times to fill in all 3 weight fields.

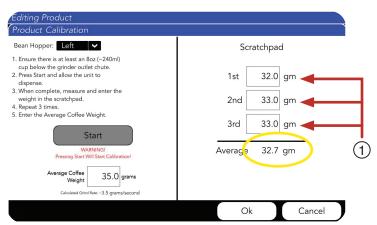
 Next, note the Average Weight of the three tests.

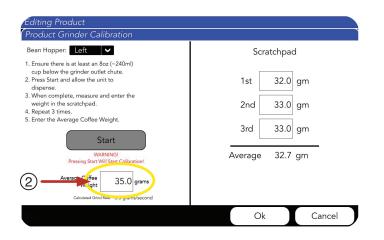
For this example it's 32.7 grams.

2. Press on the Average Coffee Weight field.









The **Input Screen** will appear.

- 3. Type the Average Coffee Weight.
- 4. Press Enter.





erage Coffee Weight 32.7

4

Enter

2

5

8

0

(3)

(4)

→32.7

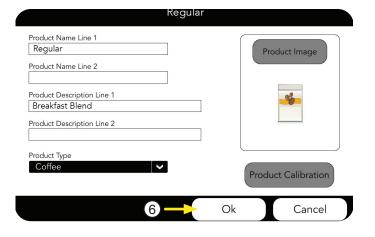
6

9

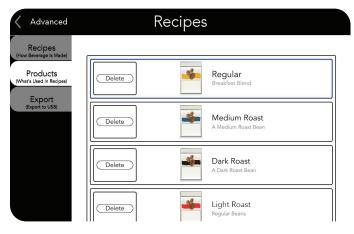
Del

Cancel

6. Press **OK** to complete this **Product** creation.



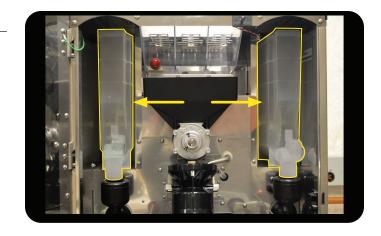
The **Product** menu is updated.



Product Setup - POWDER PRODUCT

Before going further, please fill the HOPPERS with powder – if they are not already.

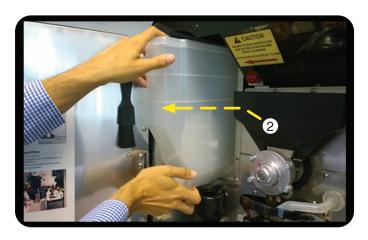
Here are the steps to fill the hoppers.



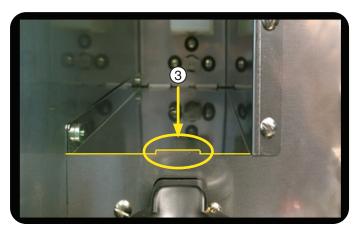
 First, pull the lever down on the spout at the base of the hopper you are removing. This will close the opening in case any powder is still in the hopper.



2. Next, **pull** the hopper up slightly, then straight out. The initial upward motion is to get over the small flange at the bottom of the hopper shelf that holds it in place.



3. After filling the hopper, note the small **flange** on the bottom of the hopper shelf.



4. When replacing the hopper, push it straight back until it sits behind the **flange** noted in step 3.



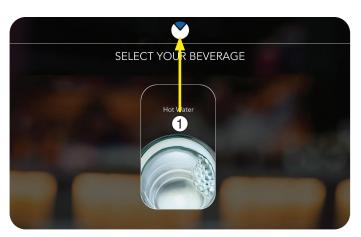
Hopper is ready when:

- 1. The hopper is filled and firmly seated on the shelf.
- 2. The elbow nozzle is flush against the front of the hopper.
- 3. The nozzle lever clicks when pushed **UP** to the **OPEN** position.

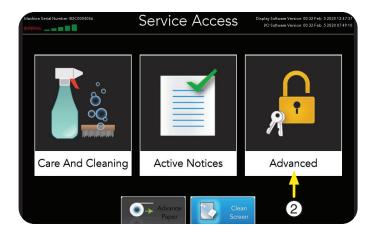


How to setup a **Powder Product**.

 Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.

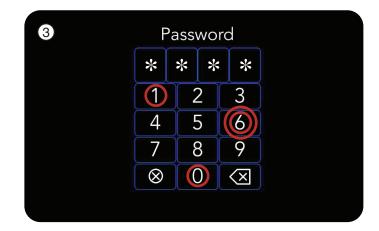


2. Select the ADVANCED icon.

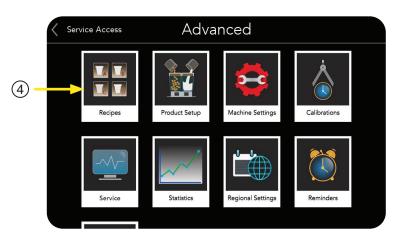


Setup a Powder Product (continued).

3. Next, enter the pass code 6601.

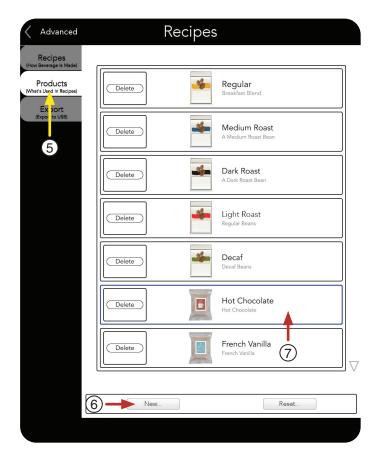


4. Touch the RECIPES icon.



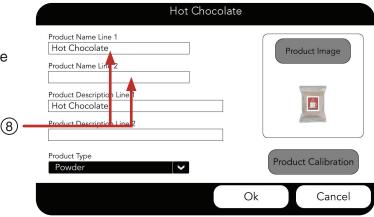
- 5. Press the **PRODUCTS** tab.
- 6. Create a new one.
- 7. Or, choose a product to edit.

We will use "Hot Chocolate" as an example.

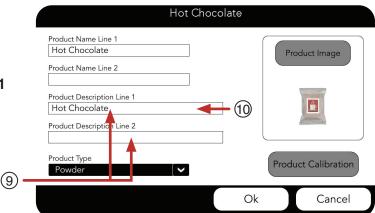


8. There is a Product Name Line 1 field.

NOTE: There is a second field if you need more space to name your product.



- A second set of fields called the Product Description Line 1 and 2 are also available.
- 10. For this example, **Product Description Line 1** is being changed by selecting this field.

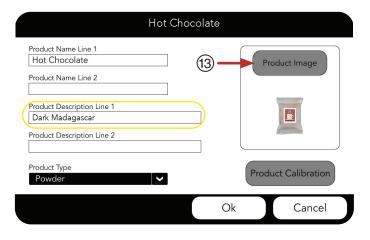


- 11. In the **Input Screen**, type the name of your product, for example "Dark Madagascar".
- 12. Press Return.



NOTE: The **Product Decription Line 1** has been updated for this example.

13. You can choose a new **Product Image**, or use the existing badge.



Setup a Powder Product (continued).

11. To choose a new product image, scroll **side-to-side** to see the images available.

Then, press on the **Product Image** you've selected.

12. If a new image is chosen, press **OK**.

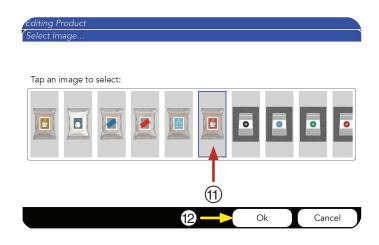
The **Product** menu is updated.

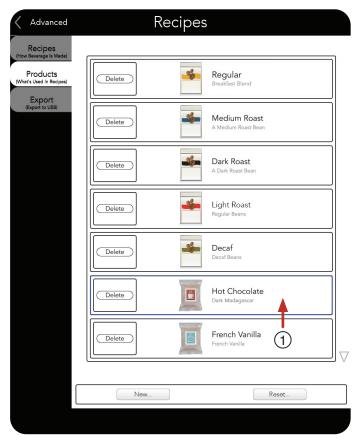
Powder Calibration

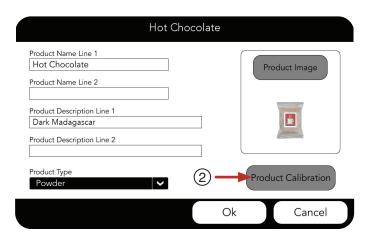
1. Choose a powder based **Product** to edit.

We will use "Hot Chocolate" as an example.

2. Select the **Product Calibration** button.





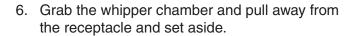


3. Choose the **Powder Hopper Location** from the **drop down menu**. *The default is the left hopper*.

NOTE: Choosing the left, center or right hopper during calibration is simply telling the machine which auger station to turn on to perform the throw test.

IMPORTANT: The powder calibration stays with the recipe flavor. So, if this step is completed and saved, the recipe "Hot Chocolate" will work in either left or right powder hopper station.

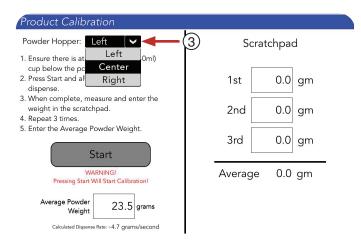
- 4. Open machine door.
- Unlock the whipper chamber from the receptacle by rotating the lower receptacle lever counter-clockwise to the UNLOCK position.



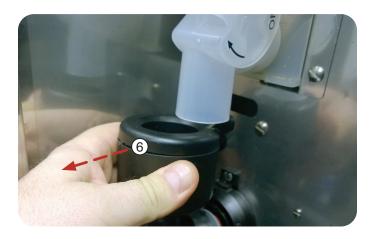
Note: Silicone tube will still be attached to the whipper chamber.

- 7. Ensure the nozzle lever **clicks** when pushed **UP**
- 8. Position container or cup under powder hopper dispense elbow to catch powder dispense.

to the **OPEN** position.









Powder Calibration (continued).

9. Next, press the **Start** button to **Prime** the auger.

The 5 second count down screen will appear.

10. Discard the first powder throw weight test.

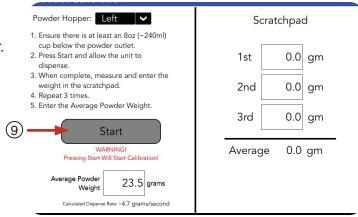
The **Calibration** screen will appear again when finished.

"Taring" the container or cup.

- 11. Select grams on the digital weigh scale.
- 12. "**Tare**" receiving container or cup on digital weigh scale.

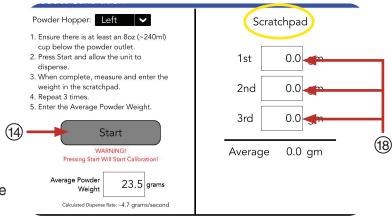
 Position **Tared** container or cup under powder hopper dispense elbow to catch powder dispense.

- 14. Press the **Start** button to perform the **1st** powder throw test.
- 15. After a 5 second throw test, weigh and record the gram throw weight on paper.
- 16. Empty cup.
- 17. Repeat steps 11 thru 13 to perform powder throw tests a **2nd** and **3rd** time.
- 18. Press a **Scratchpad** "field" 1, 2, or 3 to enter the **Input Field** screen.









- The Input Field screen will come up according to which field is selected. Type in the throw weight (grams).
- 20. Press Enter to record the weight in the field.

Repeat for the other remaining Fields.

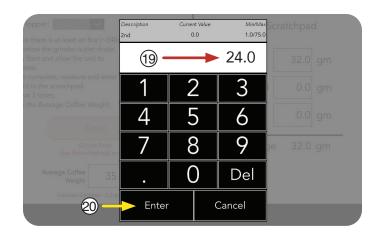
21. After all **Scratchpad** fields (1, 2 and 3) are recorded with a throw weight, the machine will automatically average the weights.

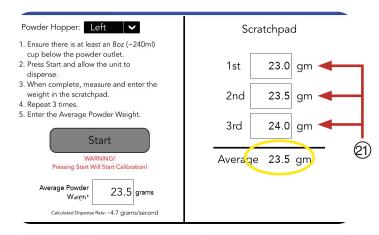
Next, note the **Average** throw weight of the 3 field tests.

For this example it's 23.5 grams.

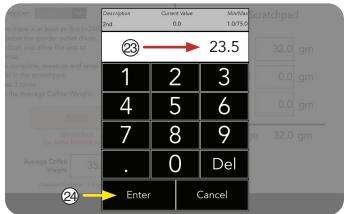
22. Now, press on the **Average Powder Weight** field to enter the **input field** screen.

- 23. Enter the **Average Powder Weight** into the input field screen and
- 24. Press Enter.



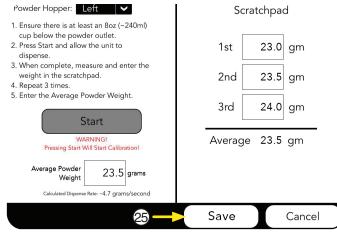






Powder Calibration (continued).

25. Press **SAVE** to complete **Powder Product Calibration**.



- 26. You can choose to edit or create New Products.
- 27. Or, move on to create or edit a Recipe.

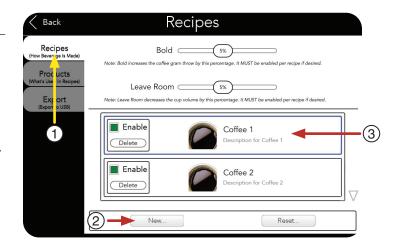


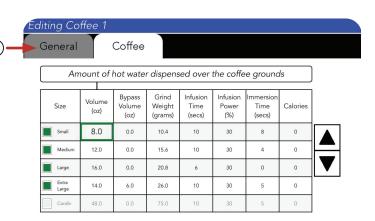
Recipe Setup

- Press the RECIPE tab.
- 2. Choose the New button.
- Or, edit an existing Recipe.
 For this example, we will select Coffee 1 to edit.

NOTE: Definitions for the sliders at the top of this screen. **Bold**: increases the coffee throw weight by the percentage shown. **Leave Room**: decreases the cup volume by this percentage. It MUST be enabled per recipe if desired.

Now choose the GENERAL tab to edit the recipe for Coffee 1.





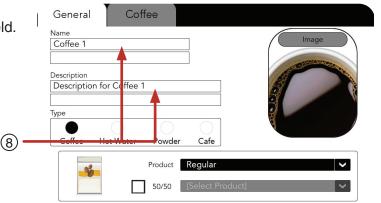
- 5. Choose **Coffee** in the **Type** selection area.
- 6. Use the **drop down** menu to select the preferred coffee.
- 7. We will use the product called "Regular" for this example.



 Edit the Recipe Name Line 1 and Recipe Description Line 1 by pressing on the text field.

NOTE: There are two extra fields for each description if more space is needed.

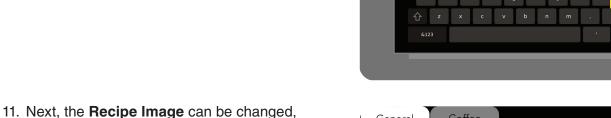
If both descriptions are used, they will appear to the customer in this order.



Recipe Name Line 1:

An Input Screen will appear.

- 9. Type the description.
- 10. Press the **Return** key to complete.



 Next, the **Recipe Image** can be changed, if preferred.



Regular

Recipe Setup (continued).

- 12. By swiping side-to-side, you can see the image library.
- 13. Select the image, and press OK.

NOTE: Customized images will appear here after they have been imported. See index for "Adding to Your Brand" section for more information on customizing images.

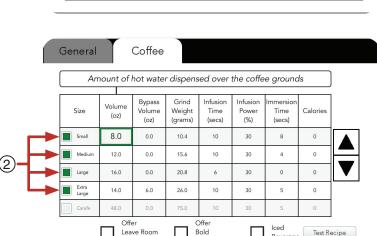
Editing Coffee Recipes By Size

You can make changes to Recipes for the sizes enabled.

1. Press the **COFFEE** tab to start.

2. **Enable** coffee sizes you want to use.

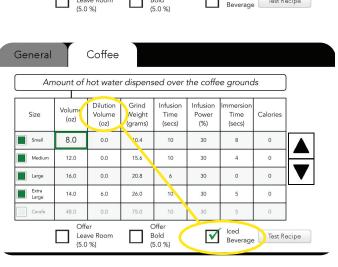
Example: Each size with a green box is enabled.

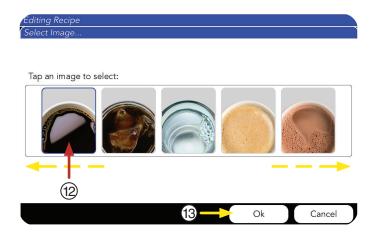


An Iced Beverage can be enabled from this screen also.

Press the square labeled Iced Beverage.

This will program the ambient dilution valve in place of the hot water bypass valve.





Coffee

General

Regular

Description

Coffee

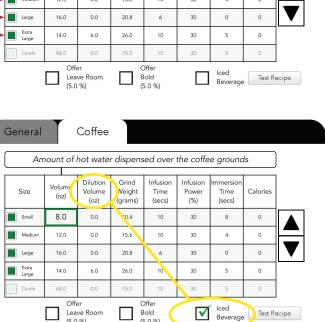
Hot Water

Powder

50/50

Product Regular

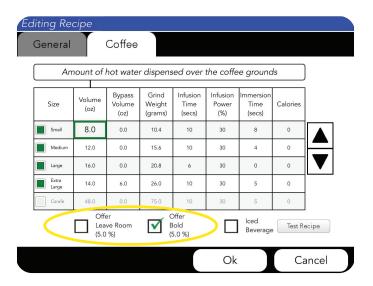
Breakfast Blend



The option to make a **Bold** Beverage or to **Leave Room** can be enabled from this screen.

Press the square for either (as shown).

- **Leaving Room** in a beverage means using 5% less total water volume, starting with the bypass.
- A Bold beverage is 5% more ground coffee above the normal grind weight.

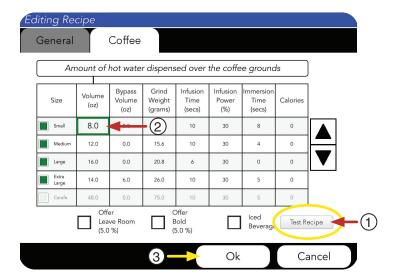


Coffee **Recipes** can be edited from this screen by clicking any of the numbers in the table cells.

- 1. After edits, the **Recipe** can be tested by selecting the **Test Recipe** button.
- 2. This will test the **Recipe** with the **highlighted** cell.

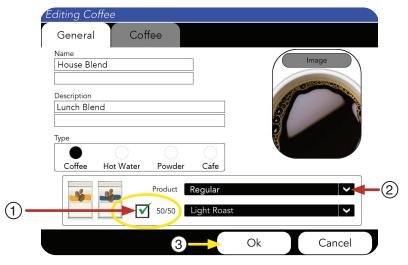
For this example the **Small** will be tested because the **Volume** is being revised as shown by the green border.

3. Press **OK** if changes are made.



NOTE: There is also an option to create a **blend in a recipe**.

- Press the 50/50 check box. The bottom drop down menu will become active.
- Now, select a **Product** from the top and bottom **drop down menus** to be blended in your **Recipe**.
- 3. Press **OK** if changes are made.



Editing Hot Water

General Ho

Hot Water

Description

Hot Water

Editing Hot Water By Size

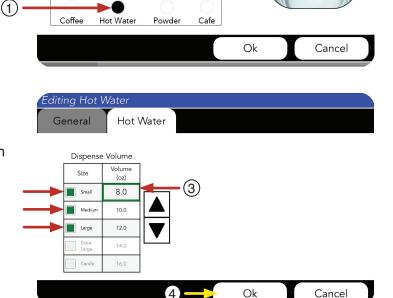
You can make changes to **Recipes** for the sizes enabled.

- 1. Choose **Hot Water** in the **Type** selection area.
- Press the Hot Water tab to start.

Example: Each size with a green box is enabled.

Hot Water **Recipes** can be edited from this screen by clicking any of the numbers in the table cells.

- 3. For this example the **Small Volume** is being revised as shown by the green border.
- 4. Press **OK** if changes are made.



2

Editing Powder Recipes By Size

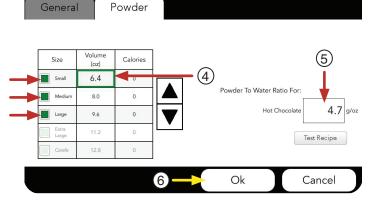
You can make changes to **Recipes** for the sizes enabled.

- Select the General tab.
- 2. Choose Powder in the Type selection area.
- 3. Press the Powder tab.



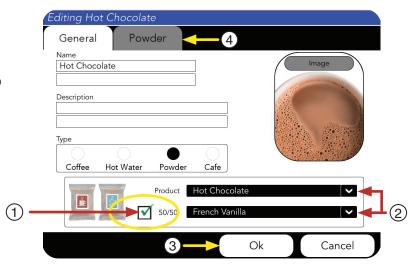
Example: Each size with a green box is enabled.

- 4. Powder **Recipes** can be edited from this screen by clicking any of the numbers in the table cells.
- Next, the **Powder to Water Ratio** can be changed if needed.
- 6. Press **OK** if changes are made.



NOTE: There is also an option to create a **50/50 blend** in a recipe by combining two powders in one recipe.

- Press the 50/50 check box. The bottom drop down menu will become active.
- Now, select a **Product** from the top and bottom **drop down menus** to be blended in your **Recipe**.
- 3. Press **OK** if changes are made.

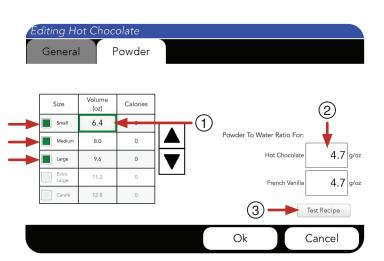


Ratio changes can be made to both powders in a **50/50 Blended Recipe**.

1. Select the **Powder** tab to continue.

If a size is **Enabled** by pressing its green box, then it can be revised.

- 2. Click any enabled number in the table cells to edit it.
- 3. Next, the **Powder to Water Ratio** can be changed for both powders.
- 4. Press **OK** if changes are made.

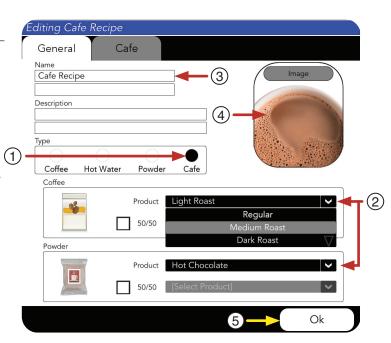


Creating & Editing Cafe Beverages

- ► Café Beverage recipes can include coffee and powders combined in one recipe.
- 1. Choose **Café** in the **Type** selection area. The Coffee and Powder product menus will appear.
- 2. Saved recipes for these two products can be selected from the **drop down menus**.

If revisions are not needed for this recipe then the new **Café Beverage** recipe can be completed.

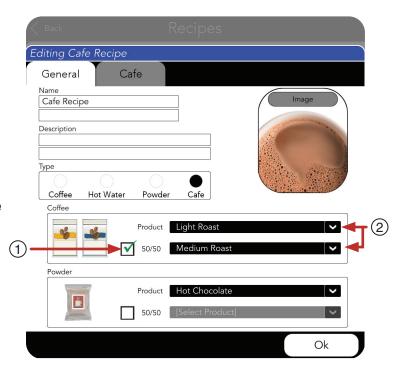
- 3. Add a **Name** and **Description**.
- 4. Add a **New Image** (if preferred).
- 5. Press OK.



Creating & Editing Cafe Beverages (continued).

- ➤ Second **Café Beverage** recipe option can include a **50/50** blend of two coffees combined with one powder.
- 1. Choose the **50/50** square.
- If the coffee you want is not shown, use the **drop down menus** to view the list of coffees available.

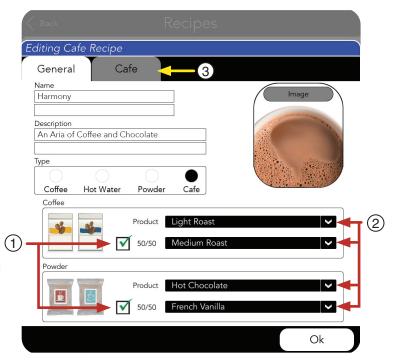
If revisions are not needed for this recipe then complete steps 3 - 5 from the original **Café Beverage** recipe steps.



- ➤ Third Café Beverage recipe option can include a 50/50 blend of two coffees combined with a 50/50 blend of two powders.
- 1. Choose the **50/50** squares for both coffee and powder.
- 2. If the coffee or powder you want is not shown, use the **drop down menus** to view the list of coffees and powders available.

If revisions are not needed for this recipe then complete steps 3 - 5 from the original **Café Beverage** recipe steps.

If revisions are needed for the individual parts of the recipe, select the Café tab.

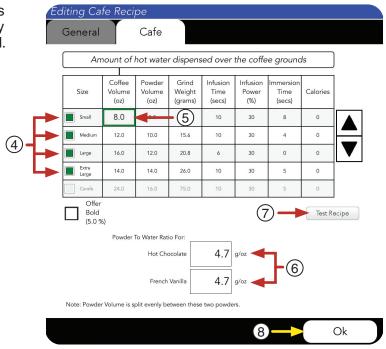


- Ratio changes can be made to all ingredients in a Blended Recipe. If a size is Enabled by pressing its green box, then it can be revised.
- 5. Click any **Enabled** number in the table cells to edit it.
- 6. Next, the **Powder to Water Ratio** can be changed for individual powders.
- 7. After edits, the **Recipe** can be tested by selecting the **Test Recipe** button.

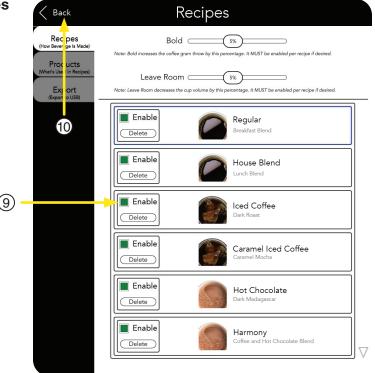
This will test the **Recipe** with the **highlighted** cell with the **green** border.

8. Press **OK** if changes are complete.

NOTE: The total volume in the cup is a combination of coffee volume and powder volume. Example: The **Medium** size shown = 12 oz of coffee combined with 10 oz of powder.



- When you have all your **Products** and **Recipes** saved, check that the products you want available to customers have been **Enabled** by selecting the green box.
- Next, press the BACK link to return to the ADVANCED menu.



Bean Hoppers Setup

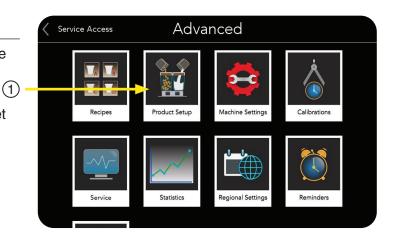
 Next, select the **Product Setup** icon to enable and setup the hoppers.

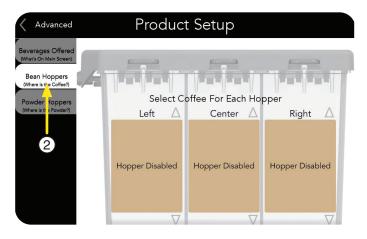
NOTE: The **Graphic User Interface** will be set up through the **Product Setup** icon.

2. Select the **BEAN HOPPERS** tab to assign which coffee goes in which hopper.

NOTE: This is the **BEAN HOPPERS** screen before setup.

- Press the **Enable** box to select which **Hopper** to use.
- After Enabling a hopper, you can use the up and down arrows to select an icon for the coffee in that hopper.
- 5. Press Save when finished.

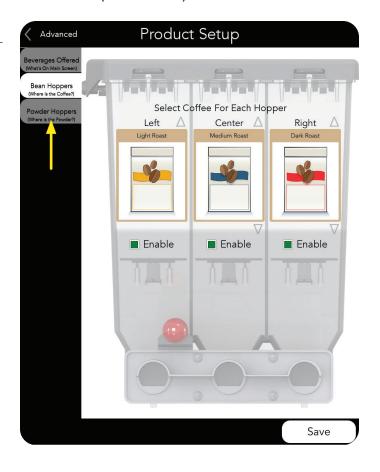




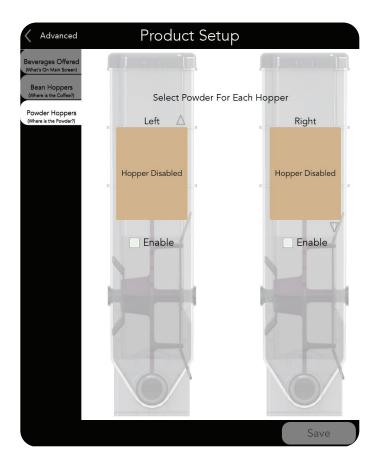


Powder Hoppers Setup

Next, select the **POWDER HOPPERS** tab to assign which powder goes in which hopper.

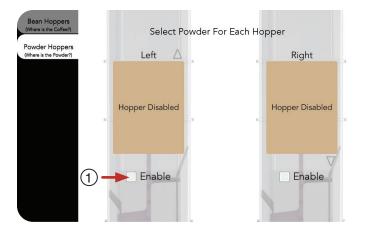


NOTE: This is the **POWDER HOPPERS** screen before setup.

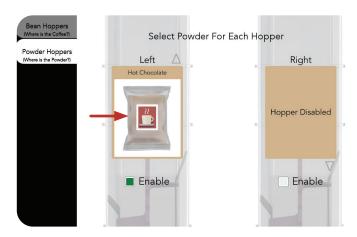


Enabling Powder Hoppers

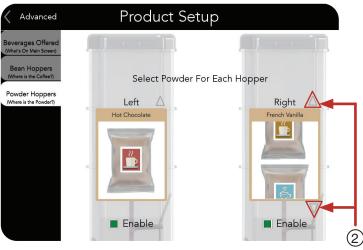
 Press the **ENABLE** box to select which hopper to use.



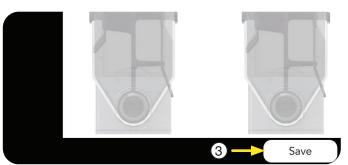
Example of Icon shown in enabled hopper.



2. After enabling a hopper, a different icon can be chosen by scrolling **UP** or **DOWN**.



3. Press Save when finished.

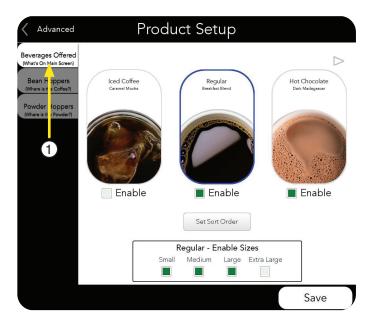


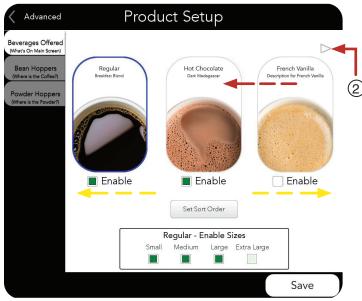
Beverages Offered Setup

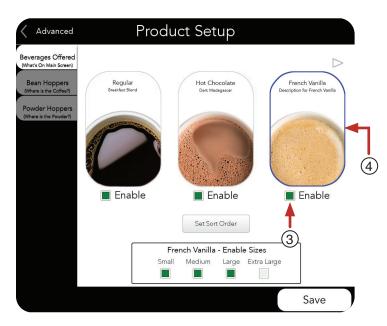
 Now that Powder Hoppers are enabled, and Coffee Recipes are created and saved, they can all be seen by pressing the BEVERAGES OFFERED tab.

 If you have more than three Recipes set up, and you don't see all on the screen, press the Arrows in the top corners to scroll, or swipe side-to-side to view all available Recipes.

- 3. Find your beverage choice and **Enable** it (if needed) by pressing the **square** below the image.
- 4. Next, **select** the beverage by pressing on the image. *Shown by the blue border.*







Beverages Offered Setup (continued).

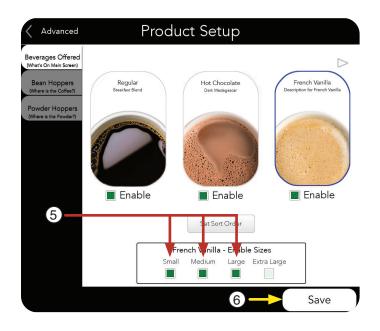
5. Also, choose the **size(s)** you want to serve from the enabled beverage.

In the example Small, Medium and Large are **Enabled**.

NOTE: Complete steps 3 to 5 for each beverage you want to make available.

6. Press Save.

You can organize the way the customer will view the coffees offered by pressing the **Set Sort Order** button.

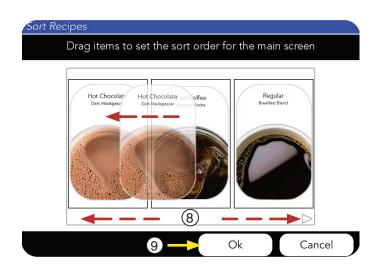




8. By swiping **side-to-side**, you can scroll through the entire set of recipes. Then, drag the icon chosen to the preferred position.

NOTE: This layout will be shown on the customer screen.

9. Press **OK** when finished.



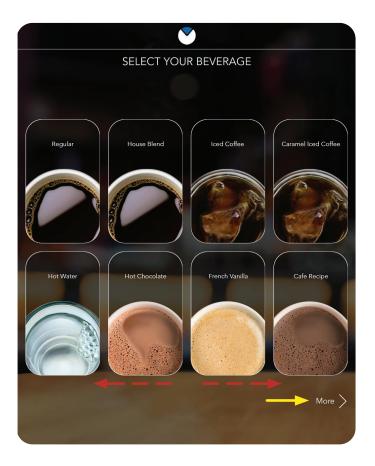
10. Select Back arrow.



After the machine updates, your front screen should show the products and variables you just created.

You are ready to serve.

NOTE: If you have more than eight Beverages set up, and you don't see all of them on the screen, either swipe **side-to-side by pressing the images**, or press the **More Arrow** on the bottom right corner to scroll through.

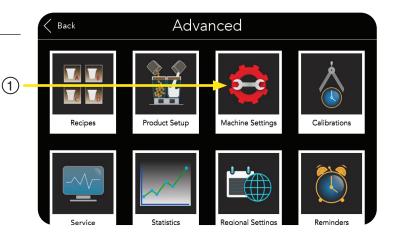


MACHINE SETTINGS

Making Changes in Machine Settings

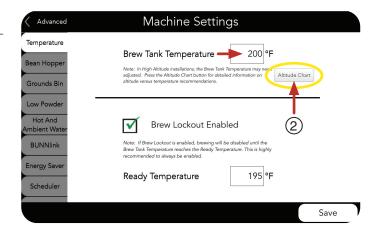
 Refer to page 5, steps 1 - 3, to access the ADVANCED menu screen.

Then choose the **MACHINE SETTINGS** icon.



Temperature

2. The brew tank temperature default is 200°F. If the temperature needs to be adjusted for high altitude, press the "Altitude Chart" button.

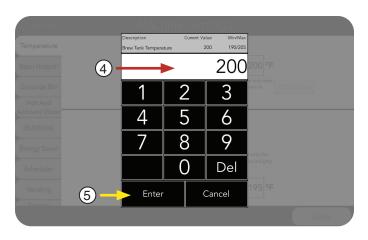


3. On the chart, find your current **Altitude**, then move to the right to find the suggested tank temperature setting.

The chart will scroll down for more altitude settings.

Press **OK** to return to the temperature screen.

- Boiling point Recommended Altitude of Water water temperature °F °F (Feet) °C $^{\circ}C$ 213.8 -1000 101.0 200 93.3 -500 212.9 100.5 200 93.3 212.0 100.0 200 93.3 500 211.1 200 99.5 93.3 1000 210.2 99.0 200 93.3 1500 209.3 98.5 200 93.3 2000 208.4 98.0 200 93.3 2500 207.4 97.4 200 93.3 206.5 3000 96.9 199 92.8 Ok
- 4. Touch the **Temperature** box to edit the temperature setting.
- 5. Press Enter to accept.



MACHINE SETTINGS (Continued)

- 6. If the tank temperature falls below the ready temperature setting, brewing will be disabled until the ready temperature is reached.
 - Press the **Ready Temperature** box to alter the ready temperature.
- Press in the check box to remove the green check mark, and disable **Brew Lockout**.
 Coffee brewing can be performed regardless of tank temperature.
- 8. If any changes are made to the **Temperature** screen, press **Save** to confirm.

Bean Hoppers

- Hoppers have sensors which will indicate when beans are low. To disable bean hopper level monitoring, press the check box of any of the hoppers to remove green check mark.
- If any changes have been made, press Save to confirm.

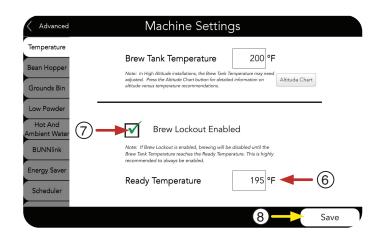
Grounds Bin

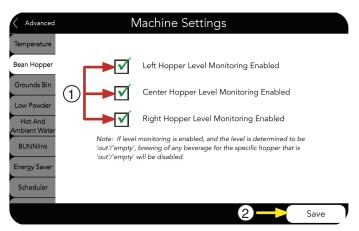
- The grounds bin level is monitored by measuring the grinder on time. When the machine has determined that enough coffee has been used, a grounds bin full message will be displayed.
- 2. If the grounds bucket is too full, sliding the button to the left will reduce the amount of grounds in the bucket before indicating full. If there is extra room in the bucket at the full signal, sliding the button to the right will allow more grounds before indicating full.
- 3. If any changes to the screen have been made, press **Save** to confirm.

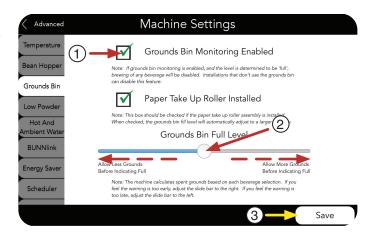
The grounds bin can be removed for "through the counter" grounds disposal. In this mode, the grounds bin detection must be disabled to allow brewing.

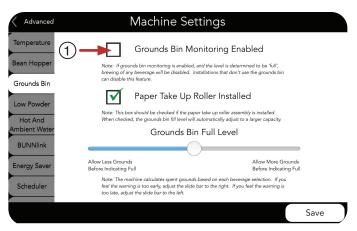
 Press the check box next to "Grounds Bin Monitoring Enabled" to remove the green check mark, and disable grounds bin monitoring.

NOTE: "Paper Take Up Roller Installed" should remain "checked" unless your machine has a *Tractor Drive*.





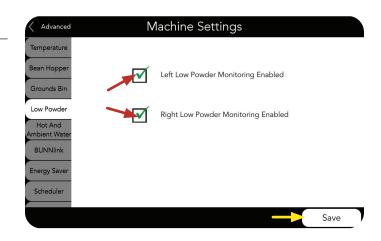




MACHINE SETTINGS (Continued)

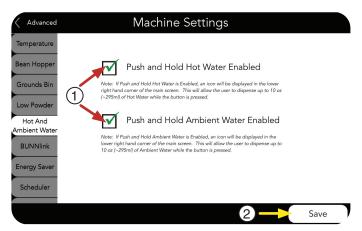
Low Powder

- Hoppers have sensors which will indicate when powder is low. To disable powder hopper level monitoring, press in the check box for either or both hoppers to remove green check mark.
- 2. If any changes have been made, press **Save** to confirm.



Hot and Ambient Water

- With the check boxes enabled for Hot and Ambient Water, icons will be displayed on the lower right of the main screen for push and hold dispensing. Either Hot or Ambient Water dispensing can be disabled by pressing the check box to remove the green check mark and disable. This will also remove the corresponding icon from the main screen.
- 2. If any changes to the screen have been made, press **Save** to confirm.
- Once enabled, the blue droplet (Ambient) and (Red H) droplet (Hot) will be displayed on the main screen.







BUNNlink®

If BUNNlink hardware has been installed in the machine, this screen will indicate that it is active, and provide other data. There is no editable information on this screen.

NOTE: BUNNlink has to be **Enabled** at **Setup** after it is installed.



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MACHINE SETTINGS (Continued)

Energy Saver

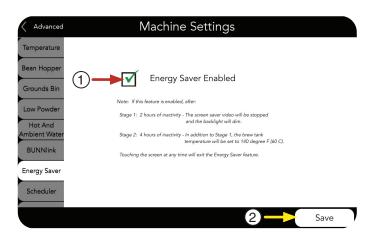
- Touching the check box will add the green arrow and enable the **Energy Saver** feature. If the check box is enabled, the machine will operate in an energy saver mode. After two hours of inactivity, the screen saver video will be stopped, and the backlight will dim. After four hours of inactivity, the brew tank temperature setting will drop to 140°F.
- Touching the main screen at any time will exit the Energy Saver feature. If any changes to the screen have been made, press Save to confirm.

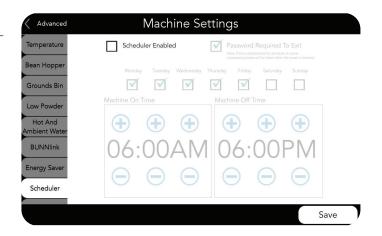
Scheduler

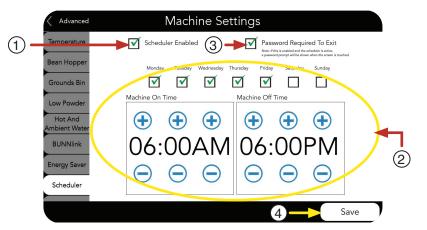
- When Scheduler is enabled, the on/off, times/days of the week can be set to allow vending (brewing/dispensing). This can be used in conjunction with Energy Saver.
- 2. Example: the machine is set to allow use between 6:00 AM through 6:00 PM on Monday through Friday.

NOTE: When not enabled, heater is turned off and machine will not dispense.

- 3. The **Password Required To Exit** checkbox means that a password (number) must be entered to disable the scheduler.
- 4. Press Save to confirm.

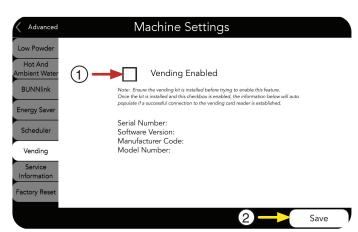






Vending

- If the cashless vending kit has been installed, press the box to enable the **Vending** mode.
 If the information shown is populated, Serial Number:, Software Version:, etc, then a successful connection to the vending card reader has been established.
- 2. If any changes to the screen have been made, press **Save** to confirm.

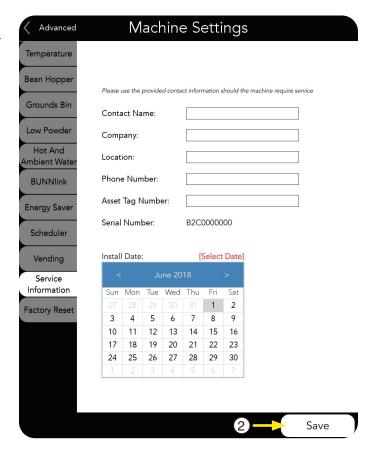


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EXPORTING DATA USING USB

Service Information

- In the event service may be required, information for contacting the appropriate service provider may be entered on this screen for ready access.
- 2. If any changes to the screen have been made, press **Save** to confirm.

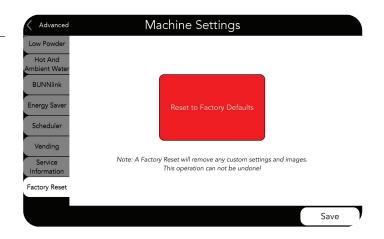


Factory Reset

Pressing the red button will cause stored values to be restored to the default setting the machine had at the last software download.

Caution! This will remove custom setting and images, and can <u>NOT</u> be undone without reloading!

A warning screen will appear for a second opportunity to confirm that the **Factory Reset** should proceed.

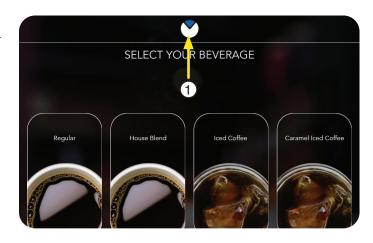




Setup of Multiple Machines

Once a machine is setup, you can export all of the **Recipes**, or all of the **Settings** and **Recipes**, to a USB flashdrive, and then copy this information to other machines. (if they are to be setup the same way).

- Press and hold the BUNN Logo Icon for three (3) seconds to access the SERVICE ACCESS screen.
- 2. At the **SERVICE ACCESS** screen, select the **Advanced** button.

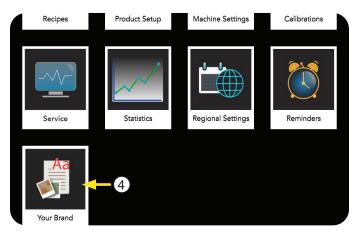




3. At the PASSWORD screen, enter 2738.



4. Next, At the **ADVANCED** service screen select the **YOUR BRAND** icon.



Setup of Multiple Machines (continued)

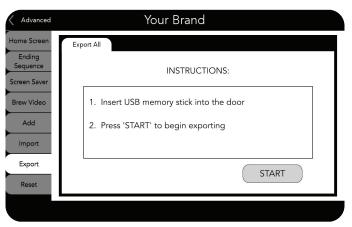
5. At the **YOUR BRAND** screen select the **EXPORT** tab.

6. Next, the user is prompted to insert the USB stick.



8. Look for the rubber cover on the back of the door, and remove it.







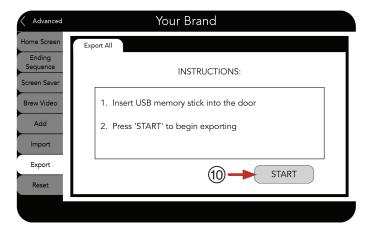


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9. Insert the USB stick into the port.



10. Now that the USB stick is inserted, press **Start**.



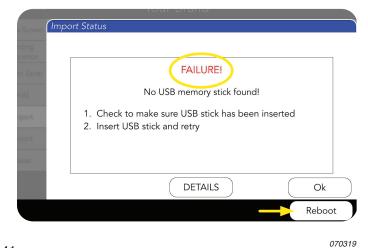
- 11. A confirmation screen will appear showing the progress of the export.
- 12. For more information about the status of the export, press the **Details** button.



NOTE: If the screen says FAILURE!, no USB memory stick found! Then press the **Reboot** button to **Power Cycle** the machine.

The USB should be recognized after machine is fully powered up.

Refer back to step 11 for confirmation and details information.



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13. When the export is completed, the **OK** button can be selected and the USB stick can be safely removed.

You are now ready to import the settings onto another machine if preferred.



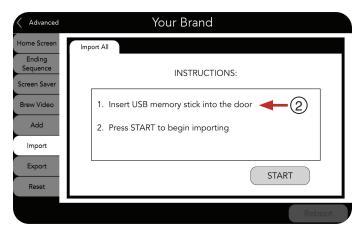
IMPORTING DATA USING USB

Copying Settings from Machine to Machine

 If you have a USB stick with a copy of all the settings and recipes from one machine, and you want to copy this information to another machine; repeat the process from page 36 in steps 1 - 4, from the section "Setup of Multiple Machines". Then, at the YOUR BRAND screen on the unit you are moving the settings to, select the IMPORT tab.



2. The user is prompted to insert the USB stick.

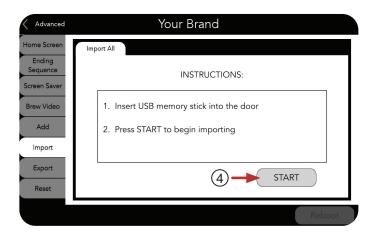


3. Insert the USB stick.

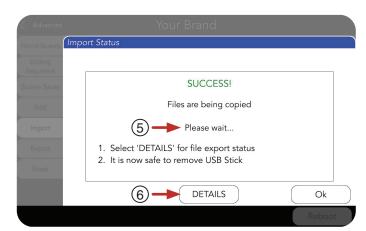
NOTE: The USB port is located on the inside of the door. Look for the rubber cover on the back of the door, and remove it.



4. Now that the USB stick is inserted, press **Start**.



- 5. A confirmation screen will appear showing the progress of the import.
- 6. For more information about the status of the import, press the **Details** button.

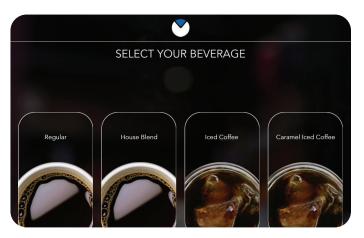


- 7. When the import is completed, the **OK** button can be selected and the USB stick can be safely removed.
- 8. Next, the **Reboot** button needs to be selected to complete the import. This will restart the machine's operating system.

NOTE: DO NOT power down during the **Reboot**.

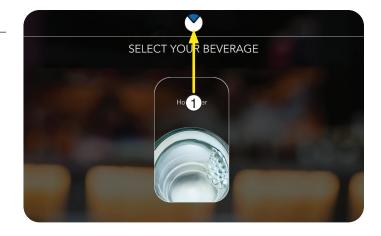


The **Importing Data** steps are complete. The imported settings and recipes should be available for use.



Adding to Your Brand

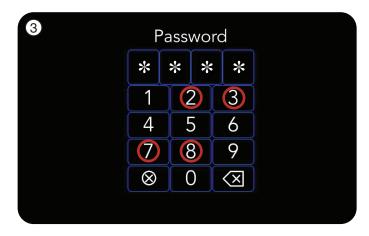
 Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.



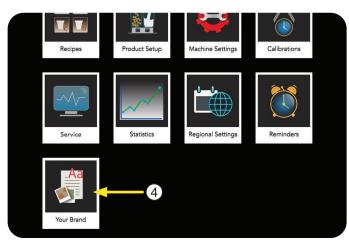
2. Select the ADVANCED icon.



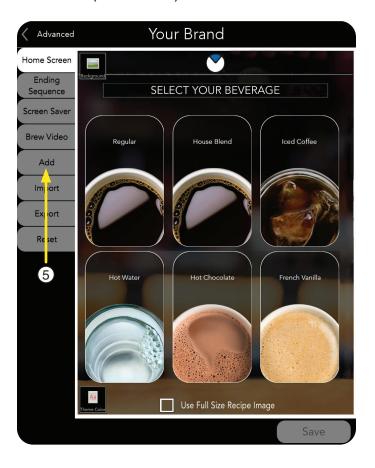
3. Next, enter the pass code 2738.



4. Touch the YOUR BRAND icon.



5. Select the ADD tab.



The **YOUR BRAND** screen will help you navigate to the customizable areas of the machine.

Customizable Areas Include:

Background Images Product Images Recipe Images Brew Videos

Screensaver Videos Ending Sequence Banner

Branding Logos Training Material

In addition to images and videos, sections have options within each branding oportunity, like changing font color, editing text, enabling/disabling videos, etc.

NOTE: The **ADD** tab should be used by people approved to make changes since your customers will see the changes.

NOTE: This is the 1st step to loading graphics onto a singe machine. If you want to setup multiple machines, see page 39 for **Copying Settings from Machine to Machine.**

6. For this example, we selected the "Recipe Images" button.



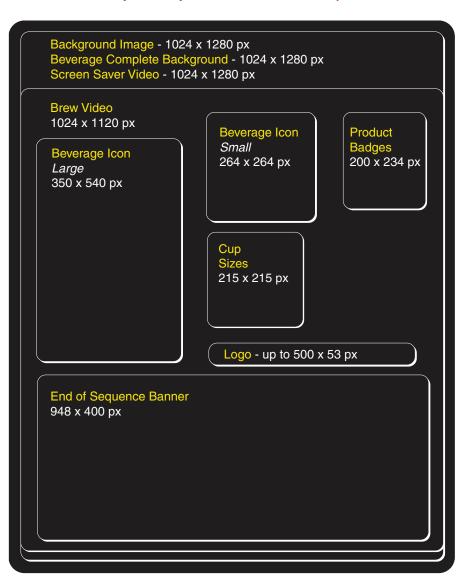
NOTE: Here is a list of standards to use in these customizable areas (for compatibility with the software):

General Specifications

- Images .png or .jpg files saved in RGB mode.
- Videos .mp4 files (no sound)

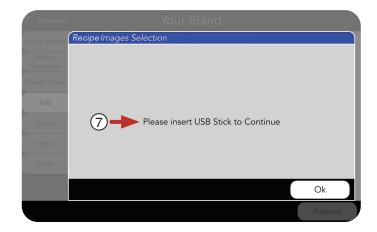
All should use clear naming structures without these keyboard symbols: /, ;, *, ?, ", <, >, |.

Image and Video sizes:



7. A screen will prompt you to insert the USB stick.

NOTE: The BUNN default USB stick is part number 64165.0000.



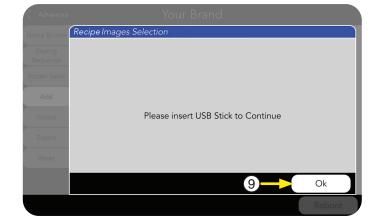
8

8. Insert the USB stick.

NOTE: The USB port is located on the inside of the door. Look for the rubber cover on the back of the door, and remove it.

CAUTON: Do not close door until step 18 is completed.

9. Select **OK** to continue.



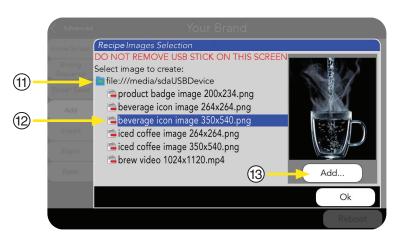
 Once the USB is detected, the file browser screen will appear.
 (Do not press OK yet).

Select which **language** the files should be imported into (where applicable) by pressing the arrow on the **drop down menu**.

- 11. Select the folder location (source).
- 12. Contents in the folder should appear, showing either more folders or individual files. Press the name of the chosen file. A **preview** will appear.
- 13. If the file is correct, press Add.

TIP: Including dimensions of files in descriptions can make choosing the correct file easier.





- 14. The SUCCESS screen will appear when a file finishes importing.
- 15. When the import is completed, select the **OK** button.
- 16. For more information about the status and history of the imports, press the **Details** button.
- 17. If needed, repeat steps 11 thru 15 to add more files. When the files are done importing, press **OK**.
- 18. If you are done adding files, the USB stick can be safely removed, and the **Reboot** button should be pressed.

NOTE: The **Reboot** button will restart the machine's operating system.

Accessing Imported Images and Videos

Follow steps on page 41 to access the **Your Brand** screen.

Home Screen Tab

 Select Home Screen tab to change the area you want to customize.

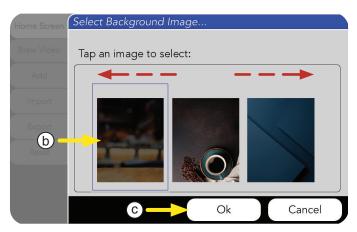
Options Available:

- ▶ BACKGROUND IMAGE
 - a. Select Background Images icon.
 - b. Scroll side-to-side to view image library. Then click selected image.
 - c. Select OK.









► CHANGE LOGO

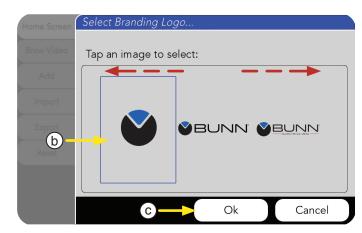
a. Select LOGO field.

NOTE: Logo size should be up to 500 x 53 pixels.



b. Scroll **side-to-side** to view image library. Then click selected image.





► THEME TITLE

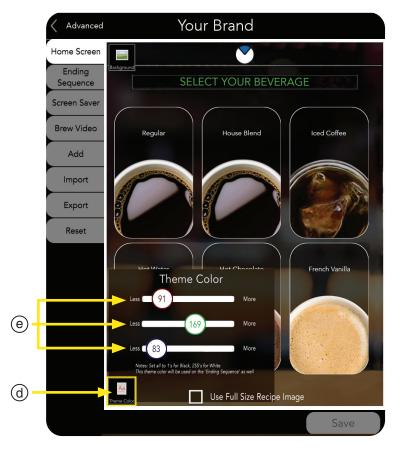
a. Select Theme Title field.



- b. The **Input Screen** will open to edit theme.
- c. Press the **Return** key to complete.



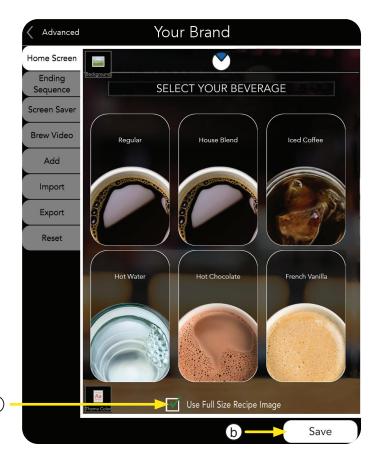
- d. The **Theme Color** button will open a color slider to change the color of the **Theme Title**.
- e. Move the three sliders (Circles) to create the preferred color.



► RECIPE IMAGE SIZE

 a. Check the "Use Full Size Recipe Image" box, if you want the Large image (350 x 540 px) as shown in this example.

b. Click Save.



Ending Sequence Tab

- Select Ending Sequence tab.
- Check the box to enable the "Show Ending Sequence".

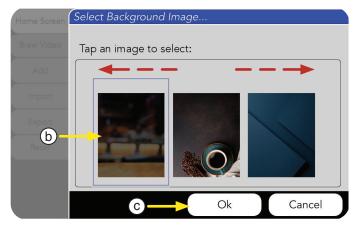
Options Available:

- ► CHANGING BACKGROUND
 - a. Select Background icon.

NOTE: Background Image size should be 1024 x 1280 pixels.

- b. Scroll **side-to-side** to view image library. Then click selected image.
- c.Select OK.





- ► END OF SEQUENCE BANNER
 - a. Select **End of Sequence** field.

NOTE: End of Sequence Banner size should be 948 x 400 pixels.

- Selection Screen will open. Scroll side-to-side to view image library.
 Then click selected image.
- c. Press OK.
- 3. The **Preview** button can be selected after any edits to view changes.
- 4. Select **SAVE** when edits are complete.



Back

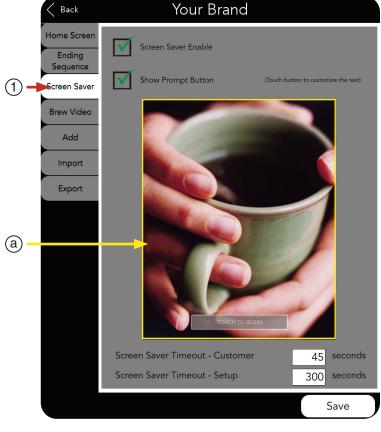
Screen Saver Tab

1. Select Screen Saver tab.

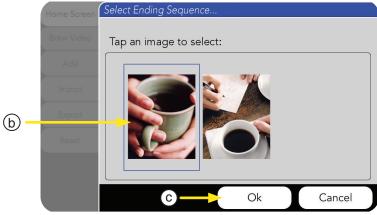
Options Available:

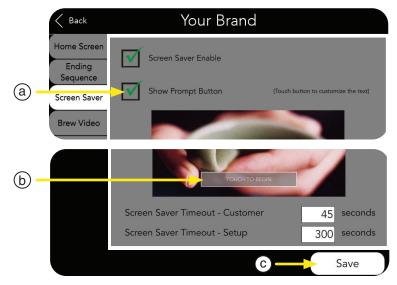
- ► CHANGING SCREENSAVER IMAGE
 - a. Select Screen Saver image.

NOTE: Screen Saver size should be 1024 x 1280 pixels.



- b. A selection screen will open. If there are more images available than shown, scroll side-to-side to view library. Then click selected image.
- c. Press OK.
- ► SHOW PROMPT BUTTON
 - a. Select Show Prompt Button box.
 - b. Select **Prompt Button** to edit text.
 - c. Select Save.





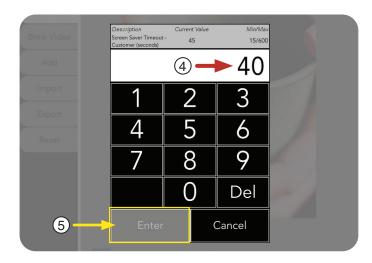
2. Check Screen Saver Enable box.

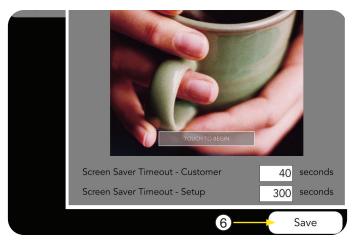


- 3. Select either Screen Saver Timeout field.
 - Customer field edits seconds after customer dispenses beverage.
 - **Setup** field edits seconds after machine, while in setup mode.

4. Change time in Input Field.

- 5. Enter
- 6. **Save**

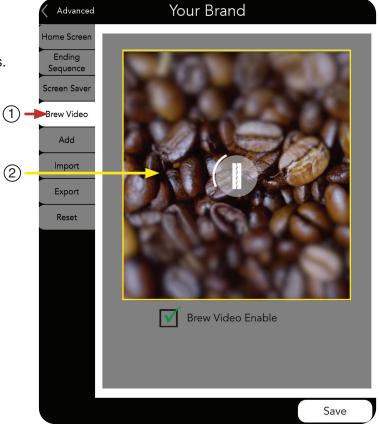




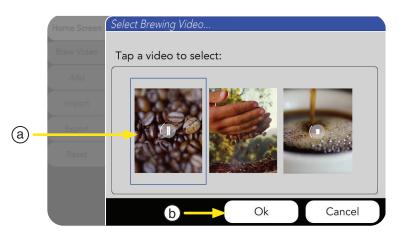
Brew Video Tab

- 1. Select Brew Video tab.
- 2. Click on preview area to view available videos.

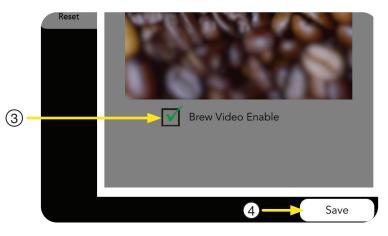
NOTE: Brewing video size should be 1024 x 1120 pixels.



 A selection screen will open. If there are more videos available than shown, scroll side-to-side to view library. Then click selected image.



- b. Press OK.
- 3. **Brew Video Enable** box must be checked to make **Brew Video** active.
- 4. Select Save.



After the machine updates, the **HOME** screen should appear and the products and variables you just added should be available.

You are ready to serve.

NOTE: If you have more than eight **Beverages** set up, and you don't see all of them on the screen, either swipe **side-to-side by pressing the images**, or press the **More Arrow** on the bottom right corner to scroll through.

ENJOY

