

06/2024



# Z Series Reach-In Refrigeration

### **Models:**

#### **Standard Refrigerator Models**

#178Z1RHC 29" Solid Door #178Z1RGHC 29" Glass Door #178Z2RHC 54" Solid Door #178Z2RGHC 54" Glass Door

#### **Standard Freezer Models**

**#178Z1FHC** 29" Solid Door **#178Z2FHC** 54" Solid Door

#### WiFi-Enabled Refrigerator Models

#178Z1RGWMS 29" Glass Door #178Z1RWMS 29" Solid Door #178Z2RGWMS 54" Glass Door #178Z2RWMS 54" Solid Door

#### WiFi-Enabled Freezer Models

**#178Z1FWMS** 29" Solid Door **#178Z2FWMS** 54" Solid Door

### Note:

Read this manual in its entirety prior to equipment setup, operation, and maintenance.

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Z Series Reach-In Refrigerators and Freezers

## Warnings

**DANGER** – RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. TO BE REPAIRED ONLY BY TRAINED SERVICE PERSONNEL. DO NOT PUNCTURE REFRIGERANT TUBING.

**PELIGRO** – RRIESGO DE INCENDIO O EXPLOSION. REFRIGERANTE INFLAMABLE UTILIZADO. PARA SER REPARADO SOLAMENTE POR PERSONAL DE SERVICIO CALIFICADO. NO PINCHAR LA TUBERÍA REFRIGERANTE.

**DANGER** – RISQUE DE FEU OU D'EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONFIER LES RÉPARATIONS À UN TECHNICIEN SPÉCIALISÉ. NE PAS PERFORER LA TUBULURE CONTENANT LE FRIGORIGENE.

**CAUTION** — RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. CONSULT REPAIR MANUAL/OWNER'S GUIDE BEFORE ATTEMPTING TO SERVICE THIS PRODUCT. ALL SAFETY PRECAUTIONS MUST BE FOLLOWED.

**ATENCION** — RIESGO DE INCENDIO O EXPLOSIÓN. REFRIGERANTE INFLAMABLE UTILIZADO. CONSULTE EL MANUAL DE REPARACIÓN / GUÍA DEL PROPIETARIO ANTES DE INTENTAR DAR SERVICIO A ESTE PRODUCTO. DEBEN CUMPLIR CON TODAS LAS PRECAUCIONES DE SEGURIDAD.

**ATTENTION** – RISQUE DE FEU OU D'EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONSULTER LE MANUEL DU PROPRIÉTAIRE/GUIDE DE RÉPARATION AVANT DE TENTER UNE RÉPARATION. TOUTES LE MESURES DE SÉCURITÉ DOIVENT ÊTRE RESPECTÉES.

**CAUTION** – RISK OF FIRE OR EXPLOSION DUE TO PUNCTURE OF REFRIGERANT TUBING; FOLLOW HANDLING INSTRUCTIONS CAREFULLY. FLAMMABLE REFRIGERANT USED.

**ATENCION** — RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A LA PERFORACION DE LA TUBERÍA REFRIGERANTE; SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO. REFRIGERANTE INFLAMABLE UTILIZADO.

**ATTENTION** – RISQUE DE FEU OU D'EXPLOSION SI LA TUBULURE CONTENTANT LE FRIGORIGÈNE EST PERFORÉE; SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN. LE FRIGORIGÈNE EST INFLAMMABLE.

**CAUTION** – RISK OF FIRE OR EXPLOSION DUE TO FLAMMABLE REFRIGERANT USED. FOLLOW HANDLING INSTRUCTIONS CAREFULLY IN COMPLIANCE WITH LOCAL GOVERNMENT REGULATIONS.

**ATENCION** – RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A REFRIGERANTE INFLAMABLE UTILIZADO. SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO CONFORME A LAS REGLAS DE LA MUNICIPALIDAD.

**ATTENTION** — RISQUE DE FEU OU D'EXPLOSION SI LE FRIGORIGÈNE EST INFLAMMABLE. SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN CONFORMÉMENT AUX RÈGLEMENTATION GOUVERNEMENTALE LOCAUX.



# User Manual Z Series Reach-In Refrigerators and Freezers

## Installation

Read this manual thoroughly prior to equipment setup, operation, and maintenance.

This unit is intended for use in a temperature-controlled environment of less than 75°F and 60% relative humidity.

#### **Before Installation**

- If the shelf has a raised lip, the lip needs to be installed facing up towards the rear of the cabinet to promote proper airflow. Failure to install the shelves properly is considered user error and is not covered by warranty.
- If the unit has recently been transported on its side, let unit stand upright for a minimum of 24 hours before plugging it in.
- Make sure that the unit has reached the desired temperature before loading the unit with products. This unit is meant for keeping cold products cold, not chilling warm products.
- Make sure that there is proper ventilation around the unit in the area where it will operate.
- Make sure all accessories are installed (i.e., shelves, shelf clips, casters) before plugging in the unit.
- Do not attempt to remove or repair any component of the unit. Consult an authorized service technician for servicing/repair.
- Do not hang on doors or stand inside the unit.
- Read through the manual in its entirety.
- This unit is designed to perform in a temperature-controlled environment at 60% relative humidity. The unit should be located away from doors, air ducts, and fans that could disrupt airflow and negatively impact performance.

#### **Cabinet Location Guidelines**

- Install the unit on a strong and leveled surface.
  - If the surface is uneven, the unit may be noisy.
  - The unit may malfunction if the surface is uneven.
- Install the unit in an indoor, well-ventilated area.
  - For best performance, maintain clearance of 4" around the top of the unit.
  - Do not use outdoors. For indoor use only.
  - Avoid direct sunlight.
  - Do not store any products, boxes, or materials on top of the refrigerator. This is the area where the refrigeration system exhausts heat. If blocked, it will cause damage to the refrigeration system and will void the warranty.
- Avoid installation in a high-humidity and/or dusty area.
  - Humidity above 60% can cause the unit to rust, collect condensation, and may decrease efficiency.
  - Dust collected on the condenser coil will cause the unit to malfunction.
  - Malfunctions due to temperatures above 75°F, humidity above 60%, or improperly maintained condenser coil will void the warranty.



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- Select a location away from heat and moisture-generating equipment.
  - Ambient temperatures above 75°F may cause the compressor to malfunction.
  - Malfunctions due to ambient temperatures above 75°F will void the warranty.
  - Do not install the unit inside a closet or alcove.

### **Electrical**

- Ensure that the required voltage is being supplied at all times.
- The unit should be plugged into a grounded and properly sized electrical outlet with appropriate over-current protection. Refer to the electrical requirements on the unit's nameplate.
- The unit should have its own dedicated outlet.
- Do not use extension cords.
- Ensure the unit is not resting on or against the electrical cord.
- If the unit is not in use for a long period of time, unplug the unit from the outlet.
- To avoid shock and fire hazards, do not plug in or unplug the unit with wet hands.
- After unplugging the unit, wait at least 10 minutes before plugging it back in. Failure to do so could cause damage to the compressor.

# **Adjusting Temperature**

Your new unit is already factory set to run at optimum temperatures for food safety and should require no adjustments.

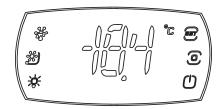
Refrigerators are set to cycle between a minimum temperature of 33°F and a maximum temperature of 40°F.

Freezers are set to cycle between a minimum temperature of -5°F and a maximum temperature of 2°F.

Adjusting the temperature changes the **minimum** temperature at which your unit will run. Your unit will not run constantly at this setting. To change it, follow these instructions:

### **Digital Control Unit**

- 1. Hold down the menu button for 3 seconds. At this time, the display screen displays "--," then the background button lights up.
- 2. Press the button to enter temperature setting interface. The display screen displays the current set value.
- 3. Adjust the downtime temperature value used by pressing  $\mathfrak{S}$  or  $\mathfrak{O}$
- 4. After the adjustment, click the menu button 2 to return to the menu selection interface.
- 5. Wait for about 7 seconds. The digital display will automatically save, exit, and return to the normal display interface.





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Always remember to calculate the differential if you change the minimum temperature setting. The cabinet temperature will fluctuate up to +7 degrees over your set minimum temperature as the compressor runs and shuts off. Setting the temperature too high will result in unsafe maximum temperatures and possible health code violations.

Your Z Series unit compressor will continue to run when the door is left ajar. After 15 minutes of being left ajar, an audible alarm will sound. At the same time, the display board will display "dor."

## **Automatic Alarms**

Automatic alarms are programmed to sound on your unit in the following instances:

#### Refrigerator Cabinet High / Low Temperature Alarm

- When the temperature reaches 8°F above your set point for 30 minutes.
- When the temperature reaches 1°F below your set point for 30 minutes.
- If the refrigerator is above the temperature of 41°F for 30 minutes.

#### Freezer Cabinet High / Low Temperature Alarm

- When the temperature reaches 10.4°F, which is 18°F above your set point, for 30 minutes.
- When the temperature reaches -13.9°F, which is 6.3°F below your set point, for 30 minutes.

#### **Dirty Condenser Alarm**

If the internal system determines your condenser to be dirty, an alarm will appear on the display.

	ALARMS				
	Description		Description		
AFr	Frost protection	GHI	Generic alarm high threshold		
AtS	Restart in pump down	GLO	Generic alarm low threshold		
CE	Configuration write error	НА	Type HA HACCP alarm (high tempera- ture during normal working)		
CHt	High condenser temperature alarm	HF	Type HF HACCP alarm (high tempera- ture after blackout)		
cht	High condenser temperature warning	HI	High temperature		
COM	VCC communication error	IA	Immediate alarm from external contact		
dA	Delayed alarm from external contact	IOC	Incorrect I/O configuration		
dor	Door open	LO	Low temperature		
E1	Probe 1 broken or disconnected	LP	Low pressure		
E2	Probe 2 broken or disconnected	Pd	Maximum pump down time		
E3	Probe 3 broken or disconnected	rE	Control probe broken or disconnected		
E5	Probe 5 broken or disconnected	rSF	Refrigerant system failure alarm		
Ed1	Defrost terminated after maximum time	SF	Configuration not completed correctly		
Ed2	Defrost on second evaporator terminated after maximum time	SrC	Maintenance request		
Etc	Clock not updated (if featured)	UCF	VCC operation error		



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### **Manual Defrost**

This unit is pre-programmed to run automatic defrost cycles at pre-set intervals. However, if you would like to run a manual defrost cycle at any time, follow the steps below:

- 1. Press and hold the menu key for 3 seconds to enter the menu selection interface. At this time, the display screen displays "--," then the background button lights up.
- 2. Press the \* button in the upper left corner to start manual defrosting.
- 3. Wait for about 7 seconds. The digital display returns to the normal display interface.

### **Defrost System**

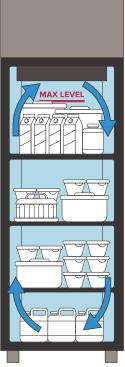
Refrigerator coils are kept below the freezing point (32°F). During compressor downtime, the evaporator fan continues to circulate air through the evaporator coil. This air circulation raises the coil temperature above the freezing point, melting any accumulated frost. Run-off water is drained into the evaporator pan and evaporated. Freezer coils are defrosted electrically. Automatic defrost timers initiate at pre-set intervals and for a pre-determined duration.

### **Loading the Product**

- Do not block the air duct / fan at the top of the unit. Always maintain a minimum of 4" of clearance between products and the fan.
- Ensure all shelves are sitting level and properly secured before loading products.
- Do not store flammable and explosive gas or liquids inside the unit.

Side View







**NOTE:** Left diagram shows ideal loading to ensure proper airflow for keeping product at the correct temperature.

**NOTE:** Air flows from front to back.







# Safety Warning

Pay close attention to the safety notices in this section. Disregarding these notices may lead to serious injury and/or damage to the unit.

#### **Attention**

- To minimize shock and fire hazards, be sure not to overload outlet. Designate one outlet for your unit.
- Do not use extension cords.
- Do not put your hands under the unit while it is being moved.
- When the unit is not in use for a long period of time, unplug the unit from the outlet.
- After unplugging the unit, wait at least 10 minutes before plugging it back in. Failure to do so could cause damage to the compressor.

#### **Unplug Cord**

- To minimize shock and fire hazards, do not plug or unplug the cord with wet hands.
- Unplug the unit during maintenance and cleaning.

#### **Proper Grounding Required**

To minimize shock and fire hazards, make sure that the unit is properly grounded.

#### Warning

- Do not attempt to remove or repair any component unless instructed by the factory.
- Make sure that the unit is not resting on or against the electrical cord and plug.
- To minimize personal injury, do not hang on the doors.
- Do not store any flammable and explosive gas or liquids inside the unit.
- Do not attempt to alter or tamper with the electrical cord.

## **Operation Maintenance**

#### DISCONNECT POWER CORD BEFORE CLEANING ANY PARTS OF THE UNIT.

It is strongly recommended that any servicing of the unit be performed by an authorized service technician.

### Cleaning the Fan Blades and Motor

- If necessary, clean the fan blades and motor with a soft cloth.
- If it is necessary to wash the fan blades, cover the fan motor to prevent moisture damage.



# User Manual A Sorios Boach in Bofrigorators and Errozzors

**Z Series Reach-In Refrigerators and Freezers** 

### Cleaning the Interior of the Unit

- When cleaning the cabinet interior, use a solvent of warm water and mild soap.
- Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the interior finish.
- Wash door gasket(s) on a regular basis, preferably weekly. Simply remove door gasket from the frame of the door, soak in warm water and soap for thirty (30) minutes, dry with a soft cloth, and replace.
- Check door gasket(s) for proper seal after they are replaced.
- Periodically remove the shelves and shelf brackets from the unit and clean them with mild soap and warm water.

### Cleaning the Exterior of the Unit

- In order to properly care for the exterior surfaces of your unit, you must regularly clean the stainless steel.
- Approved tools are soft cloths, microfibers, sponges, or plastic scouring pads.
- Do not use steel wool, caustic cleaners, or abrasive cleaners.
- Excel by Noble Chemical is a water-based aerosol cleaner / polish made to pair with your unit (item #999EXCEL).

### Cleaning the Condenser Coil

- For efficient operation, keep the condenser surface free of dust, dirt, and lint.
- We recommend cleaning the condenser coil at least once per month.

A dusty condenser may lead to high energy consumption, less cooling effectiveness, and compressor damage.

#### **Condenser Coil Cleaning Instructions**

The condenser coil is located at the top behind the panel.

- 1. Disconnect the electrical power from the unit.
- 2. Remove the front cover and base cover with a screwdriver.
- 3. Using a soft brush and/or vacuum, remove the dirt, lint, etc. from the finned condenser coil in a vertical direction.
- 4. Clean the condenser with a commercial condenser coil cleaner, available from any kitchen equipment retailer. Ex: Noble Chemical Tech Line.
- 5. After cleaning, straighten any bent condenser fins with a fin comb.
- 6. When finished, be sure to reinstall the front cover and base cover.
- 7. Reconnect the electrical power to the unit.



# User Manual Z Series Reach-In Refrigerators and Freezers

# **Troubleshooting**

Problem	Possible Cause	Possible Solution
	Fuse blown or circuit breaker tripped.	Replace fuse or reset circuit breaker.
Compressor	Power cord unplugged.	Plug in power cord.
not running.	Thermostat set too high.	Set thermostat to lower temperature.
	Cabinet in defrost cycle.	Wait for defrost cycle to finish.
	Excessive amount of water product in cabinet.	Allow adequate time for product to cool down.
	Prolonged door opening or door ajar.	Ensure doors are closed when not in use. Avoid opening the doors for long periods of time.
Condensing units run for long periods of time.	Door gasket(s) not sealing properly.	Ensure gasket(s) are snapped in completely. Remove gasket and wash with soap and water. Check condition of gasket and replace if necessary.
	Dirty condenser coil.	Clean the condenser coil (page 9).
	Evaporator coil iced over.	Unplug unit and allow coil to defrost. Make sure thermostat is not set too cold. Ensure that door gasket(s) are sealing properly.
	Thermostat set too warm.	Set thermostat to lower temperature.
	Airflow blocked.	Rearrange product to allow for proper airflow. Make sure there is at least 4" of clearance from evaporator.
	Excessive amount of warm product placed in cabinet.	Allow adequate time for product to cool down.
Cabinet temperature is	Fuse blown or circuit breaker tripped.	Replace fuse or reset circuit breaker.
too warm.	Dirty condenser coil.	Clean the condenser coil (page 9).
	Evaporator coil iced over.	Ensure doors are closed when not in use. Avoid opening doors for long periods of time.
	Low refrigerant levels.	Contact a service technician to check refrigerant levels.
	Door is slightly ajar.	Make sure door is completely closed.
	Poor switch connection.	Turn off light switch and turn it back on.
Interior light is not working.	Bulb is not connected.	Make sure the bulb is correctly inserted in the socket.
	Bulb has burned out.	Replace the bulb.
Condensation is	Gasket is not sealing properly.	Clean, repair, or replace the gasket as necessary.
collecting on the cabinet and/or floor.	Relative humidity is above 60%.	Move unit to area below relative humidity or lower humidity level.